

4 December 2013
Our ref: c/13/27615

Dear Taxi Driver

DRIVER SURVEY

You are invited to fill out a survey that will help us make our taxi fare determination.

Driver survey

The survey asks for information related to your operations as a taxi driver and the type of trips that you perform. The information you provide will help us to cross-check information operators provide, assess the fare levels sufficient to cover the costs of operating a taxi service and help us understand better your thinking and the incentives for drivers to provide taxi services.

Only **taxi drivers** operating in the current Metropolitan Melbourne, Outer Suburban and Urban taxi zones are asked to fill out the survey. These are the zones which we are responsible for setting taxi fares. We understand that the details on the new zones are yet to be determined by the Taxi Services Commission.

Your response is anonymous. No personal identification information will be recorded with survey responses.

Operator survey

If you are a taxi operator, as well as a driver, you are also asked to fill out our operator survey. The surveys ask different questions about drivers and operators.

Please complete the attached driver survey as accurately and completely as you can. The survey details how to return your completed survey to the Commission.

We would appreciate it greatly if you could return the survey by Friday 17 January.

If you have any questions on the survey or the Commission's taxi fare review, please contact the Commission on 03 9032 1339.

Thank you for completing this survey. Your response is important to the Commission's determination of taxi fares.

Yours sincerely



Ron Ben-David

Chairperson