

Unbooked taxi fare review 2022

Submission received through email

Date submitted: 7 July 2022

Submission written by: Personalized Cabs

From 1 July 2022, we began accepting submissions on our Unbooked taxi fare review 2022: Draft decision. This submission was made via email to transport@esc.vic.gov.au.

Comments

It is interesting that you make reference to the number of registered taxis has decreased.

In December 2021 (or thereabouts) the CPV made reference to not having proper data since 2017 up to 2021 and was reviewing driver accreditations. They emailed owners/drivers with this fact. It is well known that there are huge data issues in the DOT and that is one reason there has been a "sell off" of data to superannuation companies recently.

You mention 13Cabs regularly. Is it true that 13Cabs are using the same fare calculations throughout Victoria and at times this is inconsistent with the fares set down in GEELONG, BALLARAT and BENDIGO?

Furthermore, David Samuel from 13Cabs was on radio in recent days pushing for set fares from the airport. This is unfair on drivers caught in traffic or where there are accidents on freeways etc. The meter should be run on all jobs in taxis.

The other matter which should be of concern is that the CPV has no enforcement procedures on taxis sitting on city ranks for airport work only and refusing other fares or for taxi drivers who refuse to pick up at the MCG (as an example) for less than \$80 fares which is happening to regularly. The taxi industry is out of control in some areas.

The ESC though has done a good job this time in recognising increased costs with no taxi fare increases for many years. There should be reviews regularly when you consider government is allowed to increase costs every year.