

Water price review 2018

Submission received through Engage Victoria

Date submitted: 14 February 2018

Water business: East Gippsland Water

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From 6 December 2017, we began accepting submissions on our 2018 water price review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to a set of questions we provided.

1. What do you think of the prices proposed by the water business?

I, a single Pensioner' live in a home with all services connected in Bairnsdale, within the EG Shire and pay what is due each billing quarter without question. However in having bought a vacant block at a price presumed to have all infrastructure at hand, I question the veracity of legality the demand of payment for services one does not have or need. It is unconscionable that owners of vacant land, by virtue of its 'availability' of Water and Sewerage, be that it by passes undeveloped properties, are required to pay fees to the corporation. The concept of those fees being levies on the presumption for the cost for 'repairs and maintenance' of the infrastructure is absurd as no 'wear and tear' should be evident in such recent installations nor if one has no possibility to use it! Have the Reviewers considered the concept of the 'user pay' principle?

2. What do you think of the proposed outcomes?

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3. Are there any other customer outcomes or issues we should consider?

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4. What do you think of the proposed guaranteed service levels?

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5. Do you have any comments on the proposed major projects?

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6. Is there anything else we should consider as part of our price review process?

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