

## Water price review 2023

### Submission received through Engage Victoria

Date submitted: 7 October 2022

Water business: Relevant businesses

Submission written by: Anonymous

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From 3 October 2022, we began accepting submissions on our 2023 water price review via Engage Victoria ([www.engage.vic.gov.au](http://www.engage.vic.gov.au)). On this website, people were given the option to send us general feedback or respond to questions we provided.

#### 1. What do you think of the prices proposed by your water business?

My comment applies to all water business that relay on a price structure front loaded with a large fixed connexion fee and a tiny fee for consumptions. Basically that I irrigate my lawn in summer with potable water or not, the overall price is virtually the same. I believe the current price structure is unlikely to drive customer behavioural change in favour of savinf water regardless of how full the water supply reservoirs are (they are full now with la nina but wait...). I did my calculations at home and buying/connecting a rainwater tank would cost me more until 10 years when I might move out. None sense.

Water is under valued until the true price of water will be allocated in my view.

Reversing the price structure may not change the amount, but will give customer the power to influence their bill by changing their behaviour. Don't worry people won'r stop using water, we all need it.

#### 2. What do you think of the proposed outcomes?

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