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Victorian Energy Upgrades program

28 August 2025

Upcoming system enhancements to the VEU Registry

Dear Victorian Energy Upgrades stakeholder,

As part of our ongoing commitment to continuous improvement of the new Victorian Energy Upgrades (VEU) Registry system, we will be releasing a system update on Monday, 1 September 2025 by midday.

This will make it easier to navigate and search the Public Registers, improve user access to account data, and streamline account detail management.

Kind regards

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Public Registers

Public Registers data will now be displayed through Power BI. This will allow you to filter information, access the specific data you need, and export it into Excel. These updates will apply to the following registers:

- VEECs Register and VEEC Summary
- Activities Register
- Accredited Persons Register
- Products Register
- PBA Projects Register
- PBA M&V Professionals Register
- Scheduled Activity Premises Register

From Monday, 1 September 2025, the interim Daily VEEC Summary reports, and Product Register reports currently published on this page - [Interim data reports – certificates and products | Essential Services Commission](#) will no longer be updated.

Account management

A new “Export My Data” tab will be available in your account portal. This enhancement allows you to filter and export the information you need to manage data within your account.

The following reports will be available to filter and export:

- My Account Users
- My Scheme Participants
- My Projects
- My Activities (from 2018)
- My VEEC Surrenders
- My VEEC Transfers (Outgoing)
- My VEEC Transfers (Incoming)

This new functionality will replace the Weekly Activity Status reports currently being provided to those APs who had requested them.

Account and user self-management

As a **VEU Registry account holder**, you will be able to manage your account details in **My Account**, such as your name and phone number.

If you are the **Primary Account Holder**, you will also be able to:

- manage your organisation’s account information
- set and update permissions for secondary users
- activate or deactivate secondary user accounts.

All account holders will receive a confirmation email whenever their profile information is updated.

How-to Guide

A How-to Guide is also [available on our website](#) to guide you through how to use these new reports.

Contact us

If you have any questions about the contents of this email or the VEU program, please contact us by phone on (03) 9032 1310 or email at veu@esc.vic.gov.au.

