

**From:** Pitstop Tilt Tray Transport  
**Date:** 27/10/2015  
**Subject:** Accident Towing Review

To Whom It May Concern

Dear Sir/Madam,

I look with interest at you draft review into accident towing. My view comes from a different position. I lived in Tasmania and carried out accident towing for 2 years in Launceston.

The process was simple, always a good thing, when an accident happened, a rotating roster was available to the Police Control Room. They would call the next tow operator on the list in order. It sometimes happened that I was, a } not available or b} already on a job, hence they would simply ring the next operator on the list. It was quick, simple and efficient. As long as tow operators had no personal links to the Police Control Room, there also was no graft or corruption or accident scene arguments as the tow operator was assigned a rego number of the vehicle he was to recover.

However I sold my business in Tasmania and moved to Victoria with my truck. I note this sentence in your draft review: It is likely to have suppressed market entry, since an operator currently has to buy an existing licence to enter the market or expand their existing business.

This has been exactly my problem since moving here 18 months ago, I cannot enter the market, which has created hardship for my family as I have struggled to find other uses for my tow truck. Competition in business is healthy a monopoly is not.

Also, we used to just recover a vehicle and take it to our holding yard. The driver would inform us of his insurance company and we would await their call to tell us where they would like to take the vehicle for repair. Again, simple, eliminating pressure on the driver at the scene of the the accident, eliminating the secret squirrel deals done between tow operators and the repairers.

I hope my view is of some value to you and I thank you for your consideration and hard work on behalf of the general public.

Yours Sincerely,

Graham McLaws, Pitstop Tilt Tray Transport,