

Water price review 2023

Submission received through Engage Victoria

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Water business: Goulburn Valley Water

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In December 2022, we began accepting submissions on our 2023 water price review draft decisions via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of our draft decision on the prices proposed by your water business?

We keep hearing that we are experiencing a cost of living crisis, so any increase on any bill must be demonstrated to have tangible, useful benefits to those experiencing the increase in charges. Also, tenants pay just as much as owner customers, it is just that some of the cost is hidden in their rent. Developer charges are good, as existing customers should not be subsidising new customers, especially in areas where large scale residential land/or commercial developments are occurring.

2. What do you think of our draft decision on the business performance and their future service commitments?

3. Is there anything else we should consider before we make a final price review decision?

GV Water may be one of the cheapest Water Corporations in Victoria. However, this is not a valid justification for increased fees.