Water Price Review Essential Services Commission, Level 2, 35 Spring Street, Melbourne, 3000. Geoff Perry on behalf of the Community Implementation Committee

19 Pascoe street Smythesdale 3351.

Phone 53428382 5/05/2008

RECEIVED - 7 MAY 2008

As concerned citizens of Smythesdale we were considerably upset by the Essential Services Commission (ESC) draft decision of 28th March 2008 regarding the Central Highlands Water (CHW) Water Plan. This draft recommends the deferral of Innovative sewerage works for Smythesdale for 2 years. This project has already been delayed because of procrastination by CHW officials. The original timetable expressed by the then Premier Steve Bracks at Smythesdale would have seen the project completed this year.

Desire for the project was generated by concerns expressed by the Health Department who recognised an above average number of "gastro" cases in the town, especially amongst school children. Saturation of the soil by septic tank outflow was deemed to be the cause of the problem.

Delaying the project is putting the health of children at risk, as even a mild case of gastroenteritis can increase the chance of irritable bowel syndrome occurring in the patient later on. Other town Improvement programs including a community health centre, streetscaping, and improved stormwater have also been delayed while waiting for final plans of the sewerage project.

As advised in a letter from Central Highlands Water dated 24 April 2008 (copy attached) we are pleased to see that ESC is committed to amending the final Plan for Smythesdale to allow for completion of the sewerage project in 2010. We hope that nothing else will be allowed to delay this project as it is already overdue.

One disturbing aspect of CHW's latest timetable is that :-

November 2008- Contracts awarded for the project. Early 2009- Community Information Session to review detailed plans before they are finalised.

It would seem to us that community information sessions should be held before contracts are awarded i.e. after the assessment of tenders by CHW and before a preferred tender is selected, or, is the Community Information Session proposed for early 2009 to be a rubber stamp session for something already decided?

We are enclosing a DVD that was filmed by WIN TV at a water price review meeting in Ballarat and at Smythesdale on Tuesday 8 April 2008. The short DVD is a reminder of our concerns. We hope that ESC will do every thing possible to keep the Smythesdale sewerage project on track.

We look forward to working with CHW for an Innovative sewerage scheme for Smythesdale.

Signed on behalf of members of the Community Implementation Committee and Smythesdale residents.

Your's sincerely,

Geoff Perry

ENCLS; 4.

Your Ref:

Our Ref:

Contact:

Direct Dial:

Doc. Code:

1 OF 4.

24th April 2008

#### Central Highlands Region Water Authority



7 Learmonth Road
Wendouree Victoria 3355
PO Box 152 Ballarat
Victoria 3353 Australia
Telephone (03) 5320 3100
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#### **Update Country Towns Sewerage Program- Smythesdale**

Dear Property Owner,

This letter is to provide you with an update regarding the Country Towns Sewerage Program for Smythesdale, Blackwood, Gordon and Waubra.

Our October 2007 and December 2007 updates indicated that Central Highlands Water (CHW) needed to obtain greater certainty around its future funding for its major projects, namely the building of the Superpipe and this project.

CHW has received the necessary procurement approvals for the Country Towns Sewerage Program, and customers may be aware that CHW has advertised for Expressions of Interest from organisations wishing to be considered for the delivery of the sewerage program. The advertising for Expressions of Interest occurred early in March 2008 and we have received strong interest from potential tenderers.

Final project approval and timing for the Country Town Sewerage Program was also subject to the Essential Services Commission's (ESC) approval of our 2008-2013 Water Plan.

We are pleased to confirm that, following discussions with local councils and Central Highlands Water, the ESC advised on the 16<sup>th</sup> April 2008 that the final Water Plan would be amended to reflect CHW's commitment to delivering the Country Town Sewerage Program as early as possible.

The ESC confirmed that their final decision, regarding the CHW Water Plan in June 2008, will reflect CHW's commitment to working towards a completion date of December 2010 for the program.

Up until the 9<sup>th</sup> May 2008 community members can provide feedback to the ESC regarding the 2008-2013 Water Plan. Submissions can be sent by e-mail to the ESC on <u>water@esc.vic.gov.au</u> or to the Water Price Review, Essential Services Commission, Level 2, 35 Spring Street, Melbourne, 3000.

CHW will be making a submission to the ESC regarding the CHW Water Plan. This submission will be publicly available on the CHW website (<a href="https://www.chw.net.au">www.chw.net.au</a>) from the 10<sup>th</sup> May 2008.

#### The next step

In order to finalise development of the documentation we need to provide to the potential tenderers for the program, we attach two documents for your information and feedback.

The first document we have labelled as the Public Interest Test. This document has been developed from the earlier Community Information Sessions held in your town together with the valued input of your town's Community Implementation Committee. This document summarises what property owner's expect to be delivered to your town e.g. protection of public health, availability of reuse water etc. The final tender submissions will be evaluated to test which tenderer best meets your town's expectations.

You will note from the document that the finalised Public Interest Test document will also include tender evaluation criteria from Central Highlands Water and stakeholders. Please note that the State Government and Council have sought CHW's support to include, for Smythesdale, the introduction of a stormwater management solution at the same time as the sewerage scheme, thereby reducing the construction disruption for the town. CHW will work with Council to achieve this.

The second document we have labelled as the Service Area Map. At this stage it is our best estimate and a guide to the properties to be sewered under the Country Towns Sewerage Program, which is a program designed to resolve existing environmental and public health problems in a town. It does not provide immediate sewerage for allotments on the edge or within the town which are not causing such problems. Nonetheless, in designing the sewerage scheme for your town, your local Council and CHW will consider future demands from vacant lots. Indeed the Service Area Map is not expected to be finalised until after the successful tenderer has been appointed, undertaken their detailed design and conducted a consultation program within Smythesdale.

Finally we enclose Newsletter No. 2 which provides more detailed information about implementation of the Country Program Sewerage Program.

Please contact Kerrie Scott at CHW on (03) 5320-3223 if you have any queries, wish to provide feedback on the Public Interest Test/ service area map or further input into the successful implementation of the Country Town Sewerage Program for Smythesdale.

Yours sincerely

**Tony Wright** 

General Manager

Planning and Strategy

Central Highlands Water

## NEWSLETTER No. 2

**SMYTHESDALE** Country Towns Sewerage Program





This newsletter provides you with up to date information about the sewerage program progress.

#### 1. THE PROCUREMENT & TENDER PROCESS

#### The Work Ahead

This process commences with the Expression of Interest phase, and includes an assessment by Central Highlands Water of all the submissions to develop a short list of bidders.

Short-listed bidders will be invited to submit a tender for the program.

Tenders will be assessed against Central Highlands Water, community and stakeholder tender evaluation criteria, before a preferred tenderer is selected.

Consultants will undertake various assessments and inspections in Smythesdale (i.e. flora, fauna, heritage, geotechnical) on behalf of Central Highlands Water.

The purpose of these assessments and inspections is to obtain detailed background information to assist tenderers with their bids for the program.

The background information will include potential treatment plant sites that the tenderers may choose to pursue depending on their proposed sewerage scheme solution.

#### **Program Timeframes**

At this stage we are working towards the following timeframes.

Timeframe	Project phase
Current	Expression of Interest phase
	The early response from prospective tenderers is very strong
June - Nov 2008	Tender phase
Nov 2008	Contract awarded for the program
Early 2009	Community Information Session to review detailed plans for the sewerage program before they are finalised
Dec 2010	Completion of the program (approximate timeframe)

To undertake capital projects such as the Country Towns Sewerage Program, CHW must obtain approval for them in its 2008-2013 Water Plan which it submits to the Essential Services Commission (ESC), Victoria's independent water regulator. On the 28th March 2008, the ESC issued its draft decision regarding the CHW Water Pan. The draft decision included a forecast that the Country Towns Sewerage projects would be completed several years later than the scheduled date.

We are please to confirm however that, following discussions with local councils and Central Highlands Water, the ESC has revised the draft decision to reflect CHW's commitment to delivering the projects as early as possible. On the 16th April 2008 the ESC confirmed that their final decision, regarding the CHW Water Plan, will be amended to reflect CHW's commitment to working towards a completion date of December 2010 for the program.

Any community members who wish to provide feedback to the ESC regarding the CHW Water Plan can do so until the 9th May 2008. Submissions can be sent to the ESC on water@esc.vic.gov.au or to the Water Price Review, Essential Services Commission, Level 2, 35 Spring Street, Melbourne 3000.

In order to gain delivery efficiency and economies of scale the Country Town Sewerage Program will be extended to include an upgrade of Beaufort's sewerage treatment facilities to meet today's environmental obligations. This will not negatively impact on the timing of the delivery of the sewerage services to your town.

#### 2. WORKING TOGETHER

#### **Community Updates**

Property owners will be forwarded updates at key intervals. In addition a special information session will be held once the contractor has been appointed. At that point the community will be shown the detailed plans for comment.

#### **Community Implementation Committee**

This committee met in April 2007, May 2007 and March 2008. The committee's role is to provide community advice for the project and to facilitate the sharing of information between the Central Highlands Water project team and the community.

Committee members provided feedback on the draft Public Interest Test, draft service area maps and this community newsletter update. These documents have also been provided to the Stakeholder Reference Group for comment.

#### Stakeholder Reference Group

This stakeholder group was formed to assist with the development and implementation of the Country Town's Sewerage Program including Gordon, Blackwood, Smythesdale and Waubra.

Central Highlands Water regularly meets with representatives from the following organisations to discuss the sewerage program: the Department of Sustainability and Environment, Environment Protection Authority, Moorabool Shire, Golden Plains Shire and Pyrenees Shire.

The group has been involved in developing agreed public health, environmental and efficiency criteria for the sewerage schemes, reviewing the draft service area maps and providing advice and feedback on various technical, process and community related issues.

\* Please note, the following information relates only to properties located 3. FINANCIAL ASSISTANCE \* Please note, the tollowing information relates to the service area." (pink area on the maps).

#### **Capital Costs**

Capital costs have already been reduced as Smythesdale is included in the Country Towns Sewerage Program. The capital contribution for Smythesdale is capped at \$80 per share per year over 20 years (\$1,600 in total) or \$800 per share upfront.

Please note, you do not need to make any payments for the sewerage scheme until construction is complete.

#### **Connection Costs**

The Department of Human Services administers a Hardship Relief Grant Scheme. The scheme is a one-off payment that assists eligible concession card households experiencing financial hardship with the costs of compulsory sewerage scheme connection.

Applicants must demonstrate that their household is unable to pay for the plumbing costs of sewerage connection based on the household income and regular committed expenditure. Assistance can only be provided for the applicant's principal place of residence and when the water authority has deemed connection compulsory.

For further information contact the Department of Human Services on: 1800 658 521

#### Can we commence payments early?

Some property owners have asked if they can begin making payments for the sewer scheme early.

Please note that you do not need to make any payments for the sewerage scheme until it is completed.

However if you would like to commence payments early, then this can only occur after the tender process/ detailed design for the scheme are complete.

When the tender process/ detailed design for the scheme are complete we will send you formal notification of your participation in the scheme and payment options will be provided.

#### 4. TO BE RESOLVED

#### **Current Queries**

To date CHW has received a number of individual enquiries e.g. persons wishing to build prior to the completion of the sewerage scheme.

It is anticipated that these enquiries will be resolved by the responsible stakeholders after the appointment of a contractor and details of the proposed sewerage scheme are fully developed.

#### **New Queries**

We continue to welcome individual property queries, including queries from owners of vacant lots who may wish to clarify their options for obtaining an early full cost private connection or for when they develop in the longer term. Some queries we can answer immediately others will have to wait until we know the specifics of the sewerage system.

Contact Kerrie Scott (03) 5320 3223 with your enquiries.

30F4.

## Country Towns Sewerage Program PUBLIC INTEREST TEST

Dear-Resident. -- -

The Public Interest Test is a document that has been developed to:

- Provide potential bidders (tenderers) with background information for the sewerage scheme program which includes Blackwood, Gordon, Smythesdale and Waubra; and
- Assess short-listed bidders for the sewerage scheme program. The bidder that best satisfies
  the evaluation criteria will ultimately be selected as the preferred bidder for the project.

The document therefore includes the social, economic and environmental criteria for the sewerage scheme program that have been developed during the community consultation process.

The Public Interest Test document will help to ensure that::

- Quality tenders are received for the sewerage scheme, as bidders will be aware of community criteria when submitting tenders for the project; and
- The sewerage scheme meets the needs and expectations of the community, stakeholders and Central Highlands Water.

#### **Community Criteria**

The *Public Interest Test* document includes <u>all criteria</u> identified by Smythesdale, Blackwood, Gordon and Waubra residents during the earlier community information sessions held in your town, together with the valued input of your town's Community Implementation Committee.

For a list of the social, economic and environmental criteria identified through this process refer to ... Attachment A.

#### **Public Interest Test**

**Attachment B** provides examples of how the community criteria have been incorporated into the *Public Interest Test* document.

The finalised *Public Interest Test* document will also include criteria from Central Highlands Water and stakeholders. For some examples of criteria from Central Highlands Water and Stakeholders, refer to **Attachment C** 

Due to the nature of the tender process, the *Public Interest Test* is a technical document. We have attached a copy of this document to provide confidence to you that the community criteria for the project have now been incorporated into the tender documentation. Please note that **Attachment B** contains explanatory notes in *italics* to provide some assistance in understanding the document and to provide linkages to the Community Criteria. These explanatory notes will not appear in the final Tender Documents.

#### Attachment A

#### **BLACKWOOD COMMUNITY CRITERIA**

- Environment
- Public Health
- Community cost
- Visual and noise of infrastructure
- Make good/revegetation
- Tree protection
- Historic roads/sites
- Town Amenity eg; visual protection, tree protection, revegetation
- Preference for central treatment plant not to be in town
- Do not want facilitation for subdivision
- Potential for reuse in town eg. grounds, central tank
- Opportunity to have the grey water used on the individual blocks
- Large barriers to ground water

#### **GORDON COMMUNITY CRITERIA**

- Environment
- Public Health
- Community cost
- Video make good
- Meet Septic Code of Practice
- Protect Geelong
- No poor visual amenity protect beautification
- Reuse on individual properties
- Reuse in Gordon sports oval etc.
- Spike loads being handled

#### **SMYTHESDALE COMMUNITY CRITERIA**

- Minimisation of capital and future operating costs
- Minimisation of management and maintenance requirements
- Avoidance of direct discharge of treated effluent to creek
- Option for reuse on individual properties (e.g. irrigation, toilet flushing etc.) and more importantly on community recreation areas (e.g. irrigation of recreation reserve, fire fighting etc)
- Ability of system to meet the intended future town growth
- Minimisation of public health impact
- Reintroduction of native vegetation
- Improvement of local ecosystem (Woady Yaloak Creek) revegetation of degraded creek valley and removal of existing weeds (e.g. gorse)
- Full integration and improvement of landscape aesthetics of the town
- Passive recreational use of a treatment area (wetland) for activities such as bird watching, walking, education, picnicking etc.
- Odours (from 1st Implementation Committee (IC) meeting)
- Grey water onsite potential (from 1st IC meeting)
- Capacity to have water for street trees (from 1st IC meeting)
- Aesthetics of pump stations (from 1st IC meeting)
- Innovation (from Golden Plains Shire)

#### WAUBRA COMMUNITY CRITERIA

- Demonstrates innovative (transferable) alternative methods of sewer/sewerage supply
- Minimises potential adverse effect of wastewater discharges to the environment
- Encourages demand management minimising potable water use
- Mimics predevelopment stormwater flows
- · Demonstrates an integrated water cycle approach
- Improves, promotes and protects public health
- · Complies with relevant legislation and is consistent with relevant strategies
- Minimises disruption to the community
- Provides a robust and reliable service
- Demonstrates an integrated resource recovery approach

## Attachment B Small Town Sewerage Project Tender Evaluation Criteria

#### 1 MANDATORY SERVICE NEEDS

All Tenderers must comply with the following Mandatory Service Needs and no exceptions will be permitted in the Schedule of Departures.

A Mandatory Service Need is a requirement that Tenderers must comply with in order for its tender to be considered further. A tenderer will either satisfy the requirement in which case its tender will advance to the next step in the evaluation, or not satisfy the requirement in which case its tender will not be considered further.

## 1.1 Tenders must be based on compliance with the Public Health Specification contained in Section 3 of the Tender Document.

- The Public Health Specification will cover a range of public health issues related to management of wastewater and in particular will address the requirement to promote and protect the public health of the residents in each township. This will address the following criteria identified by each town:
  - Waubra (1. Improves, promotes and protects public health);
  - Blackwood (1. Public Health and Environmental impact);
  - Gordon (1. Public Health and Environmental impact);
  - Smythesdale (1. Minimisation of public health impact);

### 1.2 Tenderers must be based on compliance with the Environmental Specification contained in Section 4 of the Tender Document.

- The Environmental Specification will cover a range of environmental issues related to the management of wastewater and in particular will address any potential adverse effects of wastewater discharges to the environment. The Specification will also cover construction standards and practices in relation to reinstatement and the protection of flora and fauna. This will address the following criteria identified by each town:
  - Waubra (1. Minimises potential adverse effects of wastewater discharges to the environment):
  - Blackwood (1. Public Health and Environmental impact, 2. Tree protection, 3. Make good/revegetation);
  - Gordon (1. Public Health and Environmental impact 2. Video make good);
  - Smythesdale (1. Improvement of local ecosystem (Woady Yallock Creek)));

# 1.3 Tenders must be based on compliance with State Environment Protection Policy (Waters of Victoria), in particular the sections related to Waste and Wastewater Management, Water Management and Catchment Management

- The State Environment Protection Policy (Waters of Victoria) sets the framework for government agencies, businesses and the community to work together, to protect and rehabilitate Victoria's surface water environments. The sections mentioned above deal specifically with the construction activities and the management of wastewater and the impacts that these activities may have on catchments and waterways. This will address the following criteria identified by each town:
  - Waubra (1. Minimises potential adverse effects of wastewater discharges to the environment. 2. Complies with relevant legislation and is consistent with relevant strategies);
    - Blackwood (1. Large barriers to groundwater);
  - Gordon (1. Meet Septic Code of Practice, 2. Protect Geelong).

#### 2 EVALUATION CRITERIA

Evaluation Criteria are measures that each Tenderer is scored against. Evaluation Criteria can be either Price Based or Non Price Based. The Evaluation Criteria are also weighted so that criteria that are more important can carry a higher weighting than criteria that is less important. All Tenderers that have met the Mandatory Service Needs are assessed against each Evaluation Criteria. The scores and weightings are tallied and the Tenderer that scores the highest will ultimately be selected as the preferred Tenderer.

#### 2.1 Price Based Evaluation Criteria

### 2.1.1 The Tenderers proposed fee structure for contract performance during both the Development Phase and the Maintenance Phase:

- This criterion takes into account the Tenderers price and the "Whole of Life" cost of the facilities. The "Whole of Life" cost takes into account both the up front capital cost of the project along with the ongoing operation and maintenance cost of running the facilities. This will address the following criteria identified by each town:
  - Waubra, Blackwood, Smythesdale (Minimisation of capital and future operating costs):
  - Gordon (Minimisation of capital and future operating costs Community cost);

### 2.1.2 The anticipated condition of the facilities at the expiration of the Contract term:

- This criterion takes into account the total wastewater management system and ensures that the facilities must be robust, reliable and provide a long term solution for each town. This will address the following criteria identified by each town:
  - Waubra (Provides a robust and reliable service);
  - Smythesdale (Long term solution);

#### 2.2 Non-Price Based Selection Criteria

This analysis will evaluate the effectiveness of the proposed Facilities to meet the Community's and Authority's needs. Matters to be assessed will include:

## 2.2.1 Impact on the community of the proposed Facilities during the Development Phase, especially in regard to likely noise, odour, visual amenity, historic character and aesthetic outcomes:

- This criterion takes into account the impact of the project on each town during the design and construction phase of the project. This will address the following criteria identified by each town:
  - Waubra (1. Minimises disruption to the community);
  - Blackwood (1. Visual and noise of infrastructure 2. Historic roads/sites 3. Town amenity e.g. Visual protection, tree protection, revegetation);
  - Gordon (1. No poor visual amenity protect beautification, 2. Video make good);
  - Smythesdale (1. Revegetation of degraded creek valley and removal of existing weeds (e.g. gorse), 2. Full integration and improvement of landscape aesthetics of the town 3. Aesthetics of pump stations 4. Odours);

## 2.2.2 Impact on the community of the proposed Facilities during the Maintenance Phase, especially in regard to likely noise, odour, and aesthetic outcomes:

- o This criterion takes into account the impact of the project on each town during the maintenance phase of the project. This will address the following criteria identified by each town:
  - Waubra (Minimises disruption to the community);
  - Blackwood (Visual and noise of infrastructure);
  - Smythesdale (Odours).

## 2.2.3 Robustness of the proposed Facilities to perform under a range of transient operating regimes:

- The criterion takes into account variations in operating conditions that could include weather conditions, effluent quality, effluent loadings, wet weather flows, etc. This will address the following criteria identified by each town:
  - Waubra (Provides a robust and reliable service);
  - Smythesdale (Minimisation of management and maintenance requirements).

## 2.2.4 Proposed operational philosophy and methodology in relation to integrated water cycle and resource recovery management:

- o This criterion will take into account the way wastewater management system contributes to the sustainability of water resources. This will address the following criteria identified by each town:
  - Waubra (1.Demonstartes an integrated water cycle approach, 2. Demonstrates an integrated resource recovery approach).

#### 2.2.5 Adjudged performance reliability of the proposed Facilities:

- o This criterion provides confidence that the proposed wastewater management systems will perform in a reliable and consistent manner over the long term. This will address the following criteria identified by each town:
  - Waubra (Provides a robust and reliable service).

## 2.2.6 Extent to which Facilities operations seeks to reuse treated effluent within each town and within individual properties:

- This criterion addresses reuse and the potential to reduce potable water use through the reuse of treated wastewater on individual properties or reuse of treated wastewater on communal town facilities such as recreation reserves, tree scapes etc. This will address the following criteria identified by each town:
  - Waubra (Encourages demand management minimising potable water use);
  - Blackwood (1. Potential for reuse in town 2. Opportunity for reuse on individual properties));
  - Gordon (1. Potential for reuse in town 2. Potential reuse on individual properties));
  - Smythesdale (1. Avoidance of direct discharge of treated effluent to creek 2. Option for reuse on individual properties (e.g. irrigation, toilet flushing etc.) and more importantly on community recreation areas (e.g. irrigation of recreation reserve, fire fighting etc) 3. Grey water onsite potential 4. Capacity to have water for street trees)).

## 2.2.7 Extent to which the proposed Facilities demonstrate innovation through:

- Choice of technology;
- Use of existing assets;
- o Project delivery method;
- Approach to maintenance and whole-of-life costs;
- o Interfacing with the community; and/or;
- Other value-added benefits;
- This criterion takes into account the key requirement for the project to display innovation. It also provides Tenderers with some guidance on the areas of innovation that could be incorporated into the project. This will address the following criteria identified by each town:
  - Waubra (Demonstrates innovative (transferable) alternative methods of sewer/sewerage supply);
  - Smythesdale (Innovation).

## 2.2.8 Flexibility of the Facilities to accommodate fluctuation in raw effluent loading:

- This criterion takes into account the potential variation in effluent loading caused by events such as tourist and recreation activities as well as potential illegal discharges to the system. This will address the following criteria identified by each town:
  - Gordon (Spike loads being handled).

## 2.2.9 Flexibility of the Facilities to accommodate future augmentation and future town growth consistent with current town planning scheme residential zones

- This criterion takes into account the potential growth in each of the towns based on current town planning. It is not intended to take account of future growth that may occur as the result of rezoning. This will address the following criteria identified by each town:
  - Smythesdale (Ability of system to meet the intended future town growth).

## 2.2.10 Extent to which the proposed Facilities seeks to address the community expectations of each town in the following areas:

- o Blackwood:
  - Preference for centralised treatment plant to be located outside the township;
  - Do not want facilitation to subdivision??
- Smythesdale:
  - Reintroduction of native vegetation in the township;
  - Passive recreational use of a treatment area (wetland) for activities such as bird watching, walking, education, picnicking, etc.
- o Waubra:
  - Extent to which the Facilities mimic predevelopment stormwater flows.
- This criterion address community criteria that was specific to each community and was not readily covered in other criteria

# Attachment C Examples of Central Highlands Water and Stakeholder Tender Evaluation Criteria

Flexibility of the proposed plant configuration to cater for wastewater changes in e.g. increased performance standards, changes in environmental or health standards.

Demonstrated experience of the Tenderer in the design, construction and commissioning of wastewater facilities utilising the various treatment processes offered;

Extent to which the Tenderers development timetable expedites and phases the design and construction of the Facilities;

Stated ability to respond in emergency situations and extent to which the Tenderer has Emergency Response Plans in place;

Proposed operational philosophies and methodology;

Proposed asset maintenance and replacement program;

Proposed approach to quality management systems;

Proposed approach to OH & S systems;

Proposed approach to the Contractor-Authority relationship during the Term of the Wastewater Management Services Agreement;

Proposed approach to the Tenderer to support the Authority in community consultation and liaison during the Development and Operational phases;

Commitment of the Tenderer to expedite the contract procurement and execution processes, especially in the post-tender and contract formation phases;

The degree to which the Tenderer accepts the risk allocations prescribed by the draft Wastewater Management Agreement;

Demonstrated funds availability to finance the development of the Facilities by the Contractor;

Approach towards knowledge transfer between the Contractor and the Authority, and a systematic approach to training select Authority staff on the operation and maintenance of the Facilities where appropriate;