



# Supporting the implementation of the network relief package

Workshop

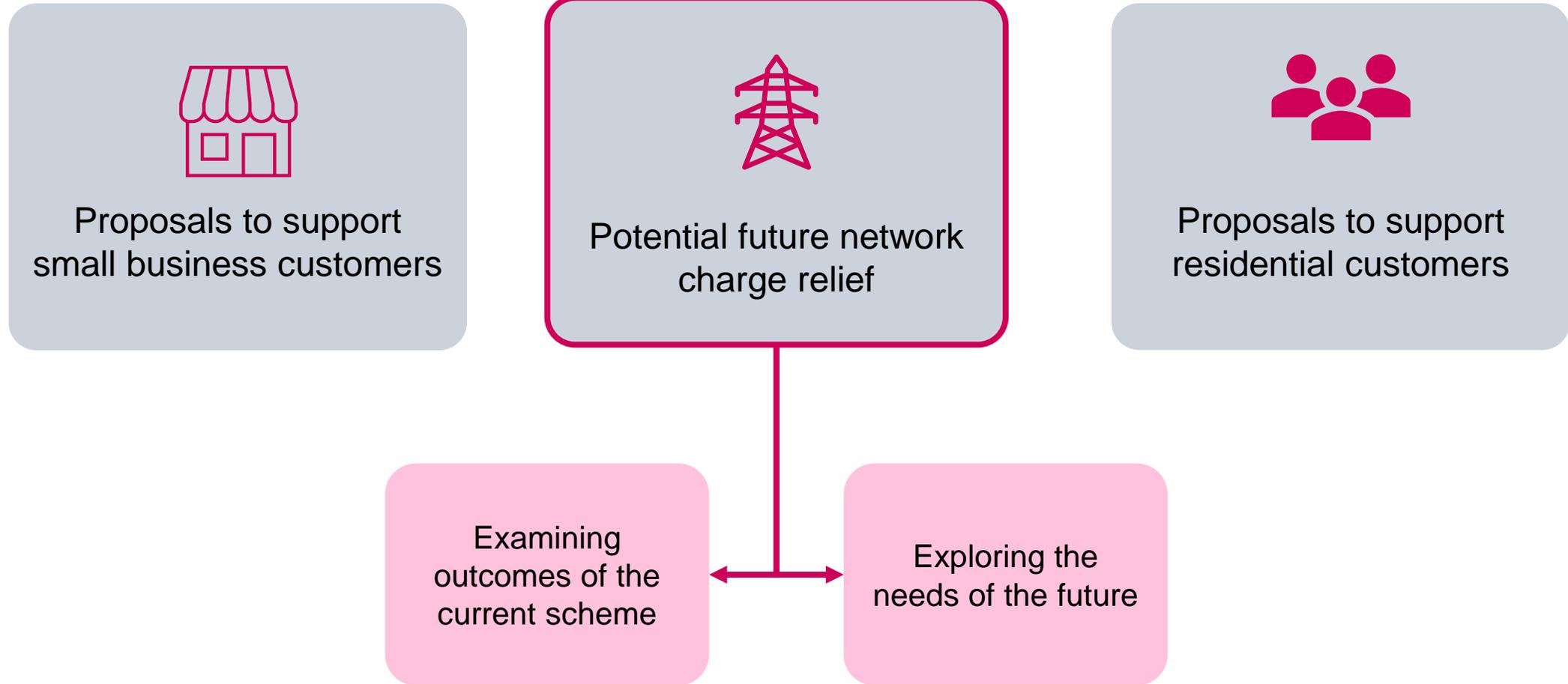
8 July 2020



# Agenda

- Welcome (Aaron Yuen)
- Overview of proposals
- Support during April, May and June
- Support for the future
- Next steps and close

# Overview of proposals



# Support during April, May and June

What we have heard:

- All retailers signed up (in full or partially) to the voluntary package provided by distribution businesses
- Most uptake is for small business relief for all retailers, and the 20 per cent deferral for small retailers
- Mixed stakeholder views on the package

## **Question for discussion**

- Do you think the current relief package to retailers has worked the way it was intended?

## Support for the future

- With the ongoing support retailers are providing to customers during this time, we are conscious about the financial obligations' retailers have covering ongoing costs while providing customer support
- The AEMC are currently examining what type of support for retailers should be provided in the future
- This proposed rule change will not apply in Victoria
- Stakeholders generally expect more customers will need support in the coming months

### **Question for discussion**

- Do you think anything further should be put in place after the initial relief package to retailers?

## Next steps

- We will publish a recording of this session and these slides on our website. We will also publish a summary of the conversation during this session alongside other consultation responses in due course
- Written submissions should be made via [Engage Victoria](#) by 5pm on 14 July 2020
- Please contact the team on [energyreform@esc.vic.gov.au](mailto:energyreform@esc.vic.gov.au) for questions or to arrange a one-on-one meeting