

Water price review 2024

Submission received through Engage Victoria

Date submitted: 15 December 2023

Water business: Goulburn-Murray Water

Submission written by: anonymous

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In October 2023, we began accepting submissions on Goulburn-Murray Water's 2024 price submission via Engage Victoria (www.engage.vic.gov.au/ESC-water-price-review-2024). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of the prices proposed by your water business?

I think the Service Point - unmetered fee for Domestic & Stock users is an unwarranted cash grab.

GMW states, "A service point connects customer properties to GMW assets in an irrigation or water supply district."

Domestic & stock users construct, maintain and manage their "service points" themselves and calling unregulated streams "assets" is a stretch of the imagination.

This fee should be removed from Domestic and Stock services.

2. What do you think of the proposed outcomes?

The outcome ignores the ongoing argument that GMW are charging a Service Point fee for a service they do not in fact provide.