

Accident towing fees review 2021

Submission to consultation paper received through Engage Victoria

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Submission written by Paul Gioia

From 6 July 2021 to 6 August 2021, we accepted submissions on our Accident towing fees review 2021: Consultation paper via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the opportunity to provide their views on accident towing, storage and salvage pricing matters in Melbourne. We also provided questions from the consultation paper which stakeholders could respond to.

What best describes you?

Victorian consumer

Are you making a submission on behalf of your organisation?

No

Your feedback on our consultation paper

The proposed accident towing fees would be too expensive for those that carry a 3rd Party Insurance policy, hence not covered. In case the driver is hospitalized, the car storage fee can amount significantly by the time the injured driver can organize a more appropriate location.

It's traumatic enough having an accident, then be charged with high fees for towing and storage, when you only have 3rd party Insurance. To me, it seems like a money-making exercise, with no thoughts for the drivers.