



## Group: metropolitan

This fact sheet uses graphs and data to examine this council's revenue, expenditure and financial sustainability over recent years. The information aims to help readers understand the impacts of rate capping. This was introduced in 2016–17 to restrict the amount councils can increase their general rates and municipal charges each financial year.

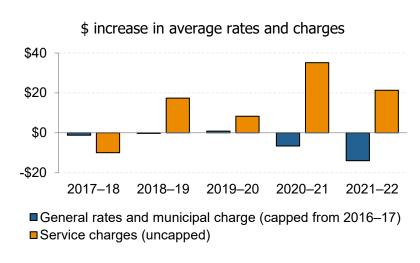
You can compare this council's data against its 'group' by looking at the fact sheet for metropolitan councils. Further information is available at <a href="http://www.esc.vic.gov.au/outcomes-reports">http://www.esc.vic.gov.au/outcomes-reports</a>. You'll find an interactive version of this fact sheet, a reader's guide to help you understand key terms and information about the sector as a whole.



Key facts	
Population (June 2021):	150,685
Size (km²):	39
Length of local roads (km):	433
Population per km of roads:	348
Council employees (FTE, 2021–22):	837
Higher cap approved for any year between 2016–17 and 2021–22	No

# **Rates**

## What has happened to average rates and charges (2021-22 dollars)?



Year	Average rates and charges	Applicable rate cap
2016–17	\$1,725	2.50%
2017–18	\$1,714	2.00%
2018–19	\$1,731	2.25%
2019–20	\$1,741	2.50%
2020–21	\$1,769	2.00%
2021–22	\$1,776	1.50%





## Did council's average rates comply with the applicable rate caps?

2020–21 (2.00%) 2021–22 (1.50%) 2022–23 (1.75%)

Yes Yes Yes

How did rates change for different ratepayers?

#### Tiow did rates change for different rat

Council's rating strategy 2022-23

Council applies 4 differential rates for different types of property and recovers the cost of waste services using service charges. The adopted budget contains more information about rate categories and charges.

#### Distribution of rates increases and decreases

The applicable rate cap is applied to council's average rate. So, some individual rates increased by more and some increased by less than the applicable cap (or even decreased).

2020–21	45%	14%	40%
2021–22	44%	17%	39%
2022–23	50%	8%	42%

- % of rates notices decreasing
- % of rates notices increasing by less than the applicable cap
- □ % of rates notices increasing by more than the applicable cap

#### Ratepayers by property class (2021–22 dollars)

. tatopay c	io by property class	(2021 22 00.00.0)		
	Residential ratepayers	Commercial ratepayers	Industrial ratepayers	Rural ratepayers
^	95%	4%	<1%	0%
	of ratepayers	of ratepayers	of ratepayers	of ratepayers
	in 2021–22	in 2021–22	in 2021–22	in 2021–22
	\$117.5m	\$6.7m	\$0.6m	<b>\$0</b> m
<b>d</b>	(94%) of rates and	(5%) of rates and	(<1%) of rates and	(0%) of rates and
D	charges revenue in	charges revenue in	charges revenue in	charges revenue in
•	2021–22	2021–22	2021–22	2021–22
	1.0%	0.2%	1.4%	0%
	average annual	average annual	average annual	average annual
I≣I	change between	change between	change between	change between
	2018–19 and	2018–19 and	2018–19 and	2018–19 and
	2021–22	2021–22	2021–22	2021–22

**Source:** Victorian Local Government Grants Commission (unaudited data). Includes both capped and uncapped rates and charges. 'Other' category of property class has been omitted.



## Where did council's money come from?

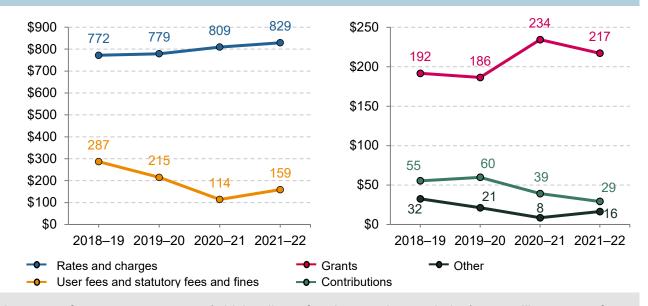
Revenue (2021–22 \$m and % of total revenue)

	2018–19		2019–20		2020–21		202 <sup>-</sup>	1–22
	\$m	\$m		\$m			\$m	
Rates and charges	117.6	(58%)	119.8	(62%)	125.0	(67%)	125.0	(66%)
User fees and statutory fees and fines	43.7	(21%)	33.1	(17%)	17.6	(9%)	23.9	(13%)
Grants	29.2	(14%)	28.7	(15%)	36.2	(19%)	32.7	(17%)
Contributions	8.4	(4%)	9.2	(5%)	6.0	(3%)	4.4	(2%)
Other	4.9	(2%)	3.3	(2%)	1.3	(1%)	2.5	(1%)
Total	203.8		194.0		186.2		188.5	

Glen Eira City Council's total revenue decreased in real terms between 2018–19 and 2021–22, reflecting decreases in revenue from user fees and statutory fees and fines and contributions.

Rates and charges, and grants were the largest sources of revenue, accounting for 80 per cent of total revenue between 2018–19 and 2021–22.

#### Revenue per person (2021–22 dollars)



In terms of revenue per person (which adjusts for changes in population), council's revenue from user fees and statutory fees and fines, contributions and 'other' revenue decreased between 2018–19 and 2021–22. This compares with an upward trend in revenue per person from rates and charges and grants.





## How much money did council spend?

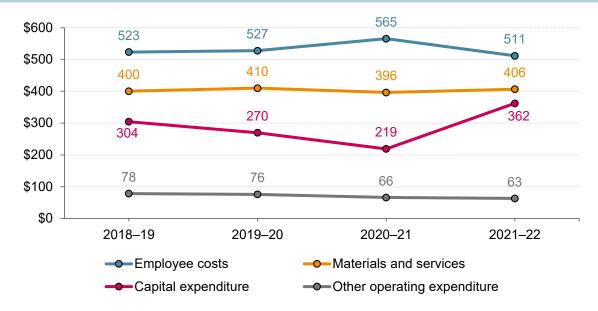
<b>Expenditure</b>	(2021–22 \$m and % of total expenditure)
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	2018–19		201	2019–20		2020–21		1–22
	\$m		\$m		\$m		\$m	
Operating expenditure	152.5	(77%)	155.8	(79%)	158.7	(82%)	147.8	(73%)
Employee costs	79.7	(40%)	81.1	(41%)	87.3	(45%)	77.1	(38%)
Materials and services	60.9	(31%)	63.0	(32%)	61.2	(32%)	61.2	(30%)
Other operating expenditure	11.9	(6%)	11.7	(6%)	10.2	(5%)	9.5	(5%)
Capital expenditure	46.4	(23%)	41.5	(21%)	33.8	(18%)	54.5	(27%)
Total	198.9		197.3		192.5		202.3	

Glen Eira City Council's total expenditure increased in real terms between 2018–19 and 2021–22, reflecting an increase in capital expenditure.

Employee costs was the largest area of expenditure, accounting for 41 per cent of total expenditure between 2018–19 and 2021–22.

#### Expenditure per person (2021–22 dollars)



In terms of expenditure per person (which adjusts for changes in population), council's expenditure on materials and services and capital expenditure increased between 2018–19 and 2021–22. This compares with a downward trend in 'other operating expenditure' per person.



### Did council's capital expenditure pattern change?

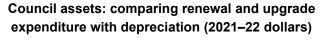
Capital expenditure (2021–22 \$m and % of total capital expenditure)

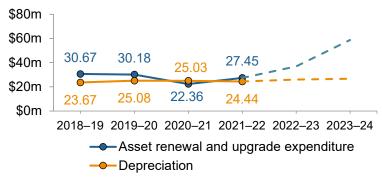
	20	2018–19		2019–20		020–21	2021–22	
	\$m		\$m		\$m		\$m	
Renewal	17.6	(38%)	15.9	(38%)	14.4	(43%)	12.0	(22%)
Upgrade	13.1	(28%)	14.3	(34%)	8.0	(24%)	15.4	(28%)
Expansion	1.1	(2%)	2.8	(7%)	2.6	(8%)	3.2	(6%)
New	14.6	(32%)	8.5	(20%)	8.8	(26%)	23.9	(44%)
Total	46.4		41.5		33.8		54.5	

Glen Eira City Council's spending on asset renewal trended downwards in real terms between 2018–19 and 2021–22. Asset renewal accounted for the highest share of capital expenditure over this period (34 per cent).

Council's spending on all other categories increased in real terms between 2018–19 and 2021–22.

## Did council renew assets (such as roads, parks and buildings)?





# Renewal & upgrade expenditure as a percentage of depreciation

	_	
2018–19	130%	
2019–20	120%	
2020–21	89%	
2021–22	112%	
2022–23	141%	(forecast data)
2023–24	219%	(forecast data)

Council's spending on renewing and upgrading assets trended downwards in real terms between 2018–19 and 2020–21, before increasing in 2021–22. Renewal and upgrade expenditure decreased below the amount of depreciation (the decline in value of council's assets caused by age and use) in 2020–21, before increasing above 100 per cent of depreciation in 2021–22. It was forecast to remain above the amount of depreciation in 2022–23 and 2023–24.

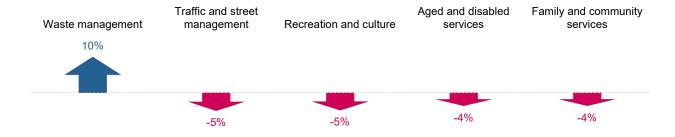


## Which service areas did council spend its money on?

#### Expenditure by function (2021–22 \$m and % of total services expenditure)

	2018–19		2019-	2019–20		2020–21		-22
	\$m		\$m		\$m		\$m	
Aged and disabled services	26.2	(15%)	27.6	(15%)	29.9	(16%)	23.5	(14%)
Business and economic services	5.8	(3%)	6.7	(4%)	8.1	(4%)	7.4	(4%)
Environment	3.9	(2%)	3.7	(2%)	3.6	(2%)	3.5	(2%)
Family and community services	10.5	(6%)	10.5	(6%)	11.2	(6%)	9.4	(5%)
Governance	40.6	(23%)	43.4	(24%)	45.7	(25%)	43.9	(26%)
Local roads and bridges	6.0	(3%)	5.6	(3%)	6.0	(3%)	6.2	(4%)
Recreation and culture	44.2	(25%)	43.1	(24%)	41.7	(23%)	38.3	(22%)
Traffic and street management	22.1	(13%)	23.2	(13%)	17.5	(10%)	19.0	(11%)
Waste management	15.4	(9%)	17.6	(10%)	18.5	(10%)	20.4	(12%)
Other	0.0	(0%)	0.0	(0%)	0.0	(0%)	0.0	(0%)
Total	174.9		181.4		182.2		171.6	

# Which areas experienced the biggest changes from 2018-19 to 2021-22?



**Source:** Victorian Local Government Grants Commission (unaudited). Council Annual Reports may provide further explanation of these expenditure changes.

# Did service quality or community satisfaction change?

60 60 60 58 2018–19 2019–20 2020–21 2021–22

Satisfaction with

community consultation

and engagement (%)

standards (%)

92.2

89.0

87.3

2018-19 2019-20 2020-21 2021-22

Sealed local roads

maintained to condition

missed (per 10,000 bins)

2.41

1.51

0.93

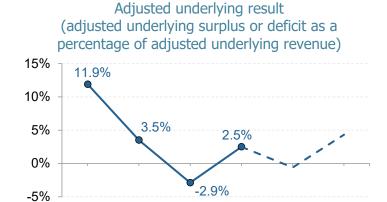
0.72

2018–19 2019–20 2020–21 2021–22

Kerbside collection bins



## Did council operate sustainably?



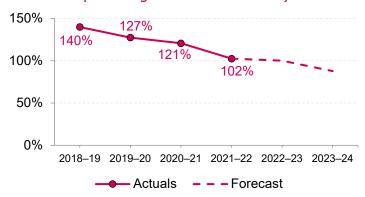
Between 2018–19 and 2021–22, Glen Eira City Council reported an average adjusted underlying result of 3.8 per cent. An ongoing positive result suggests ongoing revenue can fund the current level of service provision.

Working capital (current assets as a percentage of current liabilities)

Actuals

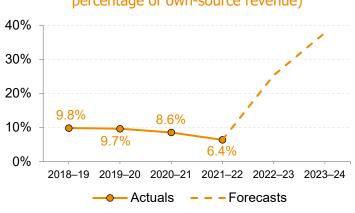
2018-19 2019-20 2020-21 2021-22 2022-23 2023-24

- - - Forecasts



Council could meet its current financial obligations with a reported average working capital ratio of 123 per cent between 2018–19 and 2021–22.

Indebtedness (non-current liabilities as a percentage of own-source revenue)



Between 2018–19 and 2021–22, council reported an average indebtedness ratio of 8.6 per cent.

The lower the percentage, the greater a council's ability is to repay debt from revenue it controls.

**Note:** Some of the year-on-year changes in these financial indicators may be due to changes to accounting standards or the impact of coronavirus. See the reader's guide for more information.