

Commercial passenger vehicle review 2018

Submission received through Engage Victoria

Date submitted: 18 July 2018

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From 28 February 2018, we began accepting submissions on our 2018 commercial passenger vehicle review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to a set of questions we provided.

This submission responds to questions asked about our draft decision published on 21 June 2018.

- 1. Do you agree with our draft decision to keep maximum fares unchanged? Why or why not?**
- 2. Is the 'time AND distance' tariff system easier to understand than the current 'time OR distance' tariffs? Why or why not?**
- 3. What are the positive and negative sides of using 'time AND distance' tariffs?**
- 4. Should maximum fares include a cleaning fee?**

Yes. A driver is greatly disadvantaged when a passenger leaves the car in a state where he can not continue to operate, through respect for future clients. Especially if this occurs on a night shift when it is difficult if not impossible to avail himself of the service required to clean the car. e.g. if a passenger vomits in most instances the car needs to be steam cleaned, once clean the car needs time to dry. The driver is also disadvantaged by losing income, these type of instances mostly occur on a Friday or Saturday night, when the driver is looking to earn a little extra. On these days I believe the cleaning fee should be \$250 or other times \$200 would be fair and reasonable.
- 5. Are there any other matters we should consider in our final decision on maximum fares for unbooked CPVs?**
- 6. Upload submission**

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