

Water price review 2023

Submission received via email

Date submitted: 31 May 2023

Water business: Central Highlands Water

Submission written by: Luke Kirk

Postcode: 3350

I am emailing you in regards to the increasing costs of wastewater access fee's that we receive from Central Highlands Water.

I live in Ballarat, Victoria and we have over two plants where wastewater is distributed as well as a vast increase in population growth. What I don't understand is why our wastewater access costs so much.

My last water bill, which is delivered on a quarterly basis, I was charged \$173.53 for water volume, Water service charge \$72.52 and Wastewater Access of \$231.94. The wastewater access is more expensive than the water volume which shouldn't be the case especially if I live in a city which has two sewage plants. This is way overpriced and unfair to people in the community struggling to get by. I have to postpone my water bill just to survive to be able to afford other essential living expenses. It's ridiculous. Please take action and assist in lowering these costs down to make it fairer for all of us common Victorians doing it tuff. It's an absolute struggle... Attached is my latest bill which you are welcome to look over to see the costs that we're paying and how expensive it is.

Given that water is a government entity I cannot be offered any discounts or change over my plan. I just have to accept the expensive costs that are issued to me. Don't get me wrong the water volume is a fair enough fee but the other expenses are ridiculous and way overpriced.

Please take the right actions and lower these prices down.

Kind regards,

Luke Kirk