



ELECTRICITY INDUSTRY ACT 2000
GAS INDUSTRY ACT 2001
**VARIATION OF STANDARD CONDITIONS FOR ELECTRICITY AND GAS
RETAIL LICENCES**

Electricity Retail Licence Standard Conditions
Gas Retail Licence Standard Conditions

RECORD OF DECISIONS

20 June 2025

SUMMARY

Pursuant to section 29(1)(b) of the Electricity Industry Act 2000 (EI Act) and section 39(b) of the Gas Industry Act 2001 (GI Act), the Essential Services Commission (the commission) has varied the Standard Electricity licence conditions for Electricity Retail and the Standard Gas Licence conditions for Gas Retail.

These variations are due to the Australian Energy Regulator assuming responsibility for the Retailer of Last Resort (RoLR) scheme.

These variations also remove redundant or obsolete licence conditions and aligns licence conditions with other recent licences granted by the commission.

BACKGROUND

These variations have been made following the Australian Energy Regulator assuming responsibility for the RoLR scheme in Victoria on 30 July 2024 under the National Energy Retail Law (Victoria) Act 2024 and the National Energy Retail Law (Victoria) Regulations 2024.

In November and December 2024 and February 2025, the commission wrote to the energy retail licensees seeking to vary the electricity retail standard licence conditions and gas retail standard licence conditions by agreement.

The following energy retail licensees agreed to the variations to the electricity retail standard licence conditions and gas retail standard licence conditions.

1. 1st Energy Pty Ltd (ACN 604 999 706)
2. Acacia Energy Pty Ltd (ACN 636 514 415)
3. AGL Sales (Queensland) Pty Limited (ACN 121 177 740)
4. AGL Sales Pty Ltd (ACN 090 538 337)
5. Agora Retail Pty Limited (ACN 612 806 381)
6. Alinta Energy Retail Sales Pty Ltd (ACN 149 658 300)
7. Amber Electric Pty Ltd (ACN 623 603 805)
8. Ampol Energy (Retail) Pty Ltd (ACN 652 913 347)
9. Balance Commodities and Energy Pty Ltd (ACN 623 247 003)
10. Blue NRG Pty Ltd (ACN 151 014 658)
11. CEP Energy Retail Pty Ltd (ACN 658 178 404)
12. CleanPeak Energy Retail Pty Ltd (ACN 623 916 138)
13. CleanTech Energy Pty Ltd (trading as Delorean Energy Retail) (ACN 603 595 704)
14. Cogent Energy Pty Ltd (ACN 121 324 249)
15. CovaU Pty Ltd (ACN 090 117 730)
16. Diamond Energy Pty Ltd (ACN 107 516 334)
17. Discover Energy Pty Ltd (ACN 619 204 750)
18. Enel Energy Australia Pty Ltd (ACN 632 774 255)
19. Energy Locals Pty Ltd (ACN 606 408 879)
20. EnergyAustralia Pty Ltd (ACN 086 014 968)
21. EnergyAustralia Yallourn Pty Ltd (ACN 065 325 224)
22. Flo Energy Australia Pty Ltd (ACN 664 209 330)
23. GEE Power & Gas Pty Ltd (ACN 636 908 220)
24. GloBird Energy Pty Ltd (ACN 600 285 827)
25. Hanwha Energy Retail Australia Pty Ltd (trading as Nectr) (ACN 630 397 214)
26. Iberdrola Australia Energy Markets Pty Limited (ACN 111 909 794)
27. International Power (Retail) Pty Limited (ACN 107 548 854)
28. Ipower Pty Ltd and Ipower 2 Pty Ltd (trading in partnership as ENGIE) (ACN 111 267 228, 070 374 293)
42. Lumo Energy Australia Pty Ltd (ACN 100 528 327)
43. M2 Energy Pty Ltd (ACN 123 155 840)
44. Momentum Energy Pty Ltd (ACN 100 569 159)
45. MTA Energy Pty Ltd (ACN 622 895 274)

33. Neighbourhood Energy Pty Ltd (ACN 109 118 578)
34. Next Business Energy Pty Ltd (ACN 167 937 555)
35. Online Power and Gas Pty Ltd (trading as Future X Power) (ACN 164 285 634)
36. Onsite Energy Solutions Pty Ltd (ACN 164 385 693)
37. Origin Energy (Vic) Pty Ltd (ACN 086 013 283)
38. Origin Energy Electricity Limited (ACN 071 052 287)
39. Origin Energy Retail Limited (ACN 078 868 425)
40. OVO Energy Pty Ltd (ACN 623 475 089)
41. Pacific Blue Retail Pty Ltd (ACN 155 908 839)
42. Perpetual Energy Pty Ltd (ACN 643 401 496)
46. Powershop Australia Pty Ltd (ACN 154 914 075)
43. Progressive Green Pty Ltd (trading as Flow Power) (ACN 130 175 343)
44. Real Utilities Pty Ltd (ACN 150 290 814)
45. Red Energy Pty Limited (ACN 107 479 372)
46. SEC Energy Pty Ltd (ACN 670 408 134)
47. Shell Energy Retail Pty Ltd (ACN 126 175 460)
48. SmartestEnergy Australia Pty Ltd (ACN 632 313 029)
49. Solstice Energy Retail Pty Ltd (ACN 110 370 726)
50. Stanwell Corporation Limited (ACN 078 848 674)
51. Sumo Gas Pty Ltd (ACN 606 951 713)
52. Sumo Power Pty Ltd (ACN 601 199 151)
53. Sun Retail Pty Ltd (ACN 078 848 549)
54. Sunset Power International Pty Ltd (trading as Delta Electricity) (ACN 162 696 335)
55. Telstra Energy (Retail) Pty Ltd (ACN 645 100 447)
56. Tesla Energy Ventures Australia Pty Ltd (ACN 665 982 365)
57. Tilt Renewables Retail Pty Ltd (ACN 133 552 539)
58. TotalEnergies Gas & Power Australia Pty Ltd (ACN 167 432 448)
59. Veolia Energy (ANZ) Pty Ltd (ACN 140 547 226)
60. ZEN Energy Retail Pty Ltd (ACN 615 751 052)

CONSIDERATION BY THE COMMISSION

Section 29(1)(b) of the EI Act and section 38(1)(b) of the GI Act provide that a licence may be varied by agreement between the commission and the licensee.

DECISION

In accordance with section 29(1)(b) of the EI Act and section 38(1)(b) of the GI Act, the delegate of the commission has decided to vary the electricity retail standard licence conditions and gas retail standard licence conditions.

THE COMMON SEAL
of the ESSENTIAL
SERVICES COMMISSION
 was affixed pursuant to the
 authority of the Commission
 on 2 July 2025

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A handwritten signature in cursive script, reading 'Gerard Brody'.

Gerard Brody
Chairperson