



2018 water price review

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to:

water

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To: <water@esc.vic.gov.au>

To whom it may concern,

I am submitting water pricing feedback for the 2018 water price review.

It has recently been brought to my attention that there are a range of different pricing structures with regards to water service & sewerage fees across Melbourne/Victoria. I live in Sunbury which is serviced by Western Water and have constantly been shocked that it costs close to \$300 per bill before you even turn on your tap. It is ridiculous that I have a small family (1xadult & 2xsmall children) and pay the same amount in service charges as other larger families in my area with 4-10+family members.

Then, to top it all off, I see information that City West Water charges a lower sewerage service fee (under \$100 per bill) and a separate disposal fee based on your actual sewerage disposal. This pricing structure allows the user to have a bit more control as you are paying for what you use rather than a set fee regardless of your usage.

In summary, there needs to be an across the board pricing structure so that everyone is getting a fair deal. Water is not like other service providers (Gas/Electricity) where you can shop around to ensure your getting the best deal. You are locked into the water provider that services your area.

It's about time things got a bit of a shake up and big businesses stop overcharging.

Regards
Angela

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