Dear Mary,

Thank you for putting Central Highlands Water in their box. They have gotten away with so much for so long. (Maybe 20 years old?) Their new offices! They lease half of it out, why was it built so big? In the first place... Ballarat residents were exceptional during the drought, conserving water. There are not many premises without a water tank! We get value for money with the City Council, but the Water Board... How can they justify their fees? I have never—never heard a good word spoken for them. (They really need investigating)

Yours sincerely,
ANNA C. ARMSTRONGS