

**LET'S TALK
ABOUT THE
FUTURE**

Towong Shire Council Community Forums 2017

Released June 2017

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About the Community Forums

Over a number of years Council has conducted community forums throughout the Shire to determine the views of the ratepayers and residents in relation to what services are important to its communities and to assist in prioritising and aligning the expectations of our residents and ratepayers with Council's capacity to deliver. Council has been particularly focused on increasing the knowledge within the community regarding Council's financial sustainability and capacity challenges.

A series of workshops were conducted in February and March 2017 to hear community members' views on the priorities for the next four years. *Let's Talk About The Future* workshops were conducted in Bellbridge, Bethanga, Corryong, Mitta Mitta, Tallangatta and Walwa. A number of distribution networks were used to ensure that knowledge of the scheduled workshops was widespread. An unaddressed mailout to all residences, fliers in local general stores, post offices and business, advertisements in local media, emailed invitations, and social messaging through Facebook, all assisted with us achieving an unprecedented turnout of participants, with a total of 196 attendees at the workshops (3.3% of the population).

The workshops commenced with a presentation by the Chief Executive Officer detailing:

- Projects and services delivered in each locality
- Projects 'in the works' for each locality
- Our finances (and rate capping)
- Cost saving and efficiencies we have achieved
- Your feedback and guidance
- Future opportunities
- General discussion



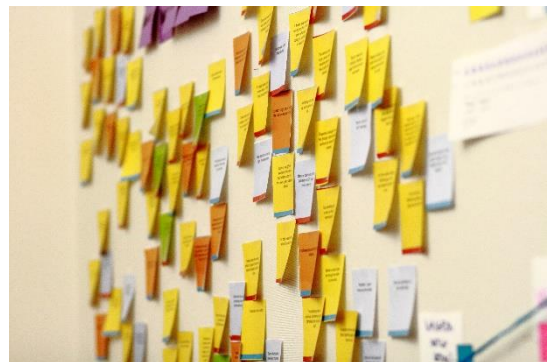
Analysis of Council's Long Term Financial Plan was presented, detailing the need for additional revenue to provide services. Based on there being no expected changes in government funding to Council this equates to a long term need for rate increases above the cap. The Victorian Auditor-General's financial sustainability indicators were included to give a visual representation of the current risk environment, through the lens of this independent authority.

At the conclusion of the formal presentation community members were invited to provide feedback on five specific questions:

- 1. What does Council do well (what is working)?**
- 2. What would you like us to do better (or more of)?**
- 3. What are the two or three projects or programs you would like to see Council deliver over the next 3-4 years?**
- 4. Are you getting 'Value for money' from Councils and if not, why not? How do you measure 'value for money'?**
- 5. What rate increase (if any) are you prepared to pay to maintain the current level of services and infrastructure? And what are you prepared to do without?**

Participants were invited to provide responses on 'sticky notes' to feed into Council planning and decision making. Highlights from feedback were then shared with the community members in attendance.

This document details the feedback that we received, all **754** comments / feedback / suggestions as written on the 'sticky notes'. Councillors have considered this feedback and have proposed a range of initiatives to respond to many of the matters that have been raised.



In the following pages you will find Council Plan strategies that are proposed to address or respond to your input. These strategies are now included in the draft Council Plan 2017 – 2021 that has been released for community feedback.

Some feedback that has been received is not expected to result in a strategy in the proposed Council Plan. This includes situations where:

- actions are more operational in nature or matters have already progressed
- a matter is outside the control of Council
- Council does not have the resources to address or progress the initiative that you have raised.

These scenarios have also been identified through this document.

We are now seeking community feedback on the draft Council Plan 2017-2021. Download a copy from Council's website www.towong.vic.gov.au/councilplan. Hard copies are also available at the Corryong and Tallangatta Libraries and the Council Office in Tallangatta.

Feedback is open until 19 July 2017.

Community Forum – Bellbridge

The following feedback was provided by community members at the Community Forum conducted in Bellbridge on 2 March 2017.

This is what you told us Council is doing well

Garbage collection

Rubbish collection

Our Bellbridge project, playground, foreshore, great result

Great result in grant applications

Has done the hard work with savings

Listens and plans

Implements projects well

Knows the current 10 year outlook

Foreshore works

Community centre huge improvement

Town maintenance

Unsealed roads graded regularly

Cost sharing with other shires – great idea

Rubbish collection

Cost cutting measures are great and self maintenance

Great foreshore developments and children's park

Council meetings were held out in smaller communities – great way to communicate with Councillors

Good sewage cleaning – they work better

What would you like us to do better (or more of)?

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Keep lobbying govt to cost shift back	1.1 Continue to lobby for increased ongoing government funding support	
More community reference groups required (short term committees)	2.10 Encourage development of proactive community groups to progress local initiatives (e.g. Funding for improvements at Bethanga Recreation Reserve, branding of localities)	
Playground maintenance	2.17 Seek funding to renew / upgrade playgrounds	
Talgarno playground needs attention/renewing /relocation		
Skate park needs work OHS and rubbish from/in skate park	2.18 Seek funding to upgrade skate parks in Bellbridge, Corryong and Tallangatta	
Lovely plants/(can't read word) to appeal to international tourists	2.22 Investigate options for delivery of stage two of Our Bellbridge	
Follow up nature strip clearing and have consequences for not following (children forced onto the road to walk)	3.11 Seek funding and deliver the strategic path links program	

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Skate park needs work OHS and rubbish from/in skate park	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
More bins in Roy Williams Park because of usage		
Garbage bin sticker		
Advertise hardwaste more		
Greenwaste should be open for longer or more frequent		
Note for what can/cannot be recycled		
Green waste collection		
Lovely plants/(can't read word) to appeal to international tourists	5.10 Deliver strategic tree plantings under the Tree Management Plan as funding becomes available	
Cycle tourism	6.4 Explore options for creating cycle product within the Towong Shire and where feasible, deliver or facilitate new product (e.g. new cycle event linked to the Tallangatta 50's Festival)	

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Find more ways to bring more people to live here	1.1 to 6.21 Range of strategies in all six Strategic objectives	
Toilet cleaning (close at night)		Liaise with Boat Club regarding right of access
Staff not always responsive or follow up		Follow up with staff
Stormwater pit lids needs attention ?		Incorporate into regular stormwater asset assessment over the next two years
Waterfront policing for garbage fines		Liaise with GMW regarding waterfront management issues
Hoons terrorising the community and road users at night. Security cameras?		Liaise with Vic Police regarding security issues throughout the Shire
Rates: More equitable assessment thru imputed rents tax		Outside control of Council. State Government methodology (CIV) required per legislation
Road maintenance Kurrajong gap seal and then reseal within 1 month		Review as part of maintenance program
More effort to enforce the use of leashes for dogs and cats (no containment at all. Cat curfew)		Review enforcement resources

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Childcare – communication not clear/constantly changing		Review communications
Better communication for key issues		
A once a month unaddressed mail update of council activities or at least ½ yearly expense		
Parking blocking driveways, stop signs, (can't read words), children signage		Review signage and develop a plan for improvements.
Signage		Review enforcement resources
Carparking /caravans on streets		
Town maintenance needs improvement		Work with maintenance contractor
Trees in park need maintenance		
Tree maintenance in park		
Watering of plants		
Clean up shopping area		Review scope of local laws

What are the two or three projects or programs you would like to see Council deliver over the next 3-4 years?

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>Long day childcare and after school care</p> <hr/> <p>Childcare – support for immediate action * subsidising interim measures *explore different ways</p>	<p>2.9 Continue to pursue extended child care services across the Shire</p>	
<p>New playground Talgarno and better location</p>	<p>2.17 Seek funding to renew / upgrade playgrounds</p>	<p>Review maintenance requirements and location</p>
<p>Fuel/milkbar etc foreshore</p> <hr/> <p>Get boat club back in Council/community hands</p>	<p>2.22 Investigate options for delivery of stage two of Our Bellbridge</p>	
<p>Stage 2 Bellbridge development (as quick as possible): Devt of commercial space/precinct on foreshore</p>		
<p>Further work on the “Our Bellbridge” project</p>		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Street infrastructure for elderly	3.6 Deliver town improvement and beautification program: Yr1 Walwa Yr2 Granya Yr3 Bethanga Yr4 Mitta Valley towns	
Bike lanes/ safety River Rd motorcycles	3.7 Liaise with VicRoads to consider road safety improvements throughout the Shire (e.g. upgrade Y-intersections to T-intersections)	
Road realignment: George's creek/River Road intersection	3.10 Continue Georges Creek Road upgrade and seek funding for improvements to the intersection with River Road	
Lake Road widening	3.13 Pursue suitable funding to improve Lake Road from Bellbridge to Kurrajong Gap Road	
Promote western end of shire C25	4.1 Finalise the Rural Living Zone Planning Scheme Amendment	
Work with developers/landowners on subdivisions etc. Infrastructure to support		
Upgrade sewerage for Bellbridge	5.2 Continue to explore solutions for Bellbridge Wastewater expansion (in conjunction with North East Water)	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Development of a regular greenwaste disposal system	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
Street lighting Bellbridge	5.8 Investigate and seek funding for solar street lighting for key locations	
Camera/street light (on light?) Lake Road or Hillcrest Ave		
Develop more solar energy projects in every community	5.9 Continue to look at renewable energy projects where funding is available (e.g. Banking on Our Solar Future)	
Shade over fish		
Shade sail for the beautiful fish in the playground so it can be played on when in sun – too hot to touch	5.10 Deliver strategic tree plantings under the Tree Management Plan as funding becomes available	
House boats Hume Weir?	6.11 Advocate for houseboats on Lake Hume and Dartmouth Dam	
Revisit Narrow's project Tallangatta	6.13 Continue to advocate for The Narrows project at Tallangatta	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Walking track along foreshore Bellbridge – Bethanga Bay		Not a Council priority for the term of this Council Plan
Link all cycle tracks Albury – round the lake , the rail trail, cycle track across bridge		Not a Council priority for the term of this Council Plan
Kerb and channel guttering on Lake Road Rear of 61		Not a Council priority for the term of this Council Plan
Roadside bush 1. Revegetate roadsides 2. Use native grasses to reduce maintenance		Discuss with DELWP
Security camera for catching hoons at night		Liaise with Vic Police regarding security issues throughout the Shire
Camera/street light (on light?) Lake Road or Hillcrest Ave		
More people for Bellbridge makes shops more viable		Noted
Bus stop Georges Creek River Road intersection 16+ kids		Liaise with bus operator and local families

Are you getting 'Value for money' from Council and if not, why not? How do you measure 'value for money'?

What you told us

Rating strategy needs review State gov't

Yes – impressed with range of services

- good fiscal management apparent

Kind of with Georges Creek Road improvements

No

Pensioner volunteers at Council facilities – pools, library, museum, etc.

What rate increase (if any) are you prepared to pay to maintain the current level of services and infrastructure? And what are you prepared to do without?

What you told us

0 Not too much

None or low

Little bit is inevitable (in line with pension? Joke!) Have to keep up with inflation – must maintain services

CPI + 2%

5% seems reasonable

Increase Melbourne rates to give it to us

Hands off reducing red bin collection frequency

Community Forum – Bethanga

The following feedback was provided by community members at the Community Forum conducted in Bethanga on 28 February 2017.

This is what you told us Council is doing well

Garbage services quite good

Garbage collection

Rubbish collection

Rubbish

Roads

Maintain roads well

Sealing of roads

Road sealing in Bethanga township

Lake Road upkeep has been great

Street scapes

Landscape maintenance work - very good

Puts up with complaints from uninformed complainers

Community engagement

Corporate risk management

Governance

Fiscal management very good

When building very helpful and supportive

Bellbridge foreshore works

Bellbridge foreshore fantastic

Bellbridge streets

Township planning is working

Bellbridge kinder works well. Compares well to what's available in Albury/Wodonga

Blackberry mapping

What would you like us to do better (or more of)?

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Keep lobbying govt to cost shift back	1.1 Continue to lobby for increased ongoing government funding support	
Immunisation at all schools	2.2 Review immunisation services	
Mobile library (car) required	2.5 Review library services and servicing of remote areas and where appropriate engage with other stakeholders to explore innovative solutions	
Tallangatta library survey to Bethanga		
Provide a multi service bus 1/month – library, bloods, immunisation (Sue Reid)		
Long day care	2.9 Continue to pursue extended child care services across the Shire	
Improve entrance to town from Kurrajong Gap – smooth road verges so they can be mown and planted with suitable trees (as along other two entrances)	3.6 Deliver town improvement and beautification program: Yr1 Walwa, Yr2 Granya, Yr3 Bethanga, Yr4 Mitta Valley towns	
Lake Road needs improvement	3.13 Pursue suitable funding to improve Lake Road from Bellbridge to Kurrajong Gap Road	
Potholes Lake Road		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Mowing of Bethanga Bay and maintenance of toilets at the bay	3.16 Investigate options for the Bethanga Bay Recreation Reserve	Review Bethanga Bay maintenance levels
GMW Bethanga Bay maintenance		
Communicate rural land strategy C25	4.1 Finalise the Rural Living Zone Planning Scheme Amendment	
Overloaded garbage bins in peak seasons	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	Lobby for better signage for Parks Victoria reserves
Larger bins for Kurrajong Gap		
Supply a collection service for drum muster 1/year		
Installation of rubbish bins at reserves, boat ramps, etc. Always rubbish around after weekends		
Additional hardwaste collection. Greater advertising of it.		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Roadside weeds control	5.6 Continue to implement noxious weed control along roadsides with available funding and lobby for additional funding	
Removal of plum trees and willow trees along road easements		
Remove plum trees that are impacting on golden ash trees on upper Beardmore St		
Town water		Liaise with North East Water
Lobby for better service from skymuster	6.7 Continue to lobby for improved mobile phone and internet coverage across Shire	
Road maintenance – pot holes etc		Continue maintenance program
Gutters cleaned out, weeds sprayed, road edges slashed		
Mowing roadsides or better alternatives		
More shire cooperation with community initiative i.e.. playground shade near shop		Explore better ways to engage with the community
Prune trees on roads around Bethanga school – Bus scraping		Generate Customer Action Request for actioning

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Parked cars Kurrajong Gap. Lake Road		Raise issue at six monthly Traffic Liaison meeting with VicRoads and Vic Police
Policing of reserves, boat ramps, park land, etc. People camping in areas where it is not allowed (signs? Bring you rubbish in/take it out!)		Liaise with GMW regarding waterfront management issues
Kurrajong Gap Road upgrade could have been done to a higher quality		Noted
D12 for Bethanga		Noted
Charge for library services		Outside control of Council - free access required as part of State Government library funding agreement
Communication back and forth i.e. response to suggestions/concerns		Review communications
Communication could be improved		
Greater communication of grants programs from State/fed government to all areas		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Improve signage to Bethanga from Kurrajong Gap		Review signage and develop a plan for improvements
Improve signage for events/places on Shire boundaries		

What are the two or three projects or programs you would like to see Council deliver over the next 3-4 years?

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Mobile library service	2.5 Review library services and servicing of remote areas and where appropriate engage with other stakeholders to explore innovative solutions	
Mobile library		
Childcare	2.9 Continue to pursue extended child care services across the Shire	
Childcare for both pre-school and afterschool care. There is nothing over here. Flow on effect for jobs and participation in community		
Sport rec/Emergency precinct in Bethanga further discussions to scope project proposals *need Council support	2.10 Encourage development of proactive community groups to progress local initiatives (e.g. funding for improvements at Bethanga Recreation Reserve, branding of localities)	
Playground at rec reserve		
Support for Emergency Service (+ Shire?)		
precinct at Rec Reserve. Outside of scope of current COM		
Regional branding of Shire and its distinct communities		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Get hotel/cafe coffee kiosk facility going at Bellbridge Boat Club	2.22 Investigate options for delivery of stage two of Our Bellbridge	
More town beautification	3.6 Deliver town improvement and beautification program: Yr1 Walwa, Yr2 Granya, Yr3 Bethanga, Yr4 Mitta Valley towns	
Beautification : gutters, roadside, slashing, tree planting		
Council grade or whatever some nature strips so owners can mow them		
More carparks out in front of Bethanga hall (parallel parking preferred)		
T-intersection Lake Road/Bethanga Bay Road	3.7 Liaise with VicRoads to consider road safety improvements throughout the Shire (e.g. upgrade Y-intersections to T-intersections)	
Footpaths to Bethanga school	3.11 Seek funding and deliver the strategic path links program	
Footpath from school to shop		
Seal Lake Road	3.13 Pursue suitable funding to improve Lake Road from Bellbridge to Kurrajong Gap Road	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Drains graded and culverts kept clean	3.15 Assess critical stormwater areas in Bethanga for low flow piping	
Bethanga Bay Freshen up clean up new toilets, seating, tables, walking tracks and mowing	3.16 Investigate options for the Bethanga Bay Recreation Reserve	Review Bethanga Bay maintenance levels
Green waste dump area (not rec reserve) too far from Tallangatta and Alb/Wod	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
Solar energy Increased use and education i.e.. solar lights, solar energy revisit	5.9 Continue to look at renewable energy projects where funding is available (e.g. Banking on Our Solar Future)	
Playground next to Bethanga store: 3 or 4 deciduous trees	5.10 Deliver strategic tree plantings under the Tree Management Plan as funding becomes available	
Deciduous tree plantations eg. opposite rec reserve entrance		
Waste water management service	5.13 Consider the options available for the Bethanga Wastewater Project, explore preferred solutions and seek funding to deliver a solution (if feasibility can be established)	
Sewering/water Bethanga		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Encourage safe cycle tourism	6.4 Explore options for creating cycle product within the Towong Shire and where feasible, deliver or facilitate new product (e.g. new cycle event linked to the Tallangatta 50's Festival)	
Mobile phone	6.7 Continue to lobby for improved mobile phone and internet coverage across Shire	
Mobile phone coverage		
Mobile phone coverage ASAP		
NBN and Mobile phone ASAP		
NBN		
Decent internet ASAP!!!		
Improved internet		
Tallangatta business revitalisation after hours tea + coffee/ food etc.	6.9 Work with business operators to assist them to become more profitable (e.g. Business After Hours program, targeted training, etc)	
Get house boats onto Hume Weir	6.11 Advocate for houseboats on Lake Hume and Dartmouth Dam	
Houseboats Lake Hume		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Kurrajong Gap Road white lines middle and edge		Assess road width to meet standard for line marking
Security camera Kurrajong gap (movement activated)		Liaise with Vic Police regarding security issues throughout the Shire
Widening or the road out front of Bethanga Primary School to eliminate 40kmph speed sign		Outside control of Council - School zones 40kmh speed limited
Signage ie.shops/church /rubbish info sign etc (partner with GMW?)		Review signage and develop a plan for improvements

Are you getting 'Value for money' from Council and if not, why not? How do you measure 'value for money'?

What you told us

Efficiencies demonstrated with shared services across shire

Gravel road maintenance much improved

Yes: Must consider we are in a big shire. I have found council transparent and have good communication. Good governance is evident

Some value

Yes getting some value

No – don't think we get a fair share of rates spread

No – no town ? sewage or signage (can't read note)

- many services not supplied to ?? (can't read note)

Transparent disclosure of where funds are spent. Concept of fairness.

What rate increase (if any) are you prepared to pay to maintain the current level of services and infrastructure? And what are you prepared to do without?

What you told us

None

None there is no services

Loss of rateable land due to Crown land. State should contribute

More push back on State govt and cost shifting

Immunisation services (should be Fed money)

Need to grade some roads more regularly (if want rate increase support) 6-12 month roster

Community Forum – Corryong

The following feedback was provided by community members at the Community Forum conducted in Corryong on 21 February 2017.

This is what you told us Council is doing well

Transparency with finances

Innovation space is good for young developing businesses. Could do with more to increasing youth employment

Communication

Facebook - great communicating

Bin service pick up works well

Streetscape is improving with some concerns re: footpaths narrowed , parking

Planning permits fast

Generally roads are adequately serviced

Road maintenance

The roads to some extent BUT not necessary in community expected and visitors

The council fixed some sealed road potholes before VicRoads to its credit

Maintain sealed roads

Sharing IT, planning and property/rates

- power saving

- water saving

- garbage collection

Towong Alliance

Approaches to towns and roadside

Making ourselves available to community a bit more

Recycling

Rubbish

Library services

Recycling rubbish collection

Rubbish collection

Garbage and recycling great

Supporting community events

What would you like us to do better (or more of)?

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Quadruple efforts in lobbying to State government	1.1 Continue to lobby for increased ongoing government funding support	
Mother goose program Re-introduce	2.3 Review Maternal and Child Health services	
Maternal and child health nurse increase hours (hard to get an appointment)		
Open pool earlier in season and close later in season	2.4 Review options for delivery of swimming pool services, including consideration of a community based model	Consider during budget preparation Stage 1 of the upgrade was not progressed whilst attempting to secure funds for Stage 2. Unsuccessful in attempts to secure funding for Stage 2 so Stage 1 upgrade scheduled for winter / spring 2017.
Extend pool hours. People will shop in Alb/Wod when they go swimming!		
Pool hours increased		
Stage 1 of swimming pool should have been finished 3 years ago. Why was money rejected by Shire at completion of heating project		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>I would like to see the Council supporting the Elyne Mitchell writing award. The Award aims to encourage people to practise their literacy and communication skills. We have a skilled administrator with the CNC and Sue Briskey. Some funding would help this project.</p>	<p>2.5 Review library services and servicing of remote areas and where appropriate engage with other stakeholders to explore innovative solutions</p>	
<p>Library services</p>		
<p>Person on shire specifically for assisting with grant application writing</p>	<p>2.10 Encourage development of proactive community groups to progress local initiatives (e.g. Funding for improvements at Bethanga Recreation Reserve, branding of localities)</p>	
<p>Assist volunteer organisations with grant funding and provide storage facilities for their records</p>		
<p>Better outcomes for grants (increase transparency) "has local community expertise involved" for better grass roots outcomes</p>		
<p>A community group in each area made up of experts eg. bankers, architects etc which feeds back into council with future ideas.</p>		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>Position on council to accepts ideas and growth/innovation and cut through red tape to make idea work</p> <ul style="list-style-type: none"> -eco tourism -new business 	<p>2.10 Encourage development of proactive community groups to progress local initiatives (e.g. Funding for improvements at Bethanga Recreation Reserve, branding of localities)</p>	
<p>Economic development group</p>		
<p>Bring back the disab' access funding grants for local groups and businesses to improve access to current compliance requirements</p>	<p>2.13 Implement the Towong Shire Access and Inclusion Plan to support people experiencing a disability</p>	
<p>More opportunities for youth eg. work with school and sports clubs to provide celebrity workshops and/or work with the CNC to allow students to do more courses eg. barista, food handling</p>	<p>2.16 Develop a four-year Youth Plan and deliver FReeZA and other responsive youth programs</p>	
<p>Youth projects</p> <ul style="list-style-type: none"> – Corryong skate park – bike track 	<p>2.18 Seek funding to upgrade skate parks in Bellbridge, Corryong and Tallangatta</p>	
<p>Remove the rollover bend on truck route to encourage trucks to use it safely</p>	<p>3.7 Liaise with VicRoads to consider road safety improvements throughout the Shire (e.g. upgrade Y-intersections to T-intersections)</p>	

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Footpath renewal	3.11 Seek funding and deliver the strategic path links program	
Rezone within 10km within town to have more houses = more income (Cudgewa, Towong and Corryong)	4.1 Finalise the Rural Living Zone Planning Scheme Amendment	
Green waste bins please to collect our organic waste	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
Organic or green bins		
Tip prices too high		
Tip opening hours Sat hours		
Lucyvale/Nariel recycling sheds greater control of rubbish		
Roadside rubbish Mt Mittamatite to Nariel (VicRoads) Pressure		
Roadside weed spraying	5.6 Continue to implement noxious weed control along roadsides with available funding and lobby for additional funding	

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Solar power for council buildings	5.9 Continue to look at renewable energy projects where funding is available (e.g. Banking on Our Solar Future)	
Tree maintenance Old tree removal	5.10 Deliver strategic tree plantings under the Tree Management Plan as funding becomes available	
Eliminate mobile blackspots (lobbying)	6.7 Continue to lobby for improved mobile phone and internet coverage across Shire	
Landscape garden and OHS issue due to footpaths	6.8 Seek funding for the Connecting Corryong project	
More public toilets and improved maintenance. Suggestion – Hall extension, - Central arcade (Bacashes)		
Common area around Corryong (roundabouts, gardens) need to show true community spirit eg. more flowers, art, sculpture, less concrete and grass plants		
2030 Plan fantastic <u>but</u> tourist website didn't include NSW. Please show more inclusive with NSW as we are on river Perception	6.10 Work with UM2030 Community Board to deliver outcomes from the UM2030 Plan	

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
More support for eco tourism ventures	6.12 Work with key stakeholders, including TNE and Parks Victoria, to provide opportunities for ecotourism in our Shire (e.g. Pine Mountain)	
Rezone. Attract industry.	6.19 Explore options to increase the availability of residential and industrial land in Corryong and Tallangatta	
Plant box in Hansen Street at Jack Reily's arcade would look better turned the other way to therefore open the grass space.		Consider in conjunction with other stakeholders
Staff to help road closure for Christmas trader night		Consider support for community events
Parking – old brown building and blocks behind for parking		Consider whether this could be integrated into the Connecting Corryong project
Cudgewa Valley Rd – Damage by log trucks – greater pressure on VicRoads		Raise issue at six monthly Traffic Liaison meeting with VicRoads and Vic Police
Trucks, Trucks. Can you help the Upper Murray Hwy between sawmill and Murray Goulburn become an 80 zone?		Raise issue at six monthly Traffic Liaison meeting with VicRoads and Vic Police
Tallangatta side f Corryong speed zone needs to be graded 100, 80 then 60		Raise issue at six monthly Traffic Liaison meeting with VicRoads and Vic Police

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Seal all roads – dirt roads are not maintained to satisfaction		Maintenance of roads is limited by available budget
If unsealed road doesn't need grading Don't touch it!		Noted
Make sure you don't have more outdoor staff working on jobs than is necessary. A lot seem to be just standing around.		Noted
Let community decide what it is and isn't prepared to volunteer for		Noted
Fly in Fly out industry therefore more jobs. Great work on airport lights.		Noted
Presenters talk too fast		Noted
Employee solely looking into and applying for grants		Pursuit of grant funding rests with a number of employees to cover the range of opportunities
Kinder fees \$350/term excessive since HCC holders pay <u>zero</u> !!		Consider during budget preparation
Shire publicist/publicise(can't read word) for Elyne Mitchell writing award please		Review communications

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Perception is 'Tallangatta' centric i.e.. streetscape		Review communications
Would like to see an open and transparent process for purchasing (tenders)		
Community hear about grant but not much about the process and timeline (updates would be appreciated)		
More community consultation about council meetings in different forms i.e. newspaper, with rates notices		
See outcomes from these sessions		
More forums like this		
Lack of communication. Councillors should do road trip yearly for real feedback		
Enormous amount of numbers in reports and graphs – feel maybe data needs to be relooked at how much runs to Shire office, what %. Data is great but needs to be clearer.		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Communication with ratepayers needs to be greatly improved. The council minutes as published in the paper are very scant on detail.		Review communications
Better info on meeting of minutes between areas. Are hardcopies at Library.		
Communication improvement response		
Communication between community and Towong/Tallangatta to Corryong area		
Lack of information on organised public events such as: seniors week		
Corryong seniors <u>overlooked</u> during seniors week (no knowledge of bus from Tallangatta to Wodonga event)		Review event planning and promotion
Toilet cleaning on Sunday's Corryong		Review maintenance requirements
Clear footpaths of low hanging branches i.e.. Jephcott Ave near hospital entrance)		Review maintenance requirements
Roadside grass management can improve		Review program

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Roadside grazing Council/Vicroads rd (Cudgewa CFA permit)		Review program
Dust Road Thowgla Valley suppression		Review program
Weed spraying wrong times. Why spray – more slashing		Review program
Roadside grass mowing continue on East side of Corryong to Hamiltons Lane (at least)		Review program
Street sweeper more than once a year		Review program and consider options
Buy 2 nd hand machinery instead of brand new. It is available and in good condition. There is someone in this community who can source online for you. Use local expertise.		Second hand plant, machinery and vehicles are considered when renewing assets.
Toilet down near seed factory (Murray Goulburn)		Toilet is located on a VicRoads reserve. Discuss options with VicRoads.
Signage needed to tell visitors where to park vans etc in Jardine St, both ends of Hanson St and on roundabout		Review signage and develop a plan for improvements

What are the two or three projects or programs you would like to see Council deliver over the next 3-4 years?

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
UMHCS take on immunisations	2.2 Review immunisation services	
Swimming pool season – increase rather than decrease	2.4 Review options for delivery of swimming pool services, including consideration of a community based model	
Hours and length for swimming pools given the heating of the pool in Corryong		
Memorial Hall upgrade	2.6 Provide guidance to the Corryong Memorial Hall Committee to update their master plan and seek funding for hall improvements	
Memorial Hall up graded		
Memorial Hall who is going to knock it down (how many times do you fix a broken fence)		
Develop Masterplan for Memorial Hall		
Upgrade to our own hall Memorial hall = employment = arts director = tourism		
Carpark at back of Memorial Hall is in urgent need of repair		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Reform Economic Development committee for whole shire	2.10 Encourage development of proactive community groups to progress local initiatives (e.g. Funding for improvements at Bethanga Recreation Reserve, branding of localities)	
Utilisation/partner with UMHCS to move gym equipment and provide to Upper Murray Events Centre	2.15 Actively participate in the Towong Alliance with the three local health services	
Continue to improve Corryong Airport upgrade to increase fly in fly out tourism	3.1 Deliver Corryong Airport upgrade	
Airport working		
More push State Gov Intersections to be fixed. Equitable funding.	3.7 Liaise with VicRoads to consider road safety improvements throughout the Shire (e.g. upgrade Y-intersections to T-intersections)	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Corryong Benambra Seal	3.9 Work with Vicroads and other stakeholders to progress the upgrade / sealing of the Benambra – Corryong Road	
Benambra/Corryong Road sealed - buses from Melb - Holidays to Lakes Entrance Spend holiday money in Victoria		
Seal the road between Corryong and Benambra		
Road sealing Benambra-Omeo Nariel		
Complete walking tracks around Corryong in conjunction with UMHCS to give encouragement to good health in the area.	3.11 Seek funding and deliver the strategic path links program	
Organic bins	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
Green bins? Township green bins/organics bins		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
More trees along main street	5.10 Deliver strategic tree plantings under the Tree Management Plan as funding becomes available	
More trees at Indi reserve		
Attree Park <u>Shade</u> for the 'wonderful' playground equipment that you showed on a slide. The slide couldn't be used in the summer. Also extra shade Attree Park wearing the community hat and Farmers market hat.		
Corryong needs shade trees around the shopping precinct. It is as hot as hell in summer.		
Build on bicycle tourism without impacting farmland	6.4 Explore options for creating cycle product within the Towong Shire and where feasible, deliver or facilitate new product	
NBN and mobile coverage	6.7 Continue to lobby for improved mobile phone and internet coverage across Shire	
NBN in Corryong		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Sacred Heart buses – can they park at back. No need for crossing supervisor.	6.8 Seek funding for the Connecting Corryong project	Review school crossings
Streetscape to express the districts heritage		
Complete walking tracks around Corryong in conjunction with UMHCS to give encouragement to good health in the area.		
Develop event management skills for local groups	6.9 Work with business operators to assist them to become more profitable (e.g. Business After Hours program, targeted training, etc)	
Develop awards for excellence for different businesses. Develop a profile for rural business.		
Employment opportunities – Farm productivity improvement		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>What is happening regarding the maintenance of the Millers Hill Cemetery. It needs urgent attention before it is lost forever.</p>	<p>6.10 Work with UM2030 Community Board to deliver outcomes from the UM2030 Plan</p>	<p>Consider the options available to manage the Millers Hill Cemetery</p>
<p>Lookout – Briggs Gap Road</p>		
<p>The Upper Murray has some magnificent scenery. Would it be possible to locate a look out on Briggs Gap facing the Munyang.</p>		
<p>Bike track to Towong and Cudgewa – Corryong Tintalra</p>		
<p>Tie in cycle tourism with Great River Road</p>		
<p>Bike track to Towong</p>		
<p>Equine Hall of Fame Look at what Stockmans Hall of Fame did for Longreach</p>		
<p>Upper Murray beef branding</p>		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Work with Parks – toilets and cleared camping plus signage in Wheelers Creek hut, Gibsons Hut , Pinnibar tracks, etc.	6.12 Work with key stakeholders, including TNE and Parks Victoria, to provide opportunities for ecotourism in our Shire (e.g. Pine Mountain)	
Attract an education and interpretive centre for Alpine and Catchment Environment		
Develop an EcoTourist Resort in the bush		
Eco-tourism		
Develop bird viewers area to attract bird enthusiasts to our area with such an abundance of birds eg. at Tintaldra – block at top of town. Bush, plains, water species unique variety here.		
Eco tourism options for bush walking		
Dam at Narrows -water sports - visitors/accommodation	6.13 Continue to advocate for The Narrows project at Tallangatta	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>More population</p> <ul style="list-style-type: none"> - invite migrant families to district, house in vacant church houses - more children for schools 	<p>6.18 Leverage off Rural Councils Victoria project to attract people to live in rural areas / seek funding opportunity for associated study</p>	
<p>Investigate ways to allow/enable farm produce to be sold. Paddock to plate and domestic sales</p>	<p>6.21 Investigate options to support / promote farm gate / agribusiness opportunities</p>	
<p>Covered horse arena equestrian centre</p>		<p>Not a Council priority for the term of this Council Plan</p>
<p>Grant to heat Corryong pool</p>		<p>Solar heating already installed at Corryong Swimming Pool</p>
<p>Respite centre. Future job and financial benefits. Jobs</p>		<p>Not a Council priority for the term of this Council Plan</p>
<p>Affordable housing plan</p>		<p>Not a Council priority for the term of this Council Plan</p>
<p>Food bank into events centre</p>		<p>Consider as part of Upper Murray Events Centre project</p>
<p>Repaint Kinder</p>		<p>Consider in maintenance program</p>

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Promote that living in the Upper Murray is cheaper to buy in. Maybe have a lottery to give away a block in each community to promote Towong Shire.		Consider options
Utilise Davis Cottage for arts. Currently wasted resource.		Consider options for arts in the Shire
Davis Cottage Art/Craft What is happening with this space??		Consider options for arts in the Shire
Investigate fuel options at airport. Hours available.		Continue to work with DELWP to increase tourism options
Corryong stock route to be fully developed and sealed as by pass to keep Hanson St safer		Raise issue at six monthly Traffic Liaison meeting with VicRoads and Vic Police
Heavy vehicle by pass (decent!)		Raise issue at six monthly Traffic Liaison meeting with VicRoads and Vic Police
Seal the stock route road		Consider as part of future Capital Works program
Pooling (Melbourne Shire) shire money (have the revenue of a carpark fine spot)		Noted

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Fuel at airport for scenic flights and recreational touring to refill after flight		Provision has been made for the installation of refueling station if future demand warrants
Need Council Plan for connectivity		Review communications
Baby change table in public toilets		To be considered in appropriate locations
'Tip shop' Recycle etc this makes money <u>look</u> maybe at Men's Shed doing it. Staff man tip during work hours service to town to have tip open only on Sunday for overtime		Under investigation
New signs -parking signs -fishing signs -camping signs -picnic signs -tourist signs		Review signage and develop a plan for improvements
Follow up sourcing water for irrigation from the Murray River		Liaise with water authorities to understand available options for irrigators
Buying land for park (old shed next to WAW and 2 blocks)		Not a Council priority for the term of this Council Plan

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>A weigh bridge in the Upper Murray. Locals have been ripped off for years. The response has been to source quality from outside the area. Could be produced locally.</p>		<p>Consider in the next review of the Corryong Saleyards</p>
<p>Encourage new business to Shire. Advertising campaign and assistance similar to Goulburn Valley</p>		<p>A range of economic and tourism strategies and marketing campaigns are planned for 2017-2021</p>
<p>Radio tower on Mt Mittamatite</p>		<p>Discuss with DELWP</p>

Are you getting 'Value for money' from Council and if not, why not? How do you measure 'value for money'?

What you told us

Need accurate data to be able to answer this question

Yes in town! Bins well priced cheaper than skip bins

Fairer distribution of funds over Shire. Corryong should have a larger share as we are more remote

Measure 'value for money'

- service collection/recycling
- having services
- doing well for the money you have

No –Rural area not a large service

Benefit Tax deductible for farms

Natural resource management and road side environment

Looking carefully at the infrastructure and its usage of equipment and other ways to use the equipment eg. story about driveway for people who would pay

Farmers (Rural) bear brunt of rate collection for few services compared to urban ratepayers

We don't really hear where the grant money is spent. So how can we measure value for money. Would like a newsletter about where grant money is spent.

To have to reseal netball courts so soon shows work was shoddy to start with. Wasted money.

What rate increase (if any) are you prepared to pay to maintain the current level of services and infrastructure? And what are you prepared to do without?

What you told us

3% rates CPI

Rate increases must be kept to a minimum – many residents cannot afford – fairer system required

Must increase base. Prepared to pay to maintain current services and accept rate increase under current system

Council service will need to improve if rates are to increase

Rate increase not the way to do it try and find more effective ways to raised higher margin income

Not prepared to give up any service etc BUT need to look at new ways to generate revenue

What you told us

Town rates are too high. Vic government must step in!

Change differential?? Increase 5% urban ? (can't read) as in Rural

5% increase

Add little but for multi rate payers give a decrease or discount per extra land

The value of land sales in district shows rates will go up when land value goes up. Farmers will be paying more.

Community Forum – Mitta Mitta

The following feedback was provided by community members at the Community Forum conducted in Mitta Mitta on 14 February 2017.

This is what you told us Council is doing well

Office communication good

Weekly rubbish and recycling (township)

Rates/levels

We are listened to and would like more regular community consultation

Good garbage collection

Maternal health

Building projects (Eskdale sports and Magorra Park)

Supporting Mitta Mitta Bowling club for govt grants

What would you like us to do better (or more of)?

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Lifestyle blocks speed up the process	4.1 Finalise the Rural Living Zone Planning Scheme Amendment	
Bin collection service – either more bins or signage for people to take own away	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
Encourage rural population growth thru infrastructure <ul style="list-style-type: none"> - NBN coverage - Build local business * footpaths/walking tracks/tourism - in town playground 	6.7 Continue to lobby for improved mobile phone and internet coverage across Shire	
Towong Shire support non profit organisations with insurance i.e.. water wheel		Consider during budget preparation
Poor customer service (4 mths ago) at front desk		Employed Team Leader Customer Service to focus on customer service experience

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Rates – direct monthly payments		Improve communication of the ability to enter payment plans
Where is Bill Tilley?		Mention to Bill at next meeting that constituents would like to see more of him.
Community consultation 6 monthly		Review communications
Community consultation for local projects		
Roadside maintenance – shoulders, low hanging trees – Mitta North Road, Yabba, little Snowy Creek		Undertaken as per Road Management Plan
Roadside drains		

What are the two or three projects or programs you would like to see Council deliver over the next 3-4 years?

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Eskdale swimming pool funding. Maintain current level.	2.4 Review options for delivery of swimming pool services, including consideration of a community based model	Consider during budget preparation
Eskdale pool. Maintain current funding for pool. Valuable service to community and schools.		
Mobile library back	2.5 Review library services and servicing of remote areas and where appropriate engage with other stakeholders to explore innovative solutions	
Eskdale cricket nets	2.8 Seek funding for the Eskdale cricket facilities	
Marketing for future valley growth! * facility to encourage school activity groups from the city – would employ staff	2.10 Encourage development of proactive community groups to progress local initiatives (e.g. Funding for improvements at Bethanga Recreation Reserve, branding of localities)	
Playground in Eskdale	2.17 Seek funding to renew / upgrade playgrounds	Consider as part of future capital works program

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Eskdale netball courts	3.3 Deliver Eskdale Netball Courts upgrade project	
Remove unhealthy plane trees	3.6 Deliver town improvement and beautification program: Yr1 Walwa, Yr2 Granya, Yr3 Bethanga, Yr4 Mitta Valley towns	
Eskdale info centre bins / Signage		
Water access along main street to keep flower boxes and shrubs		
Paths – Eskdale to the sports complex	3.11 Seek funding and deliver the strategic path links program	
Footpath walking track to sports complex – tourism safety		
Footpaths (Eskdale) - from Murray Goulburn to footy ground - Link Cafe, ?, MG and footy ground		
Town water for Mitta Mitta	5.1 Research options for Mitta Mitta town water with North East Water	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Need large bin at Eskdale info centre and toilet for fishermen and tourists	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
Long term manager out of green waste site in valley – valuable in order to keep towns/community looking good		
Eskdale Sewerage	5.15 Research options available for reticulated sewerage in Eskdale	Work with North East Water
Dump site for caravan sewage - highway - water		
Dump point for Eskdale and Mitta Mitta with good signage		
Reticulated sewage in Eskdale		
Public internet access	6.7 Continue to lobby for improved mobile phone and internet coverage across Shire	
Tallangatta: Wall across the narrows	6.13 Continue to advocate for The Narrows project at Tallangatta	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Fair food – markets/farmers market	6.21 Investigate options to support / promote farm gate / agribusiness opportunities	
Look at ability to subdivide non-fertile land in Eskdale (non-agricultural land)		Consider availability of land and zoning to support appropriate development
Snowy Creek at Eskdale – needs erosion work		Liaise with NECMA for erosion works
Better communication to rural residence about where taxpayer funds go : which communities and how much		Review communications
Let ratepayers know of reasoning behind certain operations eg. waste disposal		
Turn into Eskdale complex Dangerous		Review intersection with VicRoads
Map of Eskdale		Review tourism collateral
Eskdale's name on some of the road signs		Review signage and develop a plan for improvements
Mitta and Eskdale sign in Wodonga		

Are you getting 'Value for money' from Council and if not, why not? How do you measure 'value for money'?

What you told us

Yes a value for money Council

Yes

Great. Towns are looking good thru funded progress association.

No

What rate increase (if any) are you prepared to pay to maintain the current level of services and infrastructure? And what are you prepared to do without?

What you told us

2%

3-5%

4-6%

No money taken from Eskdale pool

Ask community for communication skills (free)

No services lost please (prepared to pay a little more)

Community Forum – Tallangatta

The following feedback was provided by community members at the Community Forum conducted in Tallangatta on 7 February 2017.

This is what you told us Council is doing well

Amazing changes over 6 years or so. We are more attractive now because of library, childcare, community space, foreshore gardens, seats, shelters, QED footpath

Implementing Tall for Future ideas – well done

Progressing the developments already planned for. Budgets really well.

Actual completion of projects/targets over a reasonable period of time ☺ sends a positive message

Revitalisation of the town/area: Makes it look attractive for new residents

Beautifying the area very good. Listening to rate payers good.

Would like to say all the new works look great

Pleased with lawns and maintenance

Park areas maintenance is good

Maintenance around town excellent

Council does well at beautifying the foreshore and surrounds

Maintenance of town good. Need everyday cleaning of toilets. Use a local contractor if necessary.

Maintain gardens and triangles

The boys who maintain and mow are doing a fantastic job

We love the triangles – don't change them

The appearance of the town entrances East and West is excellent. The triangles are well maintained. Reserves are a credit to the employees.

Pleasant staff. Great Library.

Good money saving measures

Cutting expenditure

Council doing a great job managing on reduced income

Value yes! And jobs well done with the amount of funding received. Always very professional and helpful.

What would you like us to do better (or more of)?

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Mother Goose story time sessions in the library for young children	2.5 Review library services and servicing of remote areas and where appropriate engage with other stakeholders to explore innovative solutions	
Community walks and bike rides	2.7 Establish a Tallangatta Neighbourhood House Advisory Committee to deliver an annual program of activities with a view to building stand alone capability	
More community activities for 30-50 yrs to bring the community together		
Community engagement eg. Neighbourhood House person include locals to paint those fabulous bikes		
Childcare open before 9am close after 5pm for working parents	2.9 Continue to pursue extended child care services across the Shire	
Youth Centre teenagers	2.16 Develop a four-year Youth Plan and deliver FReeZA and other responsive youth programs	
Blue light discos		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
BBQ with picnic tables at park in front of IGA	3.5 Deliver the Destination Tallangatta project: foreshore upgrade, path links, playground, road improvements, retail precinct upgrade	
More tables and seats in the park in the shade		
Towong triangles facilities for visitors – tables and chairs, undercover area, bike parking push bikes		
The triangle toilets are not adequate for buses – refurbish old ones		
Repair and paint awnings in business/retail areas.		
Hurry up main street. Leave parking main street parking alone – keep it flexible and angle. No parking bays.		
Better access for seniors on to kerb. Leave our nice wide street alone and put extra tables and seating in park. Keep street in better repair.		
Roundabouts are waste of money. New roundabouts are dangerous.		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Entrances to shopping precinct: East end is good, west end is confusing and dangerous.	3.5 Deliver the Destination Tallangatta project: foreshore upgrade, path links, playground, road improvements, retail precinct upgrade	
Better links from Rail Trail entrance to town centre (visa versa)		
Continuation of the growth of the foreshore/caravan park		
Upgrade caravan park. Increase our rate base by attracting people from out of area. Childcare continuing.		
More/new housing for our area	4.1 Finalise the Rural Living Zone Planning Scheme Amendment	
Residential blocks in Tallangatta		
Tip. On free tickets include tyres, mattresses	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
Those without access to trailers and can't get hard waste to the tip – could they be helped. Especially the aged.		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Tap into Tourism industry (long term attractions that maintain interest). Tap into our natural resource and the Town that moved.	6.5 Explore options to capitalise on Tallangatta's Notable Town status (e.g. establishment of a Museum to celebrate Tallangatta's unique heritage)	
Permanent water.	6.13 Continue to advocate for The Narrows project at Tallangatta	
The lookout needs a toilet up there and the road sealed		Not a Council priority for the term of this Council Plan
Main street back as was		Noted
Employee kindergarten/childcare staff as permanent staff – increase efficiency – care factor. Increase the efficiency of indoor/outdoor staff.		Noted
Accommodation required in Tallangatta. Narrows and more residential and more business.		Noted
Tourism Summer and Winter	6.1 to 6.21 Range of economic and tourism development strategies	
Better drains down Towong St east end		Consider for future capital works program

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Contract office work to outside firms.		Consider options for outsourcing
We need a bus		Consider within Tallangatta Neighbourhood House program
Youth Centre teenagers		Consider within Tallangatta Neighbourhood House program
Blue light discos		Consider within Tallangatta Neighbourhood House program
Tip On free tickets include cost tyres, mattresses		Costs charged reflect cost to Council of disposal
Are there any plans to increase the amount of retail businesses in the shopping precinct?		Destination Tallangatta works are expected to increase the activity in the shopping precinct
What is happening to old kinder?		Explore options for the use of the old Tallangatta Kinder site
Increase cleaning in front area of library (set the standard).		Incorporate into library staff duties

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Encyclopaedia's in bookshop in Albury \$1,000 Mrs Stewart's collection will become valuable Take it		Mrs Stewart's donation gratefully accepted
Not the best venue for public meeting of this size. Difficult to move around and too noisy.		Noted
I am not prepared to live without anything and nor should I		Noted
Shire needs to do regular maintenance on buildings instead of letting them rot. Includes park benches and seats. Towong council sign in front of building has not been cleaned in years.		Review building maintenance program
Have more accurate statistic rep on shire size/population/rate base i.e.. a large % of shire is state forest – unpopulated and very few roads/infrastructure		Review communications
Advertising Shire events is poor. Social media has improved recently but has plenty of room for improvement		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Communication in the main street – where is the old noticeboard? It was really good and I miss it.		Review communications. Consider alternative options for community noticeboard.
Library hours Open before 9am Close after 5pm Open Sat		Review of library hours currently underway
Increase library opening hours for Sat am 10-12		
Open library Saturday mornings for children and those working please!		
Would like to see library open over weekend		
Open the library for 3 hours on Saturday. Open the library for 2 extra hours 5pm-7pm on Thursday evening. Pay for this by closing for 8 hours on Monday.		
Increase library use by opening on Saturdays i.e.. 9 -12 (trade off on another day)		
User pay for library internet for non rate payers		Review Fees and Charges as part of setting 2017/18 Budget

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Why on earth does it cost \$1.00 per photocopy at the library?? Current going rate is 20c in other areas!! The current charge is prohibitive to most people.		Review Fees and Charges as part of setting 2017/18 Budget
Maintain/clean picnic tables in park		Review town maintenance program
Could maintain roads better		Roads maintained in accordance with Road Management Plan
Does Shire get \$% for fines – speeding – drinking		Unfortunately Council does not receive an allocation of money raised in fines.

What are the two or three projects or programs you would like to see Council deliver over the next 3-4 years?

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
If lost rates on Murray Valley river flats over 60 years since raising level of Hume 30 years ago estimate was huge.	1.1 Continue to lobby for increased ongoing government funding support	
6 smallest Councils seek \$500,000 each to maintain viability. Make deputation to Govt and then go public and let ratepayers know that rural people are being neglected.		
Council needs big injection of money – Lobby Fed & State Govt for restitution		
Could we share infant welfare sister with Indigo	2.3 Review Maternal and Child Health services	
Programs: Really push the Neighbourhood House	2.7 Establish a Tallangatta Neighbourhood House Advisory Committee to deliver an annual program of activities with a view to building stand alone capability	
Monthly movie nights in Tallangatta (like Swanpool have).		
Continue work around childcare to attract new families/long term residents	2.9 Continue to pursue extended child care services across the Shire	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>Shading for the Kindergarten/Daycare facility</p> <hr/> <p>Shade @ kinder</p> <hr/> <p>Shade cloth in Kinder yard</p> <hr/> <p>Shade cloth for kindergarten urgent</p>	<p>2.14 Seek funding for recreational facility upgrades / renewals (e.g. netball courts and shade sails)</p>	<p>A funding opportunity may be available. Under investigation.</p>
<p>“Hangout Facility” for teenagers in Tallangatta (music, games tables, etc)</p>	<p>2.16 Develop a four-year Youth Plan and deliver FReeZA and other responsive youth programs</p>	
<p>Upgrade Tallangatta Skate Park</p>	<p>2.18 Seek funding to upgrade skate parks in Bellbridge, Corryong and Tallangatta</p>	
<p>Improve public transport system – this results in population decline esp. Older population decline</p> <hr/> <p>Perhaps some form of <u>local</u> public transport – fee for service – minibus? On-call car (like a taxi) or ... something</p>	<p>2.21 Advocate for appropriate transport options for community members</p>	

What you told us you wanted to see delivered over the next 3-4 years
What we have included in the draft Council Plan to address your feedback
What we already have in place or need to follow up at an operational level

Main street rejuvenation – urban renewal eg. Newcastle and Marcus Westbury

3.5 Deliver the Destination Tallangatta project: foreshore upgrade, path links, playground, road improvements, retail precinct upgrade

Caravan park, Housing, Tourism opportunities: Linked to increased rate base.

Improvements to caravan park.

Residential development equals increased rate payers

4.1 Finalise the Rural Living Zone Planning Scheme Amendment

Residential development needs attention so that Tallangatta can grow – more rate payers

Shire acquisition of real estate around Tallangatta for subdivision

4.2 Analysis of the residential and industrial needs of Tallangatta and identification of future residential and industrial development options for the town

Start an annual waste pick up for the residents who have no trailers or family to dispose of large rubbish and goods

5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)

Green waste collection would be good

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Collective support for economic development eg. solar grid/internet and reduce reliance on library	5.9 Continue to look at renewable energy projects where funding is available (e.g. Banking on Our Solar Future)	
More plantings in main street Save money by less pruning of street trees	5.10 Deliver strategic tree plantings under the Tree Management Plan as funding becomes available	
Maybe bikes and bike culture a feature of the town. "Le Tour" bikes were fabulous. Bikers love the town too.	6.4 Explore options for creating cycle product within the Towong Shire and where feasible, deliver or facilitate new product (e.g. new cycle event linked to the Tallangatta 50's Festival)	
Develop tourist appeal of Tallangatta 50's museum A major local history initiative	6.5 Explore options to capitalise on Tallangatta's Notable Town status (e.g. establishment of a Museum to celebrate Tallangatta's unique heritage)	
Better publicising of tourist draw cards and improve access and aesthetic value of them eg. iconic rocks, trestle bridges	6.9 Work with business operators to assist them to become more profitable (e.g. Business After Hours program, targeted training, etc)	
More 'events' throughout the years to bring tourists eg. Beanie festival, Winter festival of the fog.		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Pontoon on the lake.	6.12 Work with key stakeholders, including TNE and Parks Victoria, to provide opportunities for ecotourism in our Shire (e.g. Pine Mountain)	Liaise with Goulburn Murray Water
Keep water in our lake by solving Narrows project.	6.13 Continue to advocate for The Narrows project at Tallangatta	
Narrows weir make it happen		
The Narrows High Priority No more feasibility studies		
Narrows weir		
Would be great if we could have weir across narrows. Permanent water in lake by town would make big difference.		
Build the loch to attract more ratepayers and business to Shire		
Get the narrows done! Our Shire would grow dramatically tourism would be huge, people would want to live here – same as Yarrawonga/Mulwala		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Off lead dog park Hockey park		Not a Council priority for the term of this Council Plan
No roundabouts – too big for cars, too big for caravans, trucks.		Communicate Council's decision in relation to intersection
Increase population through creative initiatives eg. work with property owners with empty houses to bring in resettled refugees, welfare families, tree changers, etc	1.1 to 6.21 Range of strategies in all six Strategic objectives	
Increase popn base/rate base	1.1 to 6.21 Range of strategies in all six Strategic objectives	
Possible small bus shelter somewhere near the toilet and info block area		Consider for future capital works program
Build a bus shelter for residents and people visiting on tour buses – near the rear of the Info Centre where the coaches stop. There is funding being held in a seniors a/c for the project.		
Is it possible to have a bus shelter?		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
We need a town noticeboard		Consider alternative options for community noticeboard
Highway between entrances cleaned up.		Currently working with CFA to clean up
Curbing along Towong St E – Entrance to Tallangatta too narrow/parking		Not a Council priority for the term of this Council Plan
Put street back the way it was too confusing for elderly.		Noted
Fence that was above drain that got taken down could it go back up OH&S in Towong Street opposite pool.		Noted
Have a 'can do' attitude		Noted
Sound stage in triangles not on foreshore. Shift memorial from prime position.		Amphitheatre constructed on foreshore as part of Destination Tallangatta project. Consider options for Triangles in future capital works programs.
Dogs not on leads attacking people and their dogs when walking. More ramp for elderly		Review enforcement options

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Saturday openings for the library		Review of library hours currently underway
Library open Sat – close it Monday if cost is involved		
School crossings could be done by volunteers – save		Review school crossings
Much safer ent/exit to Pigs Point camping area before someone with a caravan is injured or killed by a log truck or milk tanker i.e.. 100mts or so further North.		Review with VicRoads
HCRT It is bringing lots of visitors/money into town. It needs work.		Support initiatives to improve High Country Rail Trail
More vacancy (spaces) for shop opportunity		Consider when reviewing utilisation of Council assets (e.g. old Tallangatta kindergarten)

Are you getting 'Value for money' from Council and if not, why not? How do you measure 'value for money'?

What you told us

Yes – “coming here tonight has done me the world of good” Jean

Yes – the workers value us, provide essential services at reasonable (often extremely reasonable) rate

I think the Council look after the seniors of the community very well, we should be more grateful

Yes with money available after such a good presentation

Good to have 2 bins for collection

The library service is excellent – when it is open. Good value for \$ could attract more members if open on Sat

Make Childcare kindys userpays as per other services

With an ageing popn – need to plan for this at the moment “Not value” for money for the aged

No – the only services I personally use/have access to are the recycle shed and road network

Ratio of rates \$ \$7.4mil to employee costs \$6.023mil Needs to be reduced to 30% Doug P

Select and employ staff in-house. Don't use agency.

What rate increase (if any) are you prepared to pay to maintain the current level of services and infrastructure? And what are you prepared to do without?

What you told us

Bed tax on tourists to help ratepayers costs.

No rate increase

No rate rise

No rate increases – freeze rates for pensioners

Rates are killing farmers now! Less services if necessary

Less rates rises Less services

Keep rate increases to a minimum

Less services No rate increase CPI 2%

What you told us

Possibly in-line with CPI within reason

Rate increase capped at 2%

6% is no feasible for young families or seniors

I could do without pools, children crossing. 2.5% rate increase. Remove/close down children's crossings for school – put in standard zebra crossing or lights.

Little as possible but whatever absolutely necessary

Rates as required to enable the growth of our area.

Rate increase needed if we want to keep the facilities we have now. So must happen to what is practical.

Whatever it takes to keep us going. Do without? Not much, if anything really.

5% rate increase. With low population we have to pay if we want services.

Fewer projects or longer timeframes – lobby government for grants

We have already been paying – continue your fabulous work lobbying for change!!!

Immunisations – transfer to State

Update of caravan park.

Narrows in Herald

Weir Wall Now

Weir wall at narrows - \$ hydro

Good luck with development of narrows. When it happens – WOW - Keep pushing .. Lots more development and lots more rates.

Community Forum – Walwa

The following feedback was provided by community members at the Community Forum conducted in Walwa on 16 February 2017.

This is what you told us Council is doing well

Garbage collection very good

Garbage pickup is really good

Rubbish collection

Good with rubbish pick up

Better services than NSW in particular rubbish, recycling and roads

Good with mowing and gardens

Road maintenance

Customer Service

Efficient staff streamlined

Ranger

Main street maintained (done but in disrepair)

Funding and promoting tourism

Payment plan for rates

Good with budget

Perception is we do not waste money

What would you like us to do better (or more of)?

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Library services	2.5 Review library services and servicing of remote areas and where appropriate engage with other stakeholders to explore innovative solutions	
Potential more social/fitness i.e.. fitness circuit	2.14 Seek funding for recreational facility upgrades / renewals (e.g. netball courts and shade sails)	
Retain and/or attract young people back - things for young people to do	2.16 Develop a four-year Youth Plan and deliver FReeZA and other responsive youth programs	
Town maintenance / Town entrances	3.6 Deliver town improvement and beautification program: Yr1 Walwa, Yr2 Granya, Yr3 Bethanga, Yr4 Mitta Valley towns	
Lawn mowing on <u>back</u> roads (and spraying)		
Tintalra tends to be forgotten with thorough mowing of the roadside verges		
Parking (lines)		
Stormwater issues		
Bike track between Walwa/Jingellic	3.11 Seek funding and deliver the strategic path links program	

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Hardwaste collection	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	
Town needs more rubbish extra bins holidays and long weekends		
Street light to caravan park	5.8 Investigate and seek funding for solar street lighting for key locations	
More tourism development i.e.. cycle/hiking paths (liaise with Parks Vic)	6.4 Explore options for creating cycle product within the Towong Shire and where feasible, deliver or facilitate new product	
Promote tourist attractions such as the largest monolith in the southern hemisphere	6.12 Work with key stakeholders, including TNE and Parks Victoria, to provide opportunities for ecotourism in our Shire (e.g. Pine Mountain)	
Promote tourism		
Gutters to be cleaned		Review town maintenance program
Signage at tourist park to be updated		Review signage and develop a plan for improvements
Signage of Great River Road Tintaldra Walwa		
Signage caravan dump point		

What you told us you wanted us to do better	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Co-ordinating road maintenance with VicRoads		Raise issue at six monthly Traffic Liaison meeting with VicRoads and Vic Police
Road works		
Review speed limits 80 60 50 40		
Speed limit (uniform) 50 and to caravan park and shared road sign		
Uniform speed zones		
Too many log trucks		
To know what road VicRoads own and Council roads		Review communications
More proactive action to encourage new businesses – streamline and timely process and provide more information before application process (very poor service to-date)		
As locals we would like to see a 'timeline' or progress report for the locals to see		

What are the two or three projects or programs you would like to see Council deliver over the next 3-4 years?

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>Mobile library</p> <hr/> <p>Library – truck goes thru’ Walwa and would be willing to stop for 3/4hour .. our school children are disadvantaged.</p>	<p>2.5 Review library services and servicing of remote areas and where appropriate engage with other stakeholders to explore innovative solutions</p>	
<p>Fitness circuit</p>	<p>2.10 Encourage development of proactive community groups to progress local initiatives</p>	
<p>Boat ramp Tintaldra?</p> <hr/> <p>Boat ramp at Tintaldra – Council need feasibility study for this a means of funding</p>	<p>2.14 Seek funding for recreational facility upgrades / renewals (e.g. netball courts and shade sails)</p>	
<p>Health and w/being boat ramp – instead of mud ‘slipway’</p>		
<p>Lobby community bus</p>	<p>2.21 Advocate for appropriate transport options for community members</p>	
<p>Gadd’s Reserve sight distance VicRoads</p>	<p>3.4 Deliver the Great River Road project</p>	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Address varied speed limits with town (40k school zone to 50k, Main street to 60k, On River Rd to 80k to caravan park)	3.6 Deliver town improvement and beautification program: Yr1 Walwa, Yr2 Granya, Yr3 Bethanga, Yr4 Mitta Valley towns	
Reduce travel limits in car to 40kph d/w VicRoads		
Speed limit should be 40km thru' whole town		
Traffic calming measures with Walwa town (aka streetscaping)		
Work with VicRoads to improve roads in Walwa		
Fix Shelley Road township kerbsides (approx 80m eastside and 100m Westside)		
Improve mowing on road sides		
Line marking in main street		
Better linemarking in main street		
Line marking (parking and roads)		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
<p>I'd like to see more native flowers and shrubs in main street of Walwa and not the grass which is quite dangerous for snakes to hide in</p>	<p>3.6 Deliver town improvement and beautification program: Yr1 Walwa, Yr2 Granya, Yr3 Bethanga, Yr4 Mitta Valley towns</p>	
<p>Lighting Street of Walwa</p>		
<p>Footpath South needs improvement Elderly</p>		
<p>Footpaths: dangerous all the time</p>		
<p>Upgrade footpaths in Walwa – safety reasons esp for elderly</p>		
<p>New footpaths in town 1. Main st 2 Shelley Rd 3 Caravan Park (River Road) / Footpath / Shared road way signs / Uniform speed limit / Lighting</p>		
<p>Stormwater</p>		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
New footpaths in town 1. Main st 2 Shelley Rd 3 Caravan Park (River Road) / Footpath / Shared road way signs / Uniform speed limit / Lighting	3.11 Seek funding and deliver the strategic path links program	
Cycle path walk beside road Walwa to Jingellic		
Bike/footpaths Walwa to Jingellic		
Cycle/walk path between Walwa and Jingellic		
Walking/cycling track Walwa to Jingellic bridge		
Develop bike/hiking/walking tracks in parks		
More rubbish bins for visitors/campers	5.3 Review waste services across the Shire (including green waste, hard waste, recycling and rubbish bin options)	

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Lighting Street of Walwa	5.8 Investigate and seek funding for solar street lighting for key locations	
Lighting – Shelley Road – Main St to Harvey St and cnr Church St		
Lighting between Main St and Harvey St (public danger)		
Street lighting – dangerous at night		
Development of hunting for tourism	6.3 Develop and implement a Recreational Hunting Tourism Strategy	
Improved internet for Upper Murray		
Mobile phone and TV reception unreliable		
Mobile phone reception not available in areas along country roads	6.7 Continue to lobby for improved mobile phone and internet coverage across Shire	
Improve mobile/internet		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Pine mountain walking trail	6.12 Work with key stakeholders, including TNE and Parks Victoria, to provide opportunities for ecotourism in our Shire (e.g. Pine Mountain)	
Better access to Pine Mountain walking tracks Parks Vic		
Pine Mountain Walk ? Victoria Toilet at car park		
Signage to and upgrading of Pine Mountain track head		
Bio energy: Harnessing the fuel source from pines, community plantations, etc		Not a Council priority for the term of this Council Plan
Improve acoustics Walwa Hall		Communicate grant funding opportunities to the Hall Committee of Management
Pine plantation trucks – amount paid to Council. Problems in winter especially.		Continue to monitor logging operations and identifying when too wet to use Council roads
Restoration of public access to Snake Gully Waterfall, Redbank (refer letter from J. Lattenstein)		Refer to details included in letter
ABC TV / ABC Radio		Review coverage and lobby for improvements
Fix planning – building permit application issues		Review processes

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
I'd like to see white lines on edges of all roads. Fog lines.		Raise issue at six monthly Traffic Liaison meeting with VicRoads and Vic Police
Address varied speed limits with town (40k school zone to 50k, Main street to 60k, On River Rd to 80k to caravan park)		
Reduce travel limits in car to 40kph d/w VicRoads		
Speed limit should be 40km thru' whole town		
Speed limit log trucks		
No log trucks at night		
Lobby VicRoads to spray all of roadsides		
Gutters health hazard		Review town maintenance program
Ensure Walwa is on maps of Towong Shire noting all facilities available (see Karlee McKenzie-McHarg notes)		Review maps
Walwa is the only town of any size with the above facilities and should be promoted as such: however we seem to be ignored.		

What you told us you wanted to see delivered over the next 3-4 years	What we have included in the draft Council Plan to address your feedback	What we already have in place or need to follow up at an operational level
Update tourism sign board in Walwa		Review signage and develop a plan for improvements

Are you getting 'Value for money' from Council and if not, why not? How do you measure 'value for money'?

What you told us

Not really: can see value in Tall and Corryong

Communication on hard waste: Can you let people know please

No value "empty promises"

Not good enough response for issues raised

* high tip prices – should be charged cubic metres not per vehicle

Rubbish disposal for camper

What rate increase (if any) are you prepared to pay to maintain the current level of services and infrastructure? And what are you prepared to do without?

What you told us

No rate increase As Walwa has not seen the benefits of the last increase

No. As we do not see any benefits we have been promised in the past come about!

Keep low as possible

Keep rates as low as possible

1-2%

5%

Anything Dad pays the bills
