

Our water price review process

In 2017–18, our water price review process will have four main stages: submissions, draft decisions, final decisions and implementation.

Submissions

By 29 September 2017: Water businesses lodge their price submissions with us. **From early October:** Customers send their submissions to us, which we use to inform our draft decisions. Initial submissions are due by 10 November 2017.

Draft decisions

Early decisions

By early to mid-December 2017:

We release our draft decision.

December 2017 to early March 2018:

You can provide feedback on the draft decision for early decisions.

February 2018:

You'll be able to attend our public meetings.

Standard decisions

Late March 2018:

We release our draft decision.

April to early May 2018:

You can provide feedback on the draft decision

April 2018:

You'll be able to attend our public

meetings.

Final decisions

April to May 2018: We consider all feedback and use it to inform our final decisions. **Late May to June 2018:** We release our final decisions.

Implementation

New prices apply from 1 July 2018.

Find out more: www.esc.vic.gov.au/waterpricereview