

Water price review 2024

Submission received through Engage Victoria

Date submitted: 1 December 2023

Water business: Goulburn-Murray Water

Submission written by: Anonymous

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In October 2023, we began accepting submissions on Goulburn-Murray Water's 2024 price submission via Engage Victoria (www.engage.vic.gov.au/ESC-water-price-review-2024). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of the prices proposed by your water business?

outrageous considering that GMW do absolutely nothing towards to supply of safe, clean, reliable water supply to the properties in the "unregulated stock and domestic" category. There is no "service, no infrastructure, no materials supplied, no channels, pipes or diversions", not one thing from GMW except a bill.

2. What do you think of the proposed outcomes?

the outcomes do not address the concerns of the section of customer that I belong to at all. As part of the category named "Domestic & Stock" GMW have made it clear the section of customer is "too small" to individually cater too in pricing submissions so we are ignored as a section of the community deserving of an essential service and charged as part of the overall rural user groups who include large scale irrigators.