

Commercial passenger vehicle review 2018

Submission received through Engage Victoria

Date submitted: 19 July 2018

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From 28 February 2018, we began accepting submissions on our 2018 commercial passenger vehicle review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to a set of questions we provided.

This submission responds to questions asked about our draft decision published on 21 June 2018.

1. Do you agree with our draft decision to keep maximum fares unchanged? Why or why not?

No, fares should increase to CPI. Time and distance tariff should be adopted For hail jobs as well.

2. Is the 'time AND distance' tariff system easier to understand than the current 'time OR distance' tariffs? Why or why not?

Taxis and ridesharing should both use same structure because then it is easier for customers to compare prices. Customers don't know the difference between these two, they just look at the price.

3. What are the positive and negative sides of using 'time AND distance' tariffs?

Time and distance is easier to understand and easier to calculate the fare than time or distance. Therefore, it is more transparent and customers are confident they are charged the right fare.

4. Should maximum fares include a cleaning fee?

It should include cleaning fee.

5. Are there any other matters we should consider in our final decision on maximum fares for unbooked CPVs?

Depot fees should decrease and hail work should also be calculated by the time and distance tariff to increase transparency. Rideshare rates should also be regulated, there has to be minimum rates. Rideshare companies are fighting for their share of the market ignoring the drivers which is lowering the income of the driver resulting in frustration and bad mental health. No one can survive on such rates and therefore killing the taxi industry as well.

6. Upload submission

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