

Victorian Default Offer 2026–27

Submission received via Engage Victoria on our Request for Comment Paper on the 2026–27 Victorian Default Offer

Submission prepared by:



Organisation:

N/A

I have read and agree to the above submissions and privacy collection statement.

Yes

Please confirm the option which applies to your submission:

I agree to my submission (other than the information I have identified as confidential or commercially sensitive (if relevant)) being published, but please do not publish my name.

Date submitted:

12 December 2025

General Matters

Are there matters that you would like to raise, including methodological approaches to other cost components not mentioned in this paper?

In your 2026-27 Request for comment paper under the heading "Our 2025-26 final decision" you state that the 2025-2026 VDO resulted in an average annual bill increase of \$20 or one percent of domestic customers compared to 2024-25. This is manifestly incorrect. I have conducted a number of Energy comparisons using the Govt website and using the last 12 months of bills as a baseline, determined that the 2025 new rates from the cheapest option would increase my total cost by \$238.81 and my brothers increase would be \$614.66 and that's just two of the comparisons.

Wholesale electricity costs

We propose to continue the approach adopted in our final 2025–26 Victorian Default Offer decision to account for the wholesale cost of exports within the Victorian Default

Offer. This includes a forecast export volume weighted wholesale price, multiplied by small customer export volumes, and divided by total forecast consumption. Do you agree with this approach? If not, why, and what alternative approach should we consider?

I would need more details before responding to this question

We propose to continue to use data sourced from the Australian Energy Market Operator and the Australian Energy Regulator to inform our estimate of the wholesale cost of exports. Do you agree with these data sources? If not, why and what alternative data sources should we consider?

In principle yes

Network costs

Given the objective of the Victorian Default Offer is to provide a simple, trusted and reasonably priced electricity option that safeguards consumers unable or unwilling to engage in the electricity retail market, do you foresee any difficulties in transitioning from a two-period to three-period time of use (ToU) tariff? And if not, is continuing our pass-through appropriate or are there other approaches we should consider?

More details on the "Solar Soak" proposal are needed before I can adequately comment. i.e. is this the third period time of use or we reverting to the previous three periods (Peak, Shoulder and Off-peak).

Are there any other matters proposed by distribution network service providers, or the Australian Energy Regulator that you think we should consider in setting the Victorian Default Offer?

Not sure

Free power period tariff

What are your views on the suitability of a regulated residential tariff with a free power period in Victoria?

This sounds interesting, but more details are needed to determine the viability of this proposal

Are there additional safeguards - such as eligibility requirements - that should be implemented before a customer could opt-in to such a product?

See my response to Q 6. I would also add that I believe that all consumers should be eligible to opt-in to such a product should it be adopted

Other costs

Do you support our proposed approach to pass through the Australian Energy Market Operator's recently introduced 'Cyber Security & Resilience' fee and if implemented, the updated National Electricity Market Participant fee structure? If not, why, and what alternative approach should we consider?

Much more detail is needed before I can adequately respond to this question. On the limited details available to me, I am not in favour of this proposal

Do you have any feedback on our proposed use of the Australian Energy Market Operator's updated data to inform our ancillary service fee estimate?

Much more detail including predicted costs to customers needs to be provided before a considered response can be made