

Commercial passenger vehicle review 2018

Submission received through Engage Victoria

Date submitted: 12 July 2018

Submission written by: Anonymous

From 28 February 2018, we began accepting submissions on our 2018 commercial passenger vehicle review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to a set of questions we provided.

This submission responds to questions asked about our draft decision published on 21 June 2018.

1. Do you agree with our draft decision to keep maximum fares unchanged? Why or why not?

I agree because the volume of work has tremendously reduced and competition is high and CPVs is posing its own challenge to drivers forced to always top up accounts yet some passengers are not trusting stickers ... I think it's wise to use media outlets to sensitise public.

2. Is the 'time AND distance' tariff system easier to understand than the current 'time OR distance' tariffs? Why or why not?

Time and distance tariffs is good for drivers but expensive for customers, this will greatly affect our competitiveness and give preference to others ride companies. Customers are used to current time OR distance tariff and fair for drivers too.

3. What are the positive and negative sides of using 'time AND distance' tariffs?

Positive it's expensive Negative it privileges our competitors like Uber etc

4. Should maximum fares include a cleaning fee?

Yes that has worked and reduced incidence of passengers vomiting or spilling food. I think it's wise and fair to charge customers 100 dollars or 50 dollars depending on the volume of the vomiting. Currently customers do understand that and easily comply extra cleaning fees in maximum fares.

5. Are there any other matters we should consider in our final decision on maximum fares for unbooked CPVs?

I think it's quite humane to compensate drivers/ operators who lost many years of hard work through transition. Government economic trustee should look into our plight because many of us are currently struggling with coping mechanism. Extremely abolishing depo fees because network is changing 13 months times 620 per month

6. Upload submission

No file specified