



**ELECTRICITY INDUSTRY ACT 2000
GAS INDUSTRY ACT 2001
VARIATION OF ELECTRICITY AND GAS RETAIL LICENCES**

**Real Utilities Pty Limited
ACN 150 290 814**

RECORD OF DECISION

3 September 2025

SUMMARY

Pursuant to section 29(1)(b) of the Electricity Industry Act 2000 (Vic) (EI Act) and section 38(1)(b) of the Gas Industry Act 2001 (Vic) (GI Act), the Essential Services Commission (the commission) has varied the licences granted to Real Utilities Pty Limited (ACN 150 290 814) (Real Utilities) to sell electricity and gas to customers in Victoria.

BACKGROUND

On 21 October 2020, Real Utilities was first granted its electricity and gas retail licences, which included five-year terms, due to expire on 21 October 2025.

On 28 February 2025, Real Utilities requested licences variations, by agreement, to remove the five-year term, thereby making the licences ongoing.

On 15 August 2025, Real Utilities agreed to vary licence conditions of the electricity retail licence to promote consistency with obligations under the National Electricity Law and National Electricity Rules and other minor amendments to both licences.

CONSIDERATION OF THE APPLICATION

Section 29(1)(b) of the EI Act and section 38(1)(b) of the GI Act provides that a licence may be varied by agreement between the commission and the licensee.

DECISION

In accordance with section 29(1)(b) of the EI Act and section 38(1)(b) of the GI Act and having regard to the commission's objectives under the Essential Services Commission Act 2001, the EI Act and the GI Act, the commission has decided to vary the licences by agreement with Real Utilities to promote consistency with obligations under the National Electricity Law and National Electricity Rules and other minor amendments to both licences. Real Utilities consented to these variations.

**THE COMMON SEAL
of the ESSENTIAL
SERVICES COMMISSION**
was affixed pursuant to the
authority of the Commission
on 5 September 2025

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A handwritten signature in cursive script, appearing to read 'Gerard Brody'.

Gerard Brody
Chairperson