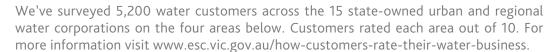
Customers rate their water business

November 2024 to September 2025







Value for money

Average rating:

6.0

Scores ranged from 5.7 to 7.0



Reputation in the community

Average rating:

6.3

Scores ranged from 5.8 to 7.2





Level of trust

Average rating:

6.3

Scores ranged from 5.8 to 7.0



Overall satisfaction

Average rating:

6.5

Scores ranged from 6.0 to 7.2