

# Victorian Default Offer 2021

## **Submission received via Engage Victoria on our consultation paper on Victorian Default Offer 2021**

**Date submitted: 23 June 2020**

**Submission prepared by: Robert Baird**

### **Do you have any comments on the commission's consultation paper?**

Look at some of the review sites ie product review & google with real customers giving genuine feedback on retailers, and remember most people don't or won't bother complaint, , the retailers mostly, [REDACTED], confuse you when you call in promise things & don't deliver, what is the churn rate of customers between retailers. People with solar do not receive a fare feed in tariff, especially considering what it is resold for.