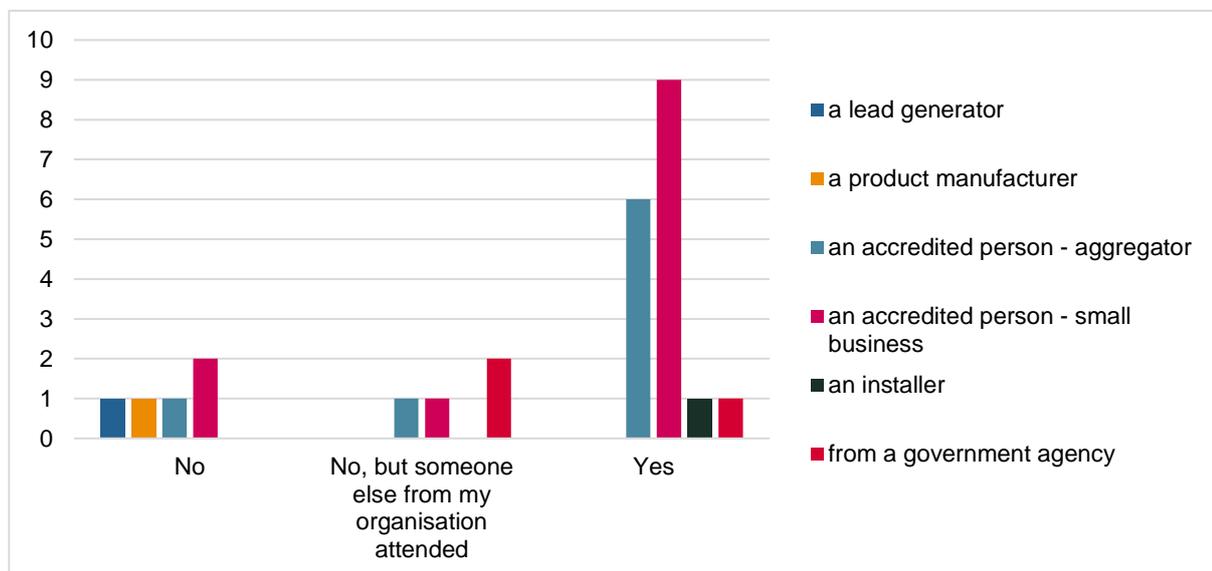


VEU code of conduct workshop for aggregator accredited persons – 2 August 2022

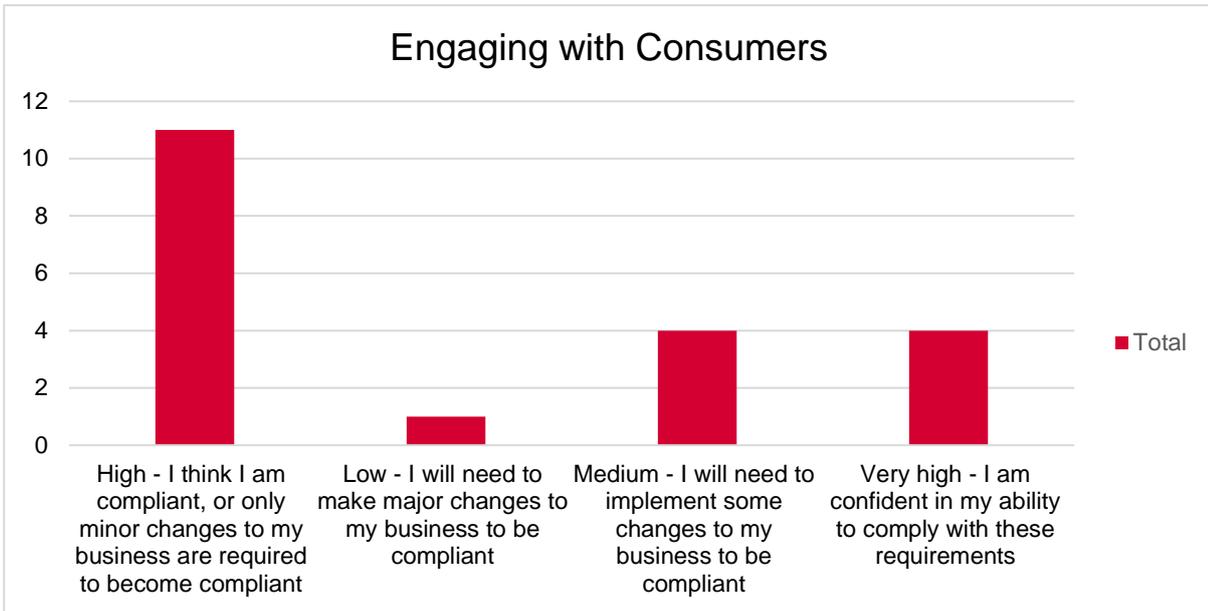
Poll responses and results

Total participants: 47

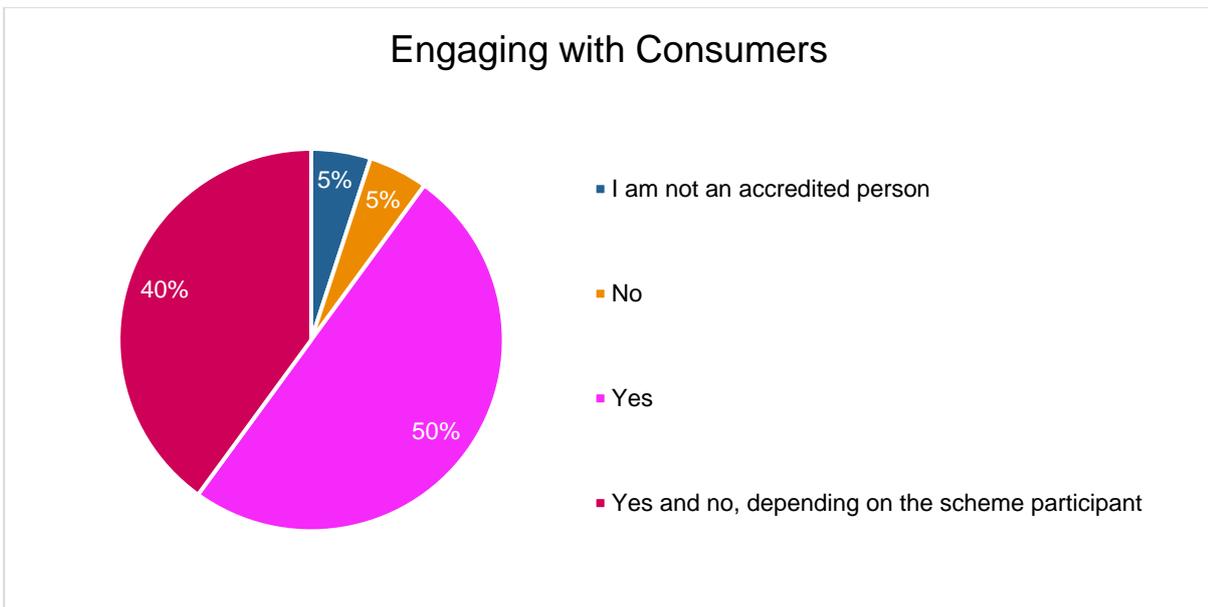
Poll Question: Did you attend the last Victorian Energy Upgrades code of conduct workshop?



Poll Question: How would you rate your ability to comply with these requirements (related to engaging with consumers)?

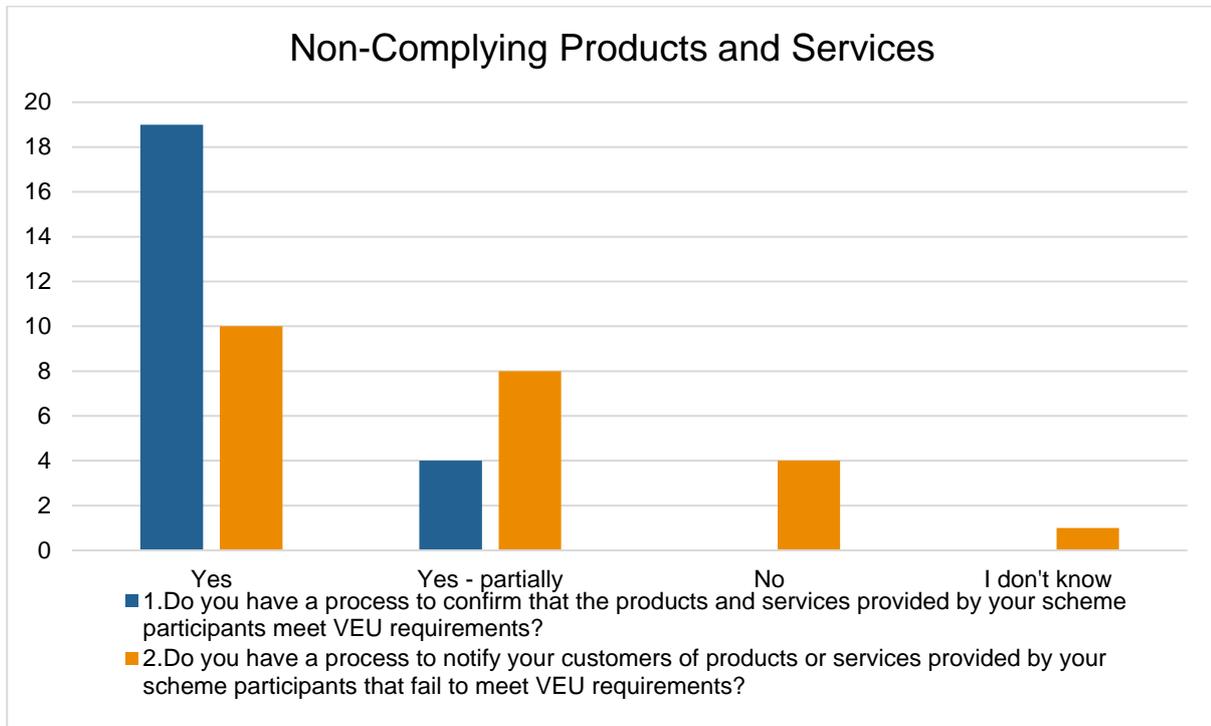


Poll Question: Do you collect information from your scheme participants to confirm they, and in turn you, comply with these obligations?



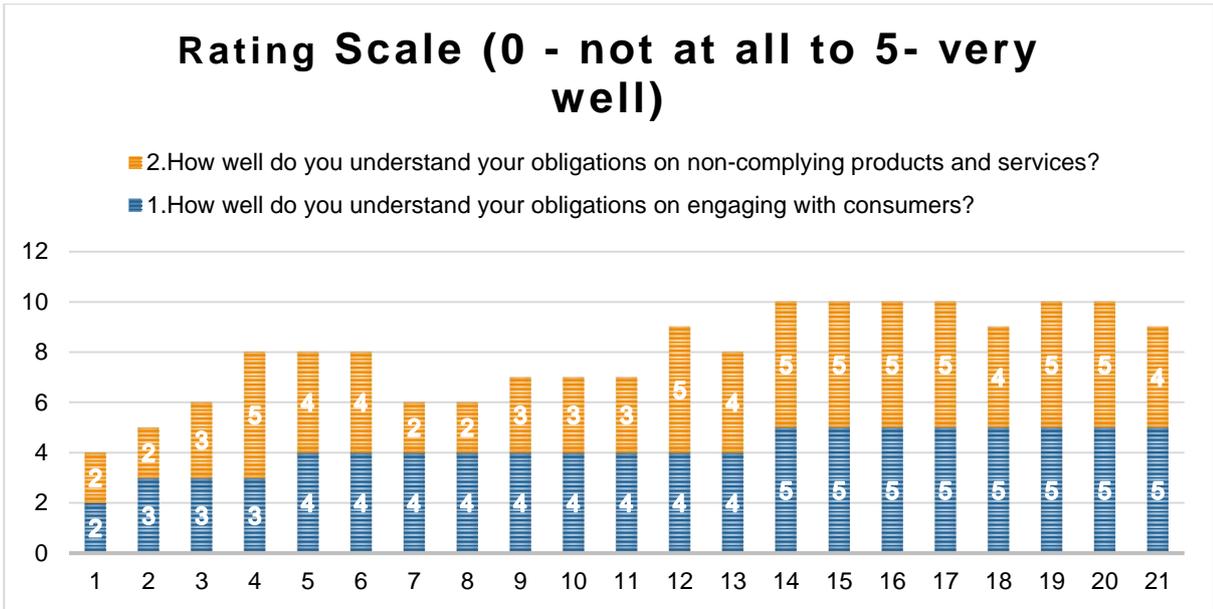
Poll Question:

1. Do you have a process to confirm that the products and services provided by your scheme participants meet VEU requirements?
2. Do you have a process to notify your customers of products or services provided by your scheme participants that fail to meet VEU requirements?



Poll Question:

1. How well do you understand your obligations on engaging with consumers?
2. How well do you understand your obligations on non-complying products and services?



Poll Question: Are you planning to attend the next code of conduct workshop (Thursday 11th August, 3pm)?

