

To whom It may concern,

After reading the "Water Plan Final Submission.pdf " for North East Water

I am very concerned at the costs of water next year.

As my property is not serviced by the waste water system I will not get any benefit from this cost being reduced.

(I do not expect the costs of my waste water treatment to reduce

Expected costs this year are ; \$335.87

Expected costs next year are ; \$518.58

That is an increase of 54.4% and I believe that this is extremely unreasonable.

Please see attached sheet for Calculations.

I do strongly agree that the cost of water needs to increase to ensure that we (everyone) are using this resource more efficiently.

I am interested in your comments in relation to the 54.4% increase.

At this current projected cost I will have to rebudget for this unexpected cost and I am sure that it will cause my family hardship in other areas of our life.

Regards

Graham Yearbury



inherently complex. The tariff reforms aim to remove the complex elements from the current structure and increase uniformity across the Corporation.

The proposed tariff structure will remove the non-metered variable sewerage component from all of our customers' bills. Customers will now have the flexibility of being able to control their total account by directly reducing their consumption. The variable sewerage tariff has been an item of contention for customers since its introduction; with the removal of this item customers will no longer face a volumetric charge that is not metered.

6.1.3 Customer impact issues

The new tariff structure will impact on different customer groups in different ways, as shown below:

Impacts on Wodonga Residential Customers (2008/09)

Consumption (kL's)	50	100	150	200	300	400	500	600
New Tariff Structure								
Fixed Water Charge	\$ 128.58	\$ 128.58	\$ 128.58	\$ 128.58	\$ 128.58	\$ 128.58	\$ 128.58	\$ 128.58
Fixed Wastewater Charge	\$ 171.43	\$ 171.43	\$ 171.43	\$ 171.43	\$ 171.43	\$ 171.43	\$ 171.43	\$ 171.43
Variable Water Charge	\$ 65.00	\$130.00	\$195.00	\$260.00	\$390.00	\$520.00	\$650.00	\$780.00
Total Annual Account	\$ 365.01	\$430.01	\$495.01	\$560.01	\$690.01	\$820.01	\$950.01	\$1,080.01
Previous Tariff Structure								
Fixed Water Charge	\$ 118.92	\$ 118.92	\$ 118.92	\$ 118.92	\$ 118.92	\$ 118.92	\$ 118.92	\$ 118.92
Fixed Wastewater Charge	\$ 354.20	\$ 354.20	\$ 354.20	\$ 354.20	\$ 354.20	\$ 354.20	\$ 354.20	\$ 354.20
Variable Water Charge	\$ 36.18	\$72.32	\$108.48	\$144.63	\$216.95	\$289.27	\$361.59	\$433.90
Total Annual Account	\$ 509.28	\$545.44	\$581.60	\$617.75	\$690.07	\$762.39	\$834.71	\$907.02
Annual Difference	-\$ 144.27	-\$115.43	-\$86.59	-\$57.75	\$90.06	\$57.62	\$115.30	\$172.99

Figures from Northeast water used for Calculations

Impacts on Wodonga Residential Customers (2008/09)

Consumption 300kL

New Tariff Structure
Fixed Water Charge \$128.58
Variable Water Charge \$390.00

Total Annual Account \$518.58

Previous Tariff Structure
Fixed Water Charge \$118.92
Variable Water Charge \$216.95

Total Annual Account \$335.87

Annual Difference \$182.71

An increase of 54.40%

