

Submission.

Domestic and Stock diversion from unregulated waterways includes a significant charge for "Service Point Access"

GMW states, "A service point connects customer properties to GMW assets in an irrigation or water supply district."

I find it extremely difficult to see that GMW is providing any service whatsoever to domestic & stock diversion customers who provide, install and maintain all aspects of the service point connecting them to the river, creek or waterway. Calling a waterway that is frequently no deeper than 10-20mm and no wider than 200mm a "GMW asset" seems ludicrous.

In our specific case we have installed and maintained our offtake for the past 25 years. In that time we have had a GMW site visit exactly once, when the current fee structure was first introduced and they were actively engaged in discussions with D&S customers. They did no more than look at the site.