

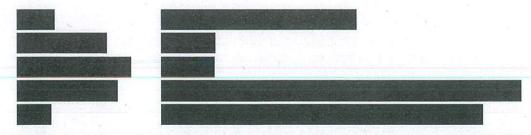
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 203-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At
 the time of the contravention, the penalty unit amount was \$184.92, meaning that the total
 penalty notice amount is \$36,984.

- 6. The \$36,984 penalty notice amount is payable by 5 November 2025.
- Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gerand Brody

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 20 June 2023, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$184.92, meaning that the total penalty notice amount is \$36,984.



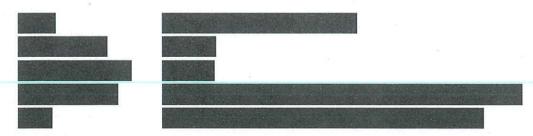
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 204-2025

- 1. This notice is dated 30 September 2025
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$184.92, meaning that the total penalty notice amount is \$36,984.

- 6. The \$36,984 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Genard Brody

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and *Gas Industry Act* 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 22 June 2023, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$184.92, meaning that the total penalty notice amount is \$36,984.



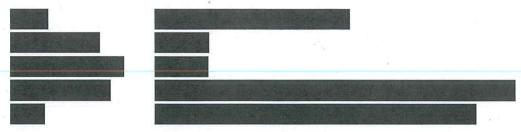
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 205-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.

- 6. The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gerand Brody

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 4 July 2023, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At
 the time of the contravention, the penalty unit amount was \$192.31, meaning that the total
 penalty notice amount is \$38,462.



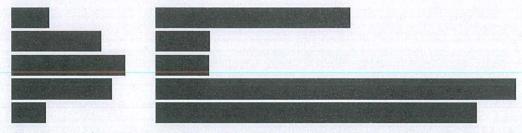
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 206-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.

- 6. The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Brown

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 8 September 2023, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.



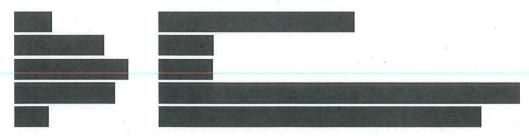
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 207-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.

- 6. The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

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Gund Britz

Gerard Brody Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and *Gas Industry Act* 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 18 September 2023, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At
 the time of the contravention, the penalty unit amount was \$192.31, meaning that the total
 penalty notice amount is \$38,462.



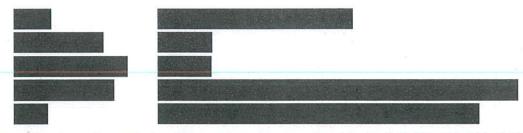
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 208-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At
 the time of the contravention, the penalty unit amount was \$192.31, meaning that the total
 penalty notice amount is \$38,462.

- The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Berty

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 8 December 2023, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At
 the time of the contravention, the penalty unit amount was \$192.31, meaning that the total
 penalty notice amount is \$38,462.



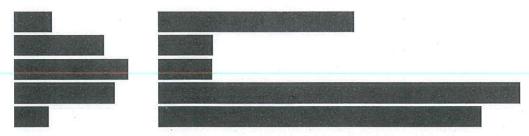
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 209-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.

- 6. The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Brown

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 17 January 2024, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.



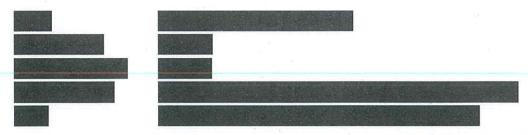
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 210-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.

- 6. The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Guard Brody

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 12 April 2024, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.



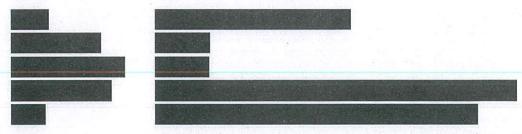
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 211-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At
 the time of the contravention, the penalty unit amount was \$192.31, meaning that the total
 penalty notice amount is \$38,462.

- 6. The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Borty

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 10 May 2024, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.



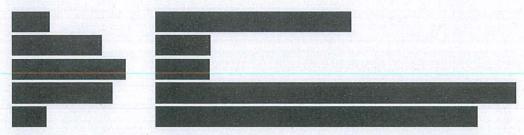
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 212-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.

- The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Bridge

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and *Gas Industry Act* 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 14 June 2024, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.



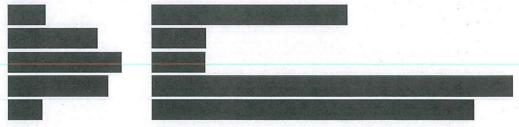
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 213-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$181.74, meaning that the total penalty notice amount is \$36,348.

- 6. The \$36,348 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Britz

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and *Gas Industry Act* 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 19 May 2022, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$181.74, meaning that the total penalty notice amount is \$36,348.



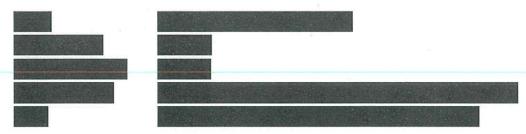
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 214-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$184.92, meaning that the total penalty notice amount is \$36,984.

- 6. The \$36,984 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

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Gerand Brown

Gerard Brody Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 18 August 2022, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$184.92, meaning that the total penalty notice amount is \$36,984.



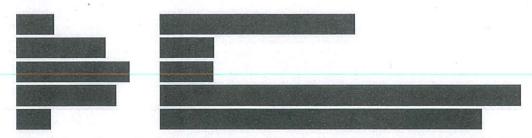
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 215-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$184.92, meaning that the total penalty notice amount is \$36,984.

- 6. The \$36,984 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Brown

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and Gas Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 22 November 2022, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At
 the time of the contravention, the penalty unit amount was \$184.92, meaning that the total
 penalty notice amount is \$36,984.



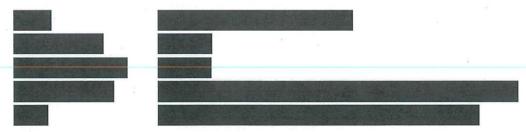
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 216-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.

- 6. The \$38,462 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Guard Brody

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and *Gas Industry Act* 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 17 November 2023, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$192.31, meaning that the total penalty notice amount is \$38,462.



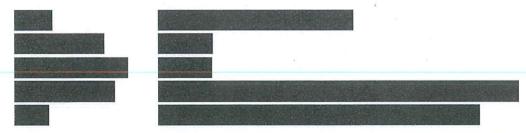
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 217-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.

- 6. The \$39,518 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Broy

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum Energy holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act* 2000 (Vic) and *Gas Industry Act* 2001 (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 19 December 2024, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.



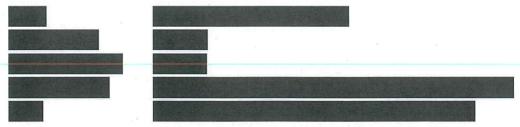
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 218-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.

- 6. The \$39,518 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Guard Brody

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act 2000* (Vic) and *Gas Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 17 September 2024, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer. The confidential information included the customer's name and their participation in the 'Keeping Momentum' program.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.



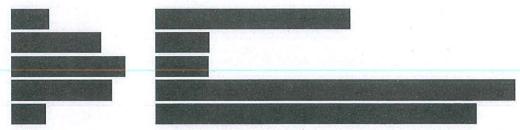
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 219-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.

- 6. The \$39,518 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Brown

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act 2000* (Vic) and *Gas Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 13 November 2024, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer. The confidential information included the customer's name and their participation in the 'Keeping Momentum' program.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.



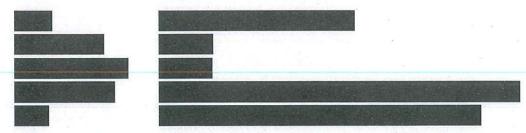
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 220-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.

- 6. The \$39,518 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



8. Please notify the commission via email at enforcement@esc.vic.gov.au once payment has been made.

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Guard Brody

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act 2000* (Vic) and *Gas Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 27 November 2024, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer. The confidential information included the customer's name and their participation in the 'Keeping Momentum' program.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.



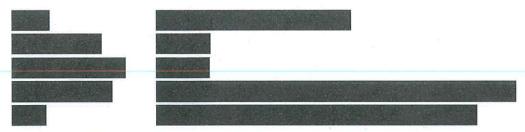
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 221-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- On 24 September 2025, the commission determined that it has a reason to believe that
 Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty
 requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.

- The \$39,518 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



once payment has

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

Gund Brody

Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- Clause 150(1) of the Energy Retail Code of Practice (ERCOP) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(1) of the ERCOP provides that:

- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum holds (and held at all material times) an electricity retail licence and a gas retail licence issued by the commission pursuant to the *Electricity Industry Act 2000* (Vic) and *Gas Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry within the meaning of the Act.
 - b) On 2 January 2025, Momentum Energy disclosed or provided access to confidential information about an affected customer to another person without the consent of the affected customer. The confidential information included the customer's name and their participation in the 'Keeping Momentum' program.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:
- 4. As a result, the commission alleges that Momentum Energy contravened clause 150(1) of the ERCOP by disclosing or providing access to confidential information about the affected customer to another person without consent. Momentum Energy's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$197.59, meaning that the total penalty notice amount is \$39,518.



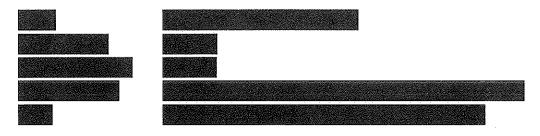
Essential Services Commission Act 2001 (Vic), section 54S

To: Momentum Energy Pty Limited (ACN 100 569 159)
Level 10, 4-12 Elizabeth Street
Hobart, TAS, 7000

Penalty notice number: PN(E) 222-2025

- 1. This notice is dated 30 September 2025.
- The Essential Services Commission (the commission) alleges that the regulated entity
 Momentum Energy Pty Ltd (ACN: 100 569 159) (Momentum Energy) has contravened a
 civil penalty requirement within the meaning of that term under section 3 of the Essential
 Services Commission Act 2001 (Vic) (the Act).
- 3. On 24 September 2025, the commission determined that it has a reason to believe that Momentum Energy is a regulated entity that had engaged in contravention of a civil penalty requirement, in accordance with section 54S(1) of the Act.
- 4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
- 5. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$181.74, meaning that the total penalty notice amount is \$36,348.

- 6. The \$36,348 penalty notice amount is payable by 5 November 2025.
- 7. Momentum Energy may pay the penalty amount by electronic funds transfer to the following account:



8. Please notify the commission via email at enforcement@esc.vic.gov.au once payment has been made.

What can Momentum Energy do in response to this penalty notice?

- 9. Momentum Energy can choose whether or not to pay the penalty specified in this notice.
- 10. If Momentum Energy pays the amount of the penalty notice before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Momentum Energy for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Momentum Energy does not pay the penalty within this time, the commission may take such action.
- 11. Momentum Energy is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.

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Gerard Brody

Chairperson

Details of the conduct and alleged contravention

- 1. Clause 150(4) of the *Energy Retail Code of Practice* (**ERCOP**) was at all relevant times a civil penalty requirement, in accordance with section 3 of the Act.
- 2. Clause 150(4) of the ERCOP provides that:

To identify a safe method of communication with an affected customer, a retailer must:

- (a) take reasonable steps to elicit the affected customer's preferred method of communication; and
- (b) offer alternative methods of communication if the affected customer's preferred method of communication identified in subclause 4(a) is not practicable.
- 3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - a) Momentum holds (and held at all material times) an electricity retail licence and a gas
 retail licence issued by the commission pursuant to the *Electricity Industry Act 2000*(Vic) and *Gas Industry Act 2001* (Vic) and is a regulated entity operating in a regulated
 industry within the meaning of the Act.
 - b) On 4 May 2022, a customer contacted Momentum Energy and disclosed being affected by family violence. During the call, Momentum Energy's agent did not take any steps to elicit the affected customer's preferred method of communication.
 - c) That customer, identified below, was an 'affected customer' as defined under clause 3 of Part 1 of the ERCOP:



- 5. As a result, the commission alleges that Momentum Energy contravened clause 150(4) of the ERCOP by failing to take reasonable steps to elicit a preferred method of communication for an affected customer, which is a contravention of a civil penalty requirement under clause 150(4) of the ERCOP.
- 6. The amount of the penalty is 200 penalty units, as provided by section 54T(2) of the Act. At the time of the contravention, the penalty unit amount was \$181.74, meaning that the total penalty notice amount is \$36,348.