Our water price review process

In 2017–18, our water price review process will have four main stages: submissions, draft decisions, final decisions and implementation.

Submissions

By 29 September 2017: Water businesses lodge their price submissions with us.
From early October: Customers send their submissions to us, which we use to inform our draft decisions. Initial submissions are due by 10 November 2017.

Draft decisions

Early decisions

By early to mid-December 2017:
We release our draft decision.
December 2017 to early March 2018:
You can provide feedback on the draft decision for early decisions.
February 2018:
You'll be able to attend our public meetings.

Standard decisions

Late March 2018:
We release our draft decision.
April to early May 2018:
You can provide feedback on the draft decision.
April 2018:
You'll be able to attend our public meetings.

Final decisions

April to May 2018: We consider all feedback and use it to inform our final decisions.
Late May to June 2018: We release our final decisions.

Implementation

New prices apply from 1 July 2018.

Find out more: www.esc.vic.gov.au/waterpricereview