

Taxi non-cash payment surcharge review 2019

Submission received through Engage Victoria

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From 11 December 2018, we began accepting submissions on our 2019 taxi non-cash payment surcharge review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the opportunity to send us a response to a set of questions we provided.

1. Is the current 5 per cent non-cash payment surcharge for taxis too low, too high or at the right level?

Too low.

2. What major differences exist between payment processing in the taxi industry and other industries?

The System is a single point item, all equipment software and other items are supplied to carry out non cash transactions support for this is also provided, it seems that the cost to provide this should be borne by all that use this convenient method of payment including the end user who it would seem is to gain the most benefit.

3. What are your views on our methodology and approach for assessing the maximum surcharge?

The convenience is for all participants as a way of doing business not an assumed act of grace.

4. Should there be a single maximum non-cash payment surcharge or a separate maximum for each type of payment method accepted in taxis?

By agreement of all active participants.

5. What other matters should we consider in setting the maximum non-cash payment surcharge for taxis?

If all aspects are assessed on their business merit and the cost distributed without giving advantage, no further action is needed.

6. Upload submission

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