

Water price review 2018

Submission received through Engage Victoria

Date submitted: 10 April 2018

Water business: Western Water

Submission written by: Anonymous

Postcode: ----

From 6 December 2017, we began accepting submissions on our 2018 water price review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to a set of questions we provided.

1. What do you think of the prices proposed by the water business?

I disagree with it. Western Water have a fixed price for sewer charge and a single bill is about \$325 and \$30 is usage which isn't fair. City West are \$64 for sewer fixed and Western Water is \$177 for Sewer, how is this fair. South East is on a Flexi system and goes with how much you use in water which is fair and all water companies should be like this. Western Water have an unfair system.

2. What do you think of the proposed guaranteed service levels?

It hasn't been too bad but dislike how they say save water then to maintain and flush water they open main pipe and let water out into drains.

3. Is there anything else we should consider as part of our price review process?

Developers chargers, Developers should be charged for the full amount including pumps if needed and no money should come out from customers but the developer as it is a business to them and should be there responsibility