

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

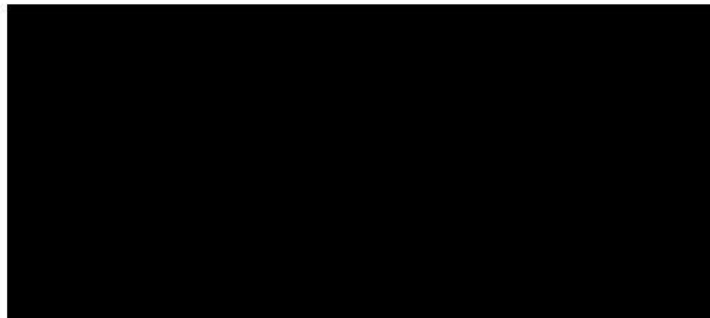
Penalty Notice number: PN(E) 5-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

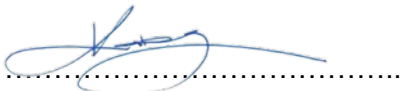
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

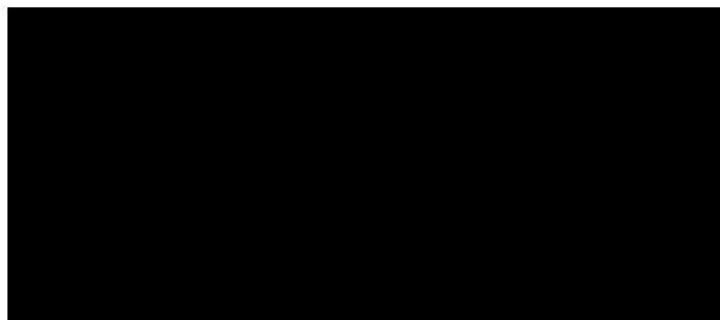
Penalty Notice number: PN(E) 6-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

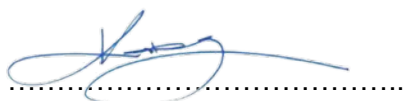
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED]. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

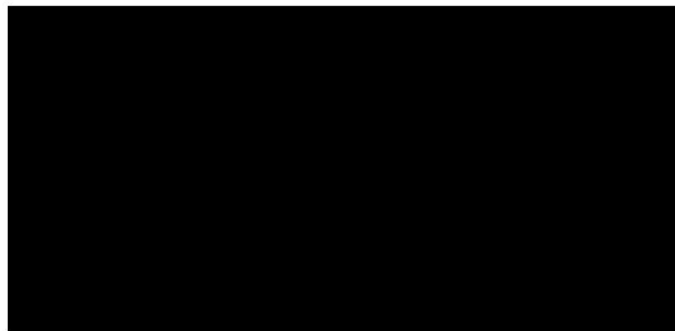
Penalty Notice number: PN(E) 7-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

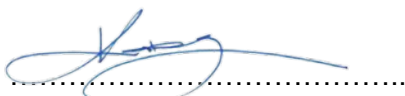
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

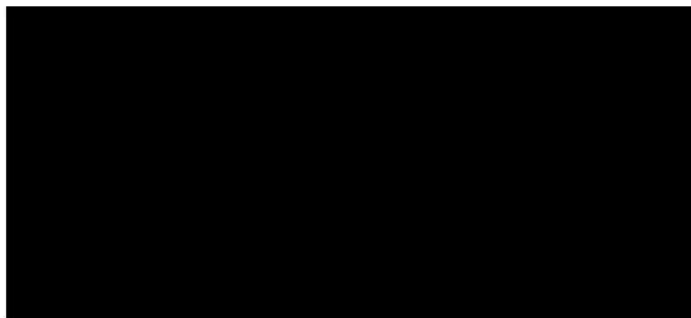
Penalty Notice number: PN(E) 8-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

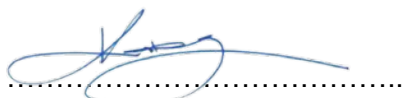
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

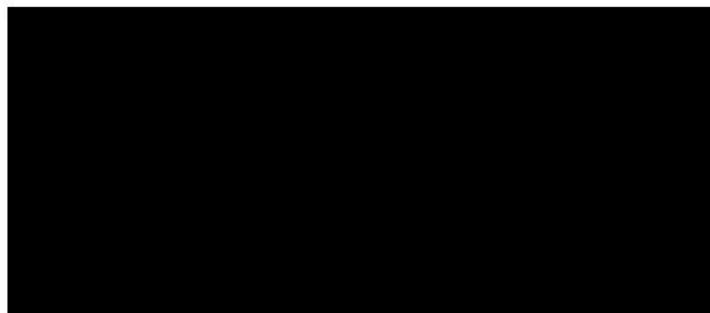
Penalty Notice number: PN(E) 9-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

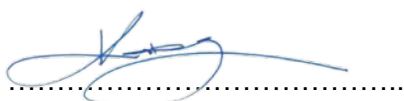
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

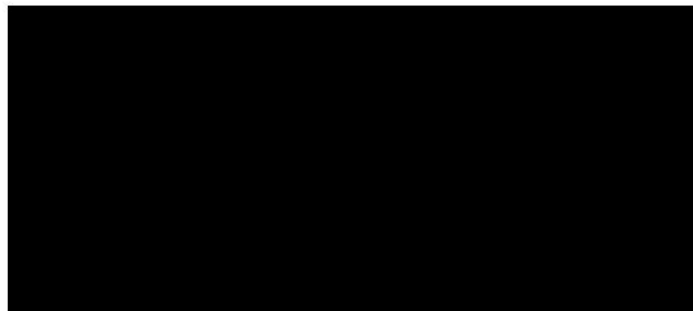
Penalty Notice number: PN(E) 10-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

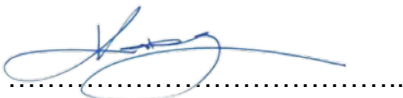
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

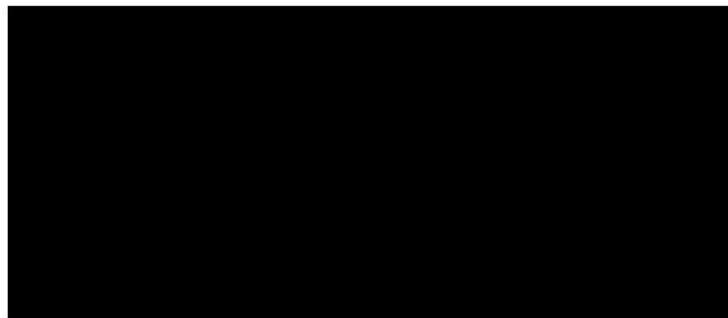
Penalty Notice number: PN(E) 11-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

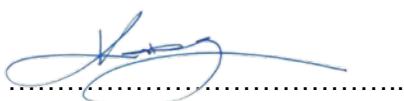
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

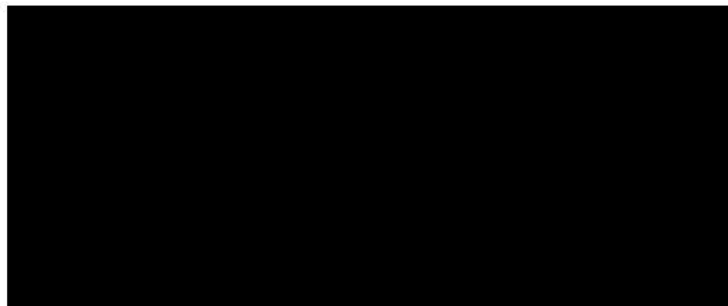
Penalty Notice number: PN(E) 12-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

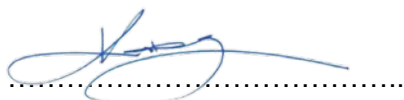
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

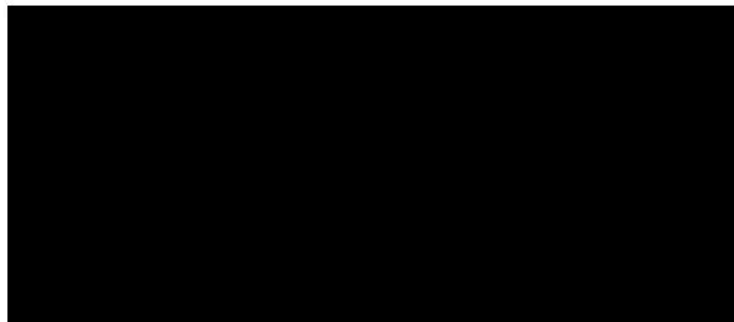
Penalty Notice number: PN(E) 13-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

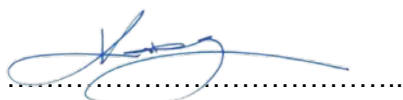
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

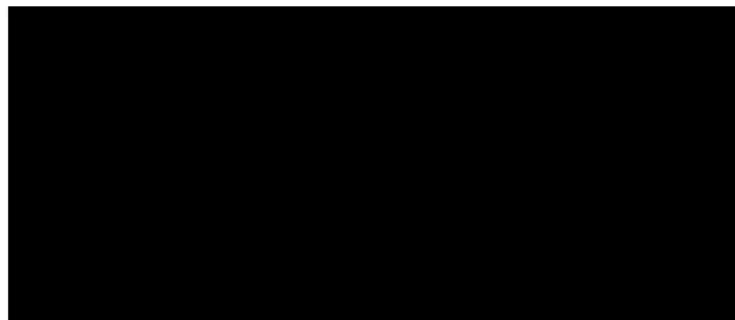
Penalty Notice number: **PN(E) 14-2023**

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

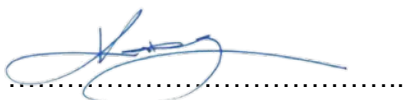
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

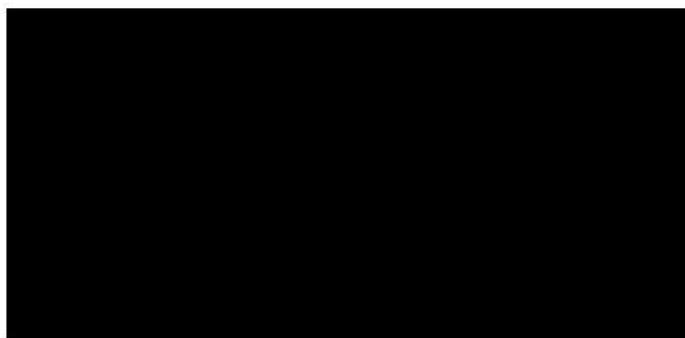
Penalty Notice number: PN(E) 15-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

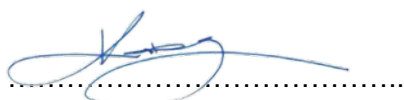
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

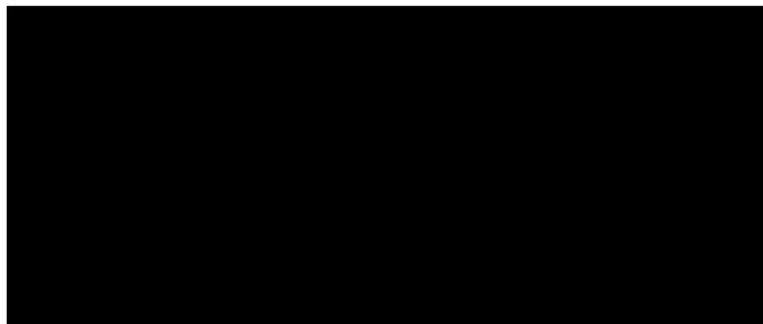
Penalty Notice number: PN(E) 16-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

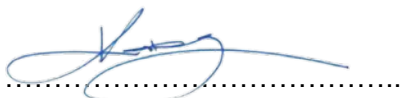
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

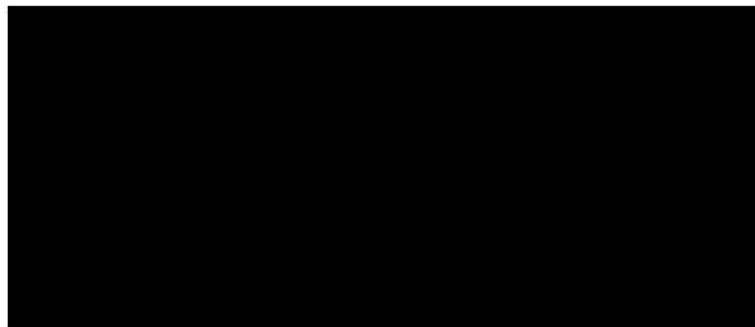
Penalty Notice number: PN(E) 17-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

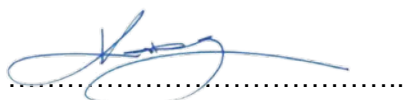
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

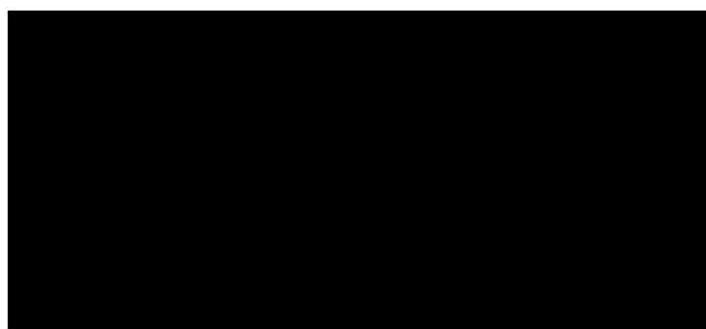
Penalty Notice number: PN(E) 18-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

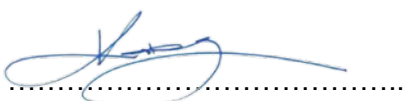
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

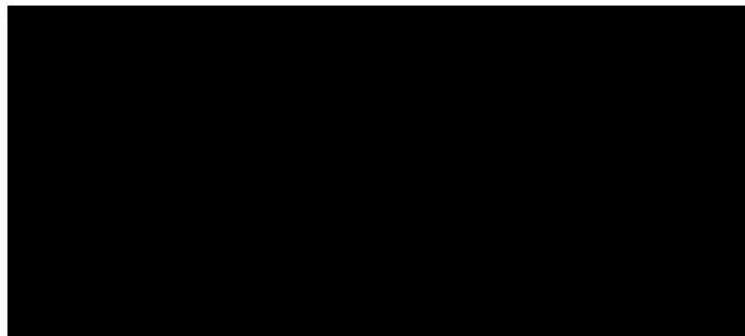
Penalty Notice number: PN(E) 19-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

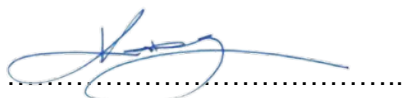
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

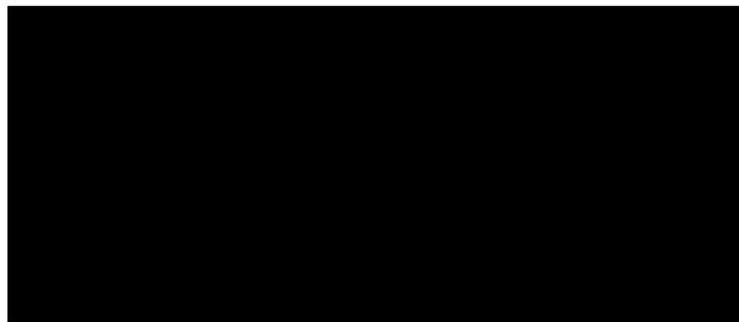
Penalty Notice number: PN(E) 20-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

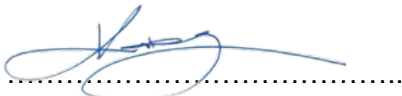
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

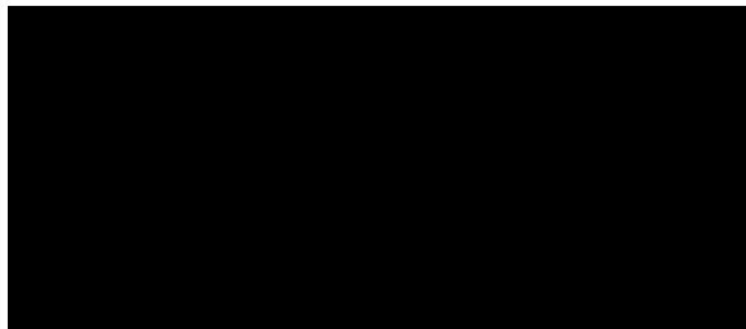
Penalty Notice number: PN(E) 21-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

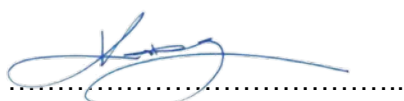
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

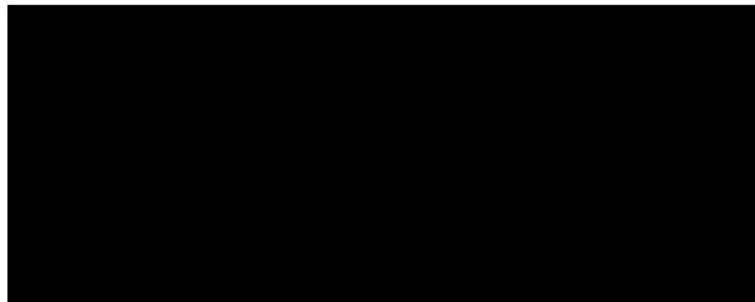
Penalty Notice number: PN(E) 22-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

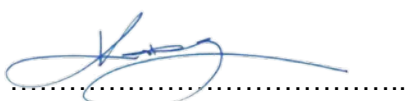
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

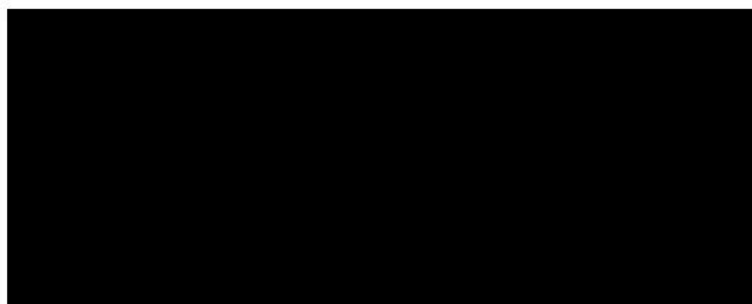
Penalty Notice number: PN(E) 23-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

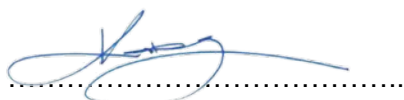
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

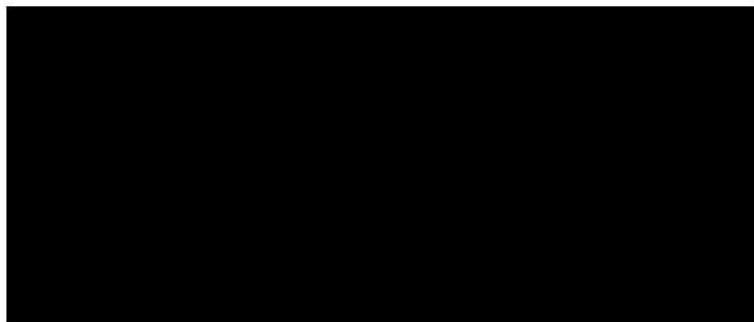
Penalty Notice number: PN(E) 24-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

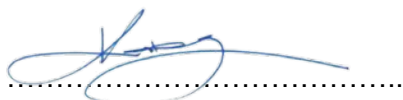
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

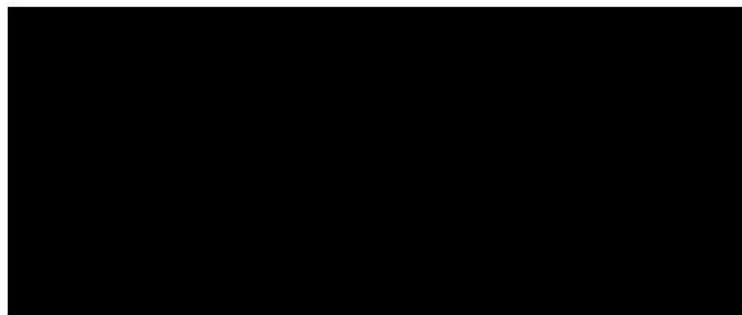
Penalty Notice number: PN(E) 25-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

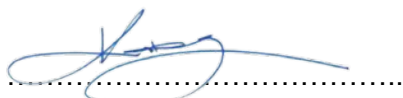
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

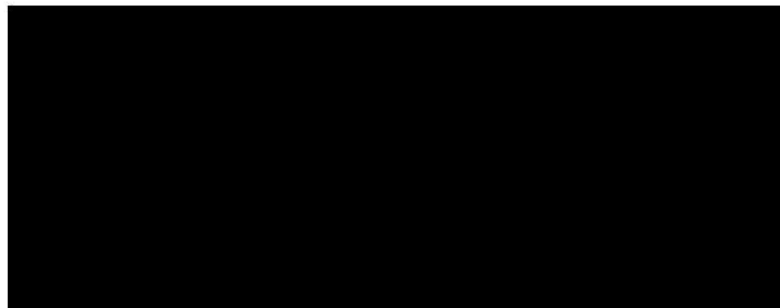
Penalty Notice number: PN(E) 26-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

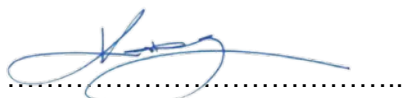
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

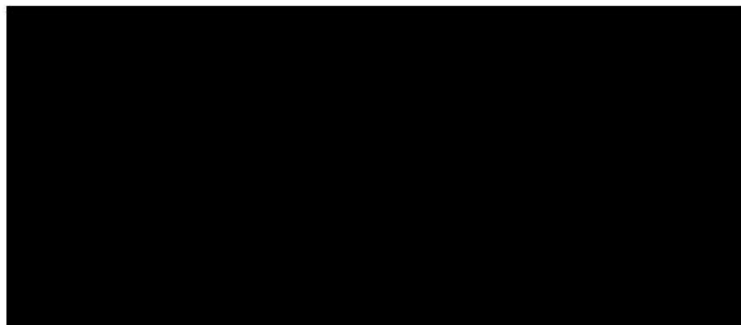
Penalty Notice number: PN(E) 27-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

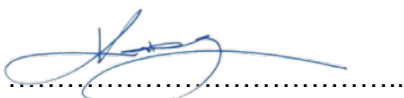
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

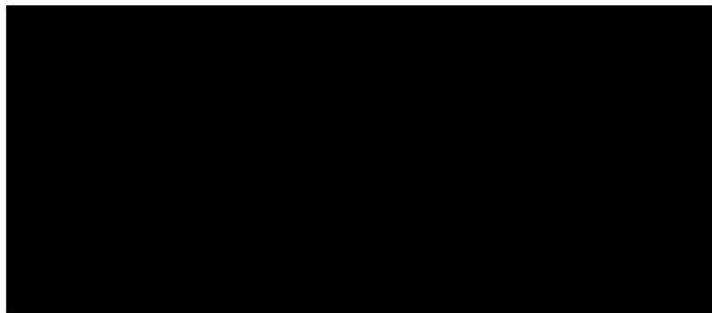
Penalty Notice number: PN(E) 28-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

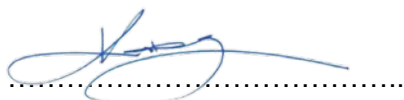
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

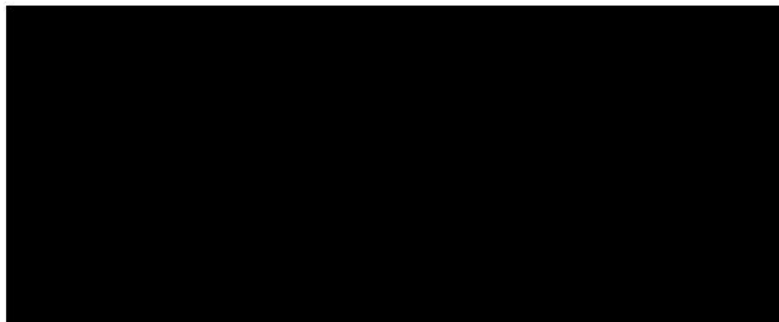
Penalty Notice number: PN(E) 29-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

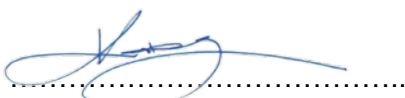
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

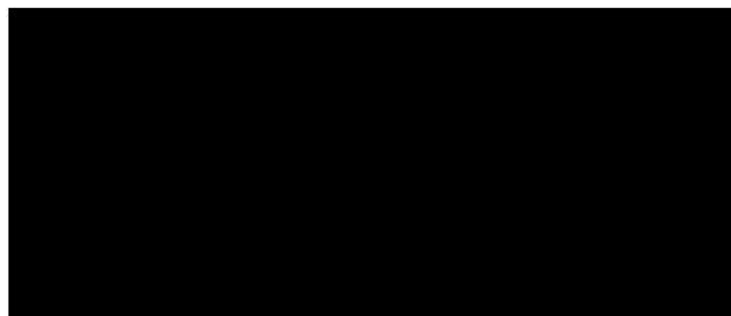
Penalty Notice number: PN(E) 30-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

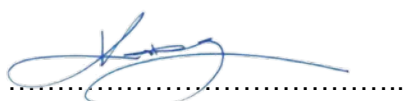
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

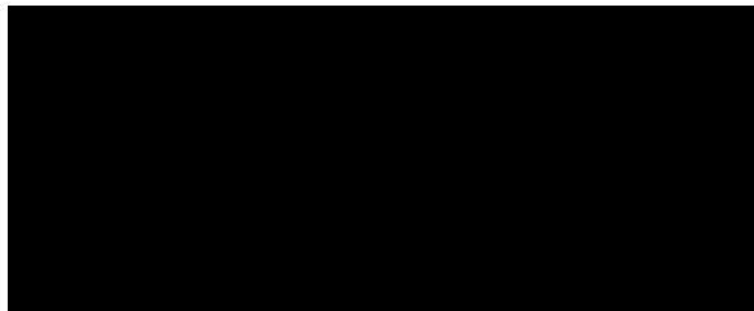
Penalty Notice number: PN(E) 31-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

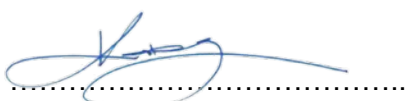
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

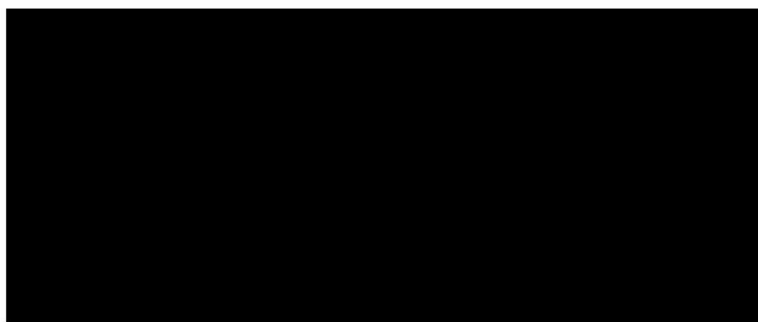
Penalty Notice number: PN(E) 32-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

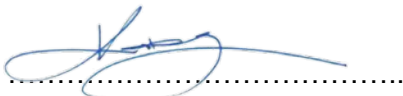
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

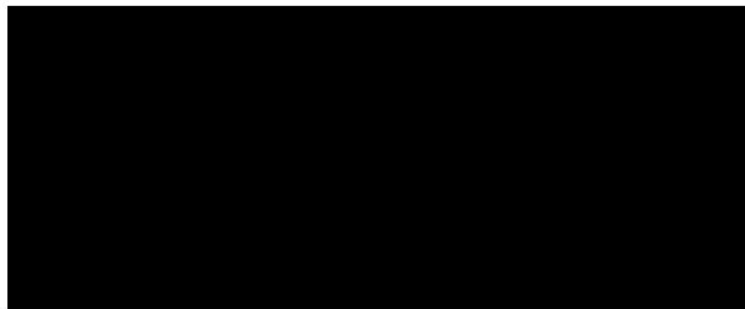
Penalty Notice number: PN(E) 33-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

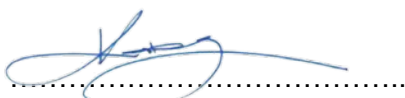
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

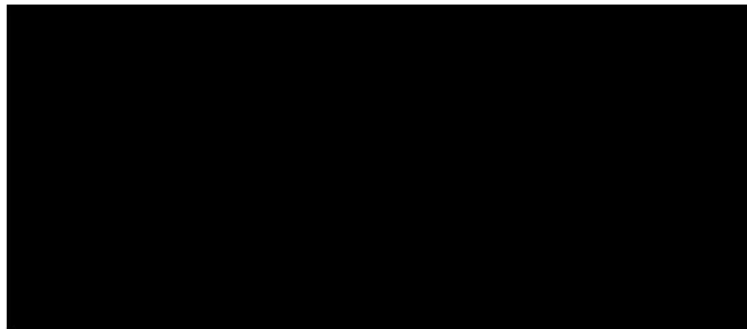
Penalty Notice number: PN(E) 34-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

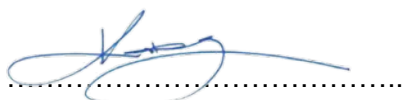
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(a) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(a) of the EDCOP provided that:

In the case of a planned interruption

 - (a) ... where no person residing at the supply address is a registered life support customer, the distributor must provide each affected customer with at least 4 business days written notice in hard copy of the interruption ...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001 (Vic)* and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was not a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(a) of the EDCOP on [REDACTED] Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

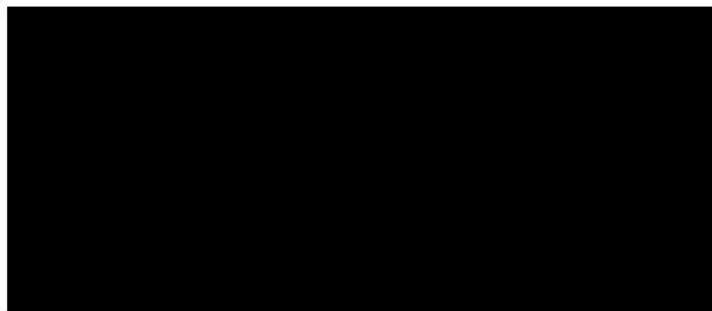
Penalty Notice number: PN(E) 35-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in a contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$10,356 as provided by section 78 of the Act.

How to pay the penalty

6. The \$10,356 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

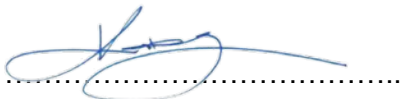
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5.5.1(b) of the Electricity Distribution Code of Practice (Version 14) (**EDCOP**) was a civil penalty requirement on [REDACTED] by virtue of section 78(1) and (2) of the Act.
2. Clause 5.5.1(b) of the EDCOP provided that:

In the case of a planned interruption

(b) ... where a person residing at the supply address is a registered life support customer, the distributor must provide the affected customer with at least 4 business days written notice in hard copy of the interruption...
3. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) Between [REDACTED] Jemena conducted a planned interruption which interrupted the supply of electricity to the below supply address, but failed to provide the affected customer at least four business days written notice of the interruption:
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) The customer was a registered life support customer.
4. As a result, the commission alleges that Jemena contravened clause 5.5.1(b) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
5. The amount of the penalty for this civil penalty requirement during this period was \$10,356 (56 penalty units),¹ as provided by section 78 of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022).

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

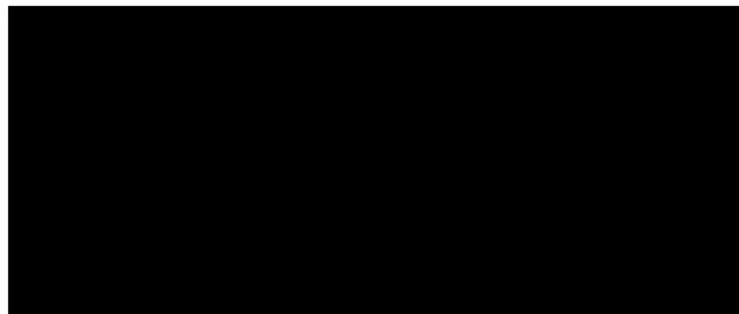
Penalty Notice number: PN(E) 36-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in a contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

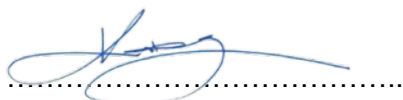
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(c) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(c) of the EDCOP provided that:
 - (c) Within five business days after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must give to the customer, in plain English:
 - (i) to (ix) sets out the specific information and advice required to be given to the customer.
2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) On [REDACTED] Jemena had phone contact with an authorised representative for the below small customer, and was advised that a life support resident resides at the below small customer's premises. Jemena was required to, but did not, give the customer the information specified under 5A.3.1(c)(i)-(ix) within 5 business days.
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(c) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

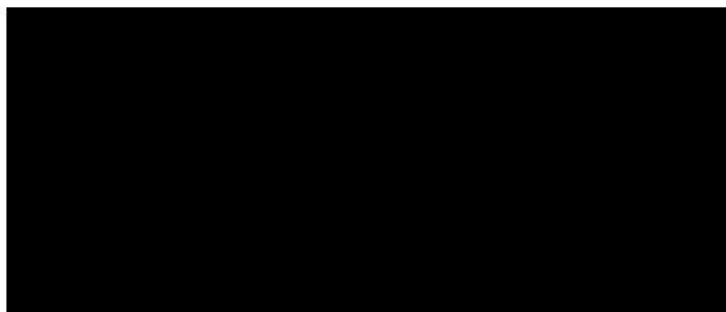
Penalty Notice number: PN(E) 37-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in a contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

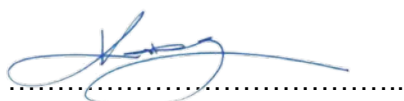
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

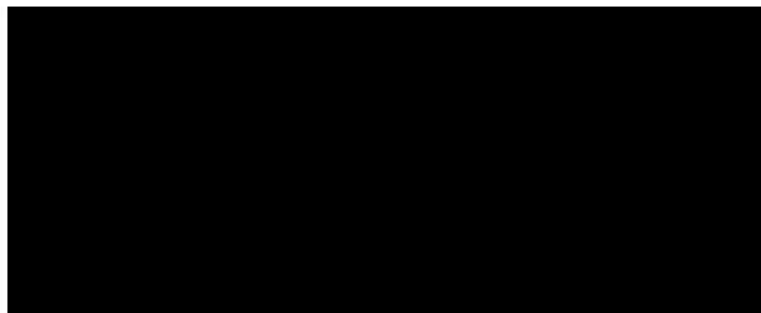
Penalty Notice number: PN(E) 38-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

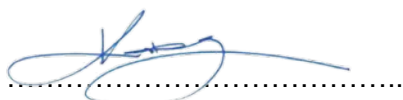
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]
- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

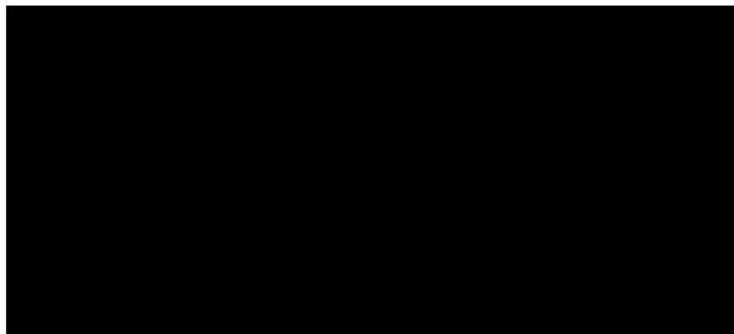
Penalty Notice number: PN(E) 39-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

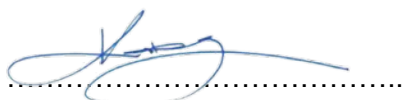
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

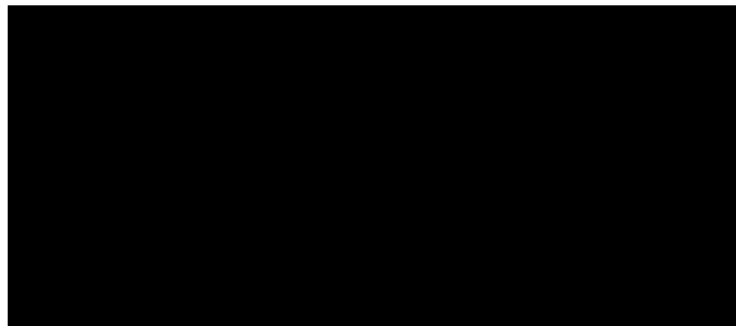
Penalty Notice number: PN(E) 40-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

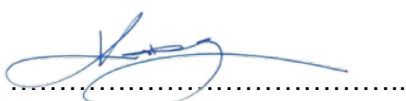
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

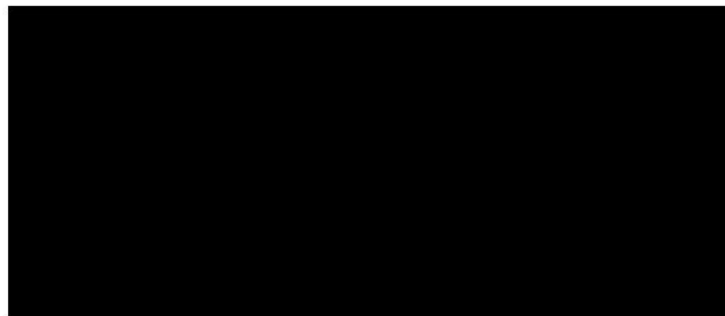
Penalty Notice number: PN(E) 41-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

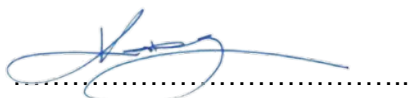
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

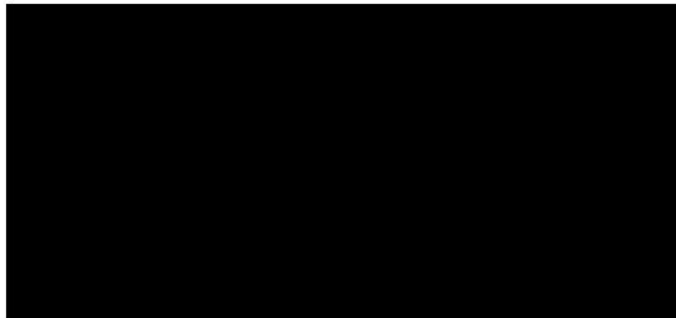
Penalty Notice number: PN(E) 42-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

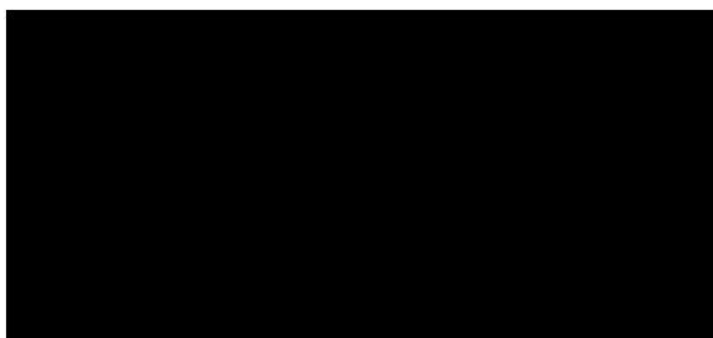
Penalty Notice number: PN(E) 43-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

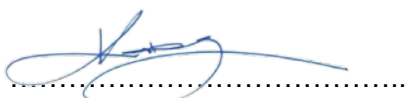
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

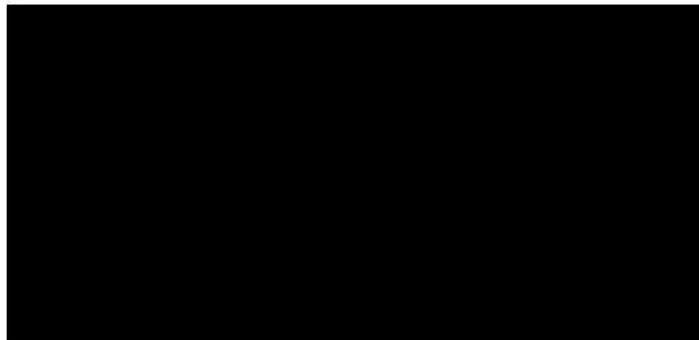
Penalty Notice number: PN(E) 44-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

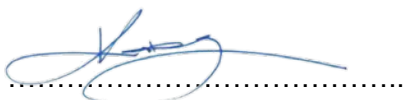
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 20 May 2021)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

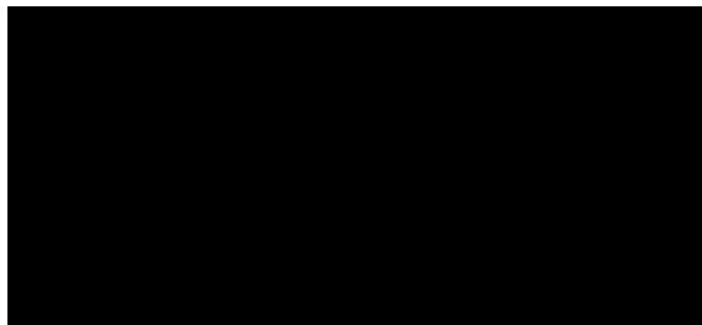
Penalty Notice number: PN(E) 45-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in a contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,984 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,984 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

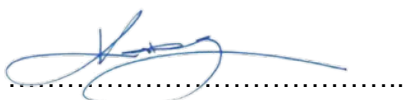
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the Electricity Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the customers retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,984 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

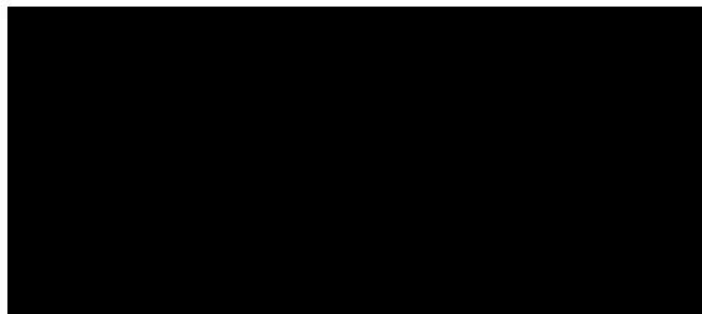
Penalty Notice number: PN(E) 46-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in a contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,984 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,984 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

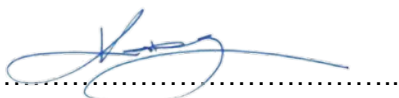
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the Electricity Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]
- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,984 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

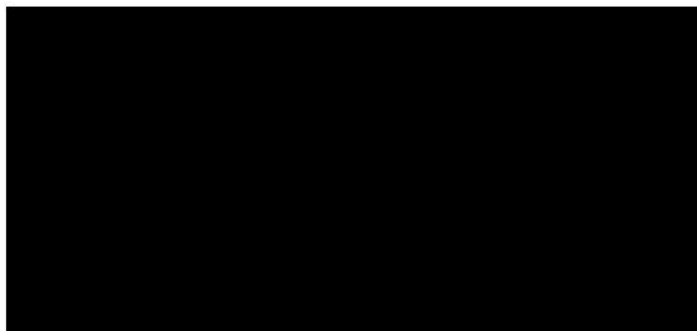
Penalty Notice number: PN(E) 47-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in a contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,984 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,984 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

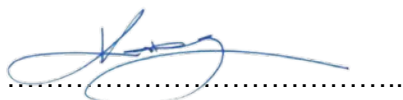
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.3.1(d) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.3.1(d) of the EDCOP provided that:

Within one business day after being advised by a small customer that a life support resident resides, or is intending to reside, at the small customer's premises, a distributor must notify the retailer that a person residing or intending to reside at the customer's premises requires life support equipment and the date from which the life support equipment is required.

2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:

(a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the Electricity Industry Act 2001 (Vic) and is a regulated entity operating in a regulated industry.

(b) On [REDACTED] Jemena had phone contact with the below small customer (or a representative calling on behalf of the below small customer) and was advised that a life support resident resides, or is intending to reside, at the below small customer's premises. Jemena was required to, but did not, notify the retailer within one business day.

- Customer Name: [REDACTED]

- Supply Address: [REDACTED]

(c) As a result, the commission alleges that Jemena contravened clause 5A.3.1(d) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.

3. The amount of the penalty for this civil penalty requirement during this period was \$36,984 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$184.92 (Victorian Government Gazette, G16 dated 21 April 2022)

Penalty Notice

Essential Services Commission Act 2001 (Vic), section 54S

To: Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083)
Level 15, 567 Collins Street
Melbourne, VIC 3000

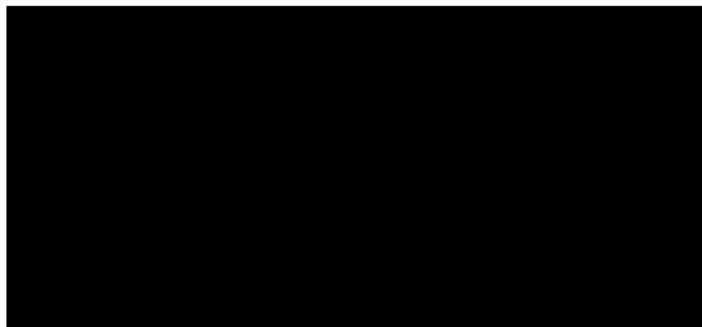
Penalty Notice number: PN(E) 48-2023

1. This notice is dated 17 May 2023.
2. The Essential Services Commission (**the commission**) alleges that the regulated entity, Jemena Electricity Networks (VIC) Ltd (ACN 064-651-083) (**Jemena**), has contravened a civil penalty requirement within the meaning of that term under section 3 of the Essential Services Commission Act 2001 (Vic) (**the Act**).
3. On 10 May 2023, the commission formed a reason to believe in accordance with section 54S(1) of the Act that Jemena is a regulated entity that had engaged in contravention of a civil penalty requirement.
4. The nature, and a brief description of the alleged contravention, are detailed in Schedule 1 to this penalty notice.
5. The amount of the penalty is \$36,348 as provided by section 54T(2) of the Act.

How to pay the penalty

6. The \$36,348 penalty is payable by **23 June 2023**.
7. Jemena may pay the penalty by electronic funds transfer to the following account:

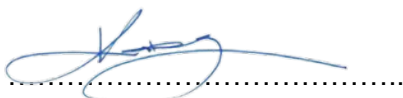
Bank:
BSB:
Account number:
Account name:
ABN:
Reference:



8. Please notify the commission via email to: enforcement@esc.vic.gov.au once payment has been made.

What can Jemena do in response to this penalty notice?

9. Jemena can choose whether or not to pay this penalty notice.
10. If Jemena pays the amount of the penalty before the end of the time specified in this penalty notice, the commission will not commence, as appropriate, either a proceeding against Jemena for a contravention order in relation to the alleged contravention or a criminal proceeding for an offence constituted by conduct that is substantially the same as the conduct that constitutes the alleged contravention. If Jemena does not pay the penalty within this time, the commission may take such action.
11. Jemena is entitled to disregard this penalty notice and to defend any proceedings relating to the alleged contravention.



Kate Symons
Chairperson
Essential Services Commission

Schedule 1

Details of the conduct and alleged contravention

1. Clause 5A.5.1(a) of the Electricity Distribution Code of Practice (version 14) (**EDCOP**) was a civil penalty requirement between [REDACTED] by virtue of clause 1.6 of the EDCOP and the definition of civil penalty requirement under section 3(d)(ii) of the Act. Clause 5A.5.1(a) of the EDCOP provided that, where a distributor is required to record life support customer details in a register of life support customers and residents:
 - (a) within one business day after receiving relevant information about the life support equipment requirements for the customer's premises (including medical confirmation) or any relevant contact details, give such information to the retailer for the purposes of updating the retailer's register of life support customers and residents, unless the relevant information was provided to the distributor by the retailer
2. In accordance with section 54S(1) of the Act, the commission has reason to believe that:
 - (a) Jemena holds (and held at all material times) an electricity distribution licence issued by the commission pursuant to the *Electricity Industry Act 2001* (Vic) and is a regulated entity operating in a regulated industry.
 - (b) On [REDACTED] Jemena received a medical confirmation form for the below small customer's premises. Jemena did not give this information to the retailer within one business day.
 - Customer Name: [REDACTED]
 - Supply Address: [REDACTED]
 - (c) As a result, the commission alleges that Jemena contravened clause 5A.5.1(a) of the EDCOP. Jemena's conduct therefore constitutes a contravention of a civil penalty requirement within the meaning of that term under section 3 of the Act.
3. The amount of the penalty for this civil penalty requirement during this period was \$36,348 (200 penalty units),¹ as provided by section 54T of the Act.

¹ As at the date of the alleged contravention the value of a penalty unit was \$181.74 (Victorian Government Gazette, S233, 30 May 2021)