

Unbooked taxi fare review 2022

Submission received through Engage Victoria

Date submitted: 12 July 2022

Submission written by: Anonymous

From 1 July 2022, we began accepting submissions on our Unbooked taxi fare review 2022: Draft decision via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the opportunity to send us a response to a set of questions we provided. This stakeholder requested anonymity in publishing the submission.

1. What are your views on our proposed fare adjustment mechanism?

Necessary to avoid 10%+ hikes and prevent bill shock for passengers which harms business.

2. What is the appropriate threshold for the change in the costs of operating a taxi to trigger maximum fares to change under the proposed fare adjustment mechanism?

CPI >2% or successive CPI increases less than 2% that combined are greater than 2%.

3. We also seek your feedback on the length of time it takes to implement a change in fares. We were previously advised that it could take two to three weeks to fully update the meters and replace fare stickers. Your response will help us decide on whether the price determination can take effect earlier than 1 October 2022.

The change itself can happen in two to three weeks. Even though the majority of taxis can now adjust fares remotely this is not always entirely successful and manual updates are often required for many reasons that will often take more than three weeks. This also assumes there is no problem with the update or an error is made that needs to be redressed. Double whatever you think is ok so 6 weeks.

4. Do you have any other comments on our draft decision?

Do not under any circumstances introduce Time and Distance to metered fares as this will lead to poor outcomes for passengers in terms of cost of fares and efficiency of service.

5. Upload submission/s

No response