

This Victorian Energy Market Report 2017-18 appendix provides information on individual electricity and gas offers that were generally available from energy retailers on 30 June 2018, for households and businesses.



# **About this appendix**

This appendix is part of the *Victorian Energy Market Report 2017-18*. It provides information on individual electricity and gas offers that were published by Victorian energy retailers on 30 June 2018.

To compare offers, the prices from these offers have been used to calculate an annual bill based on a typical consumption level for a household or small business. The appendix is divided by electricity and gas offers available in different regions across Victoria.



# **Contents**

Αl	bout thi	s appendix2	
С	ontents	3	
1.	Elec	tricity offers – introduction5	
2			
2.		tricity offers – residential customers	
	1.1.	Eastern Victoria	
	1.2.	Western Victoria	
	1.3.	Melbourne CBD and inner suburbs	
	1.4.	South-east Melbourne and Mornington Peninsula	
	1.5.	North-west Melbourne	22
3.	Elec	tricity offers – small business customers26	
	1.6.	Eastern Victoria	26
	1.7.	Western Victoria	30
	1.8.	Melbourne CBD and inner suburbs	34
	1.9.	South-east Melbourne and Mornington Peninsula	38
	1.10.	North-west Melbourne	42
4.	Elec	tricity offers – small business customers (large usage)46	
	1.11.	Eastern Victoria	46
	1.12.	Western Victoria	
	1.13.	Melbourne CBD and inner suburbs	
	1.14.	South-east Melbourne and Mornington Peninsula	
		North-west Melbourne	
	1.10.	Worth-west Melbourne	00
5.	Gas	offers – introduction67	
6.	Gas	offers – residential customers	
	1.16.	Northern and eastern Victoria	68
	Centra	il supply zone	68
	Cardin	ia supply zone	72
	Bairns	dale supply zone	75
	Murray	v supply zone	78



	North supply zone	81
	Mildura supply zone	84
	1.17. Western Victoria	86
	Central supply zone	86
	Adjoining central supply zone	89
	West supply zone	92
	1.18. East Melbourne	98
	Metro supply zone	98
	Yarra Valley supply zone	. 101
7.	Gas offers – business customers104	
	1.19. Northern and eastern Victoria	. 104
	Central supply zone	
	Cardinia supply zone	
	Bairnsdale supply zone	
	Murray supply zone	
	North supply zone	
	Mildura supply zone	
	1.20. Western Victoria	
	Central supply zone	. 122
	Adjoining central supply zone	
	West supply zone	
	Adjoining west supply zone	
	1.21. East Melbourne	
	Central supply zone	
	Yarra Valley supply zone	
	• • • •	



## 1. Electricity offers – introduction

The following sections provide information on individual electricity offers that were generally available from energy retailers on 30 June 2018. To compare offers, the prices from these offers have been used to calculate an annual bill based on a typical consumption level for a household or business.

The following sections are sorted by the offers that are available in different regions in Victoria. This is because there are different electricity distribution (or network) areas in Victoria.

#### How to read offer range charts

The charts in this section show the range of offers available in each region in Victoria, from the lowest to highest. Each chart generally presents the range of offers available to customers. Many offers in Victoria usually involved conditional discounts, such as paying on time in order to receive a discount off an energy bill.

The charts in this part generally show how much you might pay, depending on whether you meet the conditions of your discount, as per the example chart below.

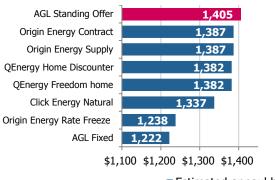


As per the example chart, the coloured bar shows the annual bill of a range of conditional offers:

- If the customer met all the conditions, they would pay a bill equal to the amount shown in the blue bar, depending on the offer they are on from that retailer.
- If the customer did not meet any of the conditions, their bill would be at the far right of the orange bar. If the customer met some conditions their bill would be somewhere within the orange bar.

Certain charts also show the standard contract of a retailer, highlighted in magenta.

In the example chart below, the standard contract from the local retailer of the region is shown as a benchmark – it is a useful benchmark as it would be the price paid by customers who have not entered a market contract since the commencement of retail competition.



Estimated annual bill

About 5.3 per cent of residential and 13.6 per cent of small business customers are on standard offers with the original incumbent retailers.

The offers reviewed in this section are limited to flat and block tariff offers, excluding those for controlled loads unless otherwise stated.



# 2. Electricity offers – residential customers

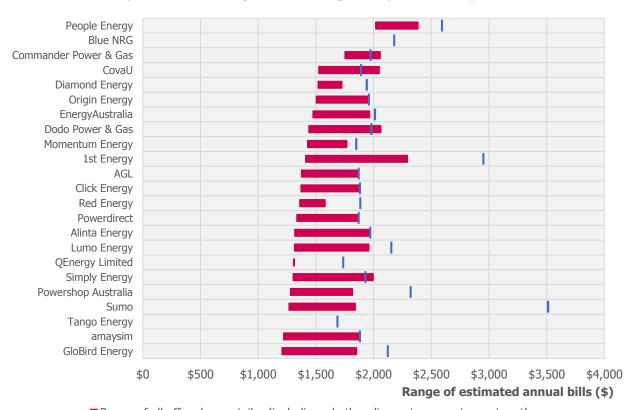
#### 1.1. Eastern Victoria

This section provides a summary of electricity offers generally available on 30 June 2018 in eastern Victoria (or the AusNet Services distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

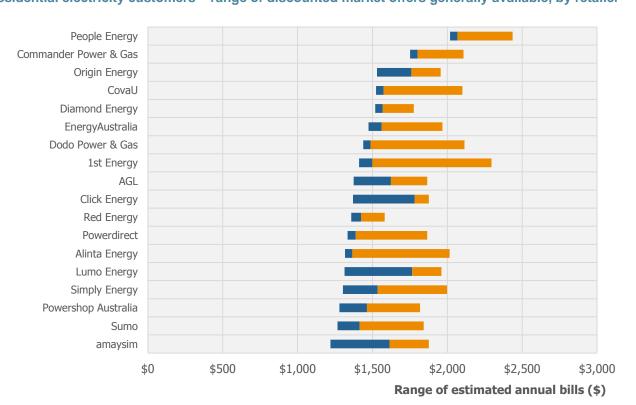
#### Residential electricity customers - range of all offers generally available, by retailer



■ Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

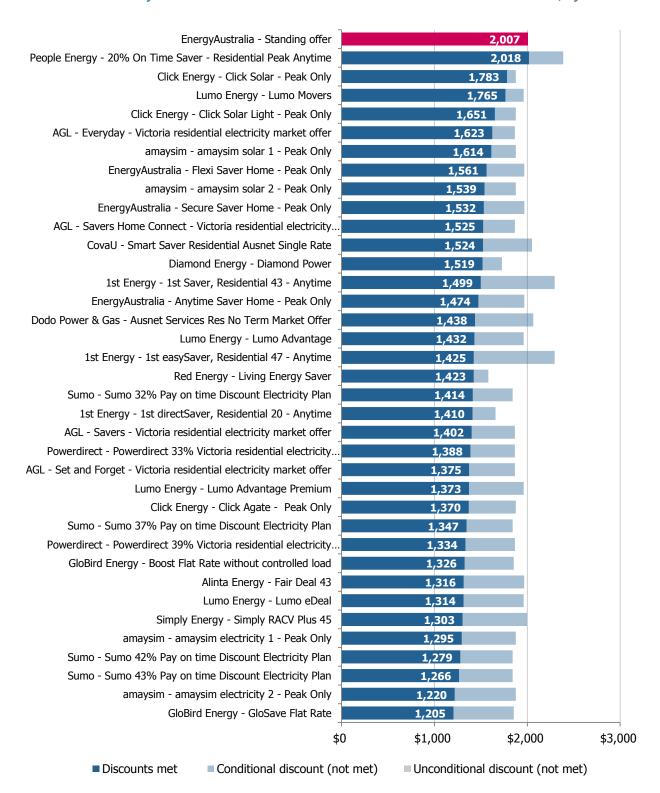
### Residential electricity customers – range of discounted market offers generally available, by retailer



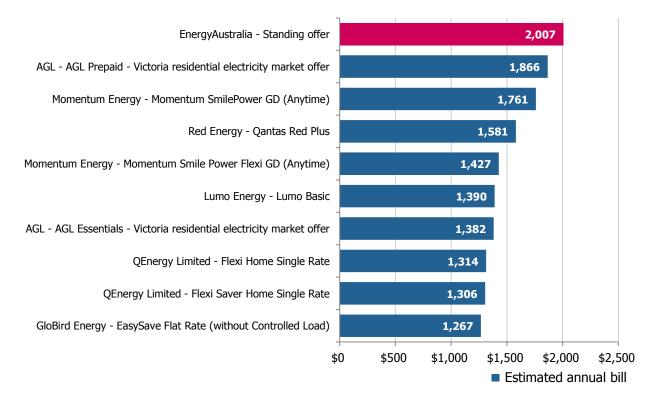
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



#### Residential electricity customers - estimated annual bills of discounted market offers, by retailer



#### Residential electricity customers - estimated annual bills of undiscounted market offers, by retailer





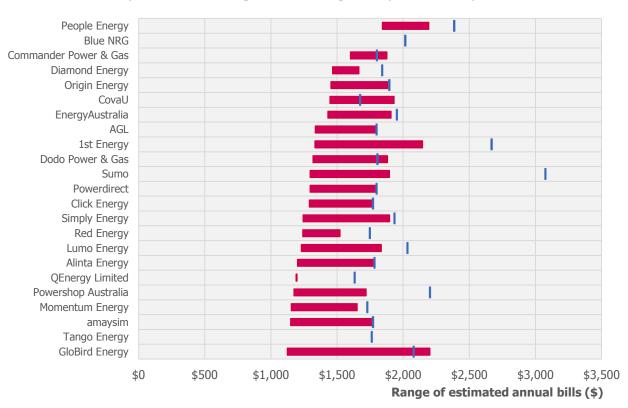
#### 1.2. Western Victoria

This section provides a summary of electricity offers generally available on 30 June 2018 in western Victoria (or the Powercor distribution area), as shown in the blue shaded area in the figure below.



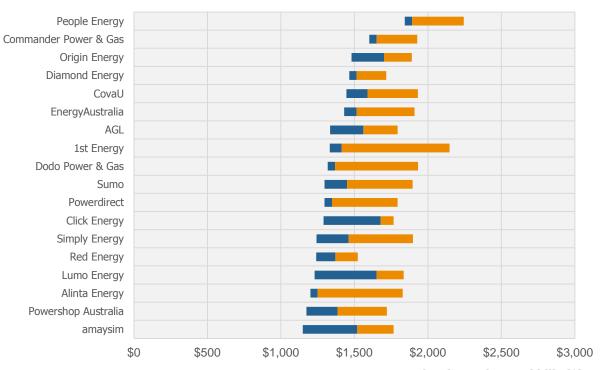
The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

#### Residential electricity customers - range of all offers generally available, by retailer



- Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

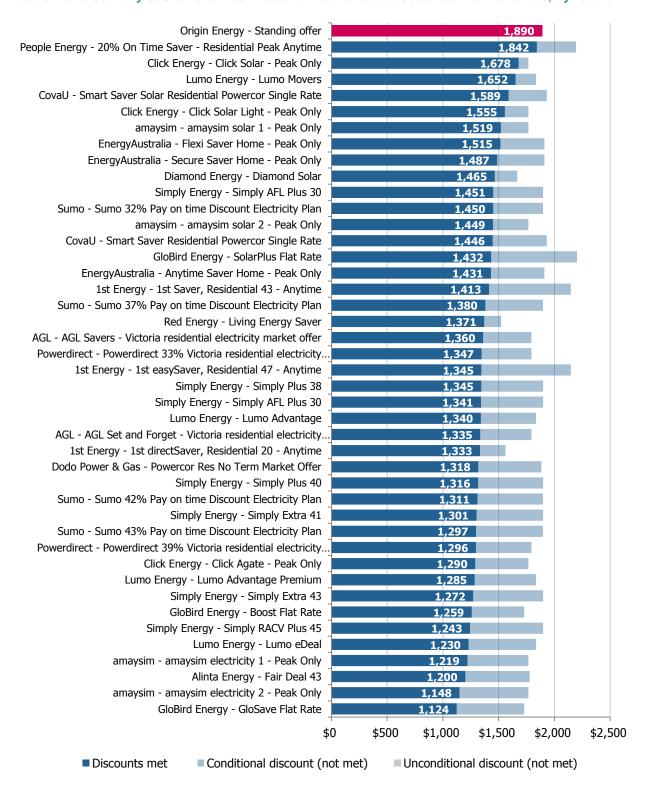
### Residential electricity customers - range of discounted market offers generally available, by retailer



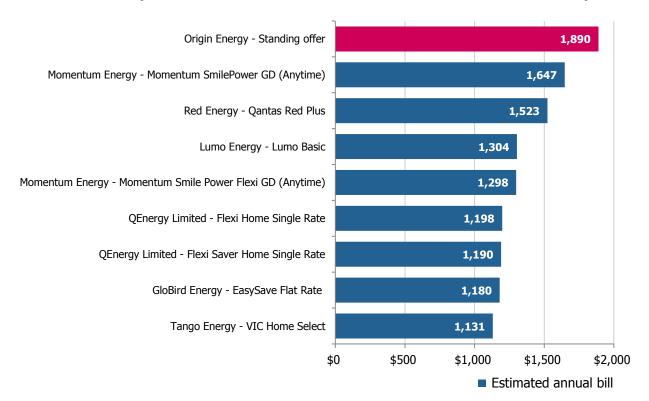
- Range of estimated annual bills (\$)
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



### Residential electricity customers - estimated annual bills of discounted market offers, by retailer



### Residential electricity customers - estimated annual bills of undiscounted market offers, by retailer





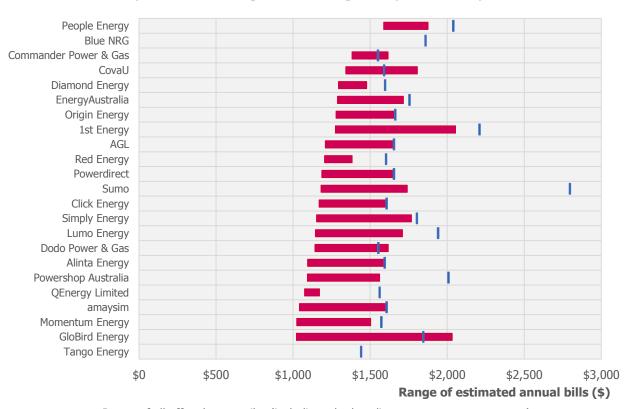
#### 1.3. Melbourne CBD and inner suburbs

This section provides a summary of electricity offers generally available on 30 June 2018 in Melbourne CBD and inner suburbs (or the CitiPower distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

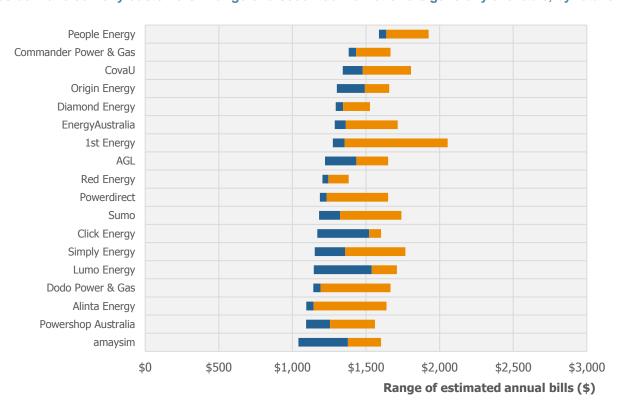
#### Residential electricity customers - range of all offers generally available, by retailer



■ Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

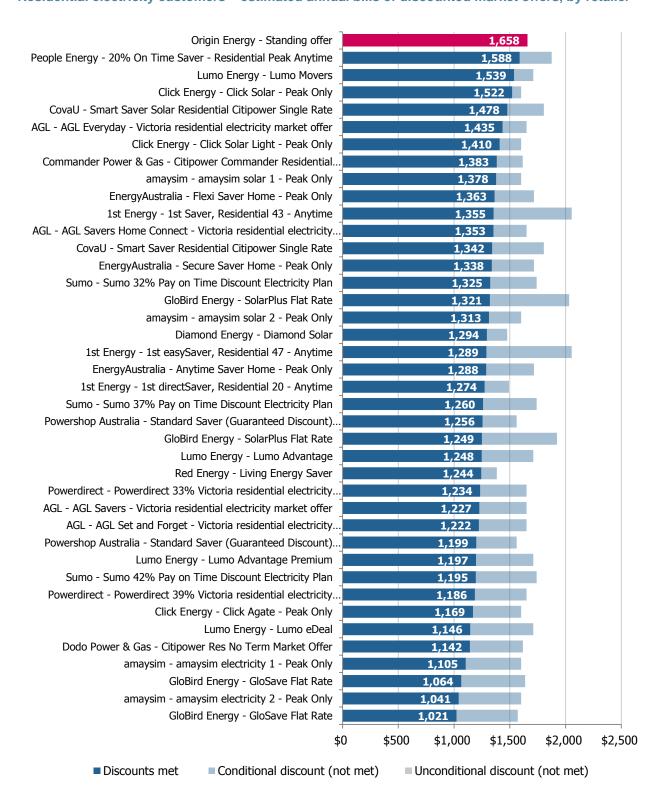
### Residential electricity customers – range of discounted market offers generally available, by retailer



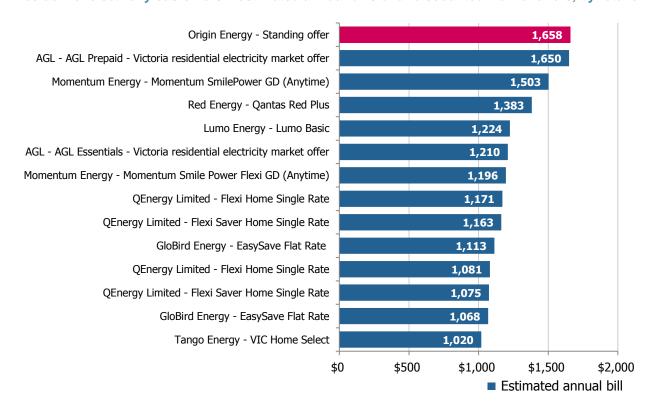
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



#### Residential electricity customers - estimated annual bills of discounted market offers, by retailer



## Residential electricity customers – estimated annual bills of undiscounted market offers, by retailer





#### 1.4. South-east Melbourne and Mornington Peninsula

This section provides a summary of electricity offers generally available on 30 June 2018 in east and southeast Melbourne and the Mornington Peninsula region (or the United Energy distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

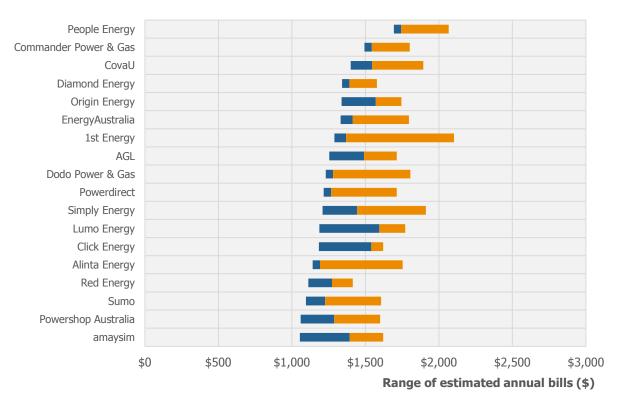
#### Residential electricity customers - range of all offers generally available, by retailer



■ Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

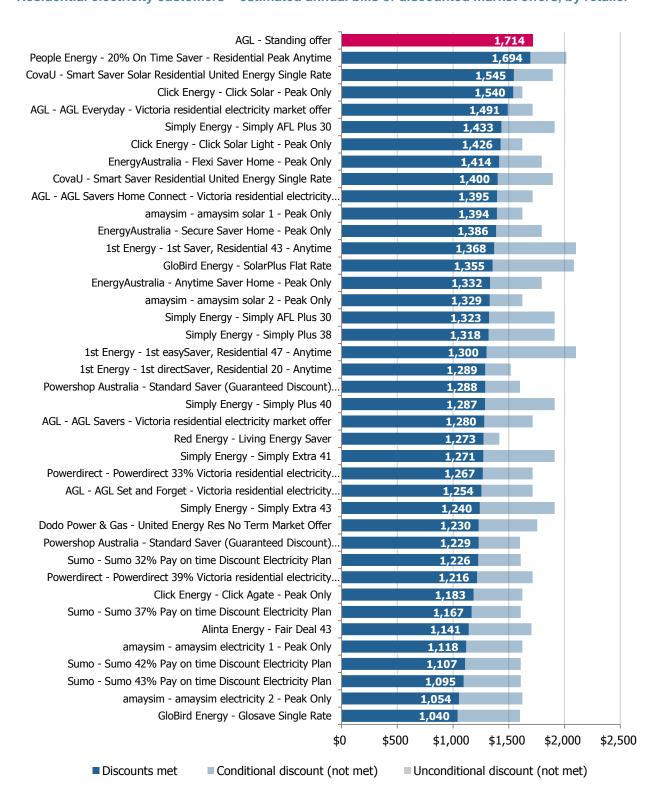
### Residential electricity customers - range of discounted market offers generally available, by retailer



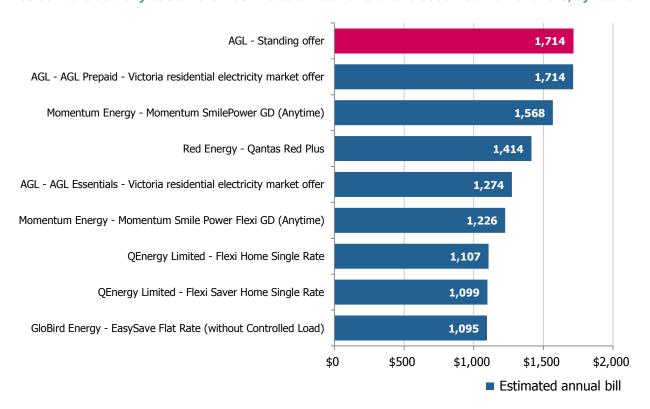
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



#### Residential electricity customers - estimated annual bills of discounted market offers, by retailer



### Residential electricity customers - estimated annual bills of undiscounted market offers, by retailer





#### 1.5. North-west Melbourne

This section provides a summary of electricity offers generally available on 30 June 2018 in the northern and western metropolitan parts of Melbourne (or the Jemena distribution area), as shown in the blue shaded area in the figure below.



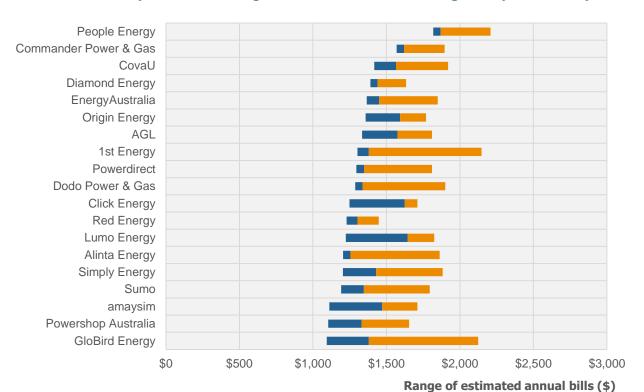
The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

#### Residential electricity customers - range of all offers generally available, by retailer



Range of all offers by a retailer (including whether discounts are met or not met)
Highest standing offer contract, by retailer

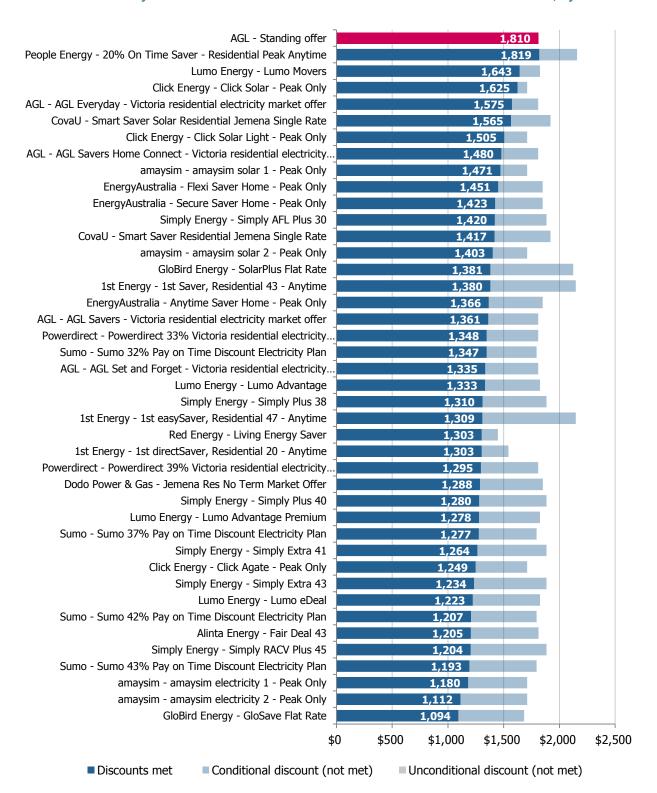
#### Residential electricity customers - range of discounted market offers generally available, by retailer



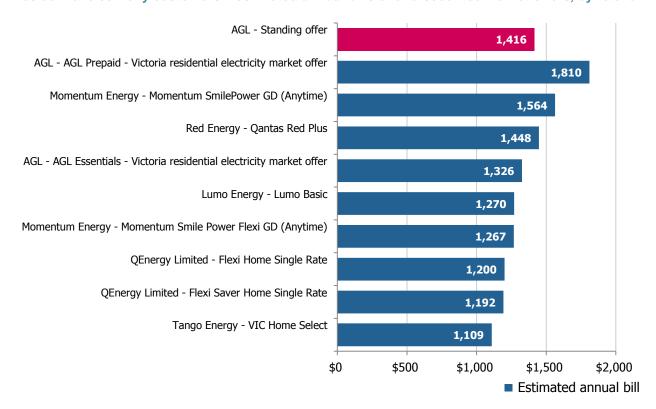
- Range of all discounted offers by a reatiler (when discounts are met)
- ■Range of all discounted offers by a retailer (when discounts are not met)



#### Residential electricity customers - estimated annual bills of discounted market offers, by retailer



### Residential electricity customers - estimated annual bills of undiscounted market offers, by retailer





# 3. Electricity offers – small business customers

#### 1.6. Eastern Victoria

This section provides a summary of electricity offers generally available on 30 June 2018 in eastern Victoria (or the AusNet Services distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

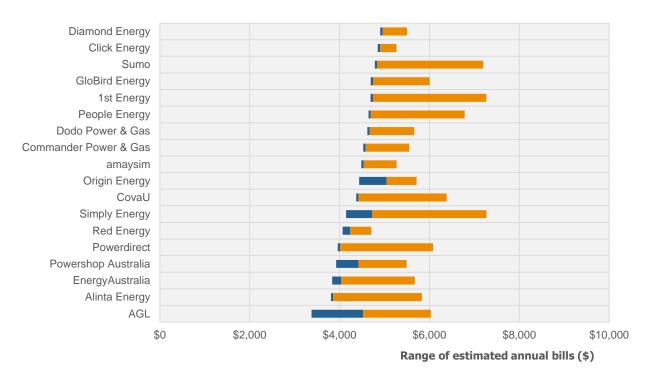
#### Small business electricity customers - range of all offers generally available, by retailer



■Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

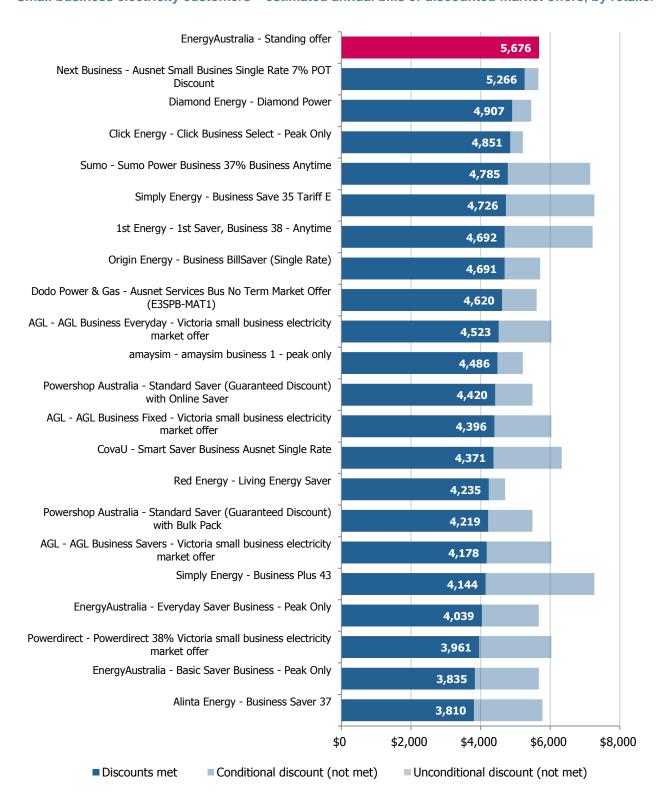
# Small business electricity customers – range of discounted market offers generally available, by retailer



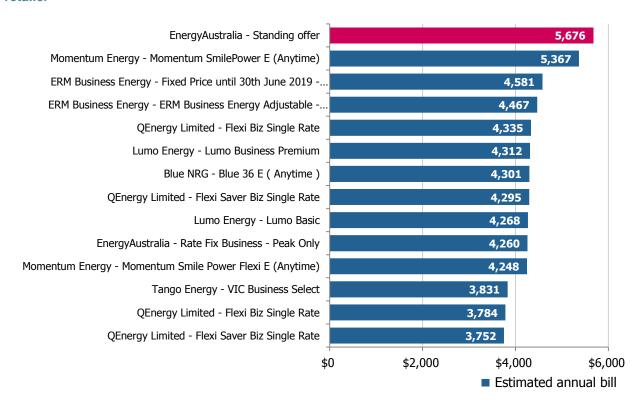
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



#### Small business electricity customers - estimated annual bills of discounted market offers, by retailer



# Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer





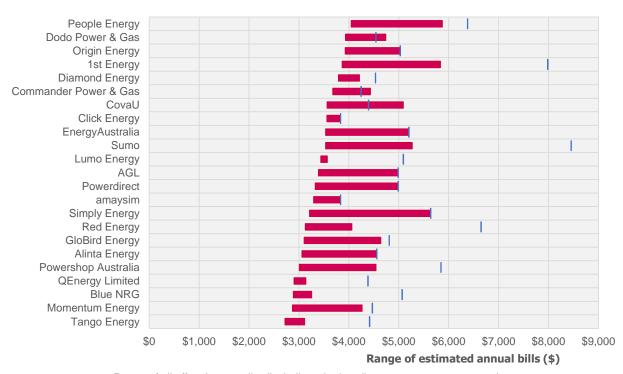
#### 1.7. Western Victoria

This section provides a summary of electricity offers generally available on 30 June 2018 in western Victoria (or the Powercor distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

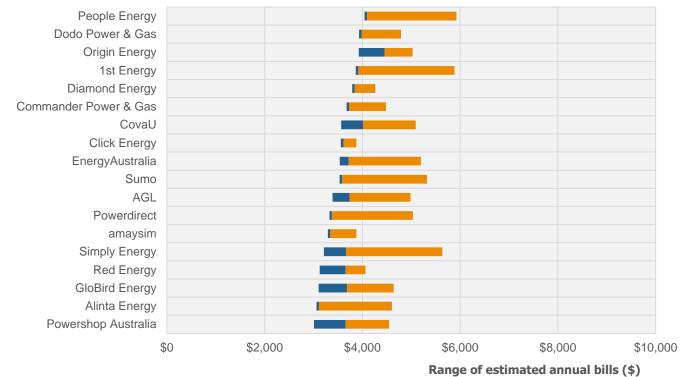
#### Small business electricity customers - range of all offers generally available, by retailer



■Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

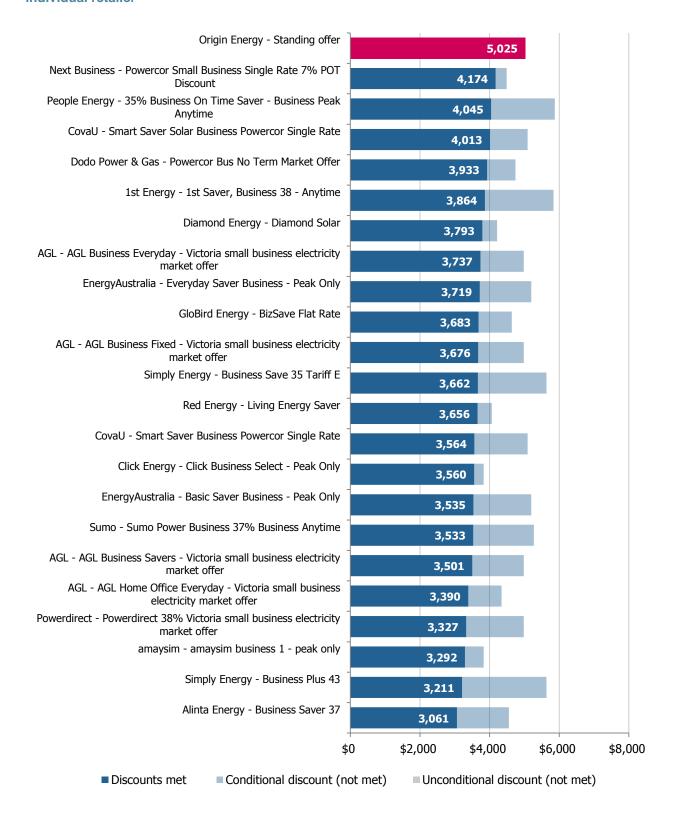
### Small business electricity customers - range of discounted market offers generally available, by retailer



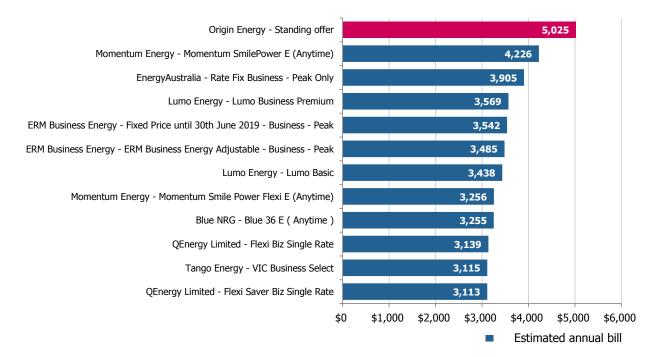
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



# Small business electricity customers – estimated annual bills of discounted market offers, by individual retailer



### Small business electricity customers - estimated annual bills of undiscounted market offers, by retailer





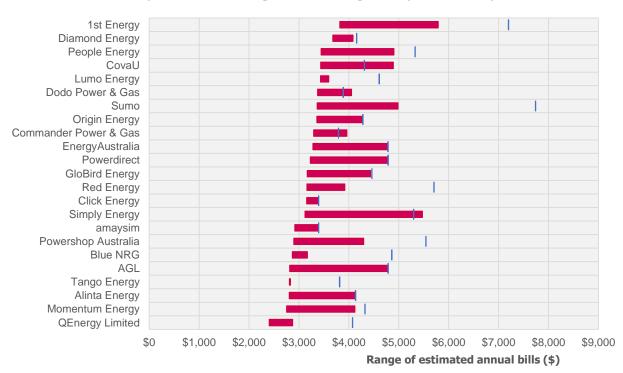
#### 1.8. Melbourne CBD and inner suburbs

This section provides a summary of electricity offers generally available on 30 June 2018 in Melbourne CBD and inner suburbs (or the CitiPower distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

#### Small business electricity customers - range of all offers generally available, by retailer

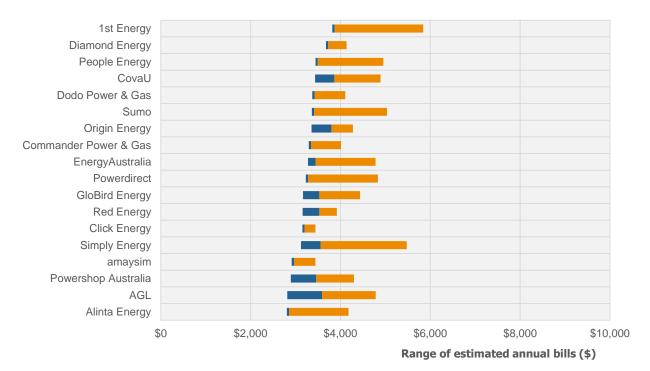


■Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

### 0

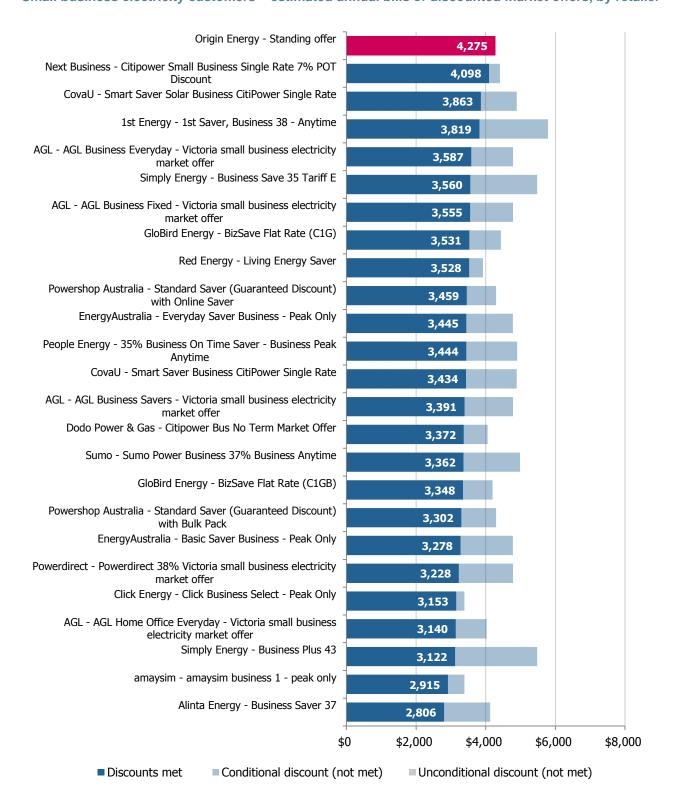
# Small business electricity customers – range of discounted market offers generally available, by retailer



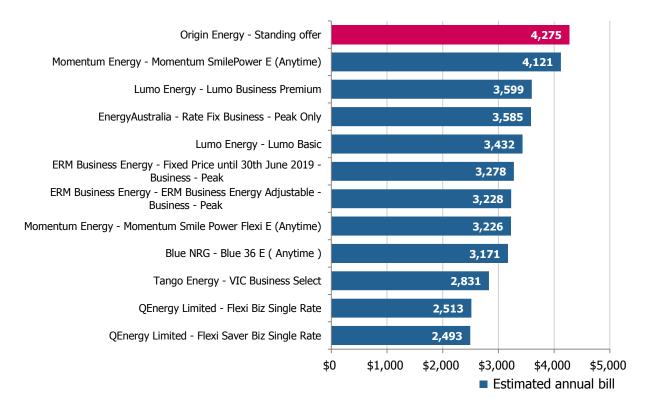
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



#### Small business electricity customers - estimated annual bills of discounted market offers, by retailer



### Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer





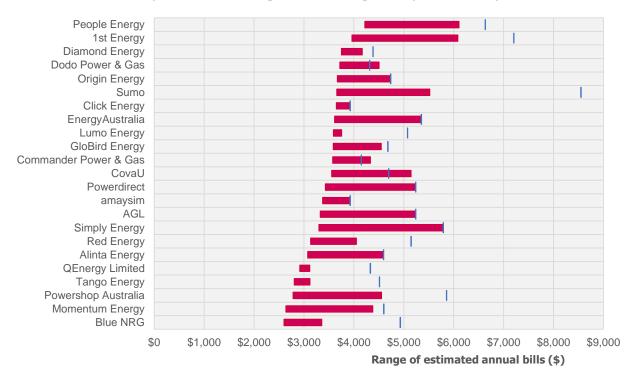
#### 1.9. South-east Melbourne and Mornington Peninsula

This section provides a summary of electricity offers generally available on 30 June 2018 in east and southeast Melbourne and the Mornington Peninsula region (or the United Energy distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

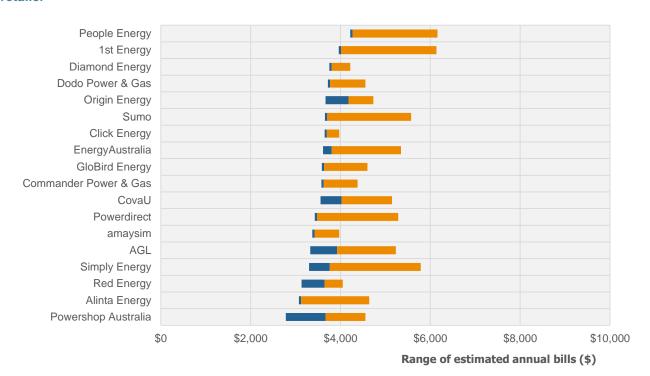
#### Small business electricity customers - range of all offers generally available, by retailer



■Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

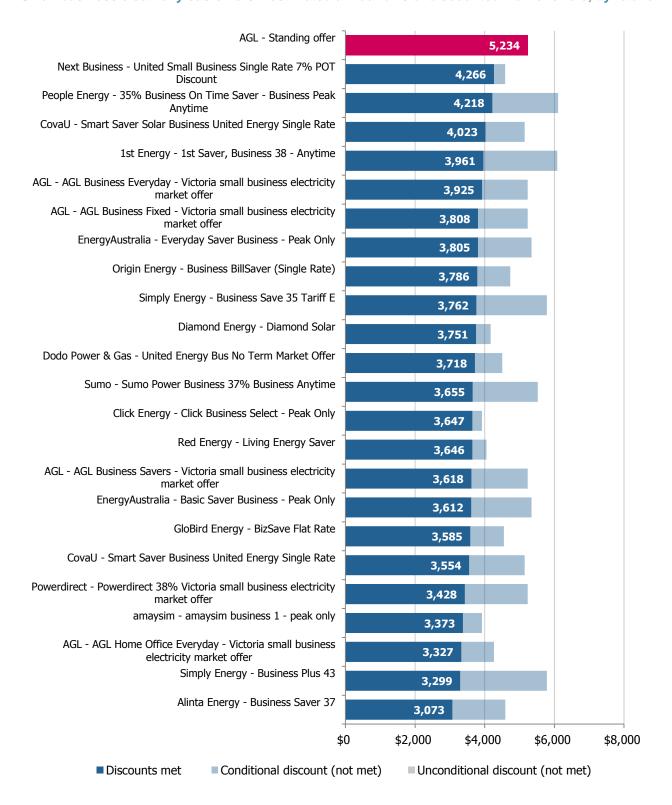
### Small business electricity customers – range of discounted market offers generally available, by retailer



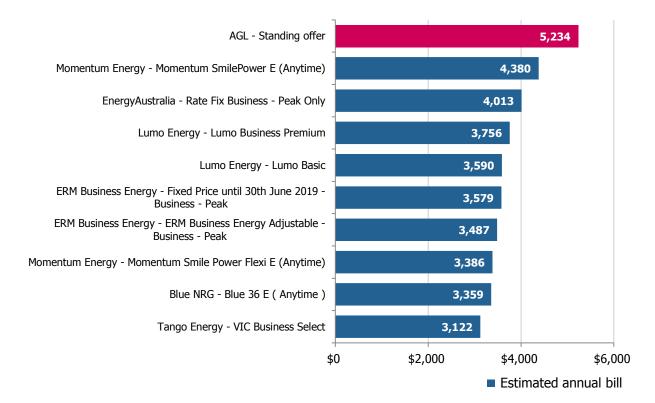
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



#### Small business electricity customers - estimated annual bills of discounted market offers, by retailer



### Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer





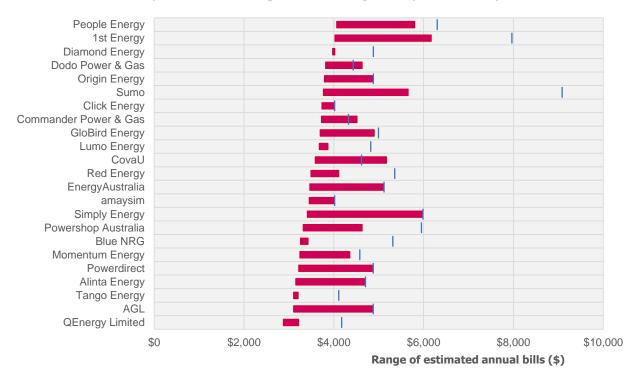
#### 1.10. North-west Melbourne

This section provides a summary of electricity offers generally available on 30 June 2018 in the northern and western metropolitan parts of Melbourne (or the Jemena distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

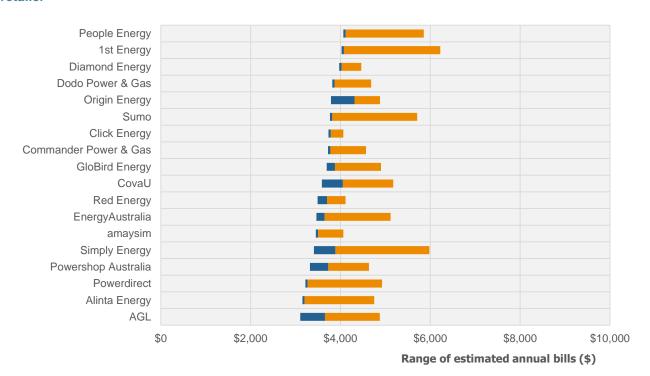
#### Small business electricity customers - range of all offers generally available, by retailer



■Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

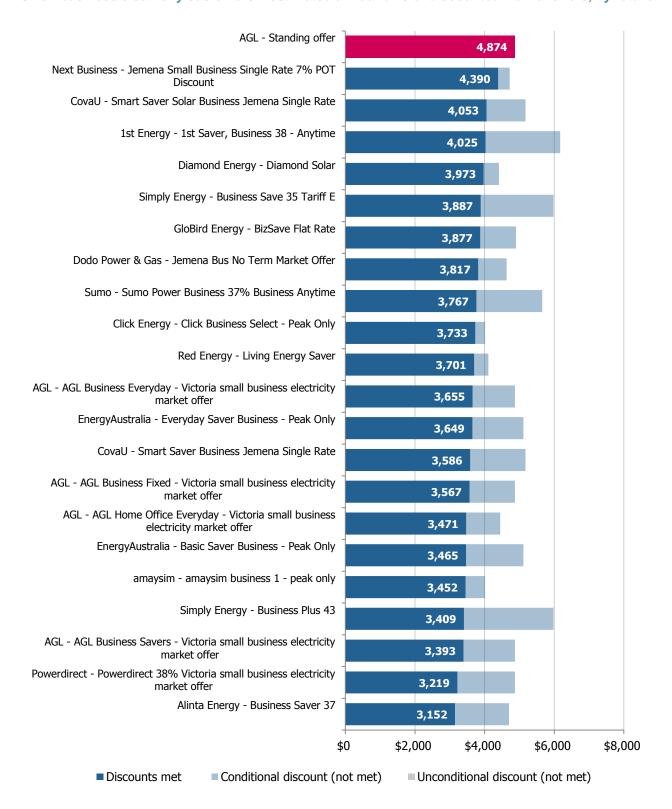
### Small business electricity customers – range of discounted market offers generally available, by retailer



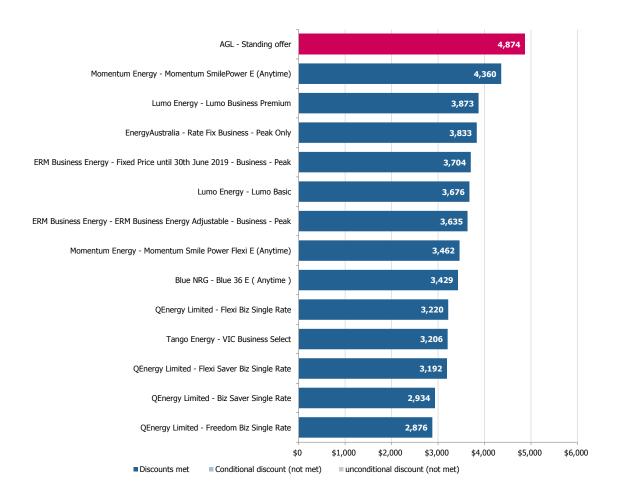
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



#### Small business electricity customers - estimated annual bills of discounted market offers, by retailer



### Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer





# 4. Electricity offers – small business customers (large usage)

#### 1.11. Eastern Victoria

This section provides a summary of electricity offers generally available on 30 June 2018 in eastern Victoria (or the AusNet Services distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

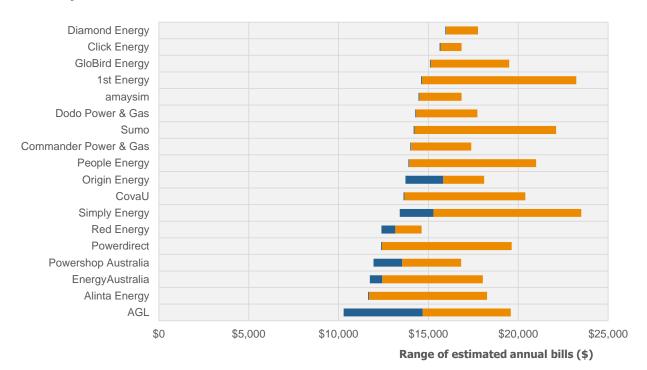
Small business (large usage) electricity customers - range of all offers generally available, by retailer



- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

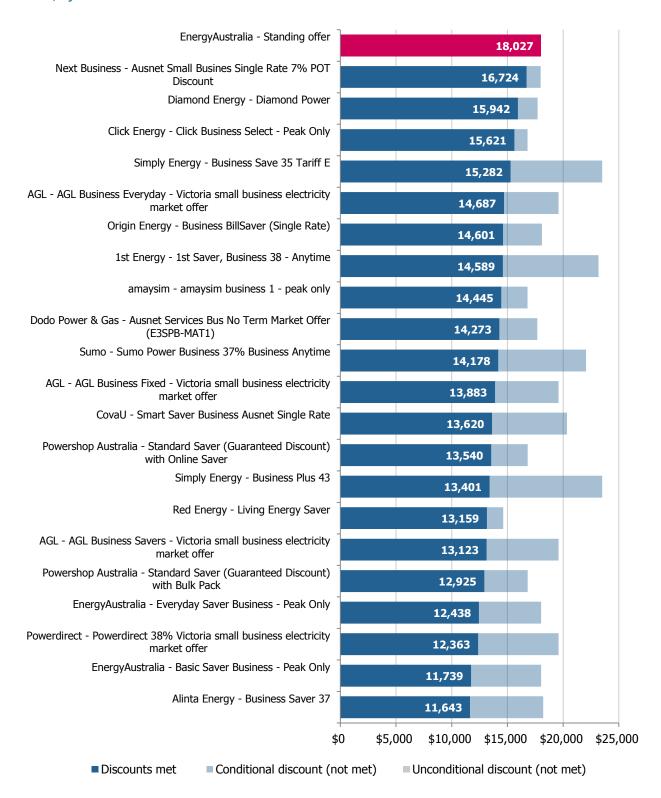


### Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



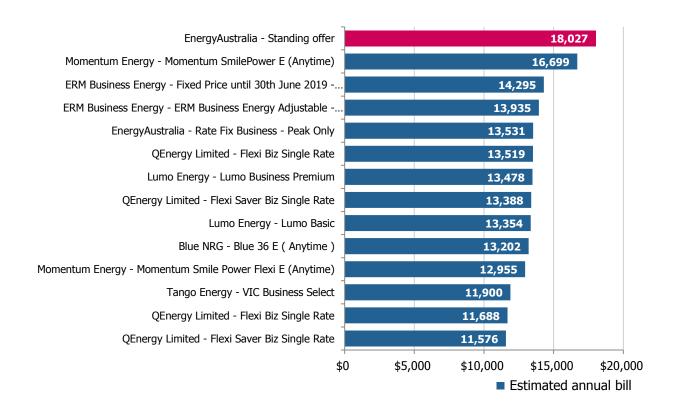
- Range of all discounted offers by a reatiler (when discounts are met)
- ■Range of all discounted offers by a retailer (when discounts are not met)

### Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer





### Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



### 1.12. Western Victoria

This section provides a summary of electricity offers generally available on 30 June 2018 in western Victoria (or the Powercor distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

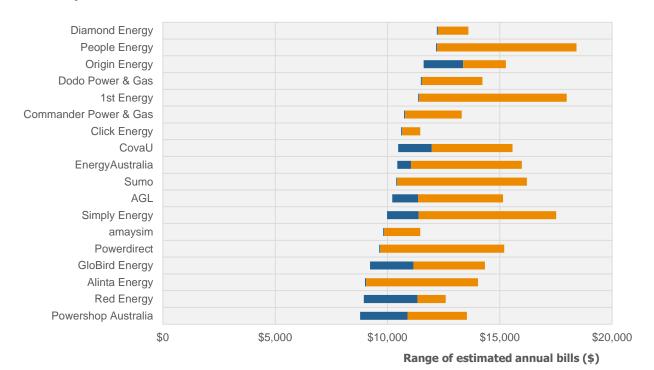
#### Small business (large usage) electricity customers - range of all offers generally available, by retailer



- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

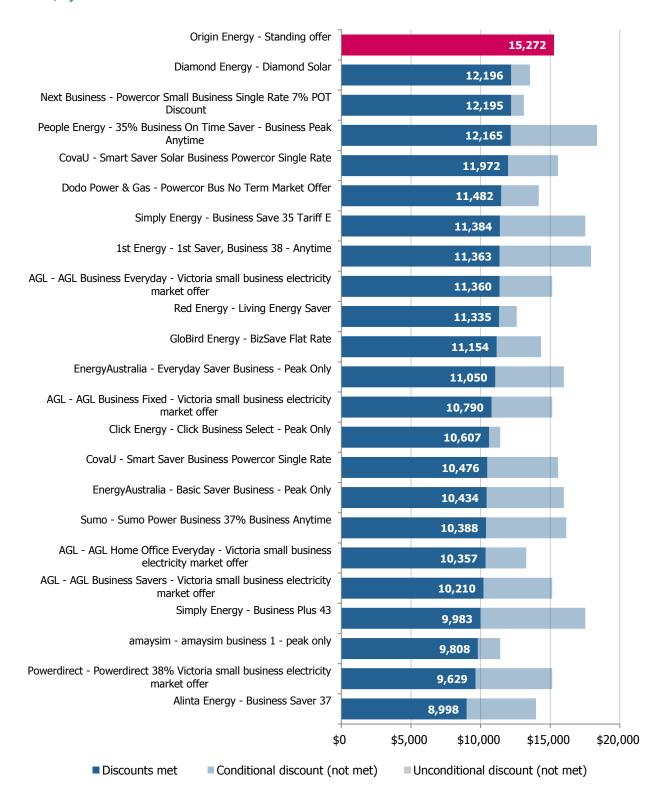


### Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



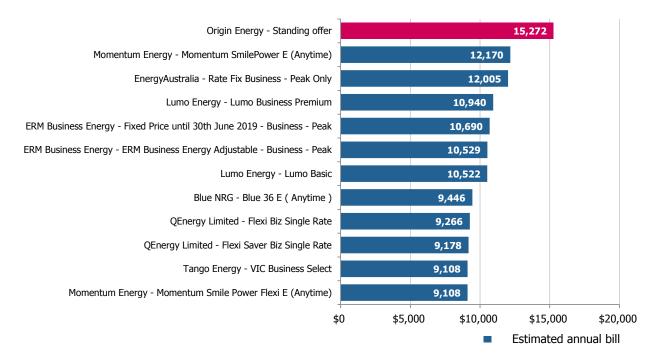
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)

### Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer





### Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



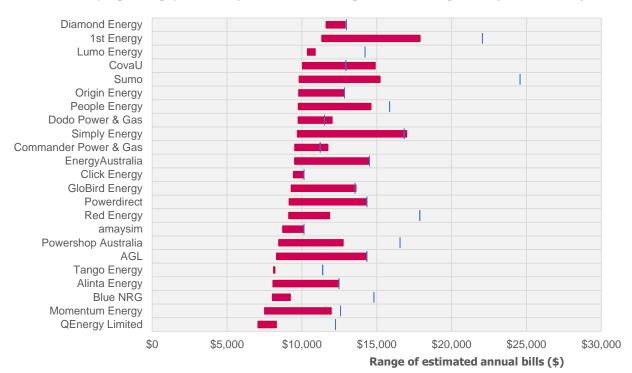
#### 1.13. Melbourne CBD and inner suburbs

This section provides a summary of electricity offers generally available on 30 June 2018 in Melbourne CBD and inner suburbs (or the CitiPower distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

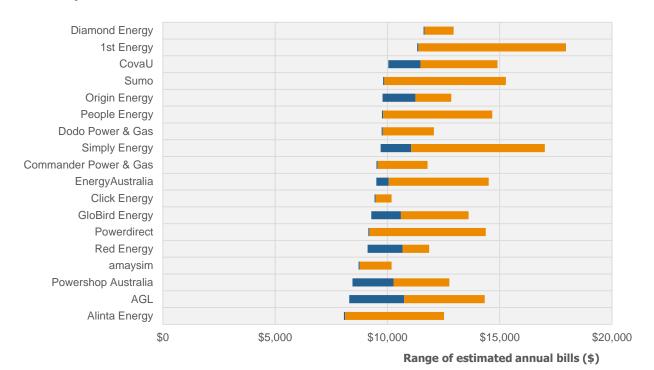
#### Small business (large usage) electricity customers - range of all offers generally available, by retailer



- Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

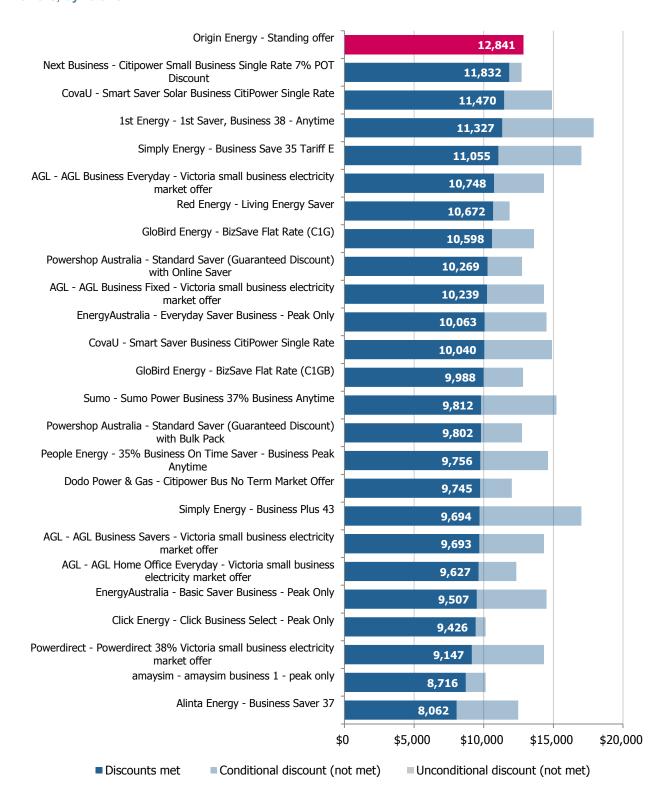


### Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



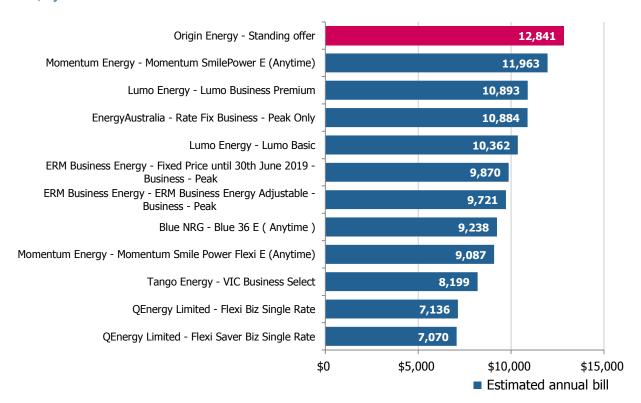
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)

### Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer





### Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



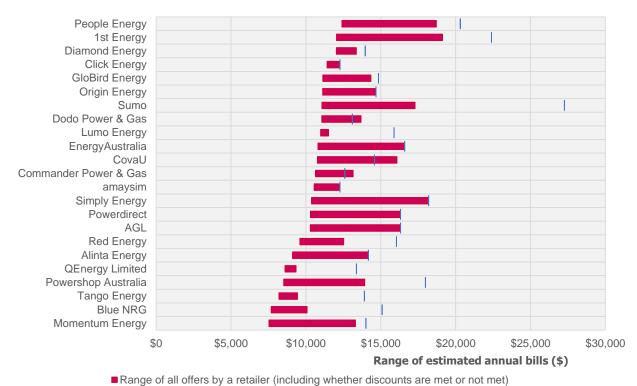
#### 1.14. South-east Melbourne and Mornington Peninsula

This section provides a summary of electricity offers generally available on 30 June 2018 in east and southeast Melbourne and the Mornington Peninsula region (or the United Energy distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

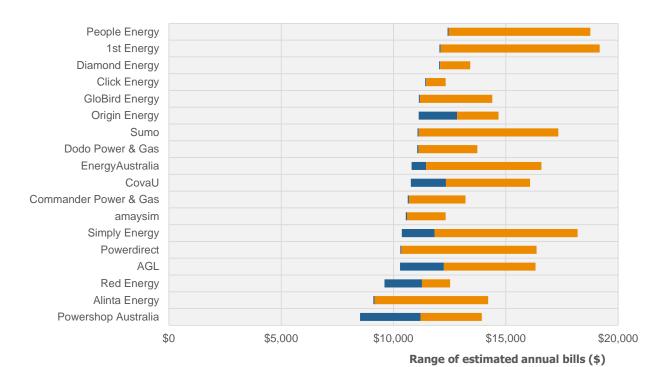
#### Small business (large usage) electricity customers - range of all offers generally available, by retailer



■ Highest standing offer contract, by retailer

Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer

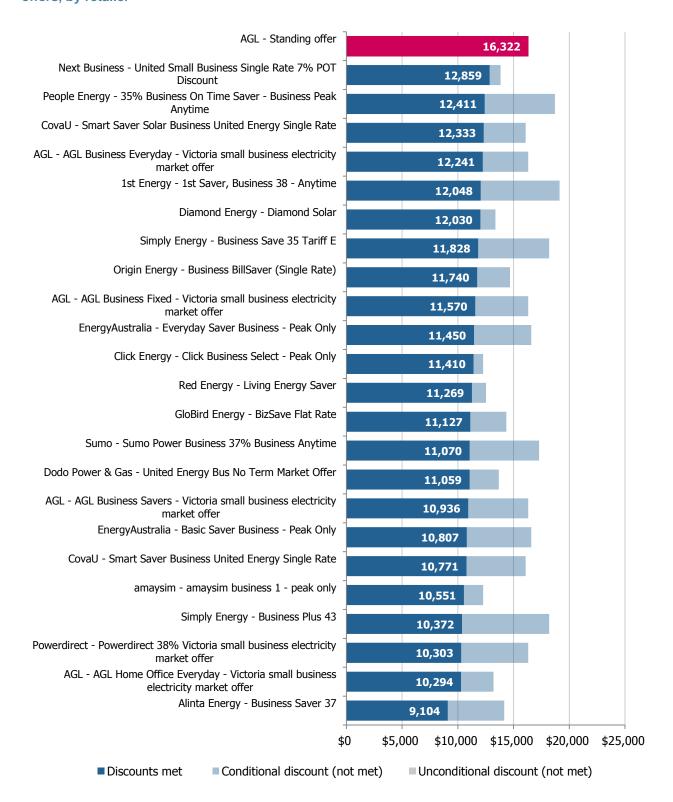




■ Range of all discounted offers by a reatiler (when discounts are met)

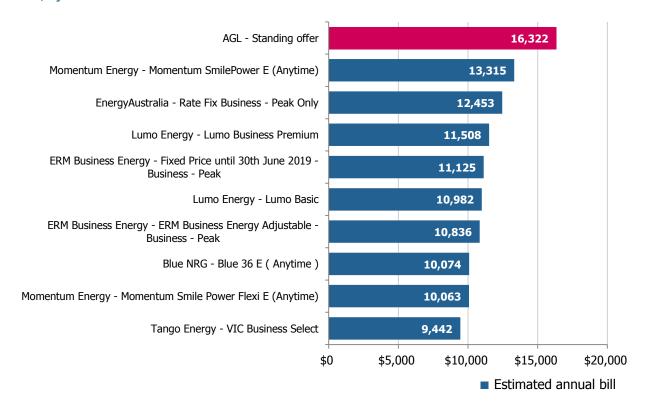
■ Range of all discounted offers by a retailer (when discounts are not met)

## Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer





### Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



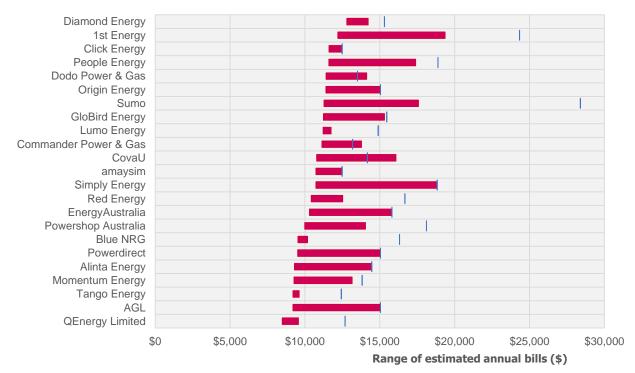
#### 1.15. North-west Melbourne

This section provides a summary of electricity offers generally available on 30 June 2018 in the northern and western metropolitan parts of Melbourne (or the Jemena distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

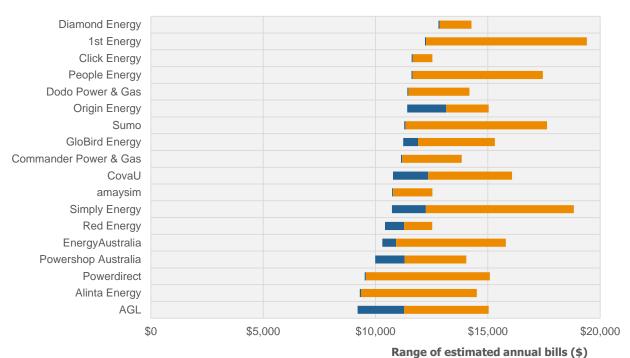
#### Small business (large usage) electricity customers - range of all offers generally available, by retailer



- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

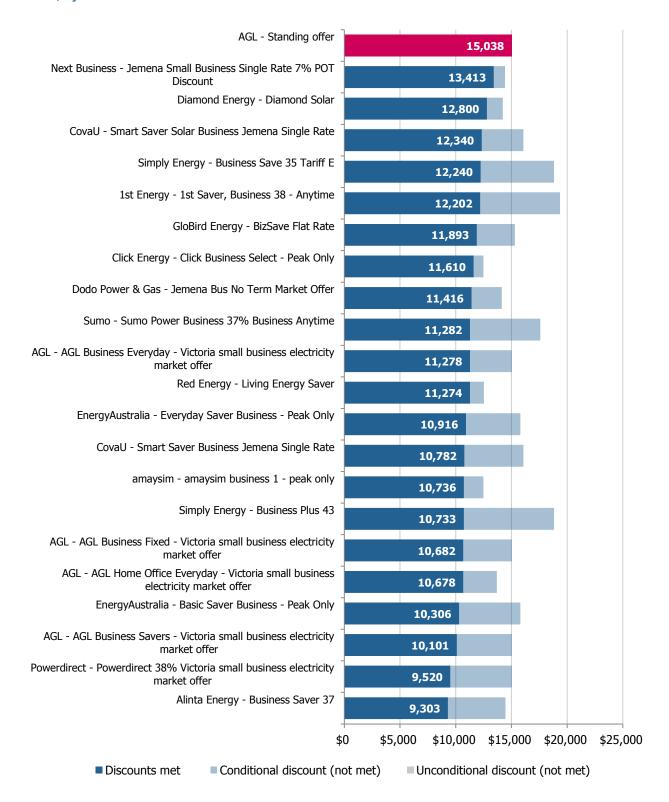


### Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



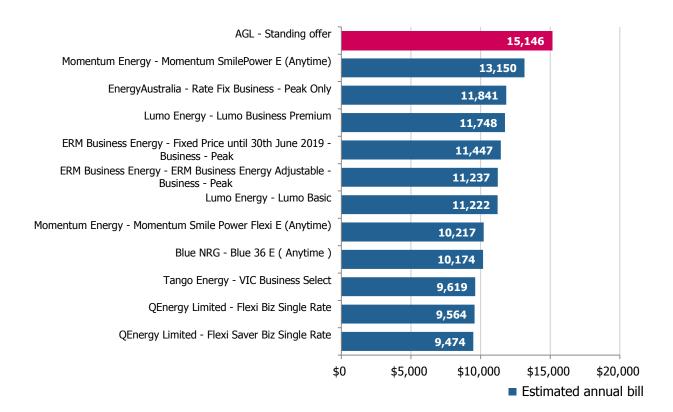
- Range of estimated annual
- Range of all discounted offers by a reatiler (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)

### Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer





### Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer





### 5. Gas offers – introduction

The following sections provide information on individual gas offers that were generally available from energy retailers on 30 June 2018. To compare offers, the prices from these offers have been used to calculate an annual bill based on a typical consumption level for a household or business.

The following sections are sorted by the offers that are available in different regions in Victoria. This is because there are different gas distribution (or network) areas in Victoria.

#### How to read offer range charts

The charts in this section show the range of offers available in each region in Victoria, from the lowest to highest. Each chart generally presents the range of offers available to customers. Many offers in Victoria usually involved conditional discounts, such as paying on time in order to receive a discount off an energy bill.

The charts in this part generally show how much you might pay, depending on whether you meet the conditions of your discount, as per the example chart below.

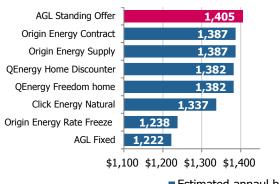


As per the example chart, the coloured bar shows the annual bill of a range of conditional offers:

- If the customer met all the conditions, they would pay a bill equal to the amount shown in the blue bar, depending on the offer they are on from that retailer.
- · If the customer did not meet any of the conditions, their bill would be at the far right of the orange bar. If the customer met some conditions their bill would be somewhere within the orange bar.

Certain charts also show the standard contract of a retailer, highlighted in magenta.

In the example chart below, the standard contract from the local retailer of the region is shown as a benchmark - it is a useful benchmark as it would be the price paid by customers who have not entered a market contract since the commencement of retail competition.



■ Estimated annaul bill

About 7 per cent of residential and 16.1 per cent of small business customers are on standard offers with the original incumbent retailers.

The offers reviewed in this section are limited to flat and block tariff offers.



### 6. Gas offers - residential customers

#### 1.16. Northern and eastern Victoria

This section provides a summary of gas offers generally available on 30 June 2018 in northern and eastern Victoria (or the Australian Gas Networks distribution area), as shown in the red area in the figure below.

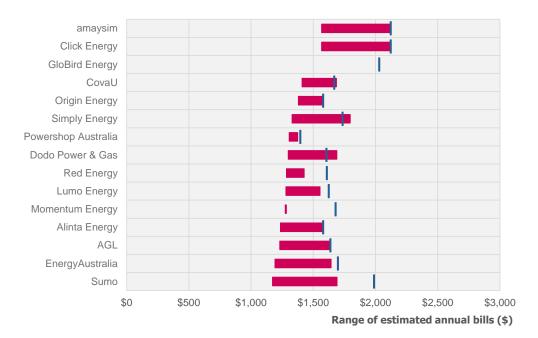
There are also different offers available in six different supply zone areas within this region – Central, Cardinia, Bairnsdale, Murray, North and Mildura supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a typical residential gas customer's annual usage of 54.4 GJ.



### **Central supply zone**

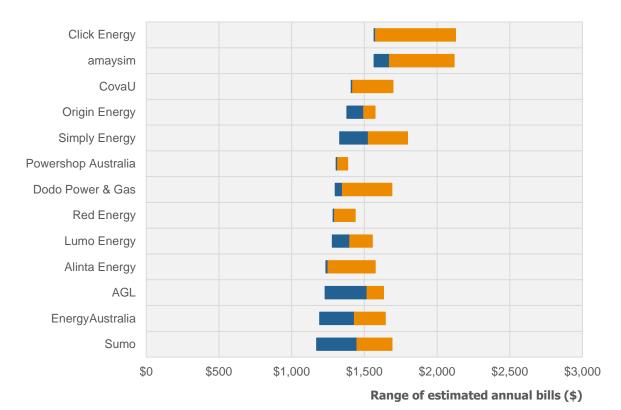
Residential gas customers - range of all market offers generally available, by retailer





- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

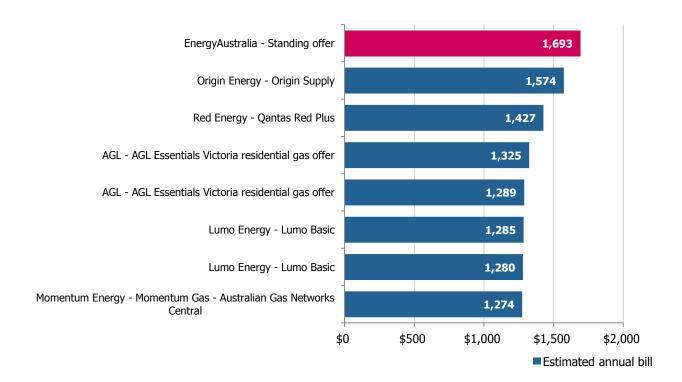
#### Residential gas customers - range of all discounted market offers generally available, by retailer



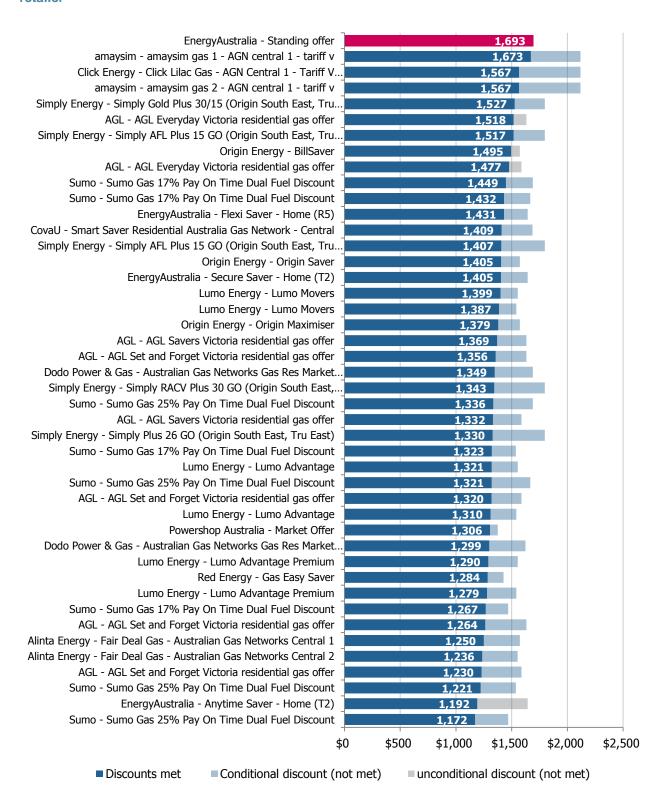
- Range of all discounted offers by a retailer (when discounts are met)
- ■Range of all discounted offers by a retailer (when discounts are not met)

Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer





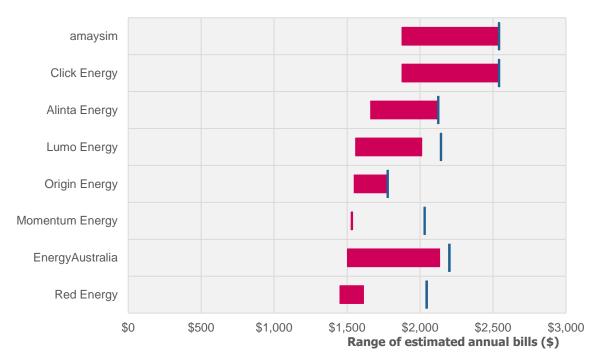
### Residential gas customers – estimated annual bills of discounted market offers, by individual retailer





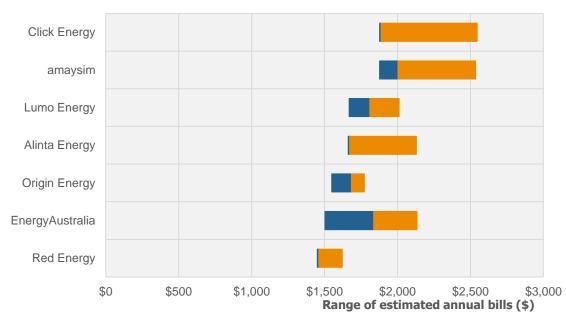
### Cardinia supply zone

#### Residential gas customers - range of all market offers generally available, by retailer

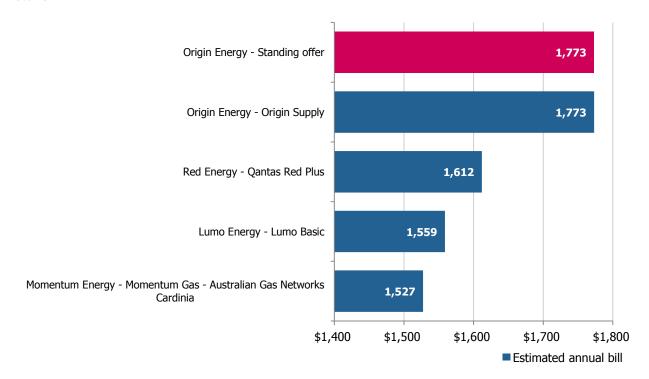


- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

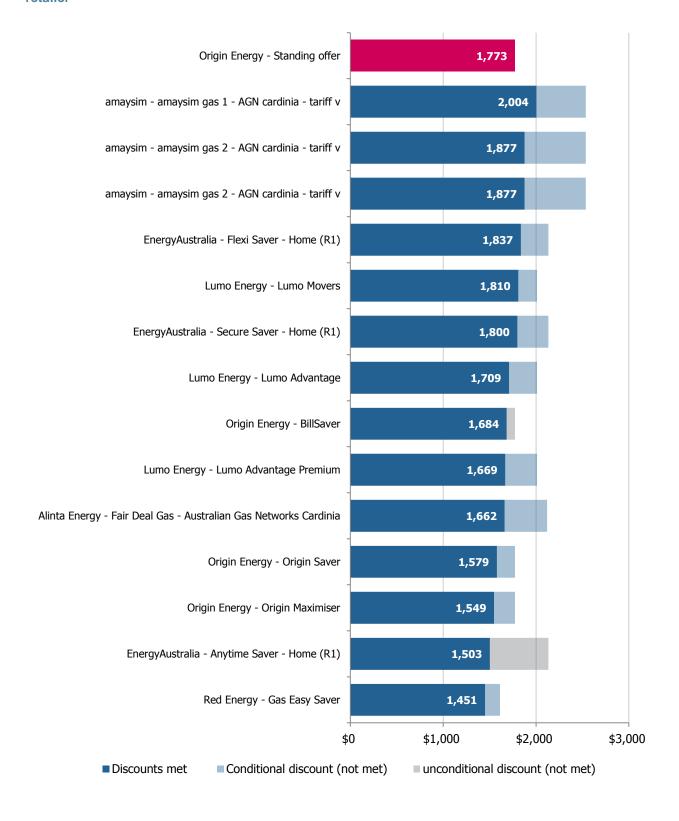
#### Residential gas customers - range of all discounted market offers generally available, by retailer



Range of all discounted offers by a retailer (when discounts are met)
Range of all discounted offers by a retailer (when discounts are not met)

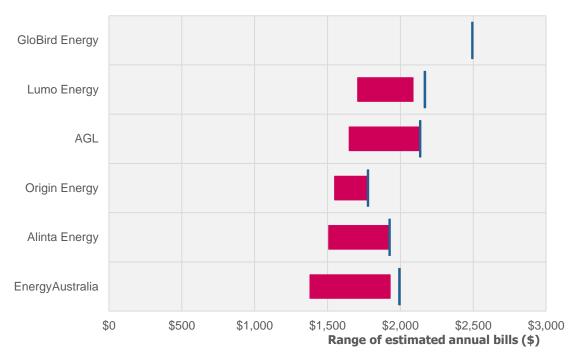






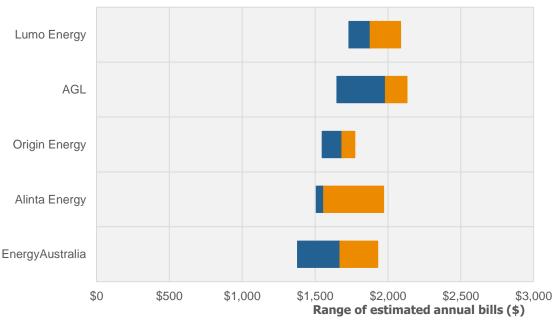
## **Bairnsdale supply zone**

### Residential gas customers - range of all market offers generally available, by retailer



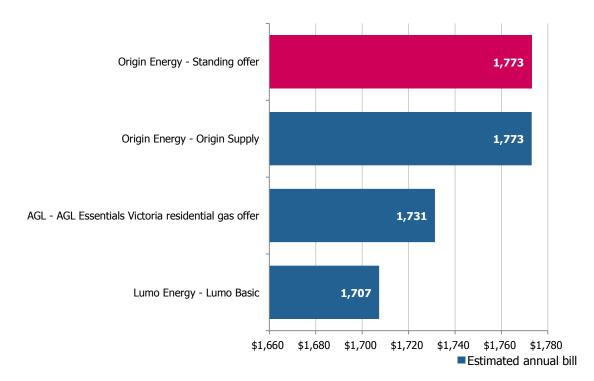
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

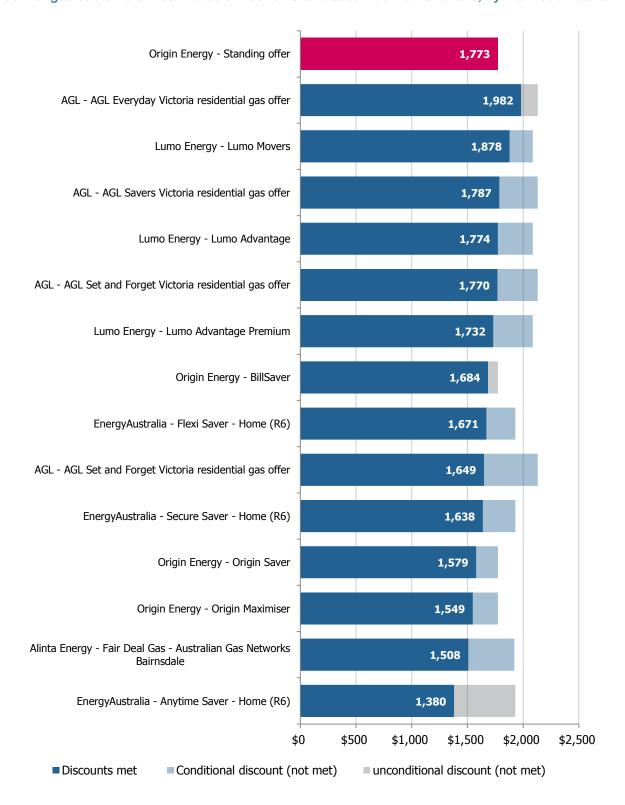
## Residential gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



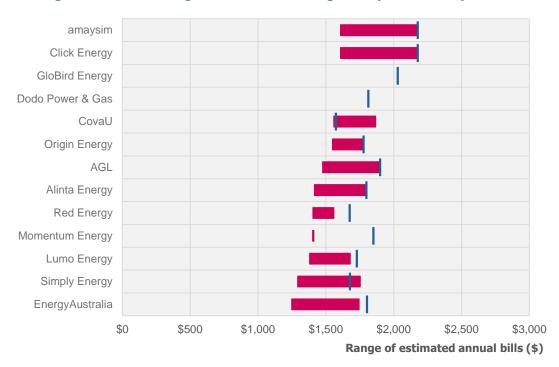






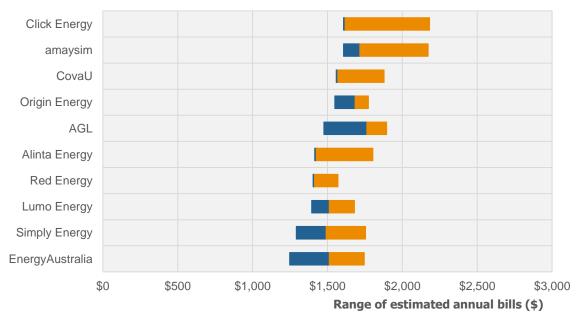
## **Murray supply zone**

### Residential gas customers - range of all market offers generally available, by retailer

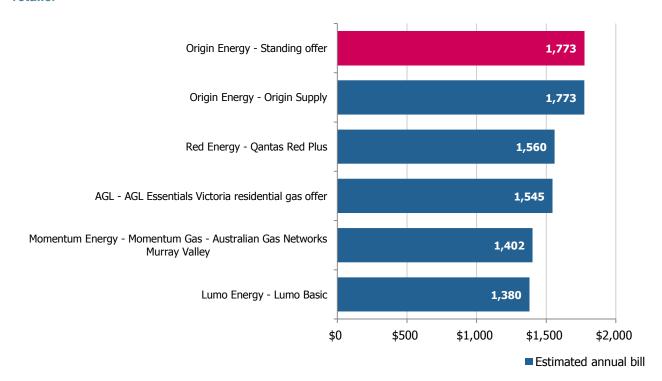


- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

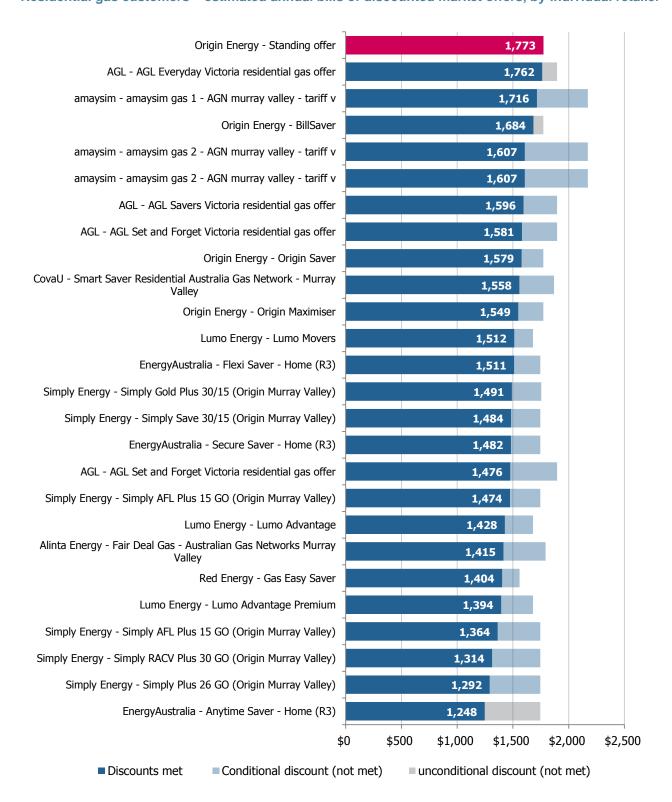
## Residential gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)

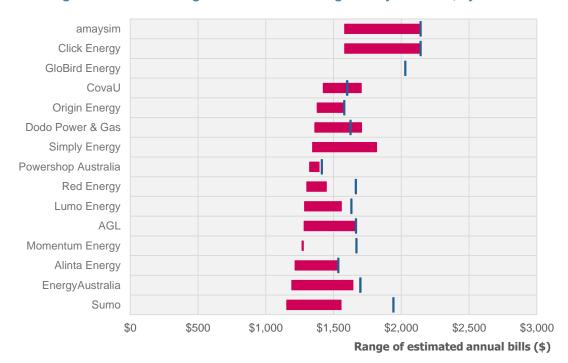






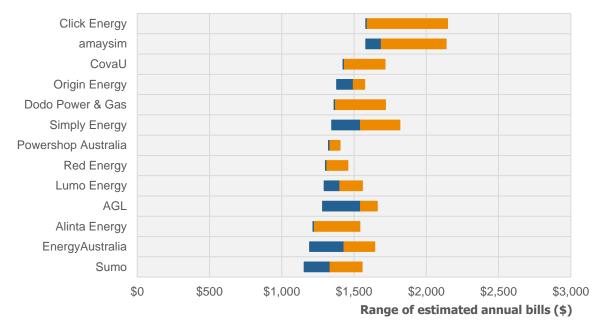
## North supply zone

#### Residential gas customers - range of all market offers generally available, by retailer



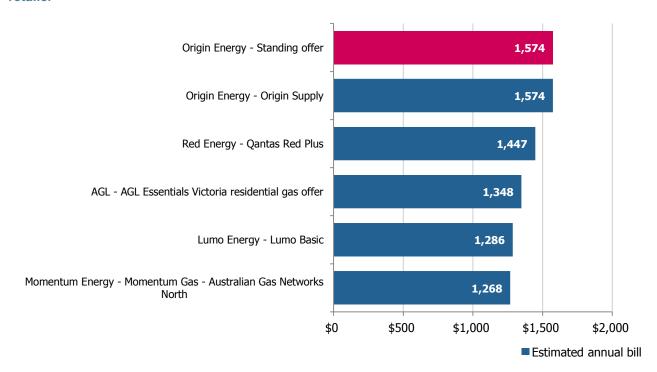
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

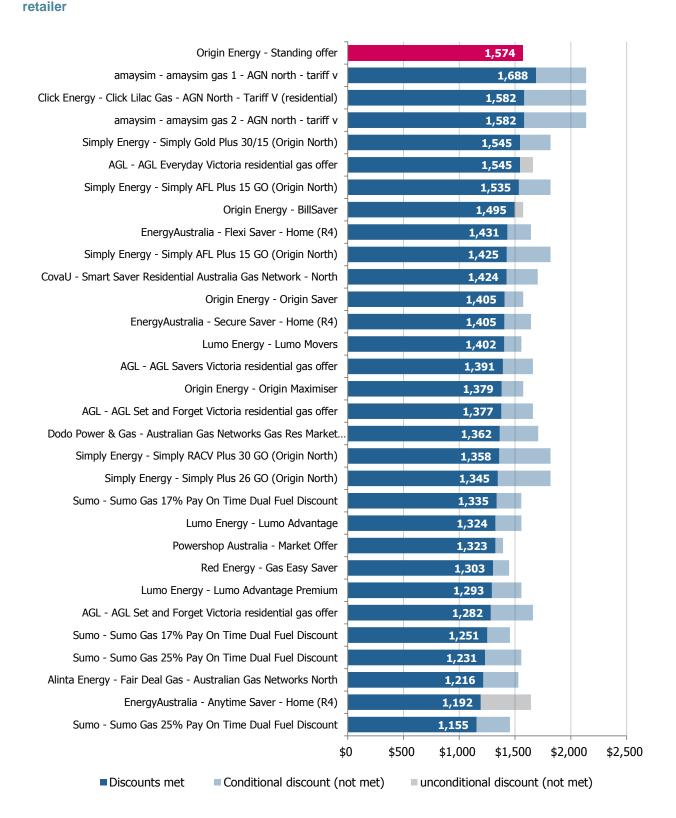
#### Residential gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



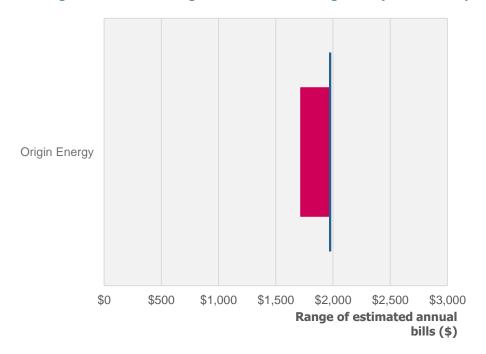




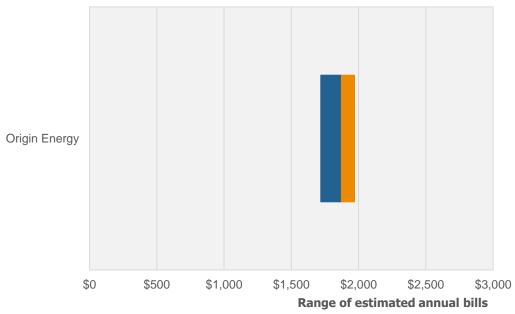


## Mildura supply zone

## Residential gas customers - range of all market offers generally available, by retailer



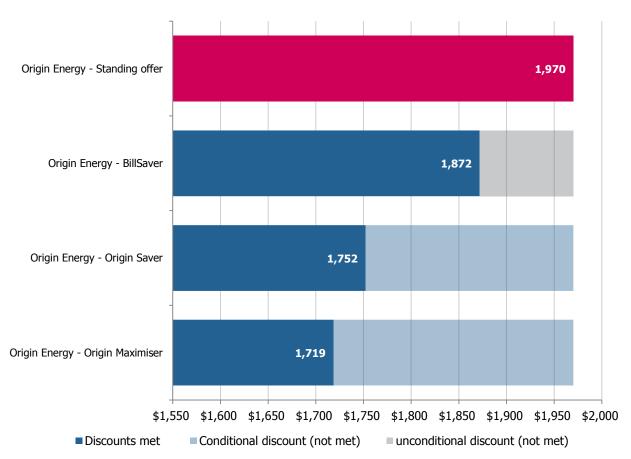
### Residential gas customers - range of all discounted market offers generally available, by retailer



Range of all discounted offers by a retailer (when discounts are met)
Range of all discounted offers by a retailer (when discounts are not...

# Residential gas customers - estimated annual bills of undiscounted market offers, by individual retailer







#### 1.17. Western Victoria

This section provides a summary of gas offers generally available on 30 June 2018 in western Victoria (or the AusNet Services distribution area), as shown in the red area in the figure below.

There are also different offers available in six different supply zone areas within this region – Central, Adjoining Central, West, and Adjoining West supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a typical residential gas customer's annual usage of 54.4 GJ.



## Central supply zone

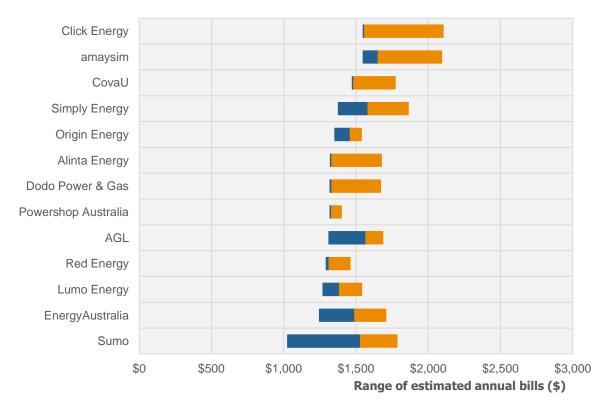
#### Residential gas customers - range of all market offers generally available, by retailer



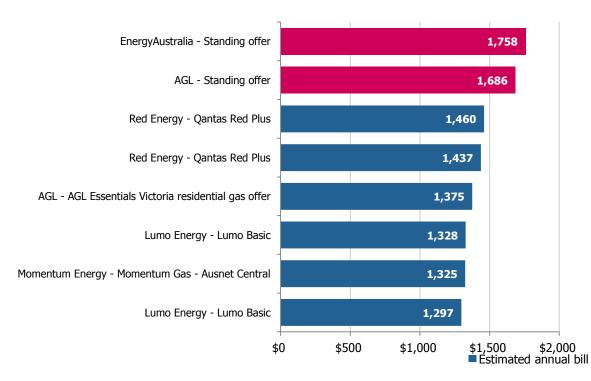
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

# 0

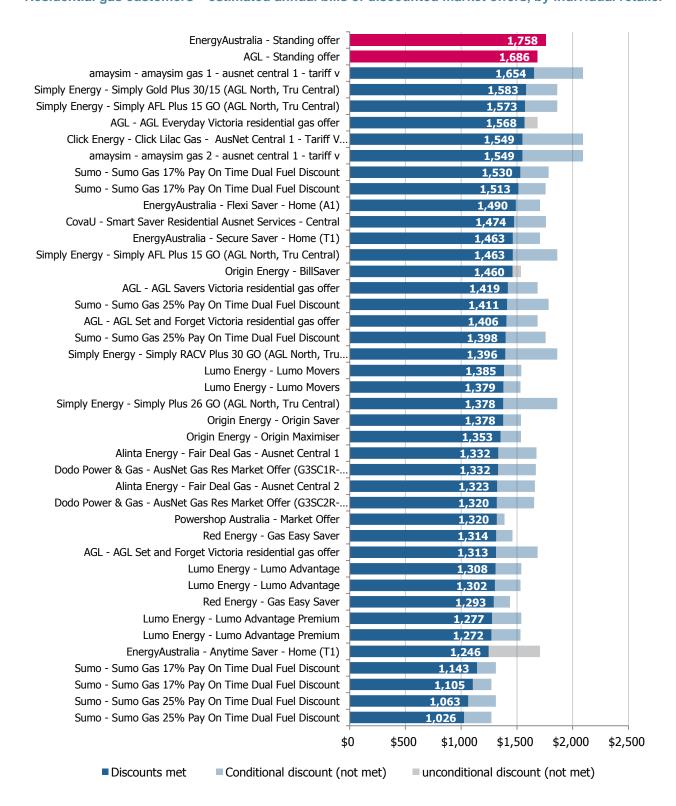
#### Residential gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- ■Range of all discounted offers by a retailer (when discounts are not met)

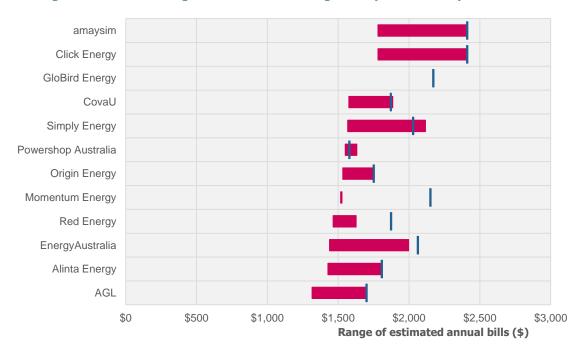






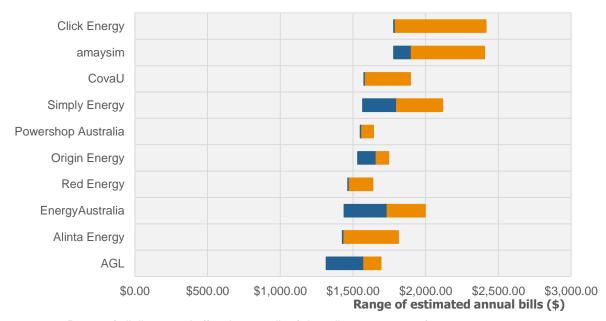
# Adjoining central supply zone

#### Residential gas customers - range of all market offers generally available, by retailer



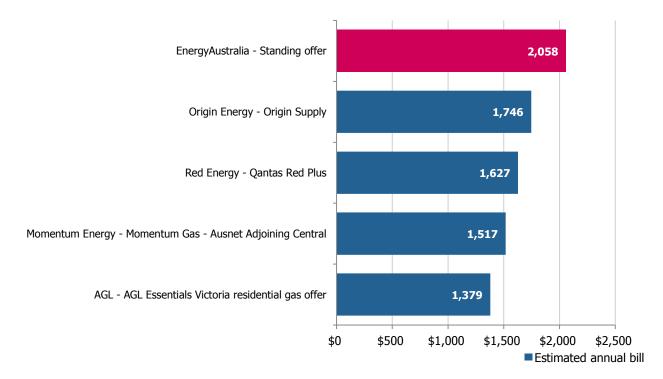
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

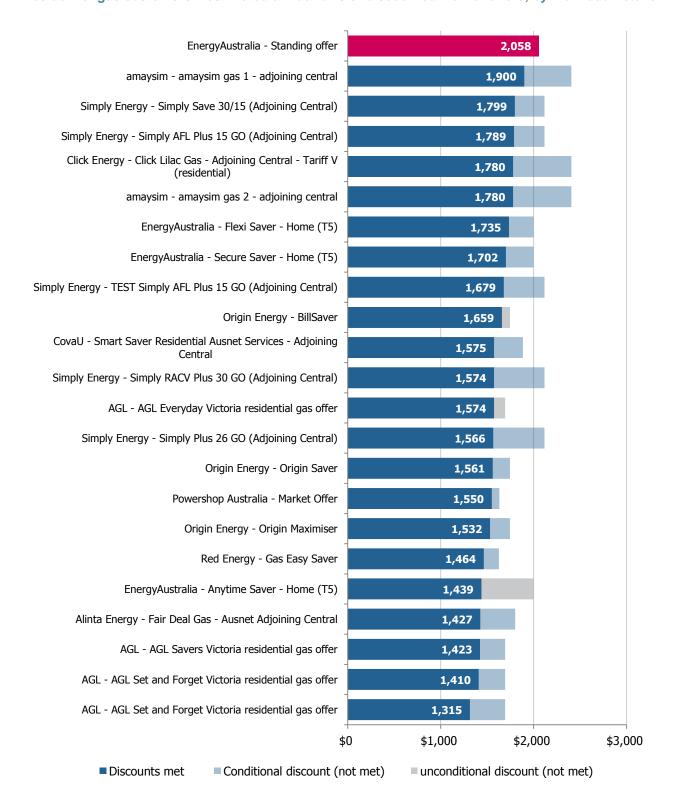
#### Residential gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



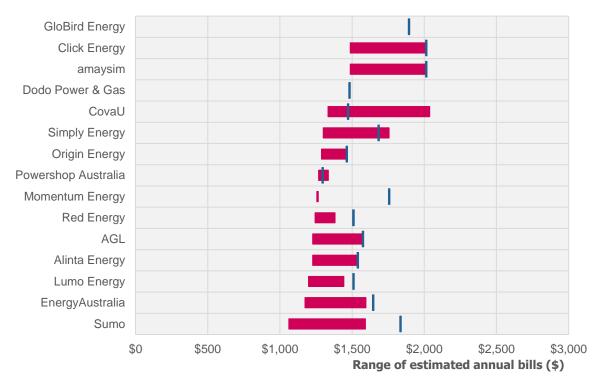






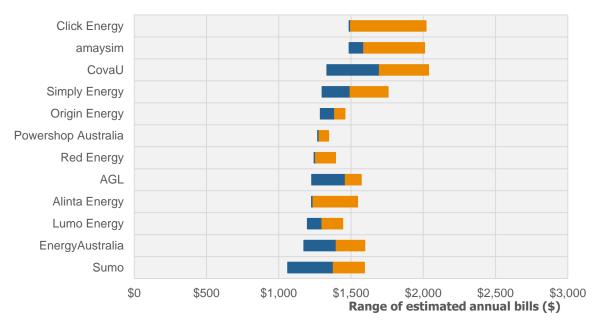
#### West supply zone

### Residential gas customers - range of all market offers generally available, by retailer

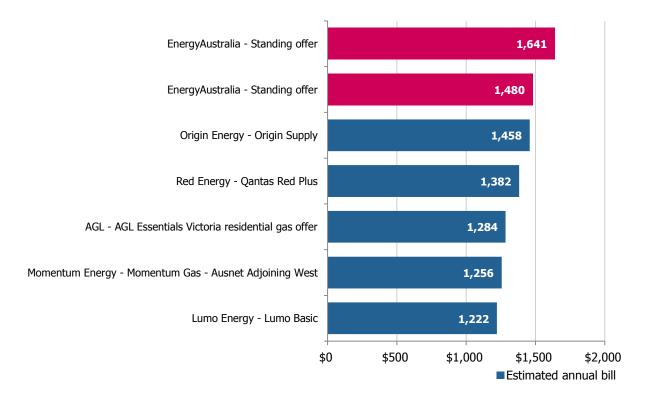


- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

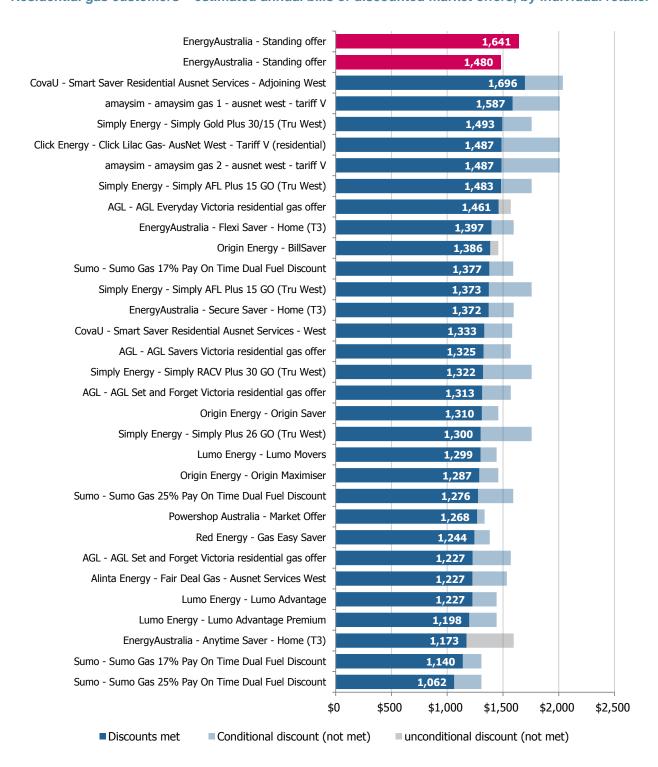
#### Residential gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)







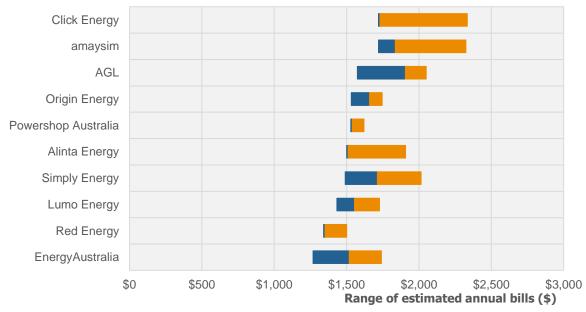
#### Adjoining west supply zone

#### Residential gas customers - range of all market offers generally available, by retailer



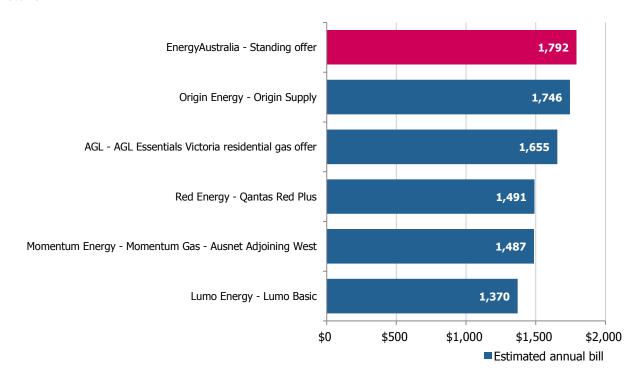
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

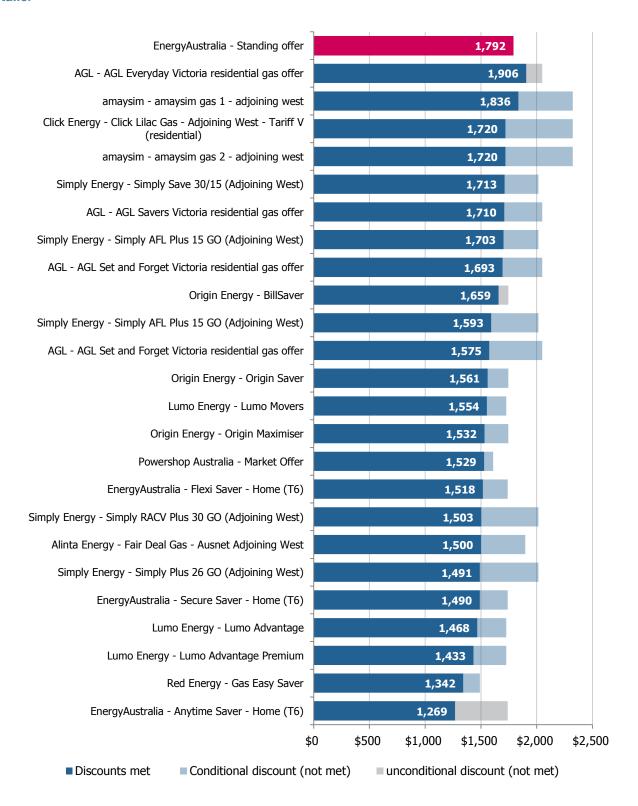
### Residential gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)









#### 1.18. East Melbourne

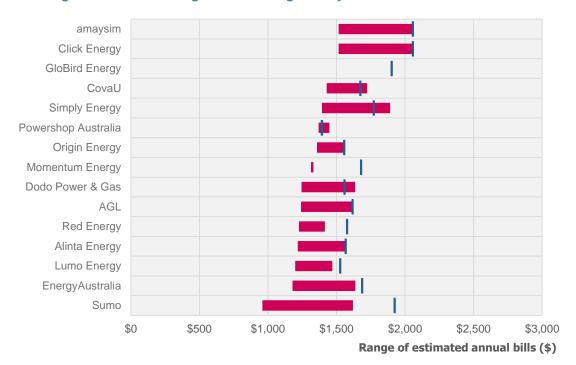
This section provides a summary of gas offers generally available on 30 June 2018 in inner and outer east Melbourne and the South Gippsland region (or the Multinet Gas distribution area), as shown in the red area in the figure below.

There are also different offers available in two main different supply zone areas within this region – Metro and Yarra Valley supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a typical residential gas customer's annual usage of 54.4 GJ.



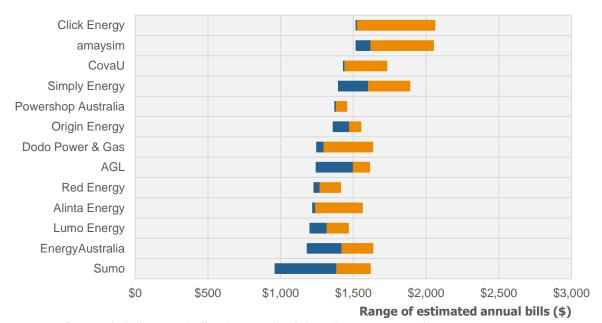
# Metro supply zone

#### Residential gas customers - range of all offers generally available

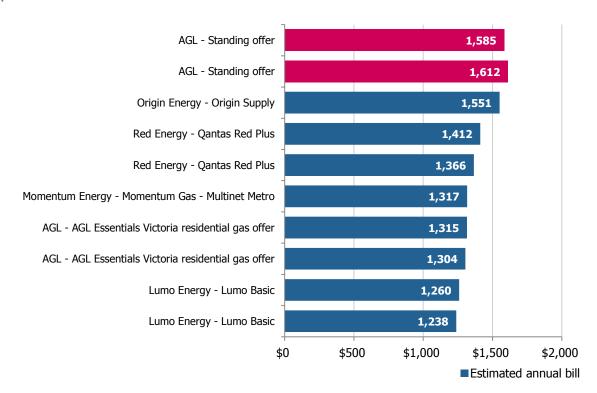


- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

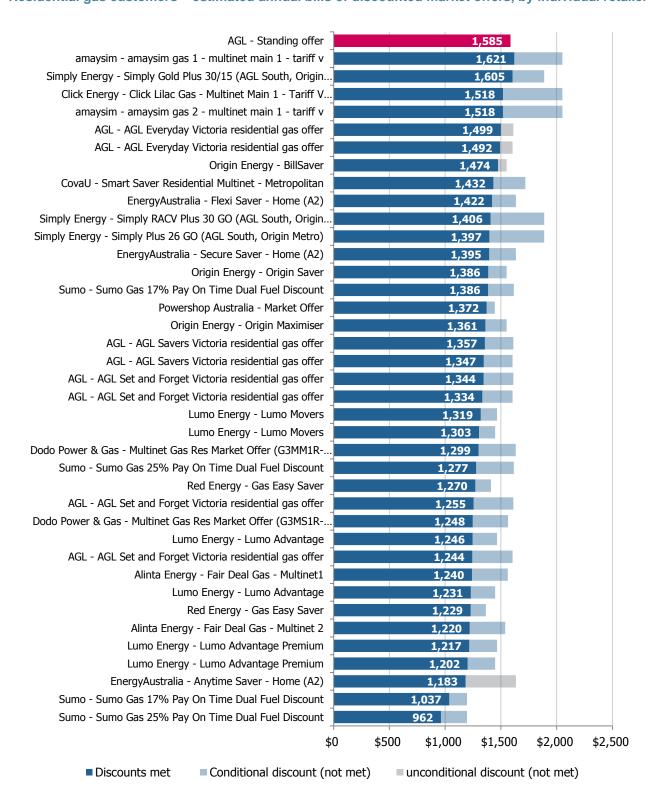
## Residential gas customers - range of all market offers generally available, by retailer



Range of all discounted offers by a retailer (when discounts are met)
Range of all discounted offers by a retailer (when discounts are not met)

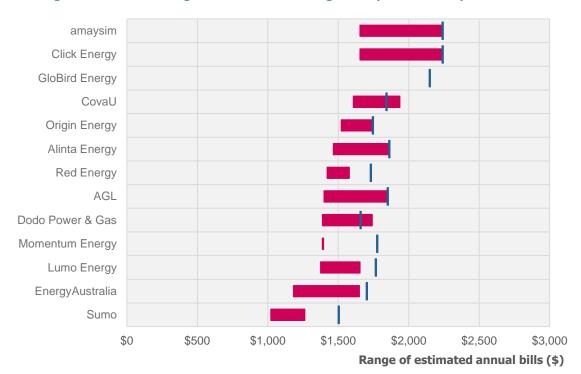






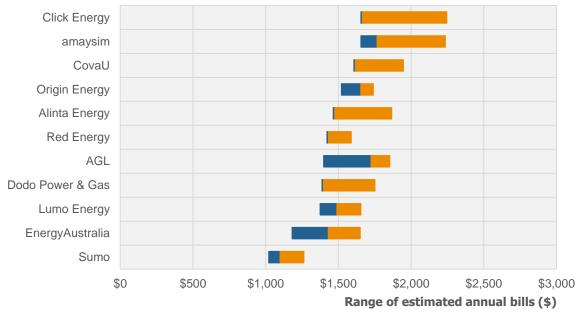
# Yarra Valley supply zone

#### Residential gas customers - range of all market offers generally available, by retailer



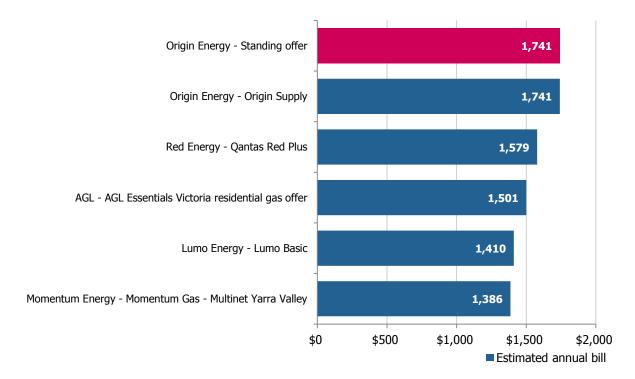
- Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

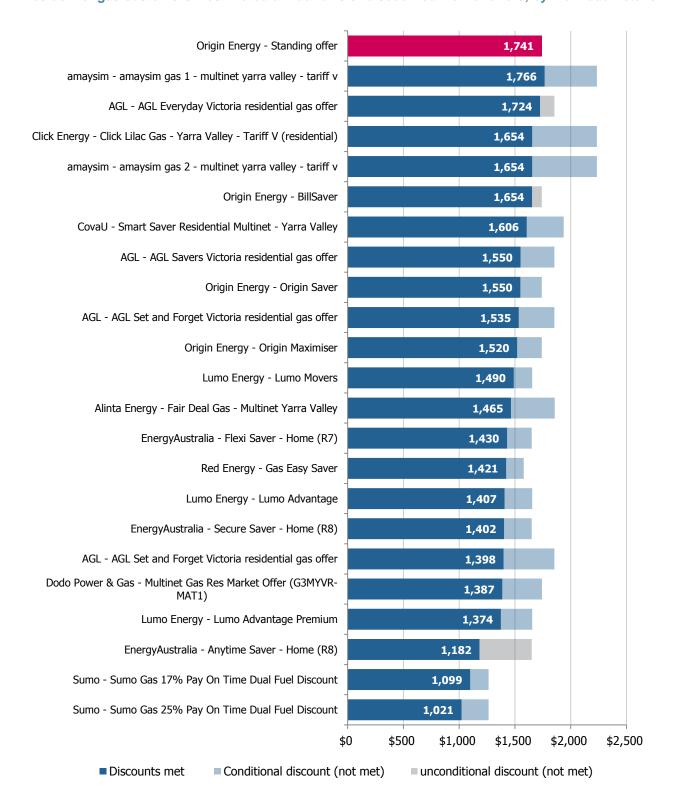
#### Residential gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)









# 7. Gas offers – business customers

#### 1.19. Northern and eastern Victoria

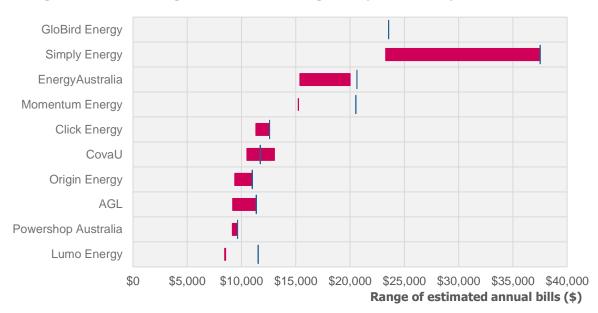
This section provides a summary of gas offers generally available on 30 June 2018 in northern and eastern Victoria (or the Australian Gas Networks distribution area), as shown in the red area in the figure below.

There are also different offers available in six different supply zone areas within this region – Central, Cardinia, Bairnsdale, Murray, North and Mildura supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a representative business gas customer's annual usage of 500 GJ.



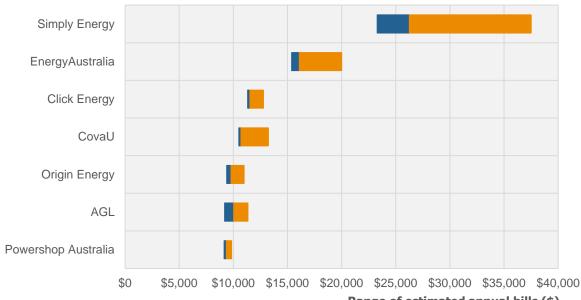
#### **Central supply zone**

Business gas customers - range of all market offers generally available, by retailer



- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

## Business gas customers - range of all discounted market offers generally available, by retailer

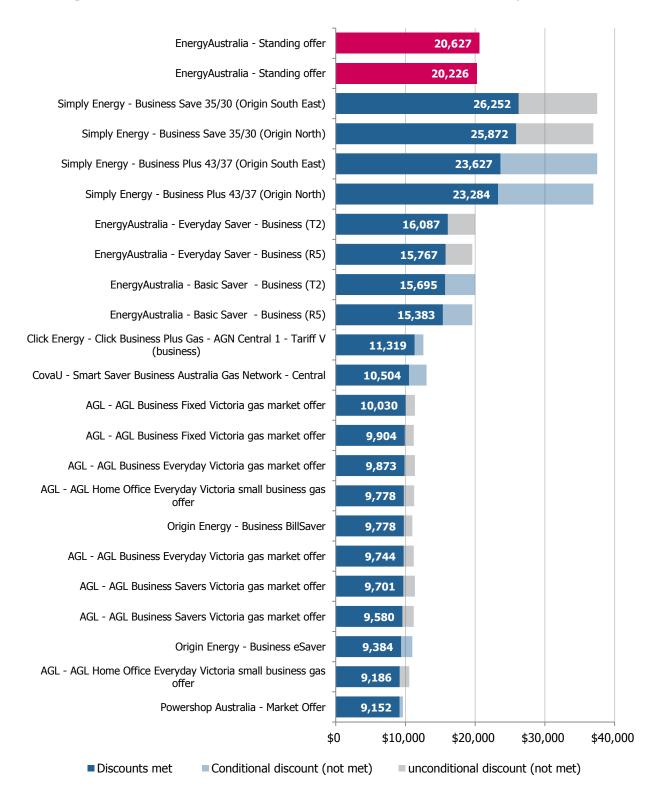


Range of estimated annual bills (\$)

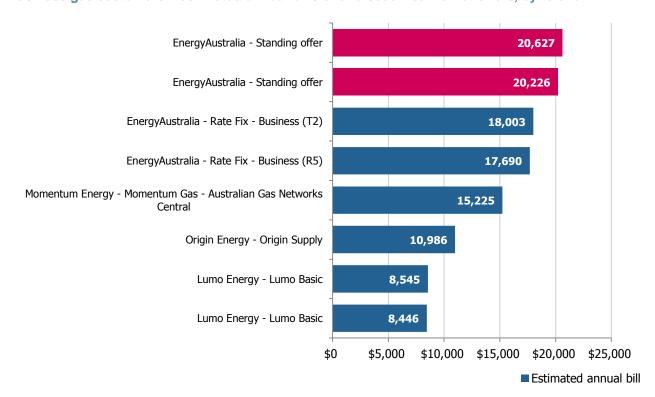
<sup>■</sup> Range of all discounted offers by a retailer (when discounts are met) Range of all discounted offers by a retailer (when discounts are not met)



#### Business gas customers - estimated annual bills of discounted market offers, by retailer



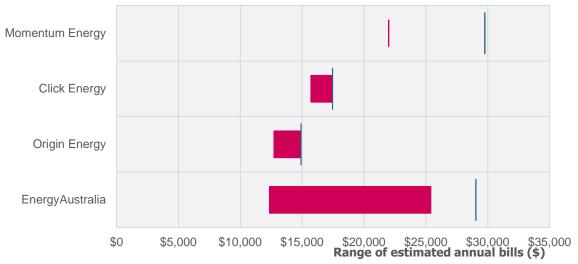
# Business gas customers - estimated annual bills of undiscounted market offers, by retailer





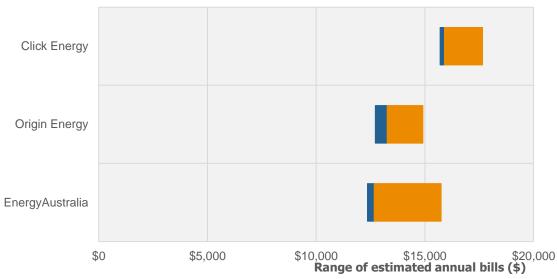
## Cardinia supply zone

# Business gas customers - range of all market offers generally available, by retailer

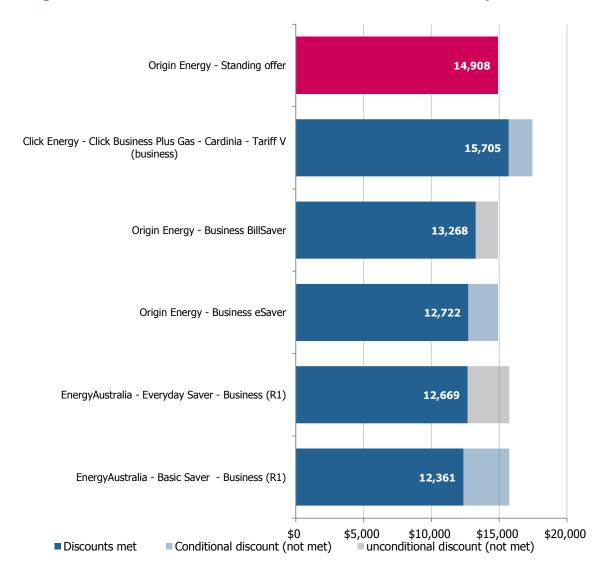


- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

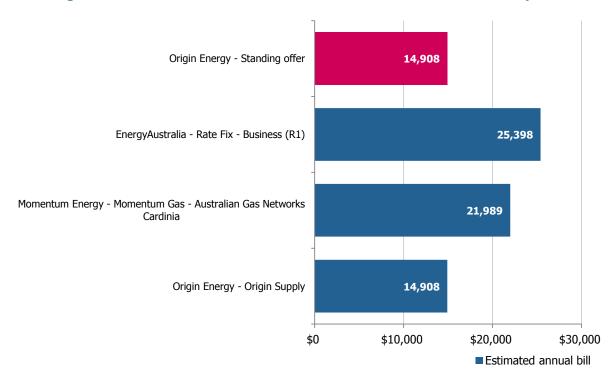
#### Business gas customers - range of all discounted market offers generally available, by retailer



Range of all discounted offers by a retailer (when discounts are met)
Range of all discounted offers by a retailer (when discounts are not met)

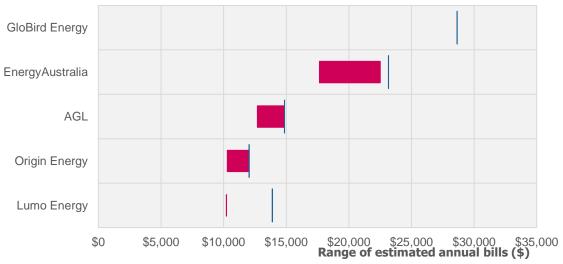






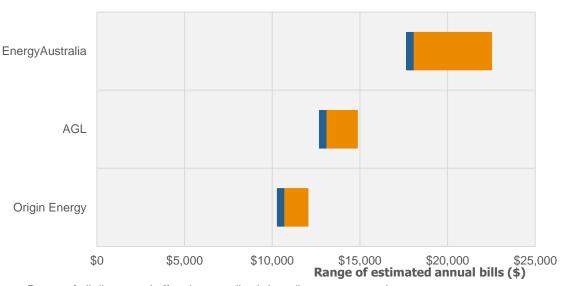
# **Bairnsdale supply zone**

## Business gas customers - range of all offers generally available



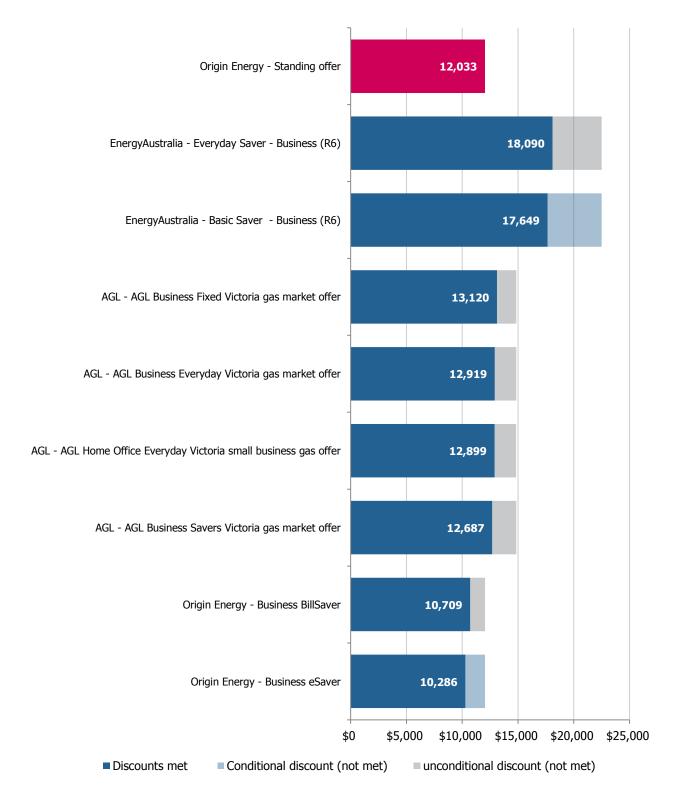
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

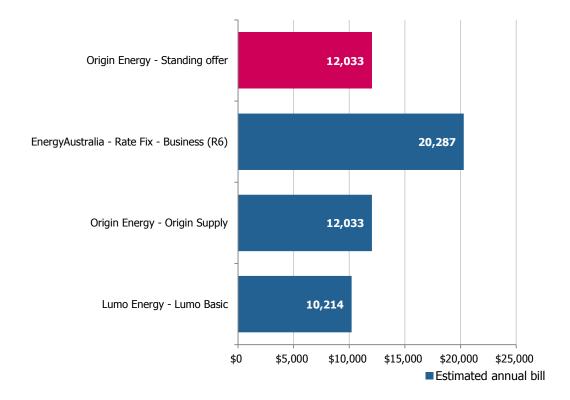
#### Business gas customers - range of all discounted market offers generally available, by retailer



Range of all discounted offers by a retailer (when discounts are met)
Range of all discounted offers by a retailer (when discounts are not met)



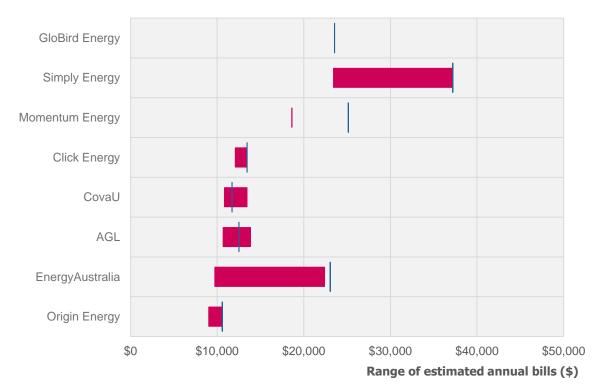






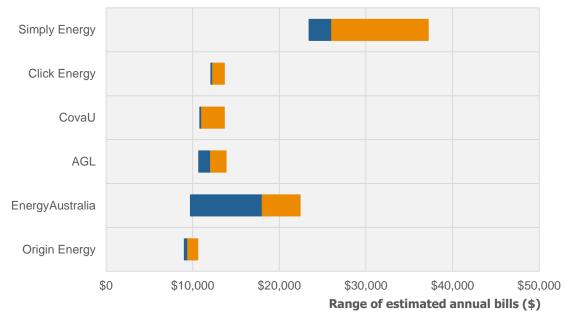
## **Murray supply zone**

## Business gas customers - range of all offers generally available

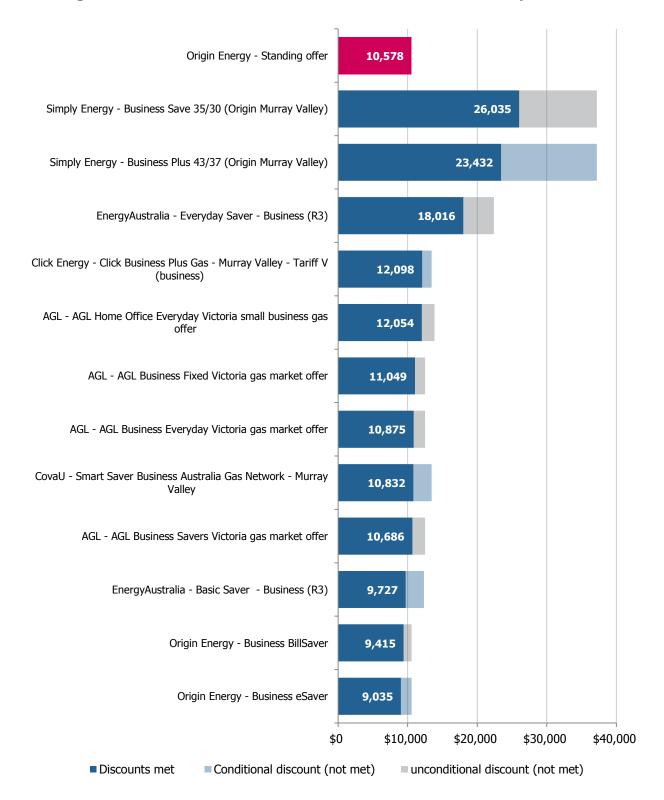


- Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

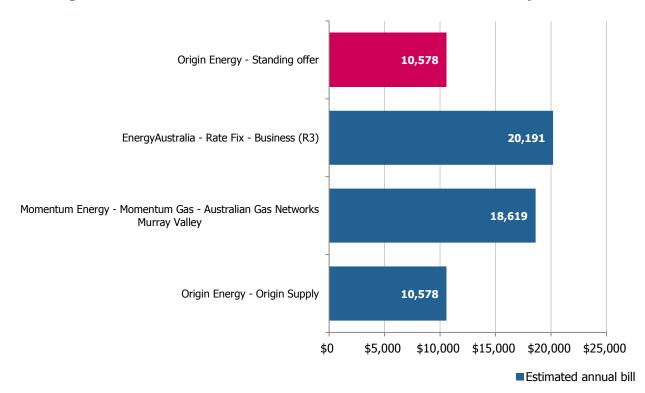
# Business gas customers – range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)

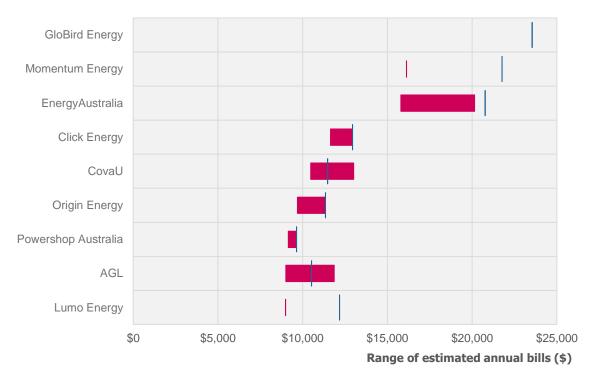






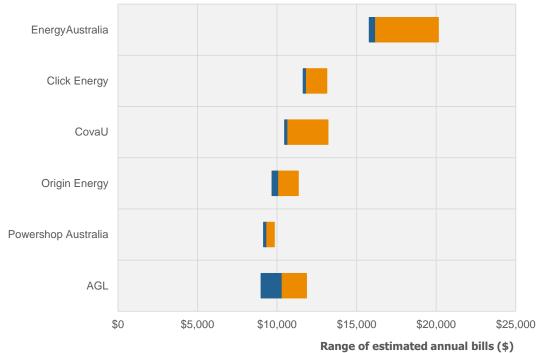
## North supply zone

## Business gas customers - range of all offers generally available



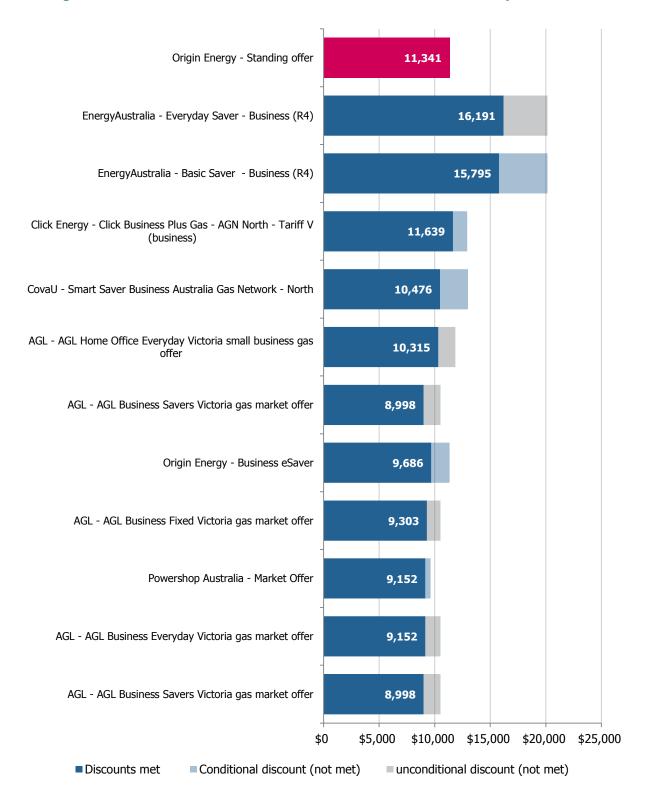
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

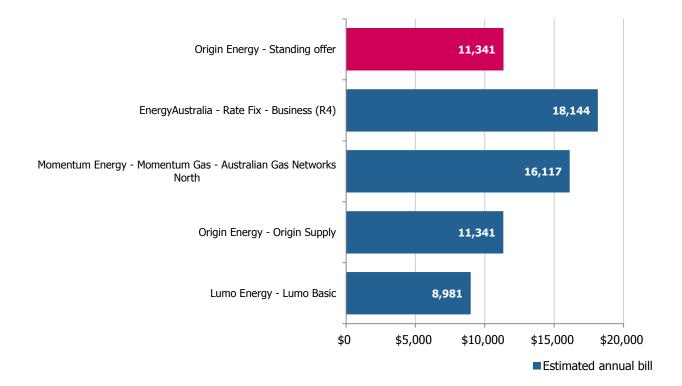
## Business gas customers - range of all discounted market offers generally available, by retailer



- Range of estimated annual
- Range of all discounted offers by a retailer (when discounts are met)Range of all discounted offers by a retailer (when discounts are not met)



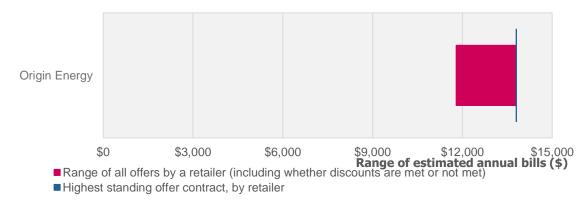






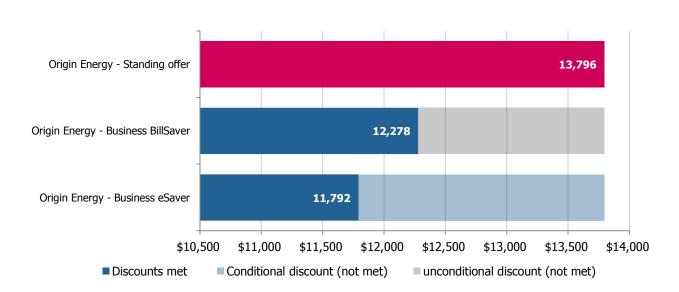
## Mildura supply zone

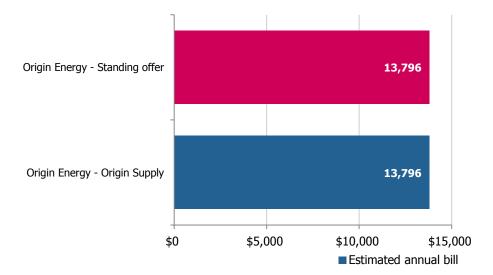
#### Business gas customers - range of all offers generally available



#### Business gas customers - range of all discounted market offers generally available, by retailer









#### 1.20. Western Victoria

This section provides a summary of gas offers generally available on 30 June 2018 in western Victoria (or the AusNet Services distribution area), as shown in the red area in the figure below.

There are also different offers available in six different supply zone areas within this region – Central, Adjoining Central, West, and Adjoining West supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a representative business gas customer's annual usage of 500 GJ.



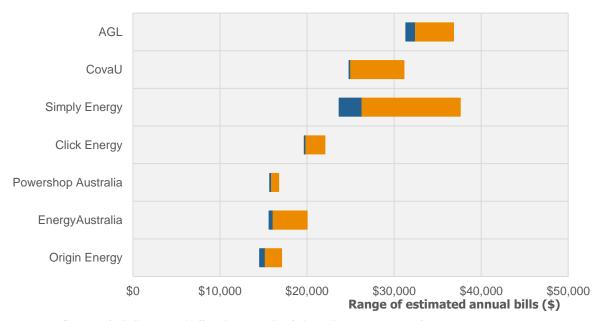
## **Central supply zone**

#### Business gas customers - range of all offers generally available



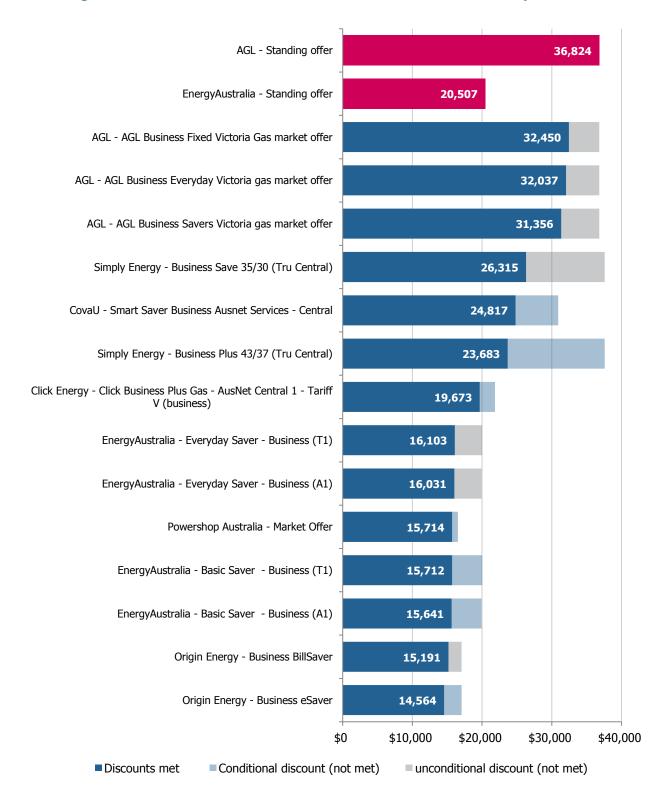
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

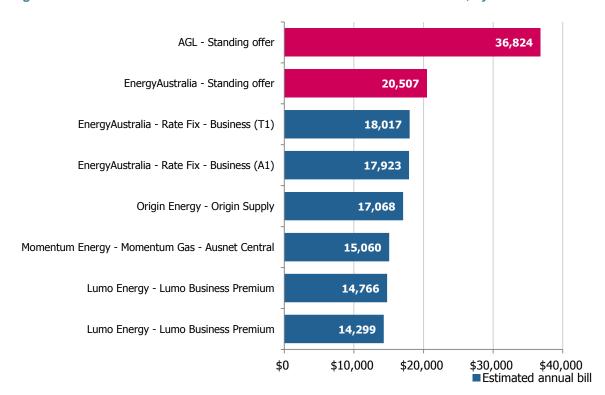
## Business gas customers - range of all discounted market offers generally available, by retailer



<sup>■</sup> Range of all discounted offers by a retailer (when discounts are met) Range of all discounted offers by a retailer (when discounts are not met)



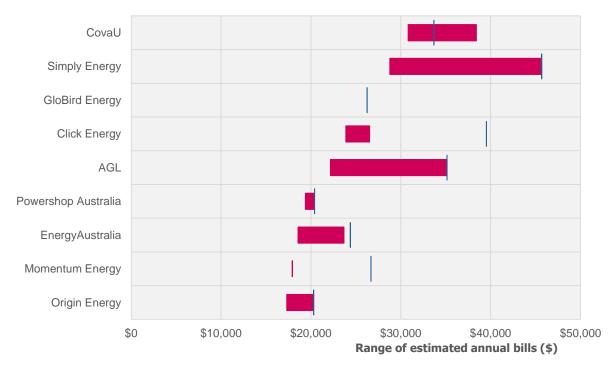






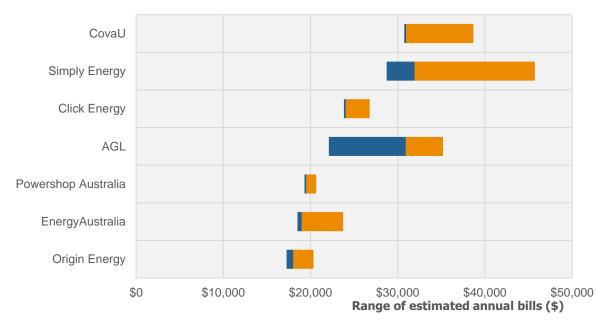
# Adjoining central supply zone

## Business gas customers - range of all offers generally available



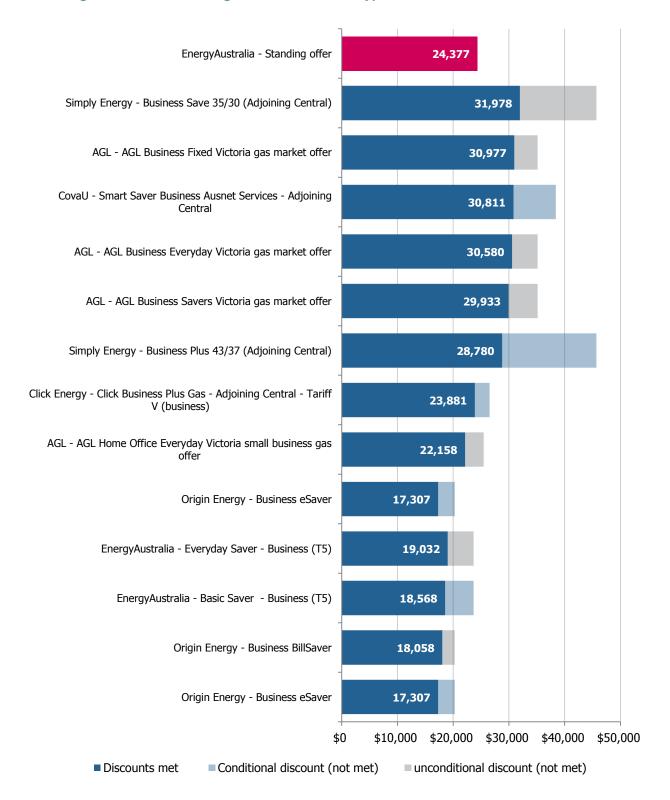
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

## Business gas customers - range of all discounted market offers generally available, by retailer

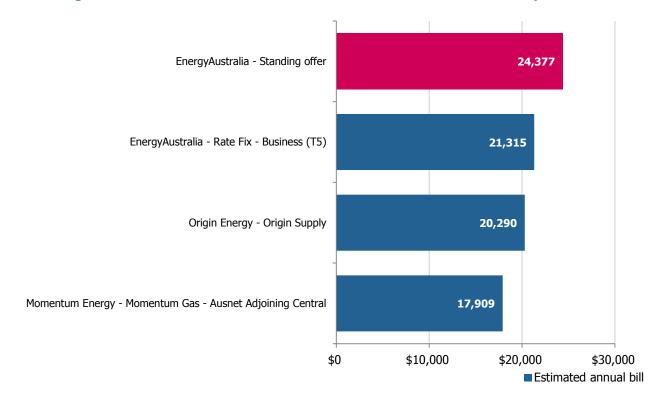


- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)

#### Business gas customers - average estimated bills for typical business customers

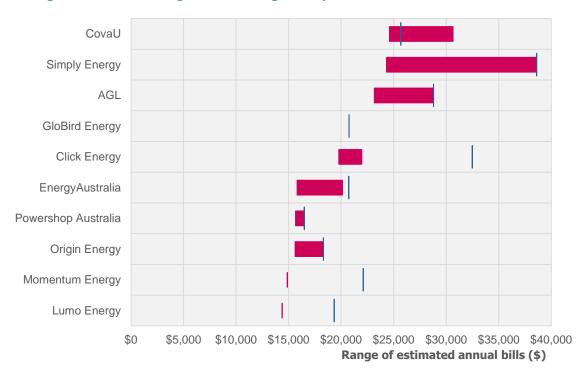






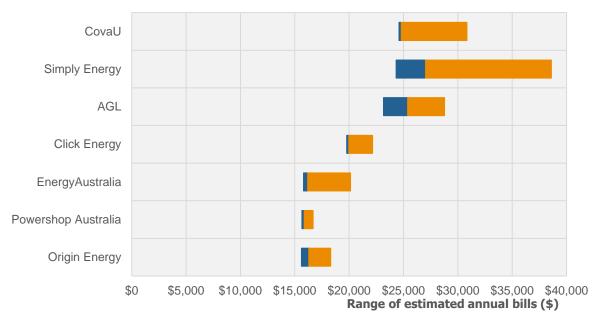
## West supply zone

#### Business gas customers - range of all offers generally available



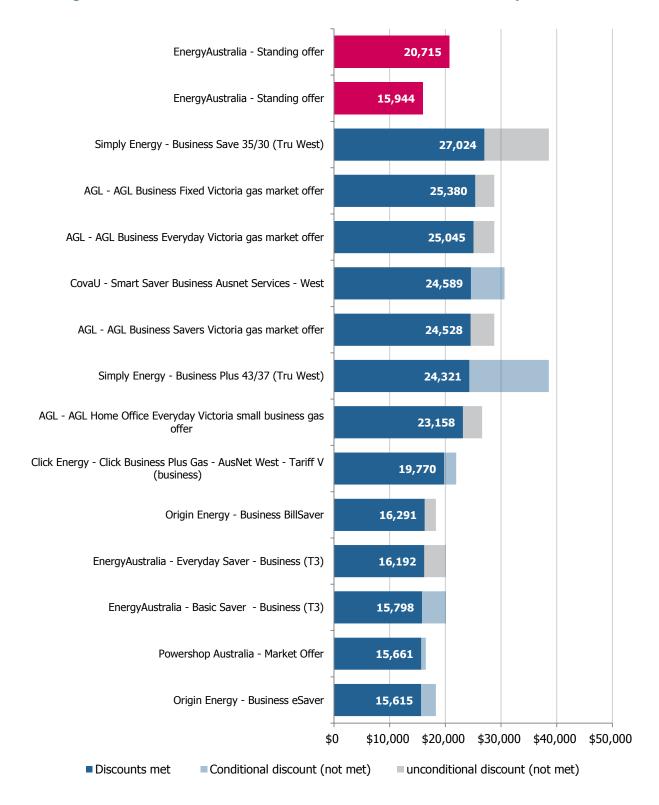
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

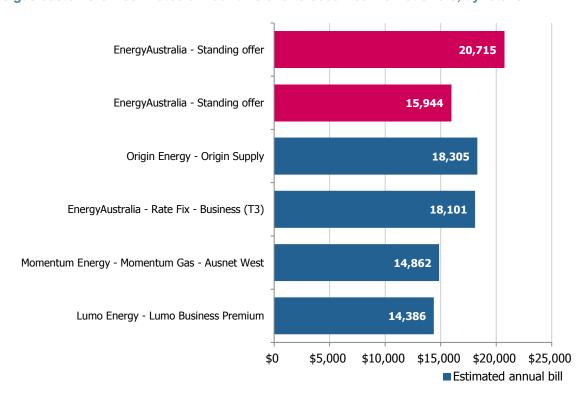
#### Business gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



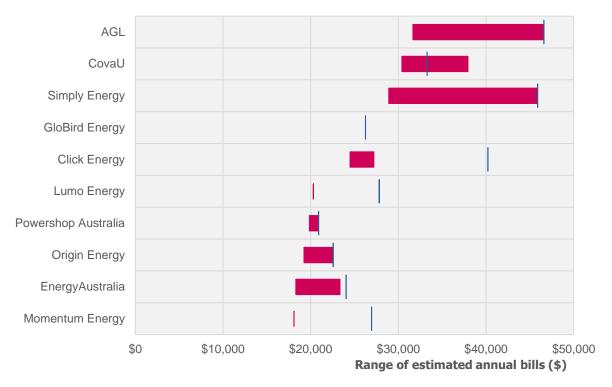






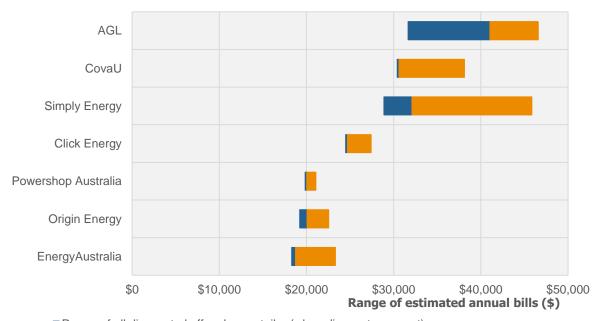
## Adjoining west supply zone

## Business gas customers - range of all offers generally available

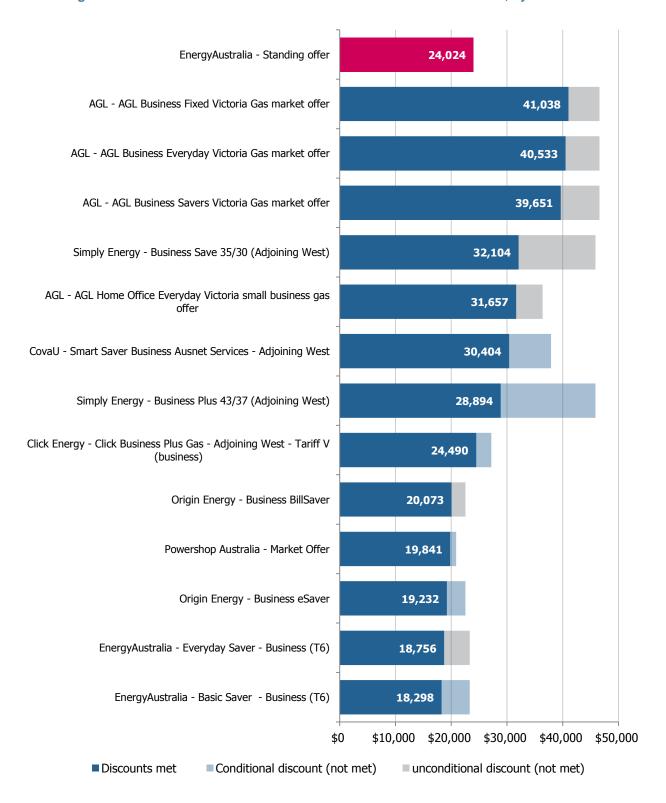


- Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

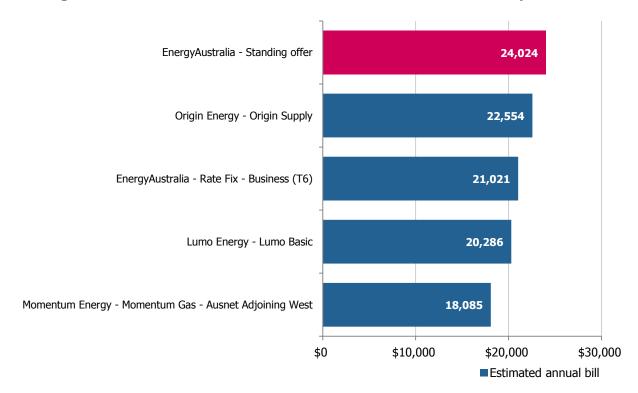
#### Business gas customers - range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)







#### 1.21. East Melbourne

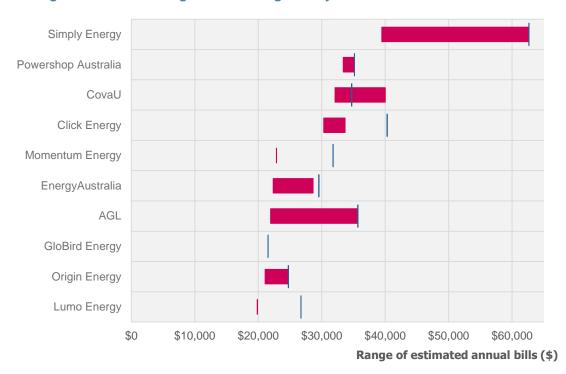
This section provides a summary of gas offers generally available on 30 June 2018 in inner and outer east Melbourne and the South Gippsland region (or the Multinet Gas distribution area), as shown in the red area in the figure below.

There are also different offers available in two main different supply zone areas within this region – Metro and Yarra Valley supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a representative business gas customer's annual usage of 500 GJ.



# Central supply zone

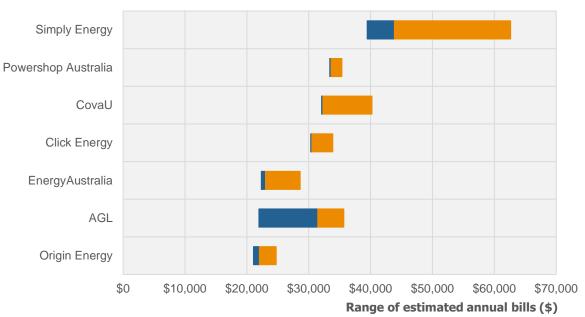
#### Business gas customers - range of all offers generally available



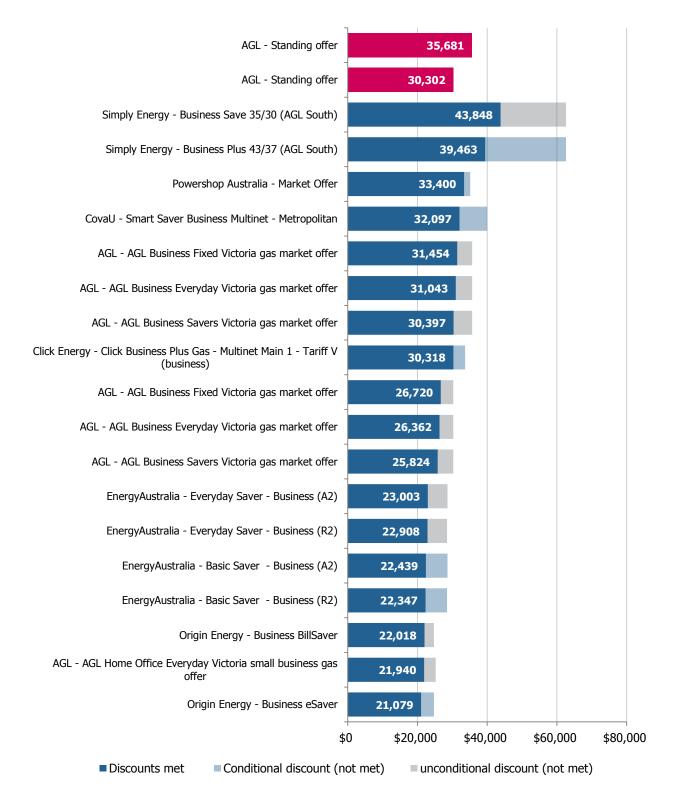
- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer



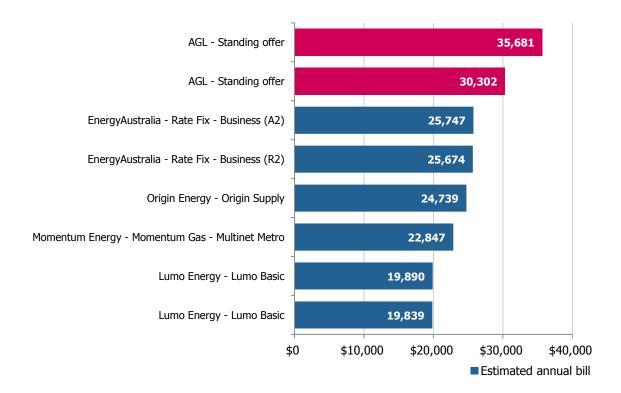
## Business gas customers - range of all discounted market offers generally available, by retailer



Range of all discounted offers by a retailer (when discounts are met)
Range of all discounted offers by a retailer (when discounts are not met)

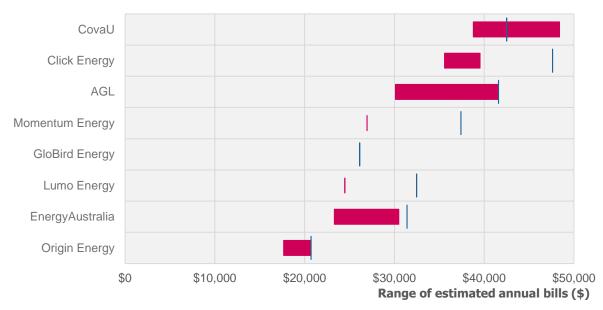






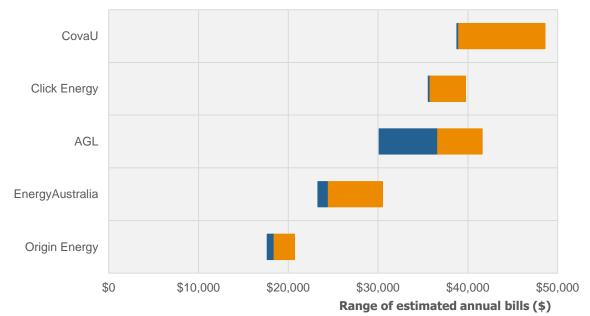
# Yarra Valley supply zone

#### Business gas customers - range of all offers generally available



- ■Range of all offers by a retailer (including whether discounts are met or not met)
- Highest standing offer contract, by retailer

#### Business gas customers – range of all discounted market offers generally available, by retailer



- Range of all discounted offers by a retailer (when discounts are met)
- Range of all discounted offers by a retailer (when discounts are not met)



