



# Measurement and Verification Activity Guide

Project-Based Activities

26 August 2025



## Acknowledgement

We acknowledge the Traditional Owners of the lands and waterways on which we work and live.

We acknowledge all Aboriginal and Torres Strait Islander communities, and pay our respects to Elders past and present.

As the First Peoples of this land, belonging to the world's oldest living cultures, we recognise and value their knowledge, and ongoing role in shaping and enriching the story of Victoria.

## An appropriate citation for this paper is:

Essential Services Commission 2025, Measurement and Verification Activity Guide: Project-Based Activities, 26 August

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# 1. Introduction

The Victorian Energy Upgrades program is a Victorian Government initiative that commenced on 1 January 2009. The program was established under the *Victorian Energy Efficiency Target Act 2007* (the VEET Act) and is administered by the Essential Services Commission in accordance with the Victorian Energy Efficiency Target Regulations 2018 (the VEET Regulations) and the Victorian Energy Efficiency Target (Project-Based Activities) Regulations 2017 (the PBA Regulations).

The VEU program is designed to make energy efficiency improvements more affordable, contribute to the reduction of greenhouse gases, and encourage investment, employment and innovation in industries that supply energy efficiency goods and services.

Under the program, accredited businesses can offer discounts and special offers on selected energy saving products, appliances and other energy efficiency improvements in homes, businesses or other non-residential premises. The greater the greenhouse gas reduction, the greater the potential saving.

There are many abatement methods or 'prescribed activities' in the VEU program. Undertaking project-based activities (PBA) using measurement and verification (M&V) is an eligible prescribed activity under the PBA Regulations.

## 1.1 Purpose of this document

The purpose of this document is to help you understand the PBA M&V methods and provide important information about your obligations when undertaking PBA M&V projects.

This document explains how to participate in the PBA M&V methods under the VEU program. These methods are more administratively and technically complex than some other activities available under the program. You will need to spend time reviewing the methods' processes and requirements to understand how they work, even if you have years of experience in the energy efficiency industry.

## 1.2 How this document is structured

This activity guide begins by explaining key concepts and issues – see Section 3 of this document. You will need to understand this section before reading the other sections of this document.

Sections 3 to 7 of this document explain the process for participating in the M&V methods. Section 4 introduces the technical M&V concepts used in the PBA M&V methods. Section 5 details the simplified approach and requirements of the specified measurement methods. Section 6 details the end-to-end process, starting with becoming accredited and finishing with the registration of Victorian energy efficiency certificates (VEECs). It is one example of how you might engage with

the program. Every business is different, and the specifics of your arrangements may differ, but Section 6 should provide an easy way to find the information you need quickly. Section 7 provides additional information which may also be useful when carrying out a PBA M&V project, including what to do when something about the project changes.

### **1.3 Legal context for this document**

The commission has prepared this activity guide to assist with the interpretation of relevant parts of the following legislation:

- Victorian Energy Efficiency Target Act 2007 (the VEET Act)
- Victorian Energy Efficiency Target Regulations 2018 (the VEET Regulations)
- Victorian Energy Efficiency Target (Project-Based Activities) Regulations 2017 (PBA Regulations)
- Measurement and Verification in Victorian Energy Upgrades – Specifications (M&V Specifications)
- Accounting for COVID-19 under Victorian Energy Upgrades Measurement & Verification Projects: Provisions for projects with COVID-affected data
- Victorian Energy Efficiency Target Guidelines (the VEET Guidelines)

The above documents can be accessed at [VEU legislation webpage](#)

This guide should not be relied upon as substitute for legal advice and should be read in conjunction with the above source documents. While the commission has made every effort to provide current and accurate information, you should obtain professional advice if you have any specific concern, before relying on the accuracy, currency or completeness of this information. In the event of inconsistency between this guide and the source documents, the content in the source documents apply.

## 2. Before you begin

This is not the only document you will need to understand how to participate in this activity. The following documents will be important throughout your involvement in the VEU program in addition to the legal documents listed in the previous section.

- Application Guide for Accredited Persons – available at [How to become a VEU accredited person webpage](#)
- Obligations and Program Guide for Accredited Persons – available at [Accredited persons webpage](#)
- Lighting Product Application Guide – available at [VEU product applicants webpage](#)
- Guide for Approved Measurement and Verification Professionals – available at [Measurement and verification methods webpage](#)

You should access these documents and keep them handy, especially if you are new to the VEU program.

### **Understand your compliance obligations**

Participating in VEU can be challenging, especially at the start. Make sure you understand how the program works before engaging in any projects, including all relevant program guidance documentation and the end-to-end process described in Section 6 of this document.

## 3. Key concepts and issues

There are a range of concepts and terminologies specific to undertaking M&V projects in the VEU program.

While some key concepts are used in deemed activities under the VEU program, many of the concepts in this document are specific to undertaking PBA M&V projects.

To participate in the program, you should familiarise yourself with all the key concepts and issues, even if you are an experienced energy efficiency practitioner. The use of these concepts to design, carry out, measure and verify M&V projects are described in greater detail in Section 4 and 5, and the process used to carry out a project is described in Section 6.

If you are unsure about any of these concepts, in the first instance please refer to the resources listed in Section 2 of this document and the International Performance Measurement and Verification Protocol (IPMVP®) – Core Concepts 2022 and Options for Determining Energy and Water Savings Volume 1 2012 (IPMVP). If you have further questions, please contact VEU support on (03) 9032 1310, by email: [veu@esc.vic.gov.au](mailto:veu@esc.vic.gov.au) or via the 'Contact Us' form in the [VEU Registry](#).

### 3.1 Project-based activities

The PBA Regulations provide for project-based activities in the VEU program.

Prior to the introduction of PBA, prescribed activities under the VEU program used deeming methods only. Deeming estimates an activity's abatement of electricity or gas based on average values for all activities across Victoria. PBA currently uses one of two options for quantifying abatement:

- measurement and verification (M&V)
- benchmark rating

Both options rely on site specific measurements to determine a project's baseline and post-activity energy consumption.

M&V is based on the International Performance Measurement and Verification Protocol (IPMVP), which is used to measure and model on site energy consumption. There are three types of projects under M&V:

- Standard M&V projects<sup>1</sup>
- Advanced M&V projects

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<sup>1</sup> Standard M&V refers to what was previously known as the M&V method. The term "standard" has been introduced for clarity with the addition of SMM and advanced M&V.

- Specified measurement method (SMM) projects

M&V projects are technology neutral<sup>2</sup>: they can allow multiple technologies, techniques, upgrades and abatement methods to be combined in one project. This is not possible under deemed activities in the VEU program.

The reliance on actual measurements or site-specific modelling allows abatement to be project specific, even if the upgrade happens over different parts of a single site. Multiple similar sites undergoing the same upgrades may be considered a single project.

SMM projects offer an alternative to standard M&V projects, based on a reduced adaptation of IPMVP. For projects meeting certain requirements and conditions, five separate specified measurement methods are available:

1. Weather normalised whole of site electricity measurement (Option C)
2. Weather normalised whole of site gas measurement (Option C)
3. Retrofit isolation (Option B) for non-seasonal motors and rotating equipment
4. Direct measurement of solar PV
5. Electrification direct measurement

SMM projects provide a simplified approach for upgrades with particular technologies and/or measurement requirements. They offer a reduced M&V methodology to streamline the data collection, calculation and application process while maintaining a robust, measurement-based method for calculating energy savings and emissions abatement.

Advanced M&V projects follow the standard M&V project methodology, but without the requirement for project plan approval<sup>3</sup>. This method is available to APs with advanced M&V accreditation only.

Benchmark rating is covered in a separate document, titled “Benchmark Rating Activity Guide”, available at the [PBA benchmark rating webpage](#).

## 3.2 Relationship with other prescribed activities

There are many types of prescribed activities which can generate VEECs in the VEU program. A PBA M&V project is a stand-alone prescribed activity. You (as the accredited person) do not have to refer to other activities in the program, except for lighting upgrades. All lighting upgrades under

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<sup>2</sup> Except SMM projects, which specify eligible technologies

<sup>3</sup> The VEU Registry system currently requires submission of a project plan in order to progress to impact report submission stage. A template can be downloaded from the VEU website with a declaration that a M&V plan is not being submitted for the chosen method. This template must be completed and submitted to satisfy the VEU Registry system requirements.

the VEU program require any lighting equipment installed to be on the [VEU Register of Products](#) and the old lighting equipment and control gear must be decommissioned in accordance with the VEET Regulations and as detailed in Section 7.3 of this document.

### 3.3 Ineligible activities

The following activities are ineligible to create VEECs under project-based activities:

- activities that must be undertaken to meet mandatory statutory or regulatory requirements
- activities that have negative effects on production or service levels (including safety levels)
- activities that also create Renewable Energy Certificates (RECs) under the Commonwealth Renewable Energy Target (RET) for the same abatement, except for some hot water systems that can create small-scale technology certificates (STCs) under the Small-scale Renewable Energy Scheme in addition to VEECs
- activities that also claim benefits for the same abatement under the scheme established under the Commonwealth's *Carbon Credits (Carbon Farming Initiative) Act 2011* for the issue of Australian Carbon Credit Units (ACCU) in relation to eligible offset projects
- activities that will cause a net increase in greenhouse gas emissions.

### 3.4 Eligible activities

There are six eligibility tests a project must satisfy to take part under project-based activities. They are:

- Who is the project owner?
- What type of energy is saved?
- Is the premises eligible?
- Is the activity eligible?
- Is the activity additional and does it result in genuine abatement?
- Do you have the appropriate accreditations and approvals at the time of the project?

The eligibility conditions of each test are described in subsequent sections.

#### 3.4.1 Project ownership

Project ownership focuses on who is responsible for the project, and the entity entitled to the certificates. To establish project ownership, you as the accredited person (AP) need to substantiate your right to undertake the project and identify affected stakeholders. Elements of project ownership are:

- owner
- energy consumer.

## Owner

You must establish site ownership. This site-owning entity may be an individual or organisation which may or may not be you (the AP).

## Energy consumer

The energy consumer may be the site owner, or they may be a tenant, an operator, or some other entity. You as the AP may also be the energy consumer in respect to a project site.

Section 16(1) of the VEET Act states that the right to create certificates is held by the entity who consumes the electricity or gas. You must therefore establish the entity who consumes the electricity or gas and obtain permission from them to undertake the project.

You are also required to provide evidence of the energy consumer's knowledge and interest in the project activities. If you are not the energy consumer, you must submit a **Registration of Interest Form** signed by the site energy consumer. This document assures us that the energy consumer is aware of the project and interested in your submission of an application. However, it does not grant you the right to create certificates regarding the abatement. The assignment of rights occurs following the project's completion, facilitated by a **VEEC Assignment Form for Project-Based Activities**. Both these forms are available to download from: [Measurement and verification method webpage](#)

If you have multiple projects with the same client, a single Registration of Interest Form is sufficient, provided that the following criteria are met:

- The projects are scheduled to be undertaken or submitted to the commission within the same twelve-month period.
- Each relevant project site address is listed on the form.
- Each scoping plan application you submit to the commission includes a copy of this form.

However, if you have a project involving multiple clients, each client (where they are individual energy consumers with a separate NMI) must sign a separate Registration of Interest Form. This ensures that all involved clients are aware of and interested in the project activities progressing. Additionally, each energy consumer must sign separate VEEC Assignment Forms, which must be included when submitting the first impact report for the project.

In cases where the energy consumer is not the site or equipment owner, such as in a tenancy situation, proof may be required to demonstrate that both parties are aware of and agree to the project. This may involve the energy consumer countersigning the Registration of Interest Form and VEEC Assignment Form.

It's important to note that obtaining permission to undertake the project may also involve acquiring licences or securing planning and development approvals from local, state, and/or federal regulatory bodies, where applicable.

Once these requirements are met, you (the AP) are considered the project owner for the purposes of the VEU program.

The Registration of Interest form provides you with the opportunity to contribute to the program's progress by providing consent for the use of your project information in case studies. By checking this box, you agree to allow information regarding this project to be used in a published case study by the Department of Energy, Environment, and Climate Action (DEECA). This information may include annual energy savings, annual cost savings, project details, project costs, and the expenses related to measurement and verification activities associated with the project.

### Transfer of project ownership

If the energy consumer wishes to transfer a project from one AP to another, they can apply to have ownership of the project transferred. The new AP must not be listed in the approved scoping plan or project plan. A transfer of project ownership application must be submitted nominating the new AP to take ownership of the project, and include the following documents:

- A written request to the ESC to transfer the project to an incoming AP
- Written consent by the incoming AP for the project to be transferred to them
- Written consent from the current AP for the project to be transferred to a new AP, or if this is not possible, evidence that the energy consumer has provided the current AP listed in the scoping plan and/or project plan notice that they intend to transfer the project to another AP and a 30-day period in which to provide a response

To apply for a transfer of project ownership, please contact us by email: [veu@esc.vic.gov.au](mailto:veu@esc.vic.gov.au) or via the 'Contact Us' form in the [VEU Registry](#)

### 3.4.2 Energy sources affected

The energy sources affected are those within the project boundary. These will generally be fixed electricity and mains gas utilities. Where other energy types are affected, or where the project involves fuel switching, you must provide details of each energy source, including:

- the type of renewable energy source
- average energy content of the new fuel
- difference in emissions factors between the original and new fuel.

A project can generate certificates if the modelled energy source is electricity, gas, or a form of renewable energy which has a non-zero emissions factor. Please refer to Section 4.12 for more details on using renewable energy in PBA M&V projects. For clarity, projects that save coal, oil, and petroleum based products are not eligible.

### 3.4.3 Eligible premises

To be an eligible premises, a site must fulfil three essential criteria:

- it must be in Victoria
- it must either be a business or non-residential premises, unless it meets eligibility criteria for residential premises<sup>4</sup>
- it must **not** be a new building, unless the commission is satisfied that
  - a baseline energy model has been established using measurements taken prior to the upgrade on the completed building, which has been built to at least meet energy efficiency or greenhouse gas emissions requirements in any minimum standard or mandatory requirement under any legislation, and
  - that this baseline energy model provides a reasonably accurate and reliable estimate of measured energy consumption.

### 3.4.4 Eligible projects

There is no limitation regarding the type of technology that could be used in a project as long as abatement is achieved. PBA M&V is technology neutral, except for some specified measurement methods

For an M&V project to be eligible, it must meet the following conditions:

- the project must have been **completed** after the date you lodged your application for accreditation approval for the relevant PBA.
- the project must not commence until after the scoping plan application is approved, and until we have received an application for project plan approval (where applicable)
- if the project is across multiple sites, the site and upgrade must be sufficiently similar
- any lighting products installed as part of the activity must have been listed on the VEU Register of Products before you lodge the next impact report for the project, and meet all other product requirements as detailed in Section 7.3 of this document
- you must be able to source all documentation to verify the pre- and post-activity conditions
- project applicants must be approved to undertake PBA by the commission prior to applying. Therefore, projects cannot commence prior to accreditation for the relevant PBA.
- If the project creates certificates by switching to a source of renewable energy generation, no certificates can be claimed for energy exported beyond the measurement boundary.

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<sup>4</sup> A residential premises may be eligible provided the project relates to common services within the building. For example, a project can involve the upgrade of residential common area services such as the car park of an apartment building, but it cannot involve the upgrade of services to a single apartment within the building.

A project which involves fuel switching from bottled LPG to a lower emission energy source could be potentially eligible. In general, greenhouse gas reductions as a result of reducing the use of bottled gas (either natural gas or LPG) can be eligible under PBA. Accurate measurement of LPG energy is crucial for evaluating these reductions and issues here can result in project ineligibility. See section 4.8 for further information on compliant measurement of LPG.

An electricity generator which will save non-grid electricity could potentially be eligible to participate in PBA. There is no specific restriction on non-grid electricity savings under PBA (unless the electricity is generated via renewable means in which case no certificates can be claimed for energy exported beyond the measurement boundary).

A project that reduces kVA without reducing energy consumption (in kWh) is not eligible to create certificates. Given that certificates are awarded based upon the amount of greenhouse gas abatement achieved, for a project to be eligible to create certificates, it must reduce the site's energy consumption in terms of kWh or GJ. Currently projects that only affect kVA are not eligible.

If you need further clarification regarding how to determine whether your project is eligible, you should contact us by email: [veu@esc.vic.gov.au](mailto:veu@esc.vic.gov.au) or via the 'Contact Us' form in the [VEU Registry](#).

### 3.4.5 Additionality and genuine abatement

To ensure that the VEU program is encouraging projects that would not have otherwise occurred, as the commission we are required to assess the additionality of activities under the program. You are required to satisfy us that your project is additional and will likely produce genuine abatement.

To satisfy us that a project is additional, you must demonstrate that the project is:

- not required by law
- not also claiming benefits under a prescribed greenhouse gas scheme
- not underway prior to scoping plan approval.

#### Not required by law

Projects that are required by law are those that have a qualitative or quantitative requirement for the energy consumer, you as the AP, or other affected stakeholders to undertake all or part of an activity. Certain projects may be considered not additional if external requirements compel the project to take place. This includes complying with energy efficiency or greenhouse gas emissions requirements in any minimum standard or mandatory requirement under legislation.

You will need to provide a signed declaration that the project is not required by law.

## **Not also claiming benefits under a prescribed greenhouse gas scheme for the same abatement**

Benefits cannot be claimed for the project under both the VEU program as well as another prescribed greenhouse gas scheme for the same abatement, except for some hot water systems. You may elect to design an M&V project's measurement boundary such that aspects of the project which are claiming benefits under a prescribed greenhouse gas scheme are metered and separated from the aspects that are claiming VEECs. For further details on measurement boundary please refer to Section 4.7. For clarity, prescribed greenhouse gas schemes are the Commonwealth's Carbon Credits (Carbon Farming Initiative) Act 2011, and the Renewable Energy (Electricity) Act 2000, excluding the hot water systems listed under Part 2, Division 4B of that act.

To satisfy the commission that the project is not claiming benefits for the same abatement under a prescribed greenhouse gas scheme, both the AP and the energy consumer are required to sign a declaration, and consent under s10 of the VEET Act to allow the commission to disclose the details of the project to prescribed schemes to verify their statement. The energy consumer must also provide this consent in the Registration of Interest Form.

## **Not underway prior to scoping plan approval**

No work for the project can have commenced prior to scoping plan approval, except activities described as exempt in regulation 6(6) of the PBA Regulations. For details of scoping plan approval, refer to Section 6.3 of this document. This rule only applies to work undertaken on-site in-situ. However, you can start work on a project before getting scoping approval if it is just building part of the equipment such as a frame off-site.

Prior to obtaining scoping approval you can reasonably undertake procurement, off-site work, or some other types of work, if that work is not in-situ and it does not affect any other equipment within the measurement boundary in any way.

### **3.4.6 Appropriate commission accreditation and approvals**

To be eligible to participate in the VEU program and create VEECs, a project must have:

- an AP approved with the commission to participate in the relevant PBA activities<sup>5</sup>. This process is described in Section 6.2.

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<sup>5</sup> APs with existing PBA accreditation as of 26 August 2025 will automatically become accredited for SMM in addition to their existing benchmark rating and standard M&V accreditation. From 26 August onward, new accreditation applications will need to nominate benchmark rating, standard M&V or PBA accreditation, or any combination thereof. To participate in advanced M&V activities, advanced M&V accreditation is required, which is only available to APs with existing standard M&V accreditation, who meet certain additional requirements. Visit the [Accredited persons webpage](#) for further information.

- a scoping plan, a project plan and impact report(s) lodged and approved with the commission. These are described in Sections 6.3, 6.4 and 6.9 respectively.

### 3.5 Common program activity requirements

Accredited persons and scheme participants must ensure that they undertake activities in accordance with the program rules as listed in the VEET Act, VEET Regulations (including the code of conduct provisions), VEU Specifications and VEET Guidelines.

In addition, all activities under the VEU program must be undertaken in accordance with the provisions of the *Australian Consumer Law* (Victoria), the *Electricity Safety Act 1998*, the *Gas Safety Act 1997*, the *Occupational Health and Safety Act 2004* or the *Building Act 1993* or the regulations under any of those Acts.

#### Marketing and lead generation requirements

Accredited persons and scheme participants (such as lead generators) must comply with all relevant laws when undertaking lead generation and marketing activities under the program including:

- the VEU code of conduct provisions in Schedule 6 of the [VEET Regulations](#), including the ban on 'cold-call' telemarketing and doorknocking lead generation or marketing practices under the VEU program.
- Australian Consumer Law (Victoria) when engaging in lead generation and marketing practices permitted under the program.
- [Telecommunications \(Telemarketing and Research Calls\) Industry Standard 2017](#) when engaging in telemarketing practices permitted under the program.
- [Spam Act 2003](#) and the [Spam Regulations 2021](#) when sending email or sms text messages for lead generation or marketing under the program. A [summary of obligations](#) is provided by the Australian Communications and Media Authority.

For further information on meeting your obligations under the VEU code of conduct, please review the code of conduct guideline and various supporting resources (including fact sheets and consumer resources) which are published on the [commission website](#).

## 4. Measurement and verification concepts

Measurement and verification (M&V) is the process of using measurements to reliably determine savings resulting from an energy management program. Savings cannot be directly measured since they represent the absence of energy use. Instead, savings are determined by comparing measured use before and after project implementation with appropriate adjustments for changes in conditions.

The IPMVP provides methods, with different levels of cost and accuracy, for determining savings, either for the whole facility or for individual upgrades.

### 4.1 M&V plan

The IPMVP specifies the contents of a measurement and verification plan (M&V plan). This M&V plan adheres to fundamental principles of M&V, and if followed, will produce verifiable savings reports (impact reports). The M&V plan and approach taken must be validated by a qualified professional who is on our [Register of Approved Measurement and Verification Professionals](#). To avoid conflict of interest, the approved measurement and verification professional (AM&VP) may not be involved in writing the plan or devising the M&V approach, but it must be validated by them before lodgement of the impact report with the commission.

For compatibility and clarity, we recommend submitting the M&V plan document in a file type such as Word (DOC) or PDF. Documents that are submitted in other formats may not be accepted, or they may add significant additional time to our assessment.

Monitoring and measurement managers operating an M&V project are required to complete a clear and transparent M&V plan in line with the IPMVP and its terminology and include:

- the chosen energy upgrade
- M&V option
- basis of adjustment
- measurement boundary
- analysis procedure
- meter specifications
- expected accuracy

The M&V plan should provide a justification for each choice made and adequately describe quality assurance procedures for:

- data collection and storage
- data loss and gaps
- calculation accuracy
- review approach

- equipment and system testing
- calibration process
- other relevant quality assurance controls

The M&V plan should also include all relevant information for participating in the PBA M&V method, including:

- if the project involves lighting equipment, details of any lighting products that are to be replaced (including zones, number of lamps, wattages, use hours and details of lighting control devices such as sensors if applicable)
- if the project involves lighting equipment, details of any lighting products that are to be installed (including zones, number of lamps, wattages, expected use hours and details of lighting control devices such as sensors if applicable)
- if using forward creation details of which decay factor is intended to be used (including all inputs for the persistence model, if applicable)
- if the project involves HVAC upgrades, details of whether electricity or gas is used for heating
- if option B from the IPMVP is used, details of the sub-metering used, including whether it is a temporary installation, calibration details and meter specifications
- if your project has been affected by a non-routine event such as State of Disaster or State of Emergency, like those declared to help manage the COVID-19 pandemic, including details of how Accounting for COVID-19 Under VEU (2021) will be, or is expected to be applied

An AM&VP is not required to review or sign off on the M&V plan. The AM&VP is only required at the impact report stage. However, as the AP, you could decide to hire an AM&VP to review or even develop the M&V plan. This AM&VP would not be able to review the impact report (as they would not be sufficiently independent).

Where you do not have experience in M&V, we strongly recommend that you engage an expert to provide professional advice when developing the M&V plan – whether this is an AM&VP (who can't be used later), or another M&V professional with appropriate qualifications and experience.

## 4.2 Options for determining savings

The monitoring and measurement manager is required to develop the M&V plan using savings options B or C from the IPMVP. Options A and D are not eligible in PBAs at this time. The AM&VP must validate the approach and results.

### 4.2.1 Option B: Retrofit isolation, all parameter measurement

Option B requires all relevant field parameters to be measured. Measurement frequency ranges from short-term to continuous, depending on the expected variations in the savings and the length of the operating period.

Savings are determined from short-term or continuous measurements of baseline and reporting period energy and/or engineering calculations based upon measured values. Refer to Section 9.2 of the IPMVP for more information on option B. Note that non-routine adjustments are only allowable for PBA in the VEU program as described in section 4.14.

#### 4.2.2 Option C: Whole facility

In option C, energy use is continuously measured at the whole facility throughout the reporting period. Analysis of the baseline allows calculation of savings. These are commonly used for multifaceted energy management programs that affect many systems in a facility. In order to use this option, the expected energy savings should be 10% or more of the baseline energy consumption. Refer to Section 9.3 of the IPMVP for more information on option C. Note that non-routine adjustments are only allowable for PBA in the VEU program as described in section 4.14.

#### 4.2.3 Choosing between options

You will need to provide evidence to justify which option has been selected. The choice between options B and C depends on the size of the project to the size of the facility it occurs in, as well as the financial cost and project complexity compared to the amount of VEECs expected as a return. One report suggests that each IPMVP option will cost the client the following percentages of total project costs:

- Option B = 3-10%
- Option C = 1-3% (if meters are already installed)<sup>6</sup>

Option C can be used where savings exceed 10% of the baseline energy use. That way the change can be confidently identified in facility wide metering, even when the reporting period is shorter than two years. Where savings cannot be confidently identified on facility wide meters or where expected savings are less than 10% of baseline energy consumption, option B should be used with specific metering installed on a smaller project area.

Some projects may use a combination of these options. For example, a project may choose to sub-meter one upgrade (option B) but use the whole site measurement boundary (option C) for the remainder of the upgrades. In this case, different methods of VEEC calculation may be used. See Section 4.3 for more details.

If the project has multiple sites and similar activities, the measurement boundaries must be determined in consistent manner across each, which will generally mean using the same IPMVP option.

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<sup>6</sup> Birr, D & Donahue, P, "Meeting the Challenge – How Energy Performance contracting Can Help Schools Provide Comfortable, Healthy, and Productive Learning Environments", The National Association of Energy Services Companies (NAESCO) and the US Environmental Protection Agency, 2001, pp. 32-33

IPMVP's Section 8 offers more guidance on selecting between options B and C for any specific project, and IPMVP's Appendix A contains examples of each option. If you are unsure about the choice between options, you should seek advice from an M&V professional.

### **Virtual Meters and Option C**

Using Option C with virtual meters to accommodate existing onsite generation introduces complexity and increases the risk of calculation and transcription errors. We recommend avoiding this where possible and may not accept the use of a virtual meter in some circumstances (for example where this introduces needless complexity). Preferred alternatives include:

1. **Moving the Measurement Period:** Adjusting the period over which energy measurements are taken can avoid complexities associated with virtual meters and existing onsite generation.
2. **Using Counted Savings:** This method involves subtracting savings from upgrades or events not within the project's approved scope. It ensures that only verified savings contribute to VEEC creation.

## **4.3 M&V VEEC calculation methods**

There are three methods for calculating and creating VEECs for M&V projects:

- forward creation method using normal year energy savings
- annual creation method using measured annual energy savings
- forward creation with 'top up' method, which uses forward creation, followed by the annual creation method

The M&V VEEC calculation methods are defined in the [M&V specifications](#).

The forward creation method uses Equations 1, 2 and 4, while the annual creation method uses Equations 1, 3 and 5. A brief explanation of each is provided in Sections 4.3.1 and 4.3.2. You should ensure you fully understand these methods and equations.

The choice between the three methods will depend on:

- the risk factors of the upgrade
- project cash-flow requirements
- the administration required
- the AP's business preference

Projects with multiple measurement boundaries can choose to use a different method to calculate VEECs for each measurement boundary. For example, a project may calculate VEECs using

forward creation for the section of the site that used option B and annual creation for the rest of the site which used option C. Projects with essentially identical upgrades occurring at multiple sites must choose method(s) which are consistent across all sites.

As forward creation uses an operating energy model to represent future energy consumption, there is a related reduction in the accuracy of abatement compared to annual creation. For this reason, forward creation has the following restrictions:

- Forward creation cannot be used when projects are easily reversible (for example: changes related to behaviour, set-point changes, or equipment that is easily switched off). Where there is any doubt over this, or if savings resulting from behaviour change are more than 20% of the total savings, forward creation may not be possible, and we may decide that annual creation is the only viable method.
- Forward creation is limited to 50,000 VEECs per project. Note that this total applies to the combined VEECs for all sites in a project, not per site.
- Forward creation cannot be used for a measurement boundary if it has previously used annual creation.

You will need to consider these and other factors when deciding between the creation methods. You should seek independent technical and financial advice if you are unsure.

#### 4.3.1 Forward creation method using normal year energy savings

Forward creation allows you to create VEECs earlier in the project. After energy consumption is modelled following completion of the project, up to ten years of certificates can be created at once. This may have cash flow benefits. To forward create certificates for a given measurement boundary, at least two energy models based on measured values are required – a baseline energy model (before the project) and an operating energy model (from the **operating period** after the project). Energy savings for future years are determined by comparing the two models after they have been normalised. More detail is provided in Section 4.4 and in the ‘Calculating savings using forward creation’ section below.

The baseline period must cover a full operating cycle. If this is less than twelve months you may need to provide us with justification and include relevant evidence showing that the selected period includes a full range of operating conditions.

An impact report must be prepared and lodged following measurement of the operating period. If your project has multiple sites, you must submit a summary impact report which incorporates the impact at all sites. An impact report for forward creation can be submitted up to three times. Please note that each submission may only include one impact report which covers all sites in the project. The operating period(s) in this case can be anything up to 24 months long: it can be a relatively short metered measurement, or it can be a 24 month long metered measurement.

The operating period for a measurement boundary cannot start until after the project works end date for that measurement boundary.

The period chosen should reflect the full operating cycle of the equipment measured, and evidence should be provided to us justifying the use of this timeframe. We may not accept short periods for some project types, in which case a longer period must be selected.

Shorter measurement periods can affect VEEC creation in several ways:

For **estimate of the mean**, you may only be able to forward create VEECs for part of the year if we are not satisfied the measurement period can reflect operation across the full year.

For **regression analysis**, you will only be able to forward create VEECs for part of the year if the value of an independent variable for some time intervals in the normal year are outside of the variable's effective range.

Even if the decision to use a shorter period is made for business reasons, selection of both baseline and operating periods must be justified so that we can be satisfied that genuine abatement has occurred.

### Calculating savings using forward creation

If **regression analysis** is used to forward create certificates, both the baseline and operating energy models must be normalised to the same conditions by using values for the independent variables which represent a **normal year** (refer to Section 4.4.4). The difference in energy consumption between the two normalised regression models is the determined annual savings from which VEECs can be forward created. For **estimate of the mean**, this annual savings value is based on the difference between the mean energy consumption in the baseline and operating periods.

For forward creation, this savings value is used to create VEECs for that year or part thereof, and up to nine additional years at once. However, the ability to maintain those savings over time is expected to reduce in most cases. Forward creation therefore also requires the use of a persistence model to estimate the decline in abatement over time, described in Section 4.15.

Forward creation has less administration, as it only requires one impact report. However note that you have three opportunities to refine these savings figures for each site in a project based on measured data, so you can submit up to three forward creation reports for each site (see Section 4(c) of M&V specifications). Savings from forward creation are calculated using Equations 1, 2 and 4 below.

#### Equation 1

*carbon dioxide equivalent =*

$$\begin{aligned}
& \sum_j (electricity\ savings_j \times electricity\ emissions\ factor_j \times RF_j) \\
& + \sum_j (gas\ savings_j \times gas\ emissions\ factor_j) \\
& + \sum_j (renewable\ energy\ savings_j \times renewable\ emissions\ factor_j) \\
& - \sum_j (counted\ savings_j)
\end{aligned}$$

See Equation 8.1 in the M&V Specifications

where:

- a)  $j$  is the measurement boundary number in the case that there are multiple measurement boundaries under one project.
- b) *electricity savings* is calculated in MWh using Equation 2 or 3, taking references to “energy” in Equations 2 to 5 of to mean “electricity”.
- c)  $RF$  is the regional factor, which is 0.98 if the premises is in metropolitan Victoria or 1.04 if the premises is in regional Victoria, as defined in the Locations Variable List in the Victorian Energy Upgrades Specifications 2018
- d) *gas savings* is calculated in GJ using Equation 2 or 3, taking references to “energy” in Equations 2 to 5 to mean “gas”.
- e) *renewable energy savings* is calculated using Equation 2 or 3, taking references to “energy” in Equations 2 to 5 to mean “renewable energy”.
- f) *counted savings* is a variable determined as set out in section 4.11
- g) *emissions factors* for various energy sources are provided in section 2.1 of the Measurement and Verification Specifications.

## Equation 2 - Energy savings using forward creation method

$$energy\ savings = \sum_i (normal\ year\ savings \times (AF \times DF_i \times BAF) \frac{normal\ year\ energy\ savings}{|normal\ year\ energy\ savings|})$$

See Equation 8.2 in the M&V Specifications

Where:

- h)  $i$  is a year of the maximum time period for forward creation for the project.
- i) *normal year savings* is calculated using Equation 4.
- j)  $AF$  is the accuracy factor for the relevant measurement boundary determined using Table 5 where the “relative precision” means the relative precision of the normal year savings at 90% confidence level.
- k)  $DF_i$  is the decay factor for the relevant measurement boundary for year  $i$ , as set out in Table 4, or determined by applying a persistence model approved by the commission as part of the application for impact report approval to all products installed as part of the activity that were not previously installed at the premises where the project is undertaken.

l) *BAF* is the bias adjustment factor for the measurement boundary (if any).

#### Equation 4 - Normal year energy savings

$$\text{normal year savings} = \sum_t (E_{BM,t} - E_{OM,t}) ERAF_t + E_{int}$$

See Equation 8.4 in the M&V Specifications

Where for each measurement boundary:

- a)  $t$  is an eligible time interval in the normal year.
- b)  $E_{BM,t}$  is the energy consumption for  $t$  from the baseline model.
- c)  $E_{OM,t}$  is the energy consumption for  $t$  from the operating model.
- d)  $ERAF_t$  is the eligible range adjustment factor for  $t$  from the operating model of that measurement boundary
- e)  $E_{int}$  is the total interactive energy savings of the measurement boundary in the normal year, up to a maximum of  $0.1 \times \sum_t (E_{BM,t} - E_{OM,t})$ .

The forward creation method can be used to create VEECs for a maximum period of ten years from the implementation start time (the date and optionally the time at which all project works for all measurement boundaries within a project are complete).

#### 4.3.2 Annual creation method using measured annual energy savings

The annual creation method allows VEECs to be created for measured energy savings for the immediately preceding year. The method depends on setting a baseline model for each measurement boundary for a prior year and then measuring the energy consumed in that measurement boundary during the **reporting period**.

The reporting period is either the twelve month period immediately following the project works end date of the relevant measurement boundary (for the first reporting period) or the twelve month period immediately following the end of the previous reporting period for that measurement boundary.

If a project only has one measurement boundary, the project works end date is the same as the implementation start time. If it has multiple boundaries, the implementation start time is the same as the last project works end date for the whole project (the date and time at which project works for the last measurement for the project are finished). There can be a maximum of ten reporting periods for each measurement boundary.

Each baseline energy model is adjusted to reporting period conditions – for each time interval, the independent variables take on their respective values from the relevant reporting period. As such, the adjusted baseline model indicates what the energy consumption would have been in the measurement boundary during the reporting period, had the energy upgrade not been undertaken.

The difference between the measured energy consumption in the reporting period and the energy consumption determined from the adjusted baseline energy model is the determined **annual savings** from which VEECs can be created. The following year (i.e. the following reporting period), the impact is reported by comparing measured energy consumption with the same baseline energy model adjusted to the conditions of the new reporting period, and so on for subsequent years.

There is more administration required in preparing and lodging an annual impact report every year for ten years compared to forward creation, but more VEECs could be created overall as the actual abatement is measured, rather than using an estimate of the decline in abatement over time.

The method depends entirely on measured values, and so is limited by the project lifetime, up to a maximum of ten years. The annual creation method uses Equations 1, 3 and 5. Equation 1 was described in Section 4.3.1.

### Equation 3 - Energy savings using annual creation or top up method

$$\text{energy savings} = \text{measured annual energy savings} \times (AF \times BAF)^{\frac{\text{measured annual energy savings}}{|\text{measured annual energy savings}|}} \pm \text{previous energy savings}$$

See Equation 8.3 in the M&V Specifications

where for each measurement boundary:

- a) *measured annual savings* is calculated using Equation 5.
- b) *AF* is the accuracy factor determined using Table 5 where the “relative precision” means the relative precision of the measured savings at 90% confidence level.
- c) *BAF* is the bias adjustment factor for the measurement boundary (if any).
- d) *previous energy savings* is the total amount of energy savings calculated using this equation for the previous reporting period (if any), including negative energy savings (if any).

### Equation 5 - Measured annual energy savings

$$\text{measured annual energy savings} = \sum_t (E_{BM,t} - E_{meas,t}) + E_{int}$$

See Equation 8.5 in the M&V Specifications

Where for each measurement boundary:

- a) *t* is an eligible time interval in the reporting period of that measurement boundary.
- b)  $E_{BM,t}$  is the energy consumption for *t* from the baseline model of that measurement boundary.
- c)  $E_{meas,t}$  is the measured energy consumption for *t* at that measurement boundary.
- d)  $E_{int}$  is the total interactive energy savings of the measurement boundary in the reporting period, up to a maximum of  $0.1 \times \sum_t (E_{BM,t} - E_{meas,t})$ .

### 4.3.3 Forward creation with 'top up'

The 'forward creation with top up' method combines features of the previous two methods. This gives the benefit of creating large numbers of VEECs earlier in a project, while maximising the total number by refining estimates with more accurate measured data as it becomes available, rather than accepting the decay in the persistence model. It is administratively more complex than forward creation or annual creation.

To use this method, you will need to have an operating period **and** a reporting period for each measurement boundary for the first year following project works. These may be the same time period, or they may be different (however that reporting period must be a twelve month period which starts immediately after the implementation start time). For the first 'normal year' (i.e. the forward creation part), you should use Equations 1, 2 and 4.

Each 'top up' year - **including** the first year - needs a reporting period (i.e. the annual creation part), where you measure and model every twelve month period from the site's project works end date. For this, you should use Equations 1, 3 and 5. You only need submit an impact report to us once the number of VEECs created through the 'top up' method exceeds those already registered through forward creation. This impact report should contain all of the modelling for each twelve month period from the project's project works end date until that twelve month period. Following the submission of this first impact report using Equations 1, 3 and 5, you must submit an impact report to us every twelve months, until the project ends.

## 4.4 Baseline and operating energy models

There are two statistical modelling methods used in PBA M&V. These are regression analysis and estimate of the mean which are briefly described in the sections below.

### 4.4.1 Regression analysis

Regression analysis is a method used to describe a statistical relationship between a dependent variable (in this case energy consumption) and one or more independent variables. Software which is used to develop a regression model can also be used to determine certain statistical characteristics of the model, including bias fit (the degree to which the model describes the relevant data set, also known as  $R^2$ ) and the uncertainty due to modelling error (also known as t-stat).

If regression analysis is used, the energy model must:

- be based on the value of the measured energy consumption and independent variables during the baseline period where site constants are at their normal values;
- be based on at least 80% of the total number of time intervals in the baseline period; and
- have either:

- at least six times as many independent observations of each independent variable as there are independent variables in the energy model;
- a minimum of one less than at least six times as many independent observations of the independent variables as the number of independent variables in the energy model. Projects using this approach must reduce the Accuracy Factor by 0.1 and demonstrate that independent observations include peak consumption periods at a minimum; or
- for an Impacted Project, the number of independent observations of the independent variables as required by Accounting for COVID-19 Under VEU (2021).

A regression energy model requires six times the number of observations for each independent variable as there are independent variables in the model to avoid an accuracy factor reduction. For example, if you have only one independent variable (e.g., production volume), you must use at least six observations of that variable when building your model (to avoid an accuracy factor reduction). If you have two independent variables (e.g., production volume and ambient temperature), you need to use at least twelve observations of each variable when building your model (to avoid an accuracy factor reduction).

#### 4.4.2 Estimate of the mean

In some cases, it won't be possible to develop a satisfactory energy model using regression analysis – this may be because no independent variables have been identified which affect energy consumption and/or which may result in a poor model fit  $R^2$ . In these cases, estimate of the mean can be used to show the mean energy consumption over the relevant measurement period. An example may be a fixed speed pump, whose energy consumption might be consistent and therefore may not be modelled accurately using regression analysis.

If an estimate of the mean is used, the baseline energy model must:

- be based on the value of the measured energy consumption during the baseline period, where site constants are at their normal values and where the coefficient of variation of the measured energy consumption over the period is less than 15%
- be based on at least 80% of the total number of time intervals in the baseline period.

If estimate of the mean is used, you must demonstrate that the use of an EOTM model is appropriate. This includes assessing whether there are independent variables that significantly affect energy consumption. You may be required to show evidence that you have measured potential independent variables and tested their relationships to ensure that they do not significantly impact energy consumption.

The coefficient of variation or relative standard deviation is the ratio of the standard deviation to the mean. It shows the extent of variability in relation to the average. A coefficient greater than 15% suggests that energy consumption within the measurement boundary is inconsistent.

Estimate of the mean can only be used if the coefficient of variation of the measured energy consumption over the period is less than 15%.

### 4.4.3 Energy models

#### Baseline energy model

A baseline energy model is a model that quantifies electricity, gas, or renewable energy use (i.e. energy use) inside a project measurement boundary and represents conditions before the upgrade is undertaken. A baseline energy model can be established by regression analysis or an estimate of the mean.

For both regression analysis and estimate of the mean, the baseline period must end no more than 24 months, plus any further time allowances outlined in *Accounting for COVID-19 Under VEU* (2021), before the project works start date<sup>7</sup>:

#### Operating energy model

An operating energy model is a model that quantifies energy use after the upgrade is undertaken, and applies only when forward creation is used to create VEECs. An operating energy model can be established by regression analysis or an estimate of the mean.

For both regression analysis and estimate of the mean, the operating period must not start before the project works end date for a given measurement boundary and must end no later than 24 months, plus any further time allowances outlined in *Accounting for COVID-19 Under VEU* (2021), after the implementation start time.

#### Statistical requirements for regression models

When you use regression analysis, you must also use a residual test to ensure that the model is appropriate for your data. The residual tests should be an analysis of the residuals plotted against the independent variable to provide justification of the modelling approach and to identify whether the models could be improved. Where a potential improvement to a model can be made, this may also be an indication that the uncertainty associated with that model has been underestimated.

#### Selecting the measurement periods

For all projects, you must select a measurement period from which to develop your baseline energy model, called the baseline period. If you are using forward creation, you must also select a

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<sup>7</sup> except for easily reversible PBA M&V projects, where baseline data can be measured after works are undertaken, provided the site can be returned to a pre-project state during measurement.

measurement period from which to develop your operating energy model, called the operating period. Annual creation uses only a baseline energy model<sup>8</sup>.

The baseline measurement period must cover a full operating cycle. If this is less than twelve months you may need to provide us with justification and include relevant evidence showing that the selected period includes a full range of operating conditions. We may not accept a baseline measurement period of less than twelve months.

The operating measurement period can be selected in one of three different ways:

- You can select a twelve month measurement period. By using a twelve month measurement period you may be eligible to claim VEECs for up to a full year's worth of savings plus any eligible forward creation depending on the method chosen<sup>9</sup>.
- You may be able to select a measurement period which is shorter than twelve months and justify that it represents a full operating cycle. You must provide us with robust evidence and justification of this. By using an eligible full operating cycle, you may be eligible to claim VEECs for up to a full year's worth of savings<sup>9</sup>. If using **regression analysis** you should ensure that the measurement period allows the full effective range to be met, otherwise you may not be able to claim VEECs for the full year.
- You can make a business decision to select a shorter period which does not include a full range of operating conditions and which may not reflect a full operating cycle. In this case, only a proportion of each year's savings<sup>9</sup> may be eligible to be used to claim VEECs.

If **regression analysis** is used to develop an energy model, then in each case the portion of the twelve month period which is eligible to be used to create VEECs (i.e. the number of eligible time intervals) will depend on the effective range of the independent variables used. Regardless, you must still justify the period chosen with reference to operating conditions and the chosen independent variables. Note that you do not necessarily need to use the same length period for your baseline and operating measurement periods (and for annual creation you may choose a baseline measurement period that is less than twelve months), but you should consider the effect of the chosen lengths on the effective range. In general, the longer the measurement period, the less likely that you will have ineligible time intervals due to issues with the effective range. For more details on effective range please refer to Section 4.5.

For some projects that use **estimate of the mean**, you may be able to use a relatively short measurement period which is reflective of that measurement boundary's complete operating cycle

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<sup>8</sup> For annual creation, measurements after the project works end date for the relevant measurement boundary do not require development of a model. Impact is simply based upon the measured energy consumption over each twelve month period immediately following the project works end date.

<sup>9</sup> If you are using forward creation, the eligible portion of a year's energy savings will be multiplied by a decay factor to include future savings.

if you can provide a robust justification that this can describe its energy consumption over the whole year. If you cannot provide evidence that satisfies us that the selected measurement period shows a complete operating cycle, a longer period must be selected.

All energy models must use measured energy consumption data from at least 80% of the time intervals from the respective measurement period. For example, if you have 365 data measurements over a year for the baseline measurement period, at least 292 points must be used in the baseline model. If substantial amounts of missing data are from the same period, such that we believe it compromises the results (for example if significant chunks of a season are missing), we may consider that this energy model is not reflective and as such a different time period must be used.

An energy model must not be used to calculate energy savings if we are not satisfied, having regard to advice from an AM&VP, that the model provides a reasonably accurate and reliable estimate of measured energy consumption. For more information, refer to the IPMVP.

Measurements, modelling and the design of the data collection/modelling regime can be carried out by a competent M&V practitioner; however, the approved AM&VP who is selected to validate this work during the impact report stage cannot be involved in this.

Concurrent baseline and operating measurement periods may be used for projects which can accurately measure pre-upgrade conditions at the same time as post-upgrade conditions, allowing some projects to reduce their combined baseline and operating periods from 24 to 12 months, offering significant advantages.

While most M&V projects have 24 months of data to show site behaviour and evidence of savings, projects using concurrent measurement periods only have 12 months available. This results in inherently less conservative measurement and verification, necessitating tighter controls. Because of this, a full 12 months for both measurement periods is required, and a 10% threshold for missing data is applied.

It's important to note that the option to use concurrent measurement periods applies only to completed sites which the upgrade was not required to comply with any building code minimum standards or mandatory requirements under any legislation.

Projects adopting this approach should ensure:

- The baseline and operating consumption of upgrades can be independently measured at the same time.
- Upgrades can satisfy the 'On/Off Test method,' meaning they can be turned on and off easily and can be reinstated without affecting the facility's operation.
- The measurement of baseline period site consumption excludes any effects of the upgrade.

Projects using concurrent measurement periods are typically allowed up to 10% missing data per measurement period to satisfy the ESC that a reasonably reliable estimate of emissions abatement is being calculated.

#### 4.4.4 Normal year

A **normal year** is used for forward creation and comprises a set of values for a period of twelve consecutive months for each independent variable and site constant used in the energy models.

The normal year must reflect the typical **mean, variance, and range** for the independent variables in a typical year within the maximum time period for forward creation.

You must provide the following for each time interval in the normal year:

- a value for each independent variable
- a value for each site constant.

The normal year must represent a typical full twelve month operating cycle for the independent variables used to develop the energy models, and it cannot be an average of a number of years. For example, where an independent variable is based on daily ambient temperature, a normal year must include the full seasonality associated with that variable across the year. Such information can be found using typical meteorological year data. A ten year average for each daily temperature would not be appropriate, as this data would not have the typical variance and range for a typical year.

The normal year can either be the baseline year, the operating period year, or some other determined typical year that complies with the requirements stated in this section and the requirements for effective range. The values of each independent variable in a time interval in the normal year must be within the effective range for that time interval to be eligible for VEEC creation (Refer to Section 4.6 for more detail on effective range).

The normal year can also be used where the period under consideration includes events outside the ordinary e.g. unusual heatwaves, floods etc. For further guidance see Chapter 13.1.7 of the IPMVP.

## 4.5 Measurement frequency and time intervals

The **measurement frequency** is how often measurements are taken during a given time period. A **time interval** is the segment of time between regular measurements and its length is therefore determined by the measurement frequency. For example, if the measurements are completed daily, then measurement frequency is considered to be daily and the time interval is 24 hours.

The requirements for measurement frequency, time intervals, and eligible time intervals are:

- The length of a time interval is determined by the nominated measurement frequency for that measurement boundary.
- The first time interval must begin at the start of the measurement period, and all subsequent time intervals must begin immediately after the end of the previous time interval.
- All time intervals must be continuous.
- The length of a time interval used to calculate electricity, gas or renewable energy savings may differ; however, unless the measurement frequency is determined by utility data intervals, time intervals used to calculate savings of the same measurement boundary must be the same length. This means that for the same measurement boundary, time intervals used to create the baseline model must be the same length as those used to either create the operating energy model (in the case of forward creation) or measure energy consumption in the reporting period (in the case of annual creation), unless utility data dictates a different length time interval.
- Whilst the time intervals for both periods must be the same length, the baseline measurement period does not need to be the same length as the operating measurement period (however this may have implications for the effective range).
- Each time interval must include a measured value of energy consumption, independent variables, and site constants, for each fuel type.
- A time interval is eligible to be used in the modelling if all site constants are at standard values.
- A time interval in the normal year is eligible to create VEECs if the value of each independent variable is an amount that is within the effective range as described in Section 4.6 below.

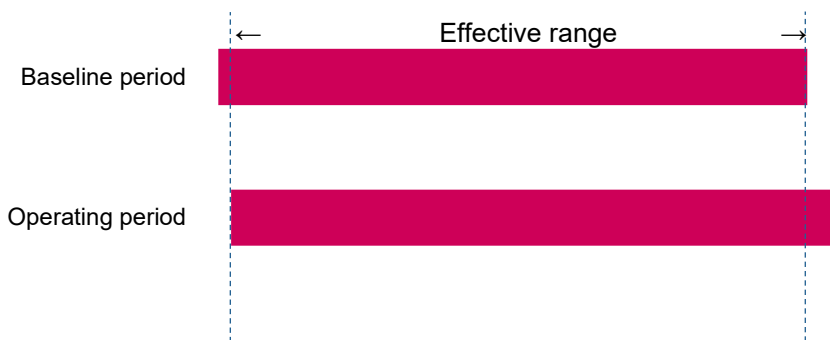
## 4.6 Effective range

The effective range is an important parameter that determines whether a specific time interval can be used for VEEC creation in Equations 4 and 5. A normal year time interval is eligible if all its corresponding independent variables fall within their effective ranges.

If any values of the independent variables are beyond this effective range, then that corresponding time interval is ineligible for VEEC creation. Shorter measurement periods which do not cover the full operating cycle and range of values for each independent variable are likely to affect your VEEC claim.

### Forward creation effective range

For forward creation, the effective range is the overlap between the range of values of independent variables used to develop the baseline energy model and the range of values of independent variables used to develop the operating energy model (refer to Figure 1 and the example in the pull-out box below).



**Figure 1: Forward creation – relationship between baseline period and operating period to determine effective range and therefore the eligibility of normal year time intervals**

Where the value of an independent variable in the normal year falls outside of the effective range, that time interval is ineligible to be used for VEEC creation and is excluded from the normal year. When using forward creation, either the baseline or operating measurement period may be too short and affect the effective range and therefore the eligible time intervals.

Refer to Section 4.4.4 of this document and Section (2.2.6)(1)(b) of the M&V specifications v8 for further details.

#### Using an independent variable that has been manipulated from raw data

If you are using an independent variable which has been manipulated (such as cooling degree days or heating degree days), the raw values from the baseline and operating period must be used to determine the effective range.

For example, if you are using temperature data from the Bureau of Meteorology to determine cooling degree days (CDD) or heating degree days (HDD), the raw minimum and maximum temperature values from the baseline and operating period must be used to determine the effective range of temperatures.

You cannot:

- use an average temperature to determine which time intervals are eligible
- use the normal year independent variable values to determine the effective range (unless the normal year is the baseline or operating period)

#### Example

For a monthly model using forward creation where heating degree days is an independent variable, determine minimum and maximum temperature (T) for each month in the baseline period, operating period, and normal year.

**Table 1: Baseline period, raw temperature (T) data in degrees Celsius for each time interval.**

| Month | Min. T | Max. T | Month | Min. T | Max. T |
|-------|--------|--------|-------|--------|--------|
| 1     | 12.4   | 41.7   | 7     | 2.4    | 19.5   |
| 2     | 12.1   | 37.4   | 8     | 0.8    | 20     |
| 3     | 9.6    | 35.1   | 9     | 3.4    | 24.2   |
| 4     | 6.2    | 29.9   | 10    | 4.7    | 28.2   |
| 5     | 5.2    | 24.4   | 11    | 7.7    | 34.3   |
| 6     | 3      | 19.1   | 12    | 10.3   | 38     |

**Table 2: Operating period, raw temperature (T) data in degrees Celsius for each time interval.**

| Month | Min. T | Max. T | Month | Min. T | Max. T |
|-------|--------|--------|-------|--------|--------|
| 1     | 11.7   | 42.9   | 7     | 3.1    | 17.4   |
| 2     | 10.8   | 34     | 8     | 3.3    | 20.7   |
| 3     | 8.5    | 32.1   | 9     | 4.3    | 26.3   |
| 4     | 7.1    | 23.5   | 10    | 6.3    | 29.5   |
| 5     | 4.5    | 21.1   | 11    | 8.4    | 36     |
| 6     | 1.7    | 18.4   | 12    | 9      | 33.7   |

Find the lowest minimum temperature and highest maximum temperature for the baseline period and operating period.

Since this example is using forward creation, the effective range is the overlap between the ranges of values in the baseline period and operating period (between the broken lines in Figure 1).

Using the data from Table 1 and Table 2 the effective range is between 1.7°C and 41.7°C.

Where the minimum or maximum temperature for a normal year time interval fall outside the effective range, that time interval is ineligible for VEEC creation (refer to Table 3).

**Table 3: Raw temperature (T) data in degrees Celsius for each time interval in the normal year and whether it is eligible for VEEC creation.**

| Month | Min. T | Max. T | Eligible | Month | Min. T | Max. T | Eligible |
|-------|--------|--------|----------|-------|--------|--------|----------|
| 1     | 12.9   | 44.1   | FALSE    | 7     | 3      | 19.4   | TRUE     |
| 2     | 11.8   | 38.2   | TRUE     | 8     | 2.3    | 19.4   | TRUE     |
| 3     | 9.1    | 38.1   | TRUE     | 9     | 3.6    | 26.2   | TRUE     |
| 4     | 6.7    | 30.3   | TRUE     | 10    | 4.2    | 33.8   | TRUE     |
| 5     | 6.2    | 22.8   | TRUE     | 11    | 7.6    | 40.9   | TRUE     |
| 6     | 3.5    | 19.5   | TRUE     | 12    | 9.8    | 43.5   | TRUE     |

This exclusion of the out-of-range value from the normal year will result in reduced VEEC creation for every year within the period of forward creation.

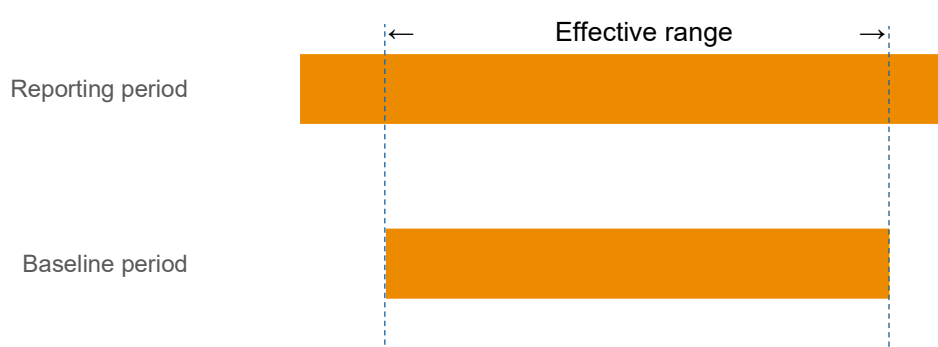
### Annual creation effective range

For annual creation, the effective range is simply the range of values of the independent variables used to create the baseline energy model (refer to

Figure 2). In the annual creation method, a reporting period is a fixed twelve month period. Therefore, only a shorter baseline measurement will affect the effective range and eligible time intervals for VEEC creation.

For a reporting period time interval to be eligible, the values of all corresponding independent variables must sit within their effective range (unbroken lines in Figure 2). For any time interval where the corresponding independent variable falls outside the effective range, that time interval is excluded from the reporting period.

Refer to Section (2.2.6)(1)(a) of the M&V specifications v8 for further details.



**Figure 2: Annual creation – relationship between baseline period and reporting period to determine effective range and therefore the eligibility of time interval**

## **4.7 Measurement boundaries**

A measurement boundary should define what is affected by the upgrade, and includes all energy consuming products installed, removed, adjusted or otherwise affected in implementing that activity, and every device co-metered with those products.

It may be necessary to have more than one measurement boundary to describe the impact of an upgrade. For example, it may be necessary to have a gas measurement boundary and an electricity measurement boundary. If there are multiple sites in a project then there will also be multiple measurement boundaries, with at least one per site.

A project is undertaken to install a cogeneration plant to offset electricity consumption. However, as a result of this, gas consumption increases significantly and cannot be treated as an interactive effect. Therefore, there must be a measurement boundary for electricity consumption and a measurement boundary for gas consumption to describe the impact of the activity, so that energy consumption for both sources can be determined before and after installation.

Energy consuming equipment or components may be excluded from a measurement boundary if it is impractical or disproportionately costly to measure changes in the energy consumption resulting from the project. We must be advised and assured with appropriate evidence that the change in the energy consumed is insignificant; or the changes in energy consumption are accounted for in the interactive energy savings.

## **4.8 Measured energy consumption**

Measured energy consumption is the measured energy consumed by all equipment within the measurement boundary. Where a project has many similar activities at the same site, measured energy consumption for that site can be determined from measurements of a sample of the activities at that site, if we are satisfied that:

- the measured energy consumption of each activity can be reasonably described by the same energy model
- the sampling methods produce a random sample
- calculation of the relative precision used to determine the accuracy factor includes quantification of the impact of the sampling.

Measured energy consumption requires the direct measurement of all key parameters. For example, the energy from gas usage typically requires an integrated measurement of volume, temperature and pressure. In some cases it is not possible to measure all of these parameters.

Only in cases where the commission can be convinced that it is not possible for these parameters to be measured, may we allow alternative approaches to be proposed. Evidence and appropriate justification must be provided to support claims that a parameter was not able to be measured.

If you measure energy consumption in a condition which is different from the real working conditions you will need to justify this and provide evidence that differences in energy consumption between the two conditions is not statistically significant.

## 4.9 Site constants and standard values

A site constant is a parameter of the project site that affects the energy consumed within the measurement boundary but does not vary under normal operating conditions. Site constants include parameters like serviced floor area for a building, or the number of shifts in a day. It must be an unaltered number that applies to each time interval. Each measurement boundary must have one or more site constants monitored and recorded.

A standard value is the value the site constant is expected to have under normal operating conditions. An M&V professional can advise on the appropriate identification of site constants.

When choosing site constant(s), it's crucial to consider the sites characteristics and look for values that accurately represent typical site conditions. For example, temperature setpoints with seasonal variations (like swimming pools) are not constant, meaning that they are not an appropriate choice of site constant. Ensure you can support the chosen constant by using data from trusted sources, such as SCADA systems, to validate your choices.

## 4.10 Interactive energy savings

Interactive energy savings are energy savings due to the project that are outside the measurement boundary. They can be either a positive saving or a negative saving (where energy consumption increases) and have been excluded from the measurement boundary due to being insignificant or sufficiently small relative to total energy savings for a project.

Total interactive energy savings are limited to a maximum of 10% of the savings determined using the energy models, for all energy sources.

### Interactive energy savings example 1.

Savings in heating, ventilation and air conditioning (HVAC) due to lighting upgrades; more efficient lighting products produce less heat, meaning that air conditioning does not need to work as hard. This saves additional energy in the HVAC system in summer, and costs more heating energy in winter.

## Interactive energy savings example 2.

Optimisation of electrical heating, ventilation, and cooling equipment at a site with gas heating. Although the savings are predominantly electricity, they are likely to impact gas consumption due to improved heating efficiency and reduced conflict of heating and cooling. A reduction in gas consumption is likely to be achieved. You are required to acknowledge these interactive effects in the M&V plan and quantify them in the impact report with supporting justification.

Interactive energy savings must be estimated with a repeatable method that uses site- and project-specific data. The method must be a generally accepted estimation approach for the energy type involved and must be used to estimate interactive energy savings in all calculations for the project.

An M&V professional can advise on the appropriate identification of interactive energy savings.

A site may have multiple measurement boundaries, provided there are no interactive effects between these boundaries.

### 4.11 Counted savings

Counted savings are the reduction of carbon dioxide equivalent (in tonnes) of greenhouse gases represented by certificates created in respect of activities undertaken within a measurement boundary after the start of the baseline period and before the end of the operating period.

An adjustment may be made to counted savings in respect of activities prescribed by the principal VEET Regulations if one of the following occurs:

- For projects using the forward creation method, where the adjustment corrects for the proportion of eligible time intervals in the normal year.
- The adjustment corrects for the number of years that the savings coincide with the remaining eligible annual reporting periods.
- The adjustment is required for compliance with Regulation 14(b) of the PBA Regulations.

If the energy consumer has undertaken an additional energy saving project during or after the baseline period, and this additional abatement cannot be considered part of the approved scoping plan, then the abatement relating to this cannot be claimed as VEECs under this project. These additional savings must be accounted for as 'counted savings' in Equation 1.

A project may only claim VEECs for its approved scope of works. When two or more separately approved projects occur at similar times within the same measurement boundary, they may need to use counted savings to apportion abatement between the approved projects.

If projects are subject to different emissions factors, this may be considered by apportioning energy savings between the projects to remove the counted savings.

## 4.12 Renewable energy and other onsite generation

### 4.12.1 Installing renewable energy generation as part of a project

A project may create VEECs by using renewable energy generation in the following ways:

- installing renewable energy generating products which reduce the energy consumed within the measurement boundary
- fuel switching to a renewable energy source which reduces the greenhouse gas emitted from the measurement boundary, including the installation of a solar photovoltaic (PV) array.

If energy generating products are installed as part of the project (i.e. if they are used to claim VEECs), then they must be included within the measurement boundary. No certificates can be claimed for energy exported to the grid.

If energy generating equipment is installed as part of a project and is already being used to claim benefits under another prescribed greenhouse gas scheme, you cannot claim VEECs for the same abatement. Please refer to Section 3.4 for further details. You may be able to claim VEECs where you can show that you have only claimed part of the abatement under the other prescribed scheme. For example, you may be able to claim Small-scale Technology Certificates (STC) for some of the abatement related to a solar PV project under the Renewable Energy Target (RET) scheme, and claim VEECs for the remainder of the abatement. You will need to be able to clearly show that certificate claims are for separate abatement.

If a new renewable energy source is introduced for which savings are claimed and which has a non-zero emissions factor, then the emissions associated with that source must be accounted for in VEEC calculations as a negative saving (according to the emission factors referenced in the M&V Specifications).

A concurrent measurement period (CMP) approach can be used when the effects of an upgrade can be temporarily suspended so that conditions prior to the upgrade being undertaken can be measured. A CMP approach measures the baseline and operating period at the same time. Depending on the site's energy configuration, the baseline and operating energy equations for a simplified site might be:

$$\text{Baseline energy} = \text{NMI (Import)} + \text{New Solar PV Array Generation} - \text{NMI (Export)}$$

$$\text{Operating energy} = \text{NMI (Import)}$$

Note that export cannot be used to reduce operating consumption. While specific projects may require more tailored equations, it's crucial to create a conservative model representing energy consumption in the absence of the upgrade.

#### 4.12.2 Sites with onsite generation

Any planned or pre-existing onsite generation within the measurement boundary must be accounted for. Energy generated from renewable and non-renewable sources must use emissions factors as detailed in section 2.1 of the Measurement and Verification Specifications.

In the case of Option B, where onsite generation occurs outside the measurement boundary, the appropriate grid emissions factor should be used as per the Measurement and Verification Specifications.

A calculation method will need to be provided in the M&V plan showing how the onsite generation and any export will be accounted for in energy consumption calculations.

If excess onsite generation cannot be exported due to a cap, then that excess generation does not result in abatement. In this event that excess would need to be added to the energy consumption for that time interval.

Energy purchased from renewable sources as part of an energy retailer agreement, such as Greenpower, does not count as a renewable energy source for the purposes of PBA M&V. As such, if the site has such an agreement in place it is unlikely to affect its eligibility to create VEECs for energy savings under the method.

#### 4.12.3 Solar inverter recommendations

Although there are already requirements for grid connection of energy systems via inverters, including AS/NZS 4777 and specific Distribution Network Service Provider (DNSP) requirements, we recommend that sites have appropriate interconnectivity arrangements in place to enable future grid and customer benefits. To achieve this, inverters should ideally have appropriate technical capability to:

- participate in future dynamic connection agreements
- facilitate 'a direct trip scheme' from the electricity distributor's control centre.

### 4.13 Impact assessment

The impact is the difference in electricity, gas or renewable energy used within a measurement boundary after an upgrade has been carried out.

For forward creation, the impact is the difference between the energy consumption determined from the baseline energy model and the energy consumption determined from the operating energy model. In this case both models must be normalised using routine-adjustment such that all independent variables for each time interval take their values from the normal year (refer to Section 4.4.4 for an explanation of the normal year). The impact assessment must be determined using

measurements from an operating period which ends within 24 months of the project works end date (i.e. i.e. when normal operations are capable of commencing).

For annual creation, the impact is the difference between the energy consumption determined from the baseline energy model and the measured energy consumption for each time interval in the reporting period. In this case, the baseline energy model must be routinely-adjusted such that all independent variables for each time interval take on the values from the reporting period. The reporting period starts on the project works end date (i.e. when normal operations are capable of commencing), or immediately after the previous reporting period. There can be up to ten reporting periods.

If your project has been affected by a State of Disaster or State of Emergency, such as COVID-19, please refer to [Accounting for COVID-19 Under VEU \(2021\)](#) for details on how to account for this in the impact report.

The impact report must contain information and evidence to support the claim of whether the project is impacted or not.

Measurements, modelling, and the design of the impact assessment/modelling regime can be carried out by a competent M&V practitioner; however, the AM&VP who is selected to validate these initial pieces of work during the impact report stage cannot be involved in them.

The AM&VPs report must be included with the application for impact report approval form, and we must have approved both before VEECs can be created.

#### **4.14 Non-routine events and adjustments**

The M&V method includes provisions to accommodate a State of Disaster or State of Emergency, site disruptions or periods of energy consumption that do not reflect typical site conditions. During unexpected events, operational changes within facilities can cause prolonged disruptions or unusual energy consumption patterns beyond the standard allowable periods.

Projects that are materially affected by a State of Disaster or State of Emergency, are considered an impacted project. Impacted projects must follow Accounting for COVID-19 Under VEU (2021).

An 'Impacted Project' is defined as a project where a state of emergency, state of disaster, or other non-routine event materially affects one or more measurement boundaries used to calculate greenhouse gas reductions.

Non-routine events refer to unexpected changes in energy use within the measurement boundary that are not accounted for in energy savings calculations and are unrelated to the upgrade.

If the project is an impacted project, then as a first option, all projects must ascertain if they can first discard up to 20% of the data in a baseline or operating/reporting period to comply with VEU's M&V method. All projects that have occurred in an impacted period must provide supporting evidence to demonstrate if the site was not impacted.

Accounting for COVID-19 Under VEU (2021) provides a step-by-step approach for affected projects. The outlined steps need to be followed in order of priority to determine how they need to be implemented for the project. Some impacted projects may be required to follow one of the following three sub-methods when an eligible energy model is unable to be made:

- Mini method
- Avoided Energy Method
- Usual but Accounting for COVID method.

If other unexpected events occur, which may be identification of changes to a site constant value, that may constitute a potential non-routine event. You must first determine if the event had a significant impact on energy savings calculations.

Identification of changes to a site constant value constitutes a potential non-routine event.

Projects materially impacted by a non-routine event may use the statistical methods prescribed in the mini method in Accounting for COVID-19 Under VEU (2021). These projects must provide evidence to explain the nature of the event, describe logically how energy consumption was affected by this event, support the claim that the event was unexpected, and that the mini method was required to be able to create an eligible model.

## **4.15 Persistence model**

The persistence model provides an estimate of the expected lifetime of an energy consuming product (in whole years). It applies a decay factor representing the annual decline in performance due to the type of product, how it is used and the environment it is used in.

The persistence model is only relevant if a forward creation model is used. It is not relevant for annual creation.

There are currently three options for persistence models:

- the NSW Office of Environment and Heritage (OEH) persistence model range (refer to the PIAM&V tool and user guide found on the OEH website)
- apply to the commission to use an alternative model
- the default persistence model (shown in Table 4)

The default persistence model is the only model available which is not technology specific. The OEH PIAM&V tool provides specific persistence models for a range of technologies and will

provide greater validity than the default model. If the technology you are using is not found in the PIAM&V tool, then you can consider either using the default model or proposing your own model.

You can propose a persistence model if you have significant experience and significant data on the performance of a product in a wide range of environments and patterns of use. The commission must approve a new persistence model before it can be used as part of the impact report. You should discuss the proposed persistence model with us as early as possible in the project (preferably at the project plan stage) to determine its eligibility. Refer to (25)(b) of the M&V Specifications for further information on what we must consider when determining whether a proposed persistence model is acceptable.

Consider these points when choosing a persistence model:

- Where two or more alternative persistence models could be valid for use, you must use the model which best describes the project type and its installation environment (i.e. the most valid model)
- When choosing between equally valid persistence models, the most conservative persistence model must be used
- If multiple upgrades are occurring within a single measurement boundary then:
  - the persistence model for the technology that contributes to greater than 80% of the total annual energy savings may be used, or
  - the most conservative model must be used.

You will need to provide us with logical and/or numerical justification to support your choice of persistence model. We may reject the use of a persistence model if we are not assured that the model provides the most appropriate or most conservative set of yearly decay factors when applied to more than one product.

**Table 4: Default persistence model with decay factor over time**

| Year ( <i>i</i> ) | Decay factor |
|-------------------|--------------|
| 1                 | 1.00         |
| 2                 | 0.80         |
| 3                 | 0.64         |
| 4                 | 0.51         |
| 5                 | 0.41         |
| 6                 | 0.33         |
| 7                 | 0.26         |
| 8                 | 0.21         |
| 9                 | 0.17         |

| Year ( <i>i</i> ) | Decay factor |
|-------------------|--------------|
| 10                | 0.13         |

## 4.16 Uncertainty and accuracy calculations

Measuring any physical quantity includes errors. In M&V we are concerned with errors that contribute to the differences between modelled and true energy use.

The accuracy of any measured value is properly expressed as the range the true value is expected to fall in, with the level of confidence.

A meter measures consumption as 5,000 units with a precision of  $\pm 100$  units, and a confidence level of 95%. This means that 95% of the readings of the same true value are expected to be between 4,900 and 5,100 units, otherwise known as the 95% confidence interval.

Three key topics in dealing with uncertainty and accuracy in M&V projects are:

- establishing the energy consumers' acceptable savings accuracy during the M&V planning process (noting that this affects the accuracy factor, and hence the VEEC claim)
- determining the precision of energy consumption metering that will be used in the project
- reporting the savings with no more significant digits than the least number of significant digits in metered quantities, estimates or constants used in quantification.

These are described in more detail in subsequent sections.

### 4.16.1 Accuracy factor

The acceptable accuracy factor relates to the level of uncertainty that you as the AP are prepared to accept. The accuracy factor is determined by the relative precision of reported savings, which is based on the combined precision of measurements, modelling, and sampling across the lifetime of the project. It will impact the number of VEECs which can be created for an activity (refer to Equations 2 and 3 in Section 4.3). The more precise the reported energy savings are, the greater the accuracy factor and therefore the greater the number of VEECs which can be created for an activity.

Businesses and you as the AP are encouraged to check the calibration of existing and installed meters and check if they are correctly installed in suitable locations. You need to weigh up the extra cost of more precise metering versus the reduction in VEECs that may be created as a result of less precise metering or estimation. You should seek independent M&V and financial advice if unsure.

When determining savings, it is feasible to quantify many uncertainty factors, but usually not all of them. Therefore, when planning an M&V process, you report both quantifiable uncertainty factors

and qualitative elements of uncertainty. The objective is to recognise and report all uncertainty factors, either qualitatively or quantitatively.

To ensure acceptable levels of uncertainty, errors must be managed when developing and implementing the M&V plan. Process characteristics which should be carefully reviewed to manage accuracy are:

- Instrumentation – measurement equipment errors are due to calibration, inexact measurement, or improper meter selection, installation, or operation.
- Modelling – the inability to find mathematical forms that fully account for all variations in energy use. Modelling errors can be due to inappropriate functional form, inclusion of irrelevant variables, exclusion of relevant variables, or inaccuracies in the capture of independent variable data.
- Sampling – use of a sample of the full population of items or events to represent the entire population introduces error as a result of the variation in values within the population, or biased sampling. Sampling may be done in either a physical sense (i.e. only 2% of the lighting fixtures are measured) or a temporal sense (instantaneous measurement only once per hour).
- Interactive effects (beyond the measurement boundary) that are not fully included in the savings calculation methodology.
- Estimation of parameters rather than measurement. You can minimize the variation between the parameter's estimated value and its true value through careful review of the upgrade design, careful estimating of the parameter, and careful upgrade inspection after installation.

Methods of quantifying, evaluating, and reducing some of these uncertainties are discussed in Appendix B of the IPMVP. Chapter 8.5 discusses some issues in establishing the correct level of uncertainty for any project. Appendix B - 1.2 defines how large savings must be, relative to statistical variations in baseline data, for results to be valid. The model for relating accuracy factors to the relative precision of data is found in Table 1 in M&V specifications. It is also shown in Table 5 below.

**Table 5: Accuracy factors for mean and regression analysis methods based on relative precision**

| Relative precision | Accuracy factor if an energy model for the project is developed using an estimate of the mean | Accuracy factor if all energy models for the project are developed using regression analysis |
|--------------------|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
| < 25%              | 0.9                                                                                           | 1                                                                                            |
| 25% to < 50%       | 0.8                                                                                           | 0.9                                                                                          |
| 50% to < 75%       | 0.7                                                                                           | 0.8                                                                                          |
| 75% to < 100%      | 0.5                                                                                           | 0.6                                                                                          |
| 100% to < 150%     | 0.3                                                                                           | 0.4                                                                                          |

|                |     |     |
|----------------|-----|-----|
| 150% to < 200% | 0.1 | 0.2 |
| >200%          | 0   | 0   |

#### 4.16.2 Metering

Using a meter other than a utility meter may be a requirement for your project. However, when choosing a meter, you should consider the risk of data issues which may affect your ability to perform measurement and verification of the project. We recommend that you consider, as a minimum, the following items:

- calibration of metering (without recent records of meter calibration, projects will need to make justifiable, conservative assumptions on metering accuracy)
- the benefits to the project
- costs (including cost of the meter, installation, equipment shut down during installation, testing and commissioning, etc.)
- accuracy and precision
- data collection and management methods (including frequency and granularity of readings, data storage and maintaining any cloud-based services, etc.)
- power supply of the meter and any data storage device (including the effect of any interruptions on data storage capability)
- maintenance (including recalibration needs, fault detection and alerts, etc.).

#### Meter calibration

How precise the metering for your project is depends on what type of metering suits the project or budget and is decided on by you. Using a fiscal utility meter from a registered retailer for gas or electricity is assumed to be 100% accurate, and we will not require evidence of the precision or calibration. An example is using a NMI (the National Metering Identifier given to each electricity meter connected to the national electricity network) to meter electricity or MIRN (the Metering Identification Reference Number given to each gas meter connected to the natural gas network) to meter gas for the project. However, for all other energy metering equipment, such as use of sub meters or portable meters, we require you to provide evidence of the equipment's precision. This may be a manufacturer's statement and documentation showing that it is within the recommended calibration period (i.e. a calibration certificate). Note that we can assume a brand new meter is at calibration for the first calibration period; only a record of purchase and install would be needed.

If you cannot produce any evidence, or the documents you have provided show that the equipment is out-of-date, then we may assess how close to the specified precision the metering is (which is likely to be based on how far outside the calibration period this is). Also note that calibrating the equipment after the measurement has been done will only count for future measurements and not prior measurements.

Further discussion on use and calibration of meters can be found in section 12.4.2 of IPMVP Core Concepts.

#### 4.16.3 Significant digits

Significant digits are covered in more detail in Section 12.6.3 of the IPMVP. The key takeaway is that the accuracy of project metering must be designed with the acceptable project accuracy in mind.

The significant digits of a number are the digits that carry meaning. This includes all digits except:

- leading zeros
- trailing zeros when they are merely placeholders
- spurious digits.

Spurious digits appear when calculations are carried out to greater precision than the original data, or measurements are reported to a greater precision than the equipment supports. These create false precision. Numbers are often rounded to avoid reporting insignificant figures for simplicity rather than to indicate measurement precision.

The key rule is to report the savings with no more significant digits than the least number of significant digits in metered quantities, estimates or constants used to calculate them. For instance, if the least accurate meter measures four significant figures, then all results calculated from that value must be reported in no more than four significant figures. VEEC figures are rounded in one step at the end for each measurement boundary.

### 4.17 Missing or lost data

Data loss and how it will be measured must be established in the M&V plan. The M&V plan must identify a method for dealing with missing or erroneous data in the measurement periods. There are different options when dealing with missing data for dependent and independent variables.

The impact report should clearly identify all instances of missing data along with how these were dealt with, giving reasons for the option chosen as well as any relevant evidence to support this. Note that missing data should be dealt with in a consistent manner, for example, if you are replacing missing independent variable data with data from the previous year, this should be chosen consistently for all missing data points.

#### Dependent variable data

Where dependent variable data is missing, you should deal with this in the following order:

1. Consider moving the measurement period
2. Use site constants to remove ineligible time intervals (i.e. when site constant is not at its normal value)
3. Remove the time interval giving clear reasons for omission.

## Independent variable data

Where independent variable data is missing, you should deal with this in the following order:

1. Use a value from an equivalent time period to replace that data, where appropriate (e.g. the same interval in a comparable year).
2. Move the measurement period to avoid having missing data.
3. Propose another option to us, justifying why options one and two are not appropriate for your project.

Note: Baseline data comprises factual information about energy and independent variables as they existed during the baseline period. It's crucial not to substitute baseline data with modelled data. If baseline data are missing or insufficient, efforts should be made to obtain alternative real data or adjust the baseline period to include only real data. The impact report must document the source of all data used.

For further information, please refer to IPMVP (International Performance Measurement and Verification Protocol), 2022 Measurement & Verification Data Issues 12.5.

## 4.18 Advanced M&V method

The advanced M&V method follows the same methodology as standard M&V projects, as set out in the rest of this section, without the requirement for project plan approval. This reduces the administrative requirements to complete M&V projects for APs with extensive experience submitting quality standard M&V projects in the VEU program.

To be eligible to complete advanced M&V projects, APs must be accredited for PBA advanced M&V. For more details on PBA advanced M&V accreditation please refer to the [Accredited persons webpage](#).

While there is no requirement for an M&V plan to be submitted to us under the advanced M&V method, it is expected that an M&V plan will still exist for all M&V projects.

Applicants for all advanced M&V projects may submit a project plan as part of the application process. A project plan is recommended to be submitted if there are any concerns over your proposed approach.

## 5. Specified measurement methods

### 5.1 Introduction

The specified measurement methods present alternative pathways to the M&V method as detailed in Section 4. There are five specified measurement methods which may be available for SMM projects, depending on the nature of the upgrade. These offer streamlined application pathways where certain conditions, as listed under the specified measurement methods, are met. While the specified measurement methods are based on a reduced M&V methodology and there will be some commonalities, SMM projects should be considered separate to M&V projects for the purposes of this guidance. There is no requirement for SMM project pathways to be used for the upgrade types detailed in the five specified measurement methods. The standard M&V project pathway may also be used instead.

It is important to note:

- There is no requirement for project plan approval for SMM project applications<sup>10</sup>
- All specified measurement methods use the forward creation VEEC calculation method as described in section 4.3.1, with specific carbon dioxide equivalent calculations for each specified measurement method

Each specified measurement method has its own conditions and requirements, which are detailed in sections 5.2 to 5.6.

While there is no requirement for an M&V plan to be submitted to us for SMM projects, it is expected that a M&V plan will still exist for all M&V projects.

### 5.2 SMM 1: Weather normalised whole of site electricity measurement (option C)

This specified measurement method is used in scenarios where an upgrade is implemented to reduce electrical energy consumption where the consumption of electrical energy is weather dependent. In this case a full operating cycle is assumed to be a twelve-month period. Specified measurement method 1 cannot be used for projects where the upgrade is the installation of rooftop solar or any other form of on-site electricity generation.

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<sup>10</sup> The VEU Registry system currently requires submission of a project plan in order to progress to impact report submission stage. The SMM and advanced M&V project plan declaration can be downloaded from the [Measurement and Verification webpage](#) declaring that a M&V plan is not being submitted for the chosen method. This template must be completed and submitted to satisfy the VEU Registry system requirements.

### 5.2.1 Determining savings

This specified measurement method requires the use of option C (whole facility) for determining savings, as described in section 4.2.2. Data sources that are considered suitable are:

- Electricity data collected from a utility billing meter at the premises;
- Weather or temperature data from the Bureau of Meteorology or another reliable source measured in a location applicable for the premises; and
- Optionally, if the premises has pre-existing solar PV, solar radiation data from the Bureau of Meteorology or another reliable source measured in a location applicable for the premises.

The project must be estimated to save equal to or greater than 10% of the metered electricity of the site or the expected standard error of savings must be less than half of the expected savings.

Carbon dioxide equivalent abatement from forward creation using normal year energy savings is calculated using Equation 6:

#### Equation 6

$$\text{carbon dioxide equivalent} = \sum_j (\text{savings}_j \times EF_j \times RF_j \times AF_j \times PF_j) - \text{counted savings}$$

See Equation 3.1 in the M&V Specifications

where:

- $j$  is the measurement boundary number in the case that there are multiple measurement boundaries included in one project.
- $\text{savings}_j$  is the normal year savings calculated in MWh using Equation 7 for measurement boundary  $j$
- $EF_j$  is the emissions factor for that measurement boundary
- $RF_j$  is the regional factor for that measurement boundary, which is 0.98 if the premises is in metropolitan Victoria or 1.04 if the premises is in regional Victoria, as defined in the Locations Variable List in the Victorian Energy Upgrades Specifications 2018.
- $AF_j$  is the accuracy factor for the measurement boundary, being 1
- $PF_j$  is the persistence factor for that measurement boundary, and
- $\text{counted savings}$  is a variable determined in accordance with section 4.11

Normal year energy savings are calculated using Equation 7:

#### Equation 7

$$\text{normal year savings} = \sum_t (E_{BM,t} - E_{OM,t}) ERAF_t$$

See Equation 3.2 in the M&V Specifications

where:

- (a)  $t$  is an eligible time interval in the normal year of that measurement boundary
- (b)  $E_{BM,t}$  is the energy consumption for  $t$  from the baseline model of that measurement boundary
- (c)  $E_{OM,t}$  is the energy consumption for  $t$  from the operating model of that measurement boundary
- (d)  $ERAF_t$  is the eligible range adjustment factor for  $t$  from the operating model of that measurement boundary

### 5.2.2 Modelling requirements and conditions

The statistical modelling method which may be used for specified measurement method 1 is regression analysis, as described in section 4.4, with the normal year based on either:

- Historical weather data from the Bureau of Meteorology from the nearest suitable weather station to the premises, for the calendar year or financial year directly prior to the commencement of works; or
- A typical meteorological year of data for a suitable location

The requirements for measurement, modelling and calculation of energy savings apply for specified measurement method 1 as described in sections 4.5 to 4.17, with the following exceptions:

- The eligible measurement boundary must align with the boundary of the electricity site meter(s) for the premises
- The modelling accuracy factor is 1
- Interactive savings are not accounted for – if the project has interactive savings greater than 1% of the energy for the measurement boundary an alternative method should be used
- The persistence factor is 9 (for a 10-year projection of savings)

## 5.3 SMM 2: Weather normalised whole of site gas measurement (option C)

This specified measurement method is used in scenarios where an upgrade is implemented to reduce gas energy consumption where the consumption of gas energy is weather dependent. In this case a full operating cycle is assumed to be a twelve-month period.

### 5.3.1 Determining savings

This specified measurement method requires the use of option C (whole facility) for determining savings, as described in section 4.2.2. Data sources that are considered suitable are:

- Gas data collected from a utility billing meter at the premises
- Weather or temperature data from the Bureau of Meteorology or another reliable source measured in a location applicable for the premises; and

The project must be estimated to save equal to or greater than 10% of the metered gas energy of the site or the expected standard error of savings must be less than half of the expected savings.

Carbon dioxide equivalent abatement from forward creation using normal year energy savings is calculated using Equation 8 below.

### Equation 8

$$\text{carbon dioxide equivalent} = \sum_j (\text{Savings}_j \times EF_j \times AF_j \times PF_j) - \text{counted savings}$$

See Equation 4.1 in M&V Specifications

where:

- (a)  $j$  is the measurement boundary number in the case that there are multiple measurement boundaries included in one project
- (b)  $\text{savings}_j$  is the normal year savings calculated in GJ using Equation 9 for measurement boundary  $j$
- (c)  $EF_j$  is the emissions factor for that measurement boundary
- (d)  $AF_j$  is the accuracy factor for the measurement boundary, being 0.9
- (e)  $PF_j$  is the persistence factor for that measurement boundary, and
- (f)  $\text{counted savings}$  is a variable determined in accordance with section 4.11

Normal year energy savings are calculated using Equation 9:

### Equation 9

$$\text{normal year savings} = \sum_t (E_{BM,t} - E_{OM,t}) ERAF_t$$

See Equation 4.2 in M&V Specifications

where:

- (a)  $t$  is an eligible time interval in the normal year of that measurement boundary
- (b)  $E_{BM,t}$  is the energy consumption for  $t$  from the baseline model of that measurement boundary
- (c)  $E_{OM,t}$  is the energy consumption for  $t$  from the operating model of that measurement boundary
- (d)  $ERAF_t$  is the eligible range adjustment factor for  $t$  from the operating model of that measurement boundary

#### 5.3.2 Modelling requirements and conditions

The statistical modelling method which may used for specified measurement method 2 is regression analysis, as described in section 4.4, with the normal year either based on either:

- Historical weather data from the Bureau of Meteorology from the nearest suitable weather station to the premises, for the calendar year or financial year directly prior to the commencement of works; or
- A typical meteorological year of data for a suitable location

The following additional requirements apply to the baseline regression model for this specified measurement method:

- The baseline model may have one less than at least six times as many independent observations of the independent variables as the number of independent variables in the energy model without a reduction in accuracy factor for this specified measurement method.
- The baseline period must not end more than 36 months before the day work for the purposes of the upgrade has commenced at the premises.

The requirements for measurement, modelling and calculation of energy savings apply for specified measurement method 2 as described in sections 4.5 to 4.17, with the following exceptions:

- The eligible measurement boundary must align with the boundary of the gas site meter(s) for the premises
- The modelling accuracy factor is 0.9
- Interactive savings are not accounted for – if the project has interactive savings an alternative method should be used
- The persistence factor is 9 (for a 10-year projection of savings)

## **5.4 SMM 3: Retrofit isolation (Option B) for non-seasonal motors and rotating equipment**

This specified measurement method is used in scenarios where an upgrade is implemented to reduce energy consumption for motors and other rotating equipment where the consumption of energy is not materially impacted by seasonal changes. Examples may include rotating equipment installed as components in carpark ventilation systems, food processing (drying, roasting or packing) systems, conveyor systems, material handling systems, blower systems, air compressors, grinding and crushing processes, and elevators and escalators where the operational cycle is thirty days or less.

Rotating equipment that forms part of HVAC systems, cool rooms, refrigeration systems, agricultural irrigation or agricultural ventilation systems that are materially impacted by seasonal changes, or have seasonal production cycles or production cycles longer than thirty days, do not meet the criteria for this specified measurement method.

### **5.4.1 Determining savings**

This specified measurement method requires the use Option B (retrofit isolation) for determining savings, as described in section 4.2.1. Measurement boundaries for specified measurement method 3 are determined according to section 4.7, and if a statistically valid sampling approach has been applied, the measurement boundary may apply only to the sample of the energy consuming requirements.

Carbon dioxide equivalent abatement from forward creation using normal year energy savings is calculated using Equation 10 below.

#### Equation 10

$$\text{carbon dioxide equivalent} = \sum_j (\text{Savings}_j \times EF_j \times RF_j \times AF_j \times PF_j) - \text{counted savings}$$

See Equation 5.1 in M&V Specifications

where:

- (a)  $j$  is the measurement boundary number in the case that there are multiple measurement boundaries under one project
- (b) *Savings* is calculated in MWh using Equation 11
- (c)  $EF$  is the emissions factor as defined in Section 2 of the M&V Specifications
- (d)  $RF$  is the regional factor, which is 0.98 if the premises is in metropolitan Victoria or 1.04 if the premises is in regional Victoria, as defined in the Locations Variable List in the Victorian Energy Upgrades Specifications 2018
- (e)  $AF_j$  is the accuracy factor for the measurement boundary, being the lowest number relevant from Table 6
- (f)  $PF_j$  is the persistence factor for that measurement boundary; and
- (g) *counted savings* is a variable determined in accordance with section 4.11

Normal year energy savings are calculated using Equation 11:

#### Equation 11

$$\text{savings} = \sum_t (E_{BM,t} - E_{OM,t}) + E_{int}$$

See Equation 5.2 in M&V Specifications

where:

- (a)  $t$  is an eligible time interval in the normal year of that measurement boundary
- (b)  $E_{BM,t}$  is the energy consumption for  $t$  from the baseline model of that measurement boundary
- (c)  $E_{OM,t}$  is the energy consumption for  $t$  from the operating model of that measurement boundary
- (d)  $E_{int}$  is the total interactive energy savings of the measurement boundary in the normal year

### 5.4.2 Modelling requirements and conditions

The statistical modelling methods which may be used for specified measurement method 3 are regression analysis and estimate of the mean, as described in section 4.

The requirements for measurement, modelling and calculation of energy savings apply for specified measurement method 3 as described in sections 4.5 to 4.17, with the following exceptions:

- The modelling method, independent variables and normal year to be used depend on the pattern of operation of the rotating equipment, as detailed in the Table 6
- The accuracy factor for equation 10 depends on the pattern of operation of the rotating equipment, as set out in Table 6
- This specified measurement method does not allow for interactive energy savings
- The persistence factor for forward creation depends on the type of rotating equipment, as per Table 7

**Table 6: Accuracy factors for various rotating equipment operational pattern and modelling methods**

| Operational pattern                                      | Model                                                                                                                      | Independent variable(s)                                                                                                                                                                                                                                               | Normal year                                                                                                                                                                                                        | Measurement precision                                          | Accuracy factor |
|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|-----------------|
| Continuous non-variable 24/7 operation                   | Estimate of the mean                                                                                                       | <ul style="list-style-type: none"> <li>• None</li> </ul>                                                                                                                                                                                                              | <ul style="list-style-type: none"> <li>• Continuous non-variable 24/7 operation for 50 weeks per year</li> </ul>                                                                                                   | Utility meter                                                  | 0.8             |
|                                                          |                                                                                                                            |                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                    | Other measurement device                                       | 0.7             |
| Continuous, non-variable operation during operating hour | Estimate of the mean for operating hours only or estimate of the mean for (a) operating hours and (b) non-operating hours. | <ul style="list-style-type: none"> <li>• Default operating hours of 10 hours per day, 5 days per week, OR</li> <li>• Provide evidence of extended operating hours</li> </ul>                                                                                          | <ul style="list-style-type: none"> <li>• Operating hours with a 2-week break over the first two weeks over January</li> </ul>                                                                                      | Utility meter                                                  | 0.8             |
|                                                          |                                                                                                                            |                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                    | Other measurement device                                       | 0.7             |
| Variable operation                                       | Regression model                                                                                                           | <ul style="list-style-type: none"> <li>• Operating hours as above (if required)</li> <li>• Financial records on turnover or production, etc.</li> <li>• Other measured independent variable (other than heating degree days or weather dependent variable)</li> </ul> | <ul style="list-style-type: none"> <li>• Default operating hours with a 2-week break over the first two weeks over January, AND</li> <li>• 30 days of measured data repeated to cover a 12-month period</li> </ul> | Utility meter and financial records                            | 0.9             |
|                                                          |                                                                                                                            |                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                    | Other energy measurement approach and financial records        | 0.8             |
|                                                          |                                                                                                                            |                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                    | Other measurement approach for energy and independent variable | 0.7             |
|                                                          |                                                                                                                            |                                                                                                                                                                                                                                                                       | <ul style="list-style-type: none"> <li>• Full 12-months of data</li> </ul>                                                                                                                                         | Utility meter and financial records                            | 1.0             |
|                                                          |                                                                                                                            |                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                    | Other measurement approach                                     | 0.8             |

**Table 7: Persistence factor by rotating equipment type**

| Technology               | Persistence factor                            |
|--------------------------|-----------------------------------------------|
| Motors                   | 9                                             |
| Elevators and escalators | 9                                             |
| Pumps                    | 9                                             |
| Fans                     | 8                                             |
| Variable speed drives    | 8                                             |
| Air compressor           | 7                                             |
| Other                    | As determined in accordance with section 4.15 |

## 5.5 SMM 4: Direct measurement of solar PV

This specified measurement method is used in scenarios where onsite solar PV generation equipment with or without battery storage is installed to reduce grid electricity consumption.

### 5.5.1 Determining savings

Under specified measurement method 4, annual carbon dioxide equivalent savings are calculated from the energy generated by the new solar system that is utilised onsite. This specified measurement method uses direct measurement of renewable energy systems and no energy modelling is required.

Carbon dioxide equivalent abatement from forward creation using annual energy savings is calculated using Equation 12 below.

#### Equation 12

$$\text{carbon dioxide equivalent} = \sum_j (\text{Savings}_j \times EF_j \times RF_j \times AF_j \times PF_j) - \text{counted savings}$$

See Equation 6.1 in M&V Specifications

where:

- (a)  $j$  is the measurement boundary number in the case that there are multiple measurement boundaries under one project
- (b) *Savings* is calculated in MWh using Equation 13
- (c)  $EF$  is the emissions factor, as per the definition in section 2 of the M&V Specifications
- (d)  $RF$  is the regional factor, which is 0.98 if the premises is in metropolitan Victoria or 1.04 if the premises is in regional Victoria, as defined in the Locations Variable List in the Victorian Energy Upgrades Specifications 2018
- (e)  $AF_j$  is the accuracy factor for the measurement boundary, being 1

- (f)  $PF_j$  is the persistence factor for that measurement boundary, being the applicable number from Table 8; and
- (g) *counted savings* is a variable determined in accordance with section 4.11

Annual energy savings are calculated using equation 13:

### Equation 13

$$savings = \sum_t (E_{S,t} - E_{Ex,t} - E_{ES,t})$$

See Equation 6.2 in M&V Specifications

where:

- (a)  $t$  is an eligible time interval of that measurement boundary
- (b)  $E_{S,t}$  is the energy generated by all renewable energy systems at the premises for time interval  $t$  for that measurement boundary
- (c)  $E_{Ex,t}$  is the energy generated by the solar PV system that is exported to the electricity grid for time interval  $t$  for that measurement boundary. This should not include energy used to charge batteries or other energy storage systems
- (d)  $E_{ES,t}$  means the energy generated by any existing renewable energy systems at the premises for time interval  $t$  for that measurement boundary

### 5.5.2 Requirements and conditions

The requirements for measurement and calculation of energy savings apply for specified measurement method 4 as described in sections 4.5 to 4.17, with the following exceptions:

- No modelling is required. Carbon dioxide equivalent savings are calculated directly from annual energy savings
- The measurement boundary must align with the boundary of the electricity meter(s) for the premises, and where a premises has more than one meter the data can be combined
- The accuracy factor for this specified measurement method is 1
- This specified measurement method does not allow for interactive energy savings to be included
- The persistence factor for solar PV is set out in Table 8:

**Table 8: Persistence factor for solar and batteries**

| Technology                                                      | Persistence factor |
|-----------------------------------------------------------------|--------------------|
| Solar PV panels and inverters with CEC accreditation            | 9                  |
| Solar PV panels, inverters and batteries with CEC accreditation | 8                  |

## 5.6 SMM 5: Electrification direct measurement

This specified measurement method is used in scenarios where an upgrade is implemented to replace gas-fired equipment with electric heat pumps, such as the replacement of a gas-fired boiler with an electric heat pump water heating system. This specified measurement method does not require gas measured energy data to be collected for a baseline measurement period. Instead, the measured electricity consumption and thermal energy output during the post upgrade period are used to estimate the avoided emissions of the upgrade. This supports electrification upgrade projects to generate certificates where gas data availability limits the creation of a statistically valid M&V model.

### 5.6.1 Determining savings

Under specified measurement method 5, annual carbon dioxide equivalent savings are calculated from avoided emissions resulting from the electrification upgrade. As this specified measurement method uses direct measurement, no energy modelling is required. Operating period energy data must be collected for at least 6 months. Data sources that are considered suitable include:

- Measurement of the thermal energy that may include volume and temperature for the installed equipment, and pressure for pressurised systems
- Electricity data collected from a meter at the premises

Additionally, evidence must be provided that calculations or analysis have been performed confirming that the project is suitable to use this specified measurement method, including that the activity is estimated to save more than 10% of the overall metered gas of the site.

Carbon dioxide equivalent abatement from forward creation using avoided emissions is calculated using Equation 14.

#### Equation 14

$$\text{carbon dioxide equivalent} = \sum_j (\text{avoided emissions}_j \times PF_j \times AF_j) - \text{counted savings}$$

See Equation 7.1 in M&V Specifications

where:

- (a)  $j$  is the measurement boundary number in the case that there are multiple measurement boundaries under one project.
- (b) *avoided emissions* is the calculated as per equation 15
- (c)  $PF$  is the persistence factor as provided for in Table 10
- (d)  $AF$  is the accuracy factor for the measurement boundary provided in Table 9.
- (e) *counted savings* is a variable determined in accordance with section 4.11

Avoided emissions are calculated using equation 13:

### Equation 15

$$\text{Avoided emissions} = \sum_t \left( E_{B,t} \times \frac{1}{B} \times EF_{gas} - E_{meas,t} \times EF_{elec} \right)$$

See Equation 7.2 in M&V Specifications

where:

- (a)  $t$  is an eligible time interval in the reporting period of that measurement boundary.
- (b)  $E_{B,t}$  is the heat energy measured in GJ for time interval  $t$  at that measurement boundary.
- (c)  $B$  is the boiler efficiency factor from Table 11.
- (d)  $E_{meas,t}$  is the measured electricity consumption in kWh for time interval  $t$  at that measurement boundary.
- (e)  $EF_{elec}$  is the emissions factor as defined in Section 2.1 of the M&V Specifications.

### 5.6.2 Requirements and conditions

The requirements for measurement and calculation of energy savings apply for specified measurement method 5 as described in sections 4.5 to 4.17, with the following exceptions:

- The accuracy factor for this specified measurement method depends on the length of the operating period, as set out in Table 9
- Interactive energy savings are limited to 10% for this method
- The persistence factor is assigned on a per measurement boundary basis and is set out in Table 10
- The boiler efficiency factor depends on the type of appliance as set out in Table 11

**Table 9: Accuracy factor**

| Length of operating period                                           | Accuracy factor |
|----------------------------------------------------------------------|-----------------|
| Between 6 and 12 months, including the peak, shoulder and off season | 0.7             |
| Equal to or greater than 12 months                                   | 0.8             |

**Table 10: Persistence factor**

| Technology                 | Persistence factor |
|----------------------------|--------------------|
| Heat pump hot water system | 9                  |

**Table 11: Boiler efficiency Factor**

| Type of appliance                                                                      | Efficiency factor | Source                      |
|----------------------------------------------------------------------------------------|-------------------|-----------------------------|
| A gas water heater, that is used as part of an air conditioning system and is rated to | 0.86              | NCC Volume 2 Part J6D10 (4) |

|                                                                                                                     |      |                               |
|---------------------------------------------------------------------------------------------------------------------|------|-------------------------------|
| consume 500MJ/hour or less                                                                                          |      |                               |
| A gas water heater, that is used as part of an air conditioning system and is rated to consume more than 500MJ/hour | 0.9  | NCC Volume 2 Part J6D10 (4)   |
| Swimming pool or spa gas heater rated to consume 500MJ/hour or less                                                 | 0.86 | NCC Volume 2 Part J8D3 (1)(d) |
| Swimming pool or spa gas heater rated to consume more than 500MJ/hour                                               | 0.9  | NCC Volume 2 Part J8D3 (1)(d) |
| Any other gas appliance                                                                                             | 0.9  | -                             |

## 6. How to apply for a PBA measurement and verification project

### 6.1 Introduction

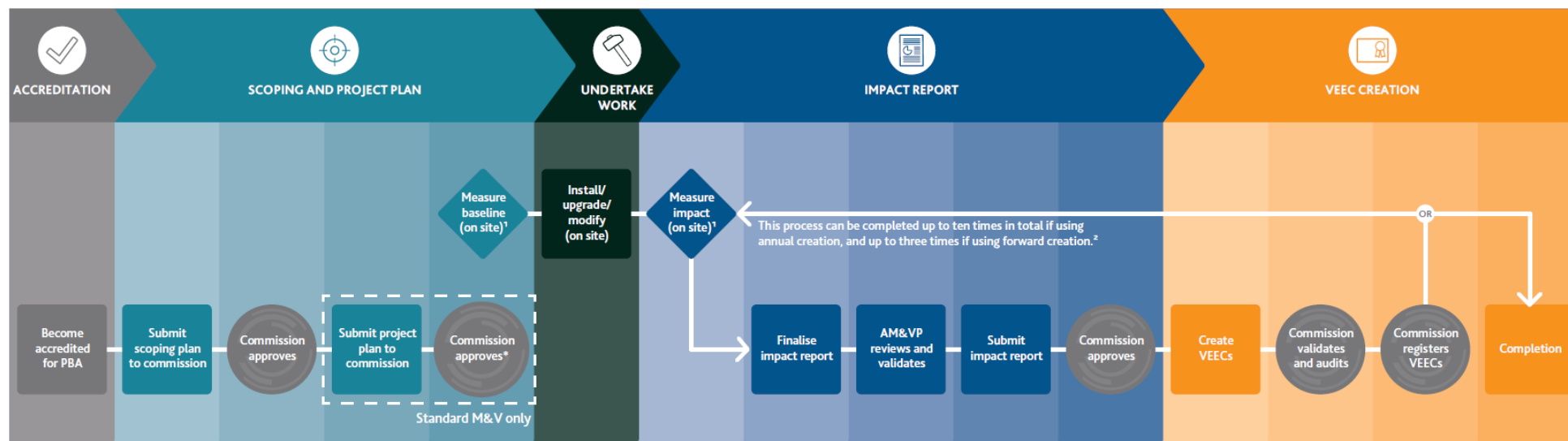
The key steps for carrying out a project and creating VEECs for all M&V project types are:

- apply to be an AP for PBA
- submit scoping plan
- submit project plan (as required)
- undertake baseline data collection/modelling (as required)
- undertake project activities
- undertake impact assessment
- assign rights to VEEC creation
- have impact report validated by an approved measurement and verification professional
- submit impact report to the commission
- VEEC creation and registration.

A process map is shown in Figure 3. Each step is described in the following sections.

### 6.2 Apply to be an accredited person/approval to undertake PBA projects

As a project proponent, you must be accredited to undertake the relevant PBA activities under the PBA Regulations before you can create VEECs from standard M&V projects, advanced M&V projects and SMM projects. You will need to apply for accreditation via your account in the VEU Registry. Visit <http://www.esc.vic.gov.au/become-veu-accredited> for information on how to become accredited to create VEECs from PBA activities.



<sup>1</sup> The baseline and impact measurements must be completed before the end of the stage indicated. In some special cases, the baseline can be measured after the work is completed. Baseline measurements are not required for SMM4 and SMM5.

<sup>2</sup> Please refer to our guidance documents for more information on reporting and VEEC creation cycles.

\* You can start undertaking work on site before this stage is completed. You can also submit the scoping plan and project plan at the same time.

**Figure 3: Process map – project-based activities – measurement and verification**

The process map shows the steps businesses must follow in order to create Victorian energy efficiency certificates (VEECs) from standard M&V, advanced M&V and SMM projects.

## 6.3 Submit scoping plan

This section explains how to prepare and apply for scoping plan approval. Further details of scoping plan requirements are found in Section 6.3.1. Scoping and project plan applications are made using your VEU Registry account at [www.veu-registry.vic.gov.au](http://www.veu-registry.vic.gov.au)

The scoping plan covers a range of elements of the M&V project. The purpose of the scoping plan is to provide us with an understanding of what you plan to do, without requiring details that may not be able to be provided at this early stage of the project's development.

Having the approval in principle in two parts means that you can gain conditional approval in principle from the commission for the scoping plan, before proceeding to collect the information required for the project plan. This allows you to gain confidence that the project is likely to be eligible, before spending the money and time that it may take to gather the more detailed information required for the project plan.

The scoping plan must be conditionally approved in principle and a project plan application submitted to and acknowledged by the commission before any physical work on the M&V project can commence<sup>11</sup>.

Scoping plans can be submitted at the same time as project plans. In this case, once we have assessed and approved the scoping plan, we will contact you to inform you of your progress and check if there needs to be any changes to the project plan. You will then have the opportunity to update and re-submit. If no changes are needed, we will assess the submitted project plan.

For a combined application for scoping and project plan approval, the primary documents are the Scoping Plan Approval Form and Project Plan Approval Form.

For a standalone application for scoping plan approval, the primary document is the **Scoping Plan Approval Form**.

These documents are available at [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v)

Before you begin you may need to estimate the number of VEECs a project will generate, in order to fulfil project activities such as providing a quote for a job, developing a business case, and other related scenarios.

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<sup>11</sup> There are some exceptions to this, such as the installation of metering. A full list of these exceptions can be found in Regulation 6 (6) of the PBA Regulations.

As PBA M&V allows many different types of abatement technologies and energy reduction techniques, we do not provide a VEEC calculator for this purpose. It is a requirement of participation in PBA M&V that you have the requisite knowledge, or access to an expert with the requisite knowledge, to complete the engineering calculations necessary for these activities. Whilst not necessary, it is recommended that APs participating in PBA M&V have access to an M&V expert who can assist in developing and implementing their project.

### 6.3.1 Scoping plan – detailed requirements

The scoping plan covers the following:

- project ownership, including providing evidence of the energy consumer's agreement to the project via a **Registration of Interest Form** (described in Section 3.4.1 of this document)
- additionality (described in Section 0 of this document)
- project purpose (described below).

We require the Registration of Interest Form as evidence that the energy consumer knows about the project and agrees to you submitting a scoping plan for approval. This stops speculative applications being submitted to us. However, please note that this document **does not** bind the energy consumer to any agreement with the AP or guarantee that the project will be undertaken. The project will not be made publicly listed until later in the process when the project plan is approved in principle, or when the impact report is approved for project types that do not require project plan approval.

The application for scoping plan approval requires you to explain what the project involves and how this aligns with the activity's eligibility requirements. The project purpose should establish:

- project name
- project site(s)
- project type
- expected commencement date
- description
- the service(s) affected
- energy sources affected

If the project involves multiple sites, you must describe the similarity of sites and upgrades. Each is described in more detail below. The scoping plan is also used to assess additionality, as described in Section 3.4.5 of this document.

When dealing with multiple multi-site projects that are linked, it may be difficult or even impossible to use counted savings appropriately. In these cases, you might have to align project timelines or consider removing some sites from the project altogether.

### **Project name**

The project name is the public reference and identifier for the project, and will be shown on the [Register of Approved Projects](#). You should nominate your preferred name for the project. That name:

- must be unique
- must not mislead about the project's ownership or purpose
- must not contain language inappropriate for a publicly listed project.

For example, the name can use the following convention: [company name]\_[site]\_[project purpose]\_[start date] e.g. Packaging Company\_Moorabbin\_Boiler Upgrade\_Dec 2017.

If you or the energy consumer are concerned about having certain details publicly listed, such as the name of the company, you do not need to have this explicitly stated in the project name. However, project names that do not give the correct purpose and start date cannot be used.

### **Project site(s)**

The location should be an address, where available. A lot number or equivalent or GIS coordinate can be used where no other location identifying reference is available.

For a multi-site project, all site addresses must be provided at scoping plan stage.

### **Expected commencement date**

The expected commencement date, also known as the project works start date, is the date on which physical works for the purpose of the project are expected to commence at that site.

### **Description**

The description is your explanation of the project. Use this section to describe the activities being undertaken as part of the project.

This is a high level description and should provide us with a basic understanding of everything that is being proposed, and whether this falls within the general scope of the relevant M&V project.

### **Service(s) affected**

Each measurement boundary will have service(s) which are affected by the upgrade. Use this section to explain which service(s) will be affected by which measurement boundary. For multi-site

projects the service(s) affected must be similar across all sites within the project. We may refuse a scoping approval if the upgrade does not meet this requirement.

### Energy sources affected

The energy sources affected are the electricity and gas sources within each measurement boundary. These will generally be fixed electricity and mains gas utilities. Where other energy types are affected, or where the project involves fuel switching, provide details of each energy source. Refer also to Section 0 of this document for further details). For multi-site projects the energy sources must be essentially identical across all sites within the project. We may refuse a scoping approval if the upgrade does not meet this requirement.

## 6.4 Submit project plan

This section explains how to prepare and submit an application for project plan approval. Further details of project plan requirements are found in Section 6.4.1. Scoping and project plan applications are made using your [VEU Registry account](#)

The project plan includes the specific details of the project which builds on the description provided in the scoping plan. The purpose is to provide us with a detailed picture of exactly what you plan to do under the project.

The project plan can be provided at the same time as the scoping plan; however, it is not required at that stage. Project plan approval is not required for SMM projects or advanced M&V projects – where a project plan approval form and M&V plan are not being submitted, a SMM and advanced M&V project plan declaration form must be submitted at project plan stage.

‘Placeholder’<sup>12</sup> project plan applications will not be accepted. While these were accepted in the past some projects deliver a complete project plan until after the upgrade was complete and post-project measurements and modelling had already taken place. Retrospective planning is not the intention or purpose of a project plan application.

The actual measurement and verification of the project does not need to be included in a project plan, however we do expect to see how you intend to carry out the project – including the measurement and verification – before project works are complete and the affected energy consuming equipment is back in service. All work must take place in accordance with the approved project plan.

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<sup>12</sup> ‘Placeholder’ project plans are plans submitted to us that are not complete, contain blank documents or copies of other project plans, or are otherwise incomplete for the purposes of the specified project. SMM and advanced M&V project plan declaration forms are required in place of project plan approval forms and are not considered to be ‘placeholders’.

We understand that sometimes projects move very quickly in the real world and this might not be possible. If you believe that you have a valid reason to submit an incomplete project plan you should contact us as soon as practicable to approve this approach. You will still be expected to provide a complete project plan application before project completion. Project plans not meeting these conditions may be considered ineligible and as such, will be rejected.

You cannot start work on a project where a **complete** project plan has yet to be received by us, unless you have contacted us to approve submission of an incomplete project plan<sup>13</sup>.

All work must take place in accordance with the approved project plan. It is strongly recommended that you await full approval in principle for the project plan from the commission before beginning work on the project as M&V projects can have significant cost implications for you as the AP, site owners and/or energy consumers. The benefits of starting work on the project early should be weighed against the potential consequences of the project plan not being approved.

The project plan must be acknowledged as having been received by the commission **prior** to the project works start date.

The primary document required for this application is the **Project Plan Approval Form**. If you are submitting this application at the same time as the application for scoping plan approval, you should also use the Scoping Plan Approval Form.

These documents are available at [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v)

#### 6.4.1 Project plan – detailed requirements

Specific requirements will vary by M&V project; however, they will all cover the following:

- project team
- project delivery schedule
- project details
- M&V plan

These are described in more detail in the subsequent sections.

##### Project team

The project team includes the positions required for successful delivery of the project. These will include the following:

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<sup>13</sup> Except for SMM and Advanced M&V projects

- key roles – described in detail in Section 8.3
- expert advisors – described in detail in Section 8.6
- agents – described in detail in Section 8.7

You will be required to identify the key roles during the operation and administration of the project. You must identify the responsibilities each of the key roles will have for specific elements of the project. These may include planning, design, delivery or administrative tasks.

You may also engage expert advisors to support the successful delivery of your activity or to provide advice on our compliance requirements. In addition to key personnel and expert advisors, you may nominate an agent to act on your behalf. Agents may be responsible for the program administration for the project, or could play large roles, up to and including a full service agent who undertakes the project on behalf of the AP.

### **Project delivery schedule**

The project delivery schedule will outline the timing for implementation of the project. This will identify key dates and any relevant tolerances. These timings form the approved implementation approach, with all key timings included. This may include, but is not limited to:

- baseline start and end dates
- project works start date
- project works end date (or operational date) which forms the start date for the first reporting period for annual creation methods for that measurement boundary
- proposed start and end dates for the operating period (for forward creation methods).

The project may consist of a single activity or upgrade; however, the M&V method allows for multiple or ongoing essentially identical activities at similar sites to be undertaken under the PBA Regulations.

As the AP, you should note that the project works end date is the date and optionally the time that all project upgrades within a measurement boundary are completed (this includes testing and commissioning). The last project works end date for the project is the implementation start time, which marks the beginning of the maximum time period for forward creation, if relevant.

### **Project details**

The project plan builds on the details provided in the scoping plan. The detailed description should provide information on the specific equipment being used, how the upgrade will take place and other relevant details related to the project.

The primary focus of the project description is to:

- establish geographical and/or system bounds for the activity. For multi-site projects you must describe how the proposed measurement boundaries are consistent for each site

- identify which type of activity is being undertaken
- explain how the activity will result in measurable abatement including an estimate of greenhouse gas reduction (refer to Section 0 for specific requirements)
- provide the commission with confidence that as the AP you understand how to implement a successful project of the type described
- provide an estimate of total project costs.

Specific requirements are set out in the PBA Regulations, M&V specifications, the VEET Guidelines, guides published on the commission website, and any relevant standards.

### **M&V plan**

APs operating a standard M&V project are required to complete an M&V plan in line with the principles in Chapter 4 of EVO 10000–1:2014 International Performance Measurement and Verification Protocol (IPMVP) Core Concepts. You are required to develop the plan using option B or C from the IPMVP. Options A and D are not eligible for M&V projects at this time.

The M&V plan will include items described in Section 4 of this document, such as measurement boundary, VEEC calculation approach, M&V option, and uncertainty.

While there is no requirement for an M&V plan to be submitted to us for advanced M&V or SMM projects, it is expected that a M&V plan will still exist for all M&V projects. The M&V plan will form the basis for the AM&VP's assessment and report to be submitted at impact report stage, as detailed in section 8.5. How much detail to provide in the estimate of carbon dioxide abatement.

The commission must be assured that the project will result in genuine abatement. As such, an estimate of the carbon dioxide equivalent of greenhouse gases to be reduced by the project must be provided as part of the scoping plan and project plan applications. The project plan estimate (as required) must also be provided with some basic calculations to show how the abatement will occur, and where a project includes several energy saving activities, how much abatement is due to each activity.

The impact report must show, with a degree of statistical precision, the energy which has been saved due to the project, and VEECs are created using this information. As such, the abatement estimate calculations at the project plan stage do not need to be accurate, or to a high level of detail. However, they do need to clearly indicate how the savings estimate has been determined including the main assumptions made. Overall the savings estimate must ensure that the project plan indicates two things:

- the applicant holds or can access the knowledge, skills or capacity to deliver the project described in the application, and
- the project will result in genuine abatement.

## 6.5 Undertake baseline data collection/modelling

The baseline is the main piece of evidence that you will need to collect in order to show site conditions before any upgrade is undertaken. This is achieved with a baseline energy model. Specific requirements are set out in Section 4.4.3 of this document, the PBA Regulations, M&V specifications, the VEET Guidelines, guides published on [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v) and any relevant standards.

A baseline energy model is a model established by regression analysis or an estimate of the mean that quantifies energy use before the project is undertaken. Getting the right baseline data is absolutely essential to the PBA measurement and verification method measuring genuine abatement. Getting the baseline wrong means it is likely that VEECs will not be able to be created for a project, as it may be impossible to redo the baseline.

When developing the baseline energy model, you must follow the process outlined in the M&V plan submitted as part of the project plan. If there are any differences in the process, we must have approved your variation for the project plan before you submit your impact report.

To create VEECs, you must have collected all the relevant baseline information specified in Section 4.4.3 of this document and stored it according to the requirements of the VEET Act. You need to produce a baseline model using either regression analysis or an estimate of the mean.

There are several other types of information you will need to gather for your records, beyond the data you need to create VEECs using the online system. Contact the VEU support team if you are unsure of your obligations.

The approved project plan requires you to collect baseline data on energy consumption and relevant factors that influence the energy consumption for the duration of the baseline period.

Once data collection is complete, you must undertake statistical data analysis and establish a baseline model. This must be done correctly: failure to adequately capture the baseline conditions could render the entire project incapable of creating VEECs.

The baseline data and model is submitted as part of the application for impact report approval, after the actual project works have been completed and the impact measured. Refer to Section 6.9 for further detail on impact report requirements.

A baseline energy model must not be used to calculate energy savings until we are satisfied that the model provides a reasonably accurate and reliable estimate of measured energy consumption. We may take advice from an approved M&V professional, and we can withhold approval unless it is assured that the model is accurate.

## 6.6 Undertake project activities

“Project activities” is the carrying out of projects and control measures that result in electricity and/or fossil fuel gas savings (abatement). The **project works start date** is the date at which project works commence within a given measurement boundary, and the first project works start date for a project cannot occur before the project’s scoping plan application has been approved and the project plan application has been submitted. The PBA Regulations includes a list of activities related to the project which may occur before scoping plan approval under Regulation 6(6). Measurement of the impact cannot happen before the project works end date for a measurement boundary. Once all project works are complete (including all measurement boundaries), the **implementation start time** occurs. For a project with multiple measurement boundaries (such as where a project includes multiple sites), the implementation start time is the same as the last **project works end date** for the project. If the project only has one measurement boundary, the implementation start time is the same as the project works end date.

For forward creation, the operating period for each measurement boundary cannot begin until its respective project works end date, and for annual creation the first reporting period begins immediately after this date.

For an installation to be eligible under VEU, it must comply with all relevant laws and regulations, including those relating to OH&S and product safety. This applies to all projects – including where you subcontract any work to a third party.

As an AP you can use subcontractors to undertake project work on their behalf. However, the AP remains responsible for ensuring the certificates created comply with the VEET Act and regulations.

As the use of subcontractors is a compliance risk, you may be required to provide information about the contractual arrangements for each project you undertake. This information is recorded on the VEEC Assignment Form for Project-Based Activities and may be requested when you create the VEECs associated with each project.

The highest priority during the project works is that all relevant OH&S laws, standards and precautions are observed. You will also need to ensure that your staff and/or subcontractors collect any relevant compliance information about the project processes.

## 6.7 Undertake impact assessment

The impact assessment determines the abatement that has been achieved by the project, and therefore how many VEECs can be created. Specific requirements for impact assessment are set out in Section 4.13 of this document, the PBA Regulations, M&V specifications, the VEET Guidelines, guides published on the commission website, and any relevant standards.

The method for assessing the impact depends on the method of VEEC creation. For annual creation, impact assessment is achieved using actual measurements of energy consumption from the reporting period with the baseline energy model. For forward creation this is achieved by comparing an operating energy model using measurements of energy consumption from the operating period with the baseline energy model. An operating energy model is a model established using regression analysis or estimate of the mean that quantifies energy use after the project is undertaken. The requirements of an operating energy model are described in Section 4.4.3. Getting the right operating model data is essential to the M&V methodology measuring genuine abatement.

As with baseline models, an operating energy model must not be used to calculate energy savings if we are not satisfied that the model provides a reasonably accurate and reliable estimate of measured energy consumption.

If you choose to use software other than Microsoft Excel to model the impact of the project, you may be required to demonstrate/run this modelling in a virtual meeting with us. This meeting will be recorded and stored as supporting evidence for your project.

## 6.8 Assignment of VEEC creation rights

The relevant energy consumer for a project holds the right to any VEECs that can be created.

Before VEECs can be created, there must be an assignment of rights between the energy consumer and the AP in accordance with Section 8 of the VEET Guidelines.

Once the project has been carried out, the energy consumer must complete and sign a [VEEC Assignment Form for Project-Based Activities](#) when assigning their right to create VEECs to a third-party AP, which is submitted along with the first impact report. This form collects the information necessary for you to create certificates and demonstrate compliance with the legislation.

You must ensure that the person signing on behalf of the client, the 'authorised signatory', does indeed bear legal authority to sign on the behalf of that entity. In the event of multiple energy consumers, you will need to provide an assignment form for each energy consumer.

Where you (the AP) are also the energy consumer and you are carrying out a project at your own site, you must still assign the rights to create VEECs to yourself. Therefore, even in this case a VEEC assignment form must still be filled out by the energy consumer, which in this case is you (the AP). You must provide both the declaration for the upgrade manager representing the AP and the declaration for the authorised signatory representing the energy consumer.

You may customise the coversheet for your own VEEC assignment form to incorporate additional explanatory text, company logos and other features. When applying for accreditation, you will need to provide a copy of your proposed form for our review, as part of your accreditation application process. No other changes to the form will be allowed.

You must give a copy of the form to consumers at the time of signing. Additionally, you must ensure that all personal information collected in this form is held in accordance with the Information Privacy Principles (IPPs) under the *Privacy and Data Protection Act 2014* (Vic). Details of how to comply can be found at [www.ovic.vic.gov.au](http://www.ovic.vic.gov.au)

## 6.9 Supply impact report to the commission

This section explains how to prepare and apply for project impact report approval. Further details of impact report requirements are found in Sections 6.9.1 and 6.9.2. The application must be submitted via your account in the [VEU Registry](#)

After the project has been implemented (i.e. project works are complete and brought back into service), and savings have been determined, an impact report can be lodged with the commission. The impact report must be submitted to us using the Impact Report Approval Form.

To submit an impact report application, your project must have received approval in principle (i.e. both your scoping plan application and project plan application must have been approved by the commission).

The primary document required for this application is the **Impact Report Approval Form** available at [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v)

The impact report quantifies and reports the difference in energy use between the correct adjusted baseline and the adjusted operating energy model (for forward creation) or measured energy consumption from the reporting period (for annual creation) after a project. The impact report must include:

- baseline model and supporting data
- operating model and supporting data
- reported savings
- the details of the savings calculation for each energy type in the project

Begin by completing the Impact Report Approval Form. You must provide an answer to all applicable questions. The impact report approval form prompts for the attachment of several documents.

You are only able to create VEECs once an impact report has been approved. If you have submitted an application for impact report approval, you are unable to submit an additional application for impact report approval until your existing application has been approved. For forward creation with top up, you can only submit an annual creation report after creating VEECs from the forward creation report. Please refer to Section 6.9.1 for further details on the timing of impact report submission.

The impact report's content is described in Regulation 11(3) of the PBA Regulations and also M&V specifications issued under Regulation 18 of the PBA Regulations.

### 6.9.1 How often an application for impact report approval is required

When impact reports can be submitted depends on the method of VEEC creation that is being used for the project. Projects which are using annual creation need to lodge impact reports each year. Projects which are using forward creation only need to lodge impact reports once following the end of the operating period (or the final operating period, for a multi-site project). Those using a mix of forward creation with annual top-up will need to submit an impact report for the forward creation and then further annual impact reports for the top ups. Further VEECs (other than those created in advance through forward creation) cannot be created until the amount forward created has been exceeded.

If your project has multiple addresses, then you can submit one impact report to account for all addresses.

**An example of forward creation with top-up** – The maximum amount of VEECs able to be created using the forward creation method is 50,000. If your project is expected to create 60,000 VEECs, then you might wish to forward create 50,000 and then 'top-up' for the additional VEECs. The 50,000 VEECs could be created with the first impact report. Further VEECs could only be created once the project generates more than 50,000 VEECs. The other 10,000 VEECs would come from annual creation.

Projects which use both forward creation and annual creation for separate measurement boundaries may submit an impact report following the operating period for the forward creation portion and thereafter annually for the annual creation (top up) portion. You only need to submit a top up report once total savings on site exceed total savings claimed using forward creation. However, the first top up report must account for all annual energy consumption dating back to the implementation start time.

Multi-site projects must choose VEEC creation method(s) consistently across all sites.

## 6.9.2 Project impact report – detailed requirements

The following sections will explain the requirements of each section of the impact report approval form.

### Applicant details

This section simply asks to confirm the details of the AP, and the project's name, address and contact details.

### Project details

This section asks several high level questions about the outcomes of the project. You are asked to confirm that no changes have been made to the project and its team without applying for a variation (refer to Section 7.2 for details on project variations).

If the PBA project involved a lighting upgrade, you are asked to confirm that the lighting products used are listed on the commission's Register of Products, and that all old lighting equipment was properly decommissioned. Evidence of this must be provided. Please refer to Section 7.3 of this document for further details of these requirements.

You must also confirm which energy sources were affected by the project, and that the reduction in greenhouse gas emissions was completed in accordance with the requirements of the PBA Regulations. Where the project included a reduction in service levels to correct over-servicing, a full justification must be included in this section. Finally, this section also asks for the total cost of the project.

### Project completion

This section asks for key project dates and evidence of project completion for each measurement boundary, which occurs on the **project works end date** for that measurement boundary. Project works are considered complete when all changes have been completed, including commissioning, and the changes are brought into service.

You will be asked to confirm the baseline measurement period start and end dates (refer to Section 4.4.3 for more detail about the baseline measurement period), as well as the start and end dates of the project works. You must also submit final as-built engineering drawings.

### Measurement and verification plan compliance

The measurement and verification plan compliance section provides a check list of what should be included in the project impact report document, and a measurement and verification plan compliance document. Check each of these off as completed.

The measurement and verification compliance document should confirm that the completed work described in the impact report reflects the M&V plan which was submitted as part of the project

plan application. Please note that this can be included as a section of the project impact report document. If so, that should be indicated on the form so that the commission analyst can easily find the document. If any changes to the M&V plan are required, a Variation Approval Form must be submitted. The process for variations is described in Section 7.2 of this document.

### Project impact report

For a comprehensive list of everything the project impact report needs to cover, please refer to the **Impact Report Checklist**. This document is available at [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v)

The project impact report is expected to be a document which explains how the project resulted in abatement. It must contain data, reasoning, justification and evidence for a number of criteria. This information allows the commission to verify the pre- and post-project conditions so that an accurate calculation of abatement can be confirmed. This document can also include the measurement and verification compliance information.

Savings should be reported to the correct number of significant digits (see Section 4.16.3) with a statement of possible errors. Any deviations from the project plan and its M&V plan should also be reported with reasons for the deviation, and an estimate of the effects on the final savings reported. You must also include a comparison between the savings estimate provided in the M&V plan and the savings determined at the impact report stage. Any significant difference(s) between the estimated and actual savings must be explained and justified.

Certain aspects of the project impact report, or background information pertaining to the report, can or should be provided to us as a separate document. For example, calculation sheets can be provided as Microsoft Excel files, which allow an analyst to follow the mathematical operations from raw data, to modelling and finally to abatement and uncertainty calculations. We will assess the mathematical and statistical validity of calculations and models against the IPMVP, having regard to the verification report from an AM&VP.

The information submitted as part of the project impact report or any of its attachments must be the exact same information provided to the AM&VP for completion of their verification report, which is described later in this section under the topic *Approved measurement and verification professional's (AM&VP) verification report*. If there are any discrepancies between these two sets of information, this may render a project ineligible to create VEECs.

The Project impact report section of the form includes a series of check lists for you to complete in order to confirm that all of the required information has been included.

The following sections should be included in a project impact report:

- baseline information
- operating/reporting period information

- abatement calculations
- decay factor (if applicable).

In addition to the above, this section of the form asks you to indicate the chosen method(s) of VEEC creation and the chosen IPMVP method(s), along with justification for this. Depending on your project you may choose a different method of VEEC creation and IPMVP method for different measurement boundaries within a site. The methods you choose should be consistent with the methods selected in the project plan application or they need to have been changed through an application for variation.

### **Approved measurement and verification professional's (AM&VP) verification report**

Each impact report must be accompanied by a verification report from an AM&VP. This is an independent third party assessment of your impact report. To be an AM&VP, the individual must have been approved by the commission and listed on the Register of Approved Measurement and Verification Professionals at [www.veu-registry.vic.gov.au/register-measurement-verification-professionals](http://www.veu-registry.vic.gov.au/register-measurement-verification-professionals)

For clarity, the AM&VP cannot write the impact report. A project team member such as the monitoring and measurement manager can do this. However, the process, content and approach taken must be validated by the AM&VP before you submit the impact report to us. We will not accept impact reports that have not been validated by an AM&VP.

The AM&VP's verification report will either be a **basic verification report** or a **detailed verification report**.

A basic verification report assesses the M&V process, ensuring that it is IPMVP compliant and that the M&V plan that was included in the project plan was adhered to. To be eligible to submit a basic verification report, the AM&VP must be completely independent from the project. This means they cannot have been involved with the project in any way prior to receiving the impact report. They do not need to be independent from the AP undertaking the project provided they can demonstrate sufficient internal processes to ensure the AM&VP has been and is independent from the project at all times. The commission will carry out the remainder of the assessment.

A detailed report assesses everything in a basic report, and it also assesses the modelling, calculations of abatement back to references and raw data, checks that all the numbers are correct and verifiable. The commission will only need to carry out very basic checks following this type of verification report. Both types of report may be subject to an audit following VEEC creation (refer to Section 7.1 for further details). To be eligible to submit a detailed verification report, the AM&VP must be completely independent from the project as well as the AP. This means they cannot have been involved with the project in any way prior to receiving the impact report, and they cannot be an employee of the AP, including subsidiary companies.

Further detail of the AM&VP's role can be found in the Guide for Approved Measurement and Verification Professionals, published at [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v)

### Evidence of assignment of VEEC creation rights

The first time an impact report is submitted it must be accompanied by a VEEC Assignment Form for Project-Based Activities. This process only occurs once for each energy consumer. Where a project requires multiple impact reports (e.g. in the case of annual creation, or where an impact report is submitted to provide an updated operating energy model) an assignment form is **not** required each time. Section 6.8 explains the concept of assigning rights to create VEECs.

## 6.10 VEEC creation and registration

### 6.10.1 How to create VEECs

For PBA, VEECs can only be created with respect to an approved impact report. For details on how to apply for impact report approval, please refer to Section 6.9.

To create VEECs, an AP must submit certain information to the commission through the VEU Registry. The AP must be approved to undertake M&V projects.

Note that for multi-site projects, an activity creation record must be submitted separately for each address showing the number of VEECs for that address only.

When creating a PBA, the 'activity date' refers to either the operating period end date (if using forward creation) or the reporting period end date (if using annual creation).

An activity is automatically created after an impact report is approved in the [VEU Registry](#). VEECs associated with your activity are created and assigned a unique identifier.

A certificate creation fee of \$2.33 per certificate applies to VEECs created by an accredited person. We issue invoices on Tuesdays and Thursdays each week for VEECs created by accredited persons. If you identify an issue with activities you have submitted for creation, to avoid being charged a creation fee for VEECs you have created, you will need to withdraw the VEECs before 6am on Tuesday and Thursdays.

### 6.10.2 The commission assesses and registers VEECs

Once you have paid your certificate creation fees, we will assess those certificates and decide whether to register them or not. We (the commission) have powers to decide whether we register or do not register VEECs based on the results of the validation of the impact report and any audit

undertaken. You should initially expect every PBA project to be audited before VEECs are registered. Audit frequency and timing may change as you participate in M&V projects, decreasing with low risk rating, or increasing with high risk rating. The audit and risk assessment parts of the validation process are described in Section 7.1.

Registered VEECs are available to be traded and/or surrendered to us.

## 7. Other important points to consider

### 7.1 Your project may be subject to an audit

#### 7.1.1 Auditing of projects

Projects using PBA methods may be the subject of an audit following VEEC creation. All early PBA projects submitted by APs are highly likely to be the subject of an audit prior to VEEC registration. While every PBA project may not be audited by the commission, the frequency and timing of projects selected for audit may change for each AP depending on the project dimensions such as technology involved, complexity and VEEC materiality of the project.

If a project is the subject of an audit, it will be carried out by one or more staff members of the VEU Engagement & Compliance team. The audit is likely to occur between the VEEC creation and registration stages, after the impact report has been approved by the VEU Technical Services Group.

The audit will involve the verification of supporting documentation collected during the scoping plan, project plan and impact report stages. The VEU Audit & Compliance team may also contact the energy consumer as a part of the audit to verify project details and operational aspects of the project. During this process, the VEU Audit & Compliance team may request additional supporting documentation from the energy consumer to validate the VEECs claimed. If the information collected from the energy consumer does not match the project documentation submitted by the AP to the commission, the VEU Audit & Compliance team may contact the AP to verify further details.

Where the audit has shown that the VEECs claimed have not been created in accordance with the VEET Act, PBA regulations, the VEET Guidelines and other commission documents; the VEU Audit & Compliance team may not recommend the VEECs or a portion of the VEECs to be registered. This may also mean the AP can resubmit corrected documentation (such as modelling and calculations) in order to support the adjusted amount of VEECs claimed.

#### 7.1.2 Enforcement

Where investigation has shown unintentional non-compliance with the VEET Act, Regulations made under the VEET Act, the VEET Guidelines and other commission documents and requirements, the commission may

- warn the AP
- reprimand the AP and/or
- impose a condition or restriction on the accreditation of the AP.

Where an AP without reasonable excuse does not comply with a direction to produce documents, or provides false or misleading information, the penalty is 60 penalty units for an individual, and 240 penalty units for a body corporate. The value of a penalty unit is set annually by the Department of Treasury and Finance, and is updated on 1 July each year.

If the commission considers that an AP has breached undertakings given under the VEU program or improperly created VEECs, the commission may suspend or revoke their accreditation and issue a certificate surrender notice to that person.

The penalty for failing to comply is 600 penalty units and an additional 1 penalty unit for each certificate that the person fails to surrender in accordance with the order.

## 7.2 Submit a variation when something changes

A variation is any change to an approved or conditionally approved M&V project and/or the project team running it. Changes can be expected in any large project, especially in the early stages. Some variations, such as the forward creation of more VEECs based on improved measurements, can be proposed right up until final VEEC creation.

Once a scoping or project plan has been submitted, we must approve any proposed change(s). An application for variation, for which the relevant change has already been made in practice, may not be approved, depending on the nature of the variation. We therefore strongly encourage applicants to await our decision before making any changes.

Please note – it is not a requirement that you seek a variation before making a change, however we **strongly** advise seeking approval first. It is in your interest to inform us of any changes as early as possible, to confirm that the variation will be eligible before proceeding. This may also result in faster processing times.

Unapproved changes (especially from the project plan) that affect the result of impact reports could result in VEECs not being created for the project. In addition, a project cannot create VEECs while a variation request is being processed.

Some project details can be changed readily after approval. These include changes to site ownership, changes to project scope, project boundaries and most key project roles. Other conditions cannot be changed readily and may warrant a new project application. These include a change of location (or project sites if there are multiple sites within the project) or change of purpose. Table 12 lists the types of variations that can and can't be made.

**Table 12: Acceptable and unacceptable variations for M&V projects**

| The commission will consider variations for                                                                                       | The commission will not consider variations for                                                                                                                     |
|-----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Site ownership                                                                                                                    | Requests not made on the standard Variation Approval Form                                                                                                           |
| Lighting products and their configuration including lamps, luminaires and any lighting control devices such as sensors to be used | The Accredited Person (AP) responsible for the project., except in exceptional circumstances                                                                        |
| Project measurement boundaries                                                                                                    | Changes to the address of the premises where the project will be undertaken has occurred                                                                            |
| Increase in the scope of the project, providing works on the additional scope has not commenced                                   | Any addition of activities outside of the site boundary                                                                                                             |
| Reduction in the scope of the project                                                                                             | Any change that makes genuine abatement unlikely                                                                                                                    |
| Modelling approach                                                                                                                | Any change that introduces unacceptable risk to the project                                                                                                         |
| VEEC creation method                                                                                                              | Any change that removes additionality                                                                                                                               |
| Fix mismatch in boundaries between the project plan and the impact report                                                         | Projects that are still processing another variation i.e. one variation is allowed at a time                                                                        |
| The IPMVP option                                                                                                                  | Unreasonably frequent changes                                                                                                                                       |
| Impact reports that significantly over-create VEECs                                                                               | Multiple revisions of previously made changes                                                                                                                       |
| Changing the project type (standard M&V, advanced M&V, SMM) only when the project was unable achieve a workable outcome.          | Any change that fails requirements set out in the VEET Act, Regulations made under the VEET Act, the VEET Guidelines and guides published on the commission website |
| Other factors, if compelling reasons exist                                                                                        | Changing the project type to or from the benchmark rating method                                                                                                    |

Changes in project team personnel are handled differently. In this case the need for change must be communicated as soon as possible, and you will need to recruit replacements with the same or higher skills and experience as those set out in the project plan, so that you still have the capacity to carry out the agreed project.

A simple process has been put in place to enable variation applications. A Variation Approval Form (available on [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v)) should be submitted using your VEU Registry account along with any updated scoping or project plan applications (and any other relevant documents).

The variation is submitted by creating a new 'New Variation' on the 'Variations' tab under the relevant project listing. The variation approval form is a relatively short form which allows you to communicate the proposed variation quickly. It enables us to quickly assess if we will consider the variation. Larger variations are likely to be bespoke, and in such cases we will issue a request for further information following receipt of the short variation application. Table 13 outlines what changes require you to submit a variation application for approval. If you are unsure whether your change needs a variation, please contact us.

**Table 13: Changes that require an application for variation – M&V projects**

| Matters that require a variation                                                                                                                                                                                           | Matters that do not require a variation                                                                                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Reducing or increasing the scope of the project                                                                                                                                                                            | Changes to project dates                                                                                                                                                                                                   |
| Changes to the IPVMP option                                                                                                                                                                                                | Changes to lighting products and their configuration including lamps, luminaires and any lighting control devices such as sensors to be used, where this was indicated in the application for <b>scoping</b> plan approval |
| Changes to lighting products and their configuration including lamps, luminaires and any lighting control devices such as sensors to be used, where this was indicated in the application for <b>project</b> plan approval | Increases in the level of insurance held                                                                                                                                                                                   |
| Changes to the project's participation in other prescribed greenhouse gas schemes                                                                                                                                          | Changes in project cost                                                                                                                                                                                                    |
| Changes to site ownership                                                                                                                                                                                                  | Changes to planning approval requirements                                                                                                                                                                                  |
| Changes to VEEC creation method                                                                                                                                                                                            | Changes to the implementation model                                                                                                                                                                                        |
| Change from SMM to standard or advanced M&V                                                                                                                                                                                | Changes for some indicative information included in an M&V plan in the application for <b>project</b> plan approval (e.g. independent variables, site constants and sources of uncertainty)                                |
| Change from standard or advanced M&V to SMM <sup>14</sup>                                                                                                                                                                  | Changes to key roles responsible for the delivery of the project, including the use of agents and expert advisors                                                                                                          |

Should you wish to vary your project, you should discuss it with us as soon as possible. If the variation will be considered, you can lodge more details and seek approval.

<sup>14</sup> Any existing projects with a project plan approved before 26 August 2025 will not require a variation to change from standard M&V to a SMM. In this case, the change of project type should be clearly detailed in the impact report.

A variation must be submitted before the next stage of the process can be approved. For example, if you are applying for a variation to the project plan after the works are completed, we will need to approve this variation before the impact report can be approved.

If it won't be considered, you can either proceed with the original plan, or lodge a new project.

For clarity, a decision to not consider a variation is a rejection of the variation. Note also that a decision to consider a variation is not an approval; any such approval requires a full assessment of a larger application. We can approve small variations based only on the variation application if warranted.

### 7.3 How to use products under PBA M&V

To use products in an M&V project, you must ensure the following criteria are met:

- any lighting product(s) installed are listed on the VEU Register of Products (found at <https://veu.esc.vic.gov.au/vpr/s/productregister>) prior to submitting the first impact report for the project
- any lighting product(s) removed as part of the project must be decommissioned in accordance with the VEET Act, Regulations made under the VEET Act, and VEET Guidelines
- any mercury containing lighting product(s) replaced as part of the installation has been disposed of in a class of waste disposal facility as determined by the commission
- any lighting product(s) replaced as part of the installation were not installed for the purposes of being decommissioned as part of the project (i.e. the baseline environment is not altered prior to the installation).

You only need to use registered products and provide proof of decommissioning for lighting projects. Non-lighting equipment does not need to be registered or decommissioned.

Lighting products that can be used in M&V projects are those listed in the VEU Register of Products under product categories 27, 34 and 35. Alternatively, there may be other type of lighting products which would not ordinarily be listed under any of these product categories.

Any project that involves a lighting upgrade must provide us with details about what products are removed, what products they are replaced with, any additional products that are installed (including details of any sensors that any of these products use) and an explanation of the zoning for the lights (this could be done by providing a floorplan).

APs and VEU Registry account holders (including manufacturers) seeking to add a new lighting product to the VEU Register of Products for use in an M&V project must submit an application under the appropriate product category to the commission using the product application tool via

your VEU Registry account. For example, product category 34 is likely to be the most appropriate product category if you wish to use a highbay lamp in an M&V project. The commission can then verify that the product can meet the minimum criteria required by the principal VEET Regulations for that activity.

For more information about the product application and assessment process, please refer to the Lighting Product Application Guide (found at [www.esc.vic.gov.au/veu-product-applicants](http://www.esc.vic.gov.au/veu-product-applicants)), which contains a detailed step-by-step guide to getting a product listed for each prescribed activity category on the VEU Register of Products.

If the installation environment is unusual and the lighting product may therefore not normally fit under product categories 27, 34 or 35, or if you are unsure how to proceed, please contact the VEU support team for further information on how to apply for the product to be listed on the register. It is recommended that this is done as early as possible (prior to submission of your scoping plan).

Decommissioning requirements do not apply to projects which do not involve lighting equipment removal. We understand that in many of these cases, some equipment needs to be left in situ – for example as a backup, or for maintenance purposes. This is acceptable since the old equipment is unlikely to be used, except during maintenance or equipment failure situations.

## **7.4 How and why the commission may cancel a project**

We, the commission, may move to cancel projects for which project plan approval has been awarded if we are satisfied that there has been an unreasonable delay in the work commencing to undertake the activities specified in the application for project plan approval.

Should we have grounds to believe that such a delay has occurred, we will investigate the project. If the investigation results in us deciding to cancel the project, a cancellation report will be compiled and a notice of intent to cancel will be sent to you, the AP. This notice will ask you to provide reasons why you believe the project should not be cancelled.

You then have 28 days to respond. If an adequate response is not received, we will send a notice of cancellation and remove the project from the Register of Approved Projects so that VEECs cannot be created for that project.

## **7.5 How and why an AP may relinquish a project**

Relinquishment is a means by which to end a project early. This is an option if circumstances change and it is clear that the project won't succeed as planned. As the AP, you have the option to request relinquishment of a project at any stage by applying to the commission in writing and receiving confirmation from the commission. You may request for your projects to be relinquished by selecting the appropriate option on the specific project page within the VEU Registry and

receiving written confirmation from the commission. If you are considering relinquishing a project, you should discuss it with us as soon as possible

## 7.6 Time limits for creating certificates

Section 17(2) of the VEET Act states that a certificate must be created no later than 6 months after the end of the year in which the reduction in greenhouse gas emissions that results from the prescribed activity occurs.

- For projects using forward creation, the greenhouse gas emissions reduction is taken to have occurred 6 months after the end of the operating period. This means that:
- If the end of the operating period falls in January to June, the certificates must be created not later than June the following year.
- If the end of the operating period falls in July to December, the certificates must be created not later than June the year after the following year.

For projects using annual or top up creation, the greenhouse gas emissions reduction is taken to have occurred 6 months after the end of the reporting period. This means that:

- If the end of the reporting period falls in January to June, the certificates must be created not later than June the following year.
- If the end of the reporting period falls in July to December, the certificates must be created not later than June the year after the following year.

Refer to Table 14 below for further clarity on the timing of certificate creation.

**Table 14: Timing of greenhouse gas reduction and certificate creation**

| Operating or reporting period ends on | Certificates must be created by | Total time allowance (to the nearest month) |
|---------------------------------------|---------------------------------|---------------------------------------------|
| 1 July 2024                           | 30 June 2026                    | 24 months                                   |
| 31 December 2024                      | 30 June 2026                    | 18 months                                   |
| 1 January 2025                        | 30 June 2026                    | 18 months                                   |
| 30 June 2025                          | 30 June 2026                    | 12 months                                   |
| 1 July 2025                           | 30 June 2027                    | 24 months                                   |
| 31 December 2025                      | 30 June 2027                    | 18 months                                   |
| 1 January 2026                        | 30 June 2027                    | 18 months                                   |
| 30 June 2026                          | 30 June 2027                    | 12 months                                   |

## 7.7 Record keeping requirements

In addition to the requirements set out in Section 72 of the VEET Act, you must keep records and documents which provide evidence of the following, to the extent applicable:

- the records referred to in Section 6.8 of this activity guide in relation to assignments of rights to create certificates
- sales, purchase and/or service records of each product or service which constitutes a prescribed activity for which certificates have been created, including make and model number, if applicable the street address and postcode of the *consumer* (if in a residential premises) or the ABN/ACN, business name, address and postcode (if in a business or non-residential premises)
- all raw baseline data, baseline model and other supporting information, raw operating data, operating model and all supporting information, metering accuracy and calibration information and equipment specifications
- any additional record keeping requirement set out by the commission.

Records should be kept in case of audit by the commission, for a period of six years from the date on which the final certificate for the PBA project has been registered.

## 8. Roles and responsibilities

### 8.1 Commission powers

The PBA Regulations give the commission powers to administer PBAs that as the AP you should be aware of. They include:

- The commission may grant or refuse a scoping approval.
- The commission may grant or refuse a project plan.
- The commission may publish projects with approved project plans, or approved impact reports where project plan approval is not required, on a public register, naming the project, the AP, the project's location, the method intended to calculate energy savings and any other non-commercially-sensitive information as the commission requires.
- The commission must not approve a scoping plan or project plan if the commission is not satisfied that the project is likely to reduce greenhouse gas emissions.
- The commission may cancel a project plan approval after 28 days written notice if the commission is satisfied that the project is unreasonably delayed or unable to satisfy the requirements of the PBA Regulations.
- The commission may grant or refuse a variation to a scoping or project plan approval.
- The commission may approve or refuse an application to be registered as an approved measurement and verification professional (AM&VP).
- The commission may publish a Register of AM&VPs and may remove people from the register after 28 days written notice.
- The commission may approve or refuse an impact report.
- The commission may decide a VEEC is not eligible for registration, if the commission is not satisfied that the activity meets the requirements of the VEET Act and regulations.

### 8.2 Role of the accredited person (AP)

Each project must have a nominated project owner to be responsible for the project. This organisation or natural person is required to apply to the commission for accreditation as the AP. For clarity, the AP can be an organisation; it does not have to be a natural person.

We may approve an organisation or natural person as an AP once all requested information has been lodged and assessed, and all necessary fees have been paid within a specified time frame.

Where the AP is a natural person, it is not necessary for them to be directly employed by the project owner, but they must have the authority to sign on the project owner's behalf. Where the AP is an organisation, the roles of the AP on VEU program documentation must be completed by one natural person.

You as the AP must ensure that the VEECs created with respect to a project are compliant with the VEET Act, Regulations made under the VEET Act and VEET Guidelines. If you feel unsure about the obligations and risks associated with being an AP, you should seek independent legal advice.

As the AP you are required to identify what the key roles in a project are, provide a suitable explanation of each of these roles, and record who is filling them.

You can use subcontractors to undertake project work on your behalf. However you remain responsible for ensuring the VEECs created comply with the VEET Act, Regulations made under the VEET Act and VEET Guidelines. You may be required to provide information about the contractual arrangements for each contractor for each activity you undertake.

For an installation to be eligible under the VEU program, the AP must ensure it complies with all relevant laws and regulations, including those relating to occupational health & safety (OH&S) and product safety, among others. This applies to all installations – including where you subcontract the installation work to a third party.

The AP must also keep all records relevant to all project activities in the manner and for the period specified in the VEET Act. For clarity, this means for six years from the date on which the final certificate for the PBA project has been registered.

### **8.3 Key project roles**

The key roles are responsible for delivery of specific critical elements of the project. All projects must have, as a minimum, an upgrade manager, a risk manager and a monitoring and measurement manager, described in the following sections. For smaller projects, this may all be you (the AP) alone; however, larger and more complex projects are likely to have several key roles responsible for a range of functions.

As part of the M&V plan (where required) you will need to indicate who will be filling these mandatory roles. In addition to this, you will need to declare that you believe the nominated team holds the relevant skills, qualifications and/or experience to successfully complete the project.

Some examples of other key roles may include lead engineer, operations manager, safety manager, etc. You are not required to nominate a specific individual to fill the key roles identified; however, you may provide this if someone has been appointed.

For standard M&V projects, where you are using an internal M&V expert to oversee your project planning and baseline who is not filling one of the key roles described in Sections 8.3.1 to 8.3.3 below, they will need to note this as a key role. Any expert advisors as described in Section 8.6 must also be listed.

Each of the three mandatory roles (upgrade manager, monitoring and measurement manager, and risk manager) are described in the sections below.

### 8.3.1 Role of the upgrade manager

For each upgrade, you must nominate a single natural person to legally represent the project owner to verify the upgrade documentation, including the assignment of rights. This person is referred to as the 'upgrade manager'.

It is not necessary for the upgrade manager to be directly employed by the AP, but they must have the authority to sign on the AP's behalf. The roles of the upgrade manager on program documentation must also be completed by one person.

### 8.3.2 Role of the risk manager

For each upgrade, you must nominate a single person who is responsible for managing safety, risk and monitoring/anticipating issues that might arise during the course of the project. This person is referred to as the 'risk manager'.

It is not necessary for the risk manager to be directly employed by the AP. The role of the risk manager on program documentation must also be completed by one person.

### 8.3.3 Role of the monitoring and measurement manager

For each project, you must nominate a single person responsible for monitoring independent variables, static factors and the like. This person is the 'monitoring and measurement manager'.

It is not necessary for the monitoring and measurement manager to be directly employed by the AP. The roles of the monitoring and measurement manager on program documentation must be completed by one person. The monitoring and measurement manager can design the measurement and verification plan (M&V plan), and must oversee it. The monitoring and measurement manager cannot be the approved M&V professional for a project (see Section 8.5).

## 8.4 Combined roles

All the roles of AP, upgrade manager, risk manager and monitoring and measurement manager can be done by the same person. The approved measurement and verification professional (described in Section 8.5 below) cannot fulfil any other role.

As the AP, you are required to identify what the key roles are, provide a suitable explanation of each of these roles, identify the qualifications and skillset of a person required to fill that role, and record who is filling them.

## 8.5 Role of the approved measurement and verification professional (AM&VP)

For each project, you must nominate a single person to validate the approach taken, and content of the impact report and check that the M&V plan and impact report are consistent.

This person is referred to as the approved measurement and verification professional (AM&VP). This person must be accredited by the commission. AM&VPs are listed on the Register of approved M&V professionals at <https://veu.esc.vic.gov.au/vpr/s/pbamvprofessionals>. A Guide for Approved Measurement and Verification Professionals and an Application for Approved Measurement and Verification Professionals Form are available on [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v)

To be eligible to submit a basic verification report, the AM&VP must be completely independent from the project. This means they cannot have been involved with the project in any way prior to receiving the impact report. They do not need to be independent from the AP undertaking the project provided they can demonstrate sufficient internal processes to ensure the AM&VP has been and is independent from the project at all times.

A detailed report assesses everything in a basic report, and it also assesses the modelling, calculations of abatement back to references and raw data, checks that all of the numbers are correct and verifiable. To be eligible to submit a detailed verification report, the AM&VP must be completely independent from the project as well as the AP. This means they cannot have been involved with the project in any way prior to receiving the impact report, and they cannot be an employee of the AP, including subsidiary or parent companies.

The role of the AM&VP must be completed by one person. The AM&VP cannot carry out any other role in the M&V project.

For more details on AM&VPs and the requirements of basic and detailed verification reports, please refer to Section 6.9.2 of this document and the Guide for Approved Measurement and Verification Professionals.

## **8.6 Expert advisors**

An expert advisor is a third party advisor engaged by you to assist in development of the project. The expert advisor is an individual with relevant expertise in the methodology or technology being used and generally will have industry experience and/or relevant tertiary qualifications.

Expert advisors are optional. If an AM&VP has been engaged to assist in developing the M&V plan or project, they should be listed in the project plan as an expert advisor.

You can engage an expert advisor who is also an AM&VP to help develop aspects of your project which may include your project plan, M&V plan, baseline, and impact report. For clarity, to avoid any potential for a conflict of interest, the AM&VP acting as an expert advisor must be a different person to the AM&VP being engaged to validate the impact report for the same project.

## **8.7 Using subcontractors and agents**

As an AP, you can use subcontractors to undertake installations on your behalf. However, all responsibility for the compliance of the PBA project with the VEET Act, Regulations made under

the VEET Act and VEET Guidelines rests with you. Non-compliant projects will not be tolerated and may be subject to enforcement action. As the use of subcontractors is a compliance risk, you may be required to provide information about the contractual arrangements for each project you undertake.

APs and energy consumers may also nominate an agent or agents that will represent them for the purposes of aspects of the project. An agent is someone nominated by the AP to engage with the commission, on their behalf. An agent may be engaged to perform a variety of tasks, from administrative and program participation tasks, to operating elements of the project.

If you nominate an agent, the agent is not responsible for delivery of the project. As the AP you continue to be responsible for any action undertaken during participation in VEU.

The specific responsibility and function of the agent will govern what evidence needs to be provided to satisfy us that the agent can perform their function safely and effectively.

If you decide to use an agent, you need to provide the agent written authority to act on your behalf. You will also need to let us know if and when we can expect to deal with the agent on your behalf.

Where you have nominated an agent, you must indicate what that agent will be doing for the project, when we should contact the agent instead of you, and provide a summary of the agent's experience with similar types of projects.

You may also be acting solely as a certificate aggregator. If so you are responsible to ensure any certificate you create complies with the VEET Act, Regulations made under the VEET Act and VEET Guidelines.

## 9. Risk management

### 9.1 Insurance

PBA projects will generally be larger scale with higher costs and larger risks than other activities carried out under the VEU program. As the AP you are encouraged to seek guidance on the appropriate type and level of insurance for your project.

You are required to have public liability cover of at least \$5 million, product liability cover of at least \$5 million and professional indemnity cover of at least \$5 million to undertake PBA. This must include cover for rectification.

However, you can apply for a waiver of these requirements if you are undertaking projects on your own site. The Insurance Waiver Declaration form is available at [www.esc.vic.gov.au/m-and-v](http://www.esc.vic.gov.au/m-and-v). If you are undertaking projects on your own sites you are advised to seek guidance and apply your own judgement on the appropriate type and level of insurance for the project. For clarity, the commission is not mandating the level of insurance needed for APs running projects on their own sites; the commission expects these APs to determine their own insurance needs.

Given their key role in the M&V process, the AM&VP must have a minimum professional indemnity coverage of \$5 million.

Other expert advisors to any project are also encouraged to have professional indemnity insurance, and you are encouraged to consider this when contracting expert advisors. M&V projects will generally have large budgets, and any consequences of acting on inaccurate advice may also be large.

The commission encourages APs and experts to consider increasing the value of all types of insurance coverage in line with the value of the project, the risks involved and the consequences of any flow-on effects.

For projects not undertaken at your own site, if you provided all of the requested insurance details as part of your application for PBA accreditation and it is in date and valid, then you do not need to provide this again as part of a project application other than declaring that you have sufficient cover for insurance. If you did not provide some of this information with your application for accreditation or you held less than the minimum required level, then you will be prompted to provide evidence of this with your first Scoping Plan Approval Form. If your insurance has expired, you will be prompted to provide an updated record when you next submit an application to us.

## 9.2 Product safety and occupational health and safety (OH&S)

It is a requirement that all product installers participating in the VEU program are fully licensed and have completed appropriate safety training.

Further, for an installation to be eligible under VEU, it must comply with all relevant laws and regulations, including those relating to OH&S and product safety. This applies to all project activities, including where you or the energy consumer subcontracts the installation (or modification) work to a third party. For APs who are solely undertaking certificate aggregation for the project, you will still need to satisfy yourselves that the energy consumer is capable of carrying out (or engaging someone to carry out) the project in a safe manner.

Under 10(c) of the VEET Regulations, VEECs cannot be created if the AP knew, or ought to have known, that the prescribed activity was not undertaken in accordance with the provisions of the *Electricity Safety Act 1998*, the *Gas Safety Act 1997*, the *Occupational Health and Safety Act 2004*, the *Building Act 1993* or their respective regulations.

If the commission becomes aware that a project does not meet these provisions, the commission may not register VEECs, and may refer the matter to the relevant regulator to investigate.

### 9.2.1 Installing or modifying equipment – important information

If you are planning on installing new equipment or modifying/adjusting existing ones as part of a project, you should ensure that you thoroughly understand the OH&S, compliance and warranty implications. You should also satisfy yourself that the equipment you plan to install or modify do not pose any unreasonable risks to your staff, sub-contractors or to your client and the public, either during the activities or after them.

Importantly, you should understand that ‘modifying’ existing equipment may effectively create a ‘new’ product from a legal viewpoint. This means that you could become responsible for that equipment’s compliance with relevant safety and compatibility laws and standards. Further, the modification may void the warranty provided by the original manufacturer, meaning you may be considered liable should the equipment malfunction after the activity date.

*The Electricity Safety Act 1998* and Electricity Safety (Installations) Regulations 2009 requires a Certificate of Electrical Safety (or an agreed exemption) for all electrical installation work. In Victoria, this is overseen by Energy Safe Victoria (ESV). This document, where required, must be retained on file by the AP should the commission require an audit. This document must detail the modification work performed on each equipment type modified. ESV also oversees gas installation regulations, while plumbing standards are overseen by the Victorian Building Authority (VBA).

If you feel unsure about the obligations and risks associated with your planned activities, you should seek independent legal and/or other expert advice.

### **9.3 Approvals and permits**

You should ensure that you clearly understand the approvals and permits required for any upgrade you engage in. Failure to apply for and comply with all relevant approvals and permits may lead to enforcement action being taken against you by the relevant body.

If you feel unsure about the approvals and permits required for an upgrade project, you should seek independent legal and expert advice.

## 10. Where to get help

If you encounter difficulties when participating in this activity, you should in the first instance consult the guidance material listed in Section 2 of this document.

If you are unable to resolve your issue using the publicly available material, please contact VEU support team on (03) 9032 1310, by email: [veu@esc.vic.gov.au](mailto:veu@esc.vic.gov.au) or via the 'Contact Us' form in the [VEU Registry](#).

# Glossary

The following abbreviations and terms are used throughout this activity guide.

| Term or abbreviation              |                                                                                                                     |
|-----------------------------------|---------------------------------------------------------------------------------------------------------------------|
| Activity 34                       | VEU program building based lighting upgrade                                                                         |
| ABN                               | Australian Business Number                                                                                          |
| ACN                               | Australian Company Number                                                                                           |
| AIP                               | Approval in principle                                                                                               |
| AM&VP                             | Approved measurement and verification professional                                                                  |
| AP                                | Accredited person                                                                                                   |
| ESC                               | Essential Services Commission                                                                                       |
| ESV                               | Energy Safe Victoria                                                                                                |
| HVAC                              | Heating, ventilation and air conditioning                                                                           |
| IPMVP                             | International Performance Measurement and Verification Protocol                                                     |
| IPPs                              | Information privacy principles                                                                                      |
| M&V                               | Measurement and verification                                                                                        |
| M&V specifications                | Measurement and Verification in Victorian Energy Upgrades – Specifications                                          |
| M&V Plan                          | Measurement and verification plan                                                                                   |
| NAESCO                            | National Association of Energy Services Companies                                                                   |
| OH&S                              | Occupational health and safety                                                                                      |
| PBA                               | Project-based activities                                                                                            |
| PBA Regulations                   | Victorian Energy Efficiency Target (Project-Based Activities) Regulations 2017                                      |
| PMVA                              | Performance Measurement and Verification Analyst                                                                    |
| PMVE                              | Performance Measurement and Verification Expert                                                                     |
| Prescribed greenhouse gas schemes | Commonwealth's Carbon Credits (Carbon Farming Initiative) Act 2011, and the Renewable Energy (Electricity) Act 2000 |
| RECs                              | Renewable energy certificates                                                                                       |
| RET                               | Commonwealth Renewable Energy Target                                                                                |
| RFI                               | Request for further information                                                                                     |

| Term or abbreviation |                                                     |
|----------------------|-----------------------------------------------------|
| SMM                  | Specified measurement method                        |
| STCs                 | Small-scale technology certificates                 |
| VBA                  | Victorian Building Authority                        |
| VEECs                | Victorian energy efficiency certificates            |
| VEET                 | Victorian Energy Efficiency Target                  |
| VEET Act             | Victorian Energy Efficiency Target Act 2007         |
| VEET Guidelines      | Victorian Energy Efficiency Target Guidelines       |
| VEET Regulations     | Victorian Energy Efficiency Target Regulations 2018 |

# Key Terms

The following key terms are used throughout this activity guide and are the basis of the PBA M&V method. Note – there may be some differences in terminology from IPMVP.

| Key term                  | Definition                                                                                                                                                                                                                                                                                                                                                  | Refer to      |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| Project works start date  | In relation to a measurement boundary is the date, and optionally the time, at which physical works commence in that measurement boundary. This does not include any activities described in PBA Regulation 6(6)                                                                                                                                            | Section 6.6   |
| Project works end date    | In relation to a measurement boundary is the date, and optionally the time, at which the project works are completed within that measurement boundary, meaning that normal operations are capable of commencing after all changes to be implemented by the project within that measurement boundary, including any testing and commissioning are completed. | Section 6.6   |
| Implementation start time | In relation to a project is the date, and optionally the time, normal operations are capable of commencing after all changes to be implemented by the project, including any testing and commissioning, are completed. This is the same as the last project works end date for a project, where a project has more than one measurement boundary.           | Section 6.6   |
| Scoping plan              | Provides information to the commission about the intended project, without needing to provide details that may not be available at the early stage of project development.                                                                                                                                                                                  | Section 6.3   |
| Project plan              | Provides specific details to the commission about the project.                                                                                                                                                                                                                                                                                              | Section 6.4   |
| Project impact report     | Submitted to the commission after a project has been implemented and the savings have been determined. Must be approved before VEECs can be created.                                                                                                                                                                                                        | Section 6.9   |
| Variation                 | Required when certain details of the project change, after the scoping and/or project plans have been approved. Some changes are unacceptable and may require a new project application.                                                                                                                                                                    | Section 7.2   |
| Baseline period           | A period of measurement used to create a baseline model. It includes measurement of energy consumption, independent variables and site constants inside a project boundary and represents conditions <u>before</u> the project is undertaken.                                                                                                               | Section 4.3.3 |
| Operating period          | A period of measurement used to create an operating model. It measures the energy consumption inside a project boundary and represents conditions <u>after</u> the project is undertaken. In the forward creation of VEECs the difference in energy use between the 'normalised' baseline and operating energy models is used.                              | Section 4.4.3 |

| Key term             | Definition                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Refer to      |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| Reporting period     | A period of measurement used to create an operating model. It includes measurement of energy consumption, independent variables and site constants inside a project boundary and represents conditions <u>after</u> the project is undertaken. The reporting period can only be used for annual creation of VEECs by comparing the measured energy consumption with that predicted by the baseline energy model. An impact report must be submitted every year.                                                   | Section 4.3.2 |
| Regression analysis  | A statistical method used to model energy use inside the measurement boundary for: <ul style="list-style-type: none"> <li>• baseline energy model</li> <li>• operating energy model.</li> </ul>                                                                                                                                                                                                                                                                                                                   | Section 4.4.1 |
| Estimate of the mean | A statistical method used to model energy use inside the measurement boundary for: <ul style="list-style-type: none"> <li>• baseline energy model</li> <li>• operating energy model.</li> </ul>                                                                                                                                                                                                                                                                                                                   | Section 4.4.2 |
| Forward creation     | Can be used to create VEECs for up to ten years' worth of future savings earlier in the project using an 'operating period'. Requires use of Equations 1, 2 and 4.                                                                                                                                                                                                                                                                                                                                                | Section 4.3.1 |
| Normal year          | A set of values within a continuous twelve month period for each independent variable used in the energy models. A value in a normal year must be provided for each time interval. These values are used to 'normalise' both the baseline and the operating model when using forward creation. 'Normal' year values can be the baseline year. The independent variable values for a normal year must be within +/-5% of the effective range for that variable for the corresponding time interval to be eligible. | Section 4.4.4 |
| Annual creation      | Can be used to create VEECs using energy savings measured each year during the 'reporting period' and reported each year for up to ten years. Requires use of Equations 1, 3 and 5.                                                                                                                                                                                                                                                                                                                               | Section 4.3.2 |
| Annual savings       | The difference in measured energy consumption in the reporting period (12 months following the upgrade) and the energy consumption determined from the adjusted baseline energy model.                                                                                                                                                                                                                                                                                                                            | Section 4.3.2 |
| Effective range      | A parameter that affects the validity of a model and is used to determine whether a calculation can be done for a specific time interval. Projects with a narrow effective range may receive fewer VEECs.                                                                                                                                                                                                                                                                                                         | Section 4.6   |
| Measurement boundary | The boundary that defines what activities are included in and excluded from the project. All energy consuming products within the measurement boundary must be measured.                                                                                                                                                                                                                                                                                                                                          | Section 4.7   |

| Key term                    | Definition                                                                                                                                                                                                                            | Refer to       |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Counted savings             | Energy savings where the reduction of carbon dioxide equivalent of greenhouse gases is represented by certificates created as a result of activities undertaken within the measurement boundary after the end of the baseline period. | Section 4.11   |
| Measurement frequency       | The frequency of measurements taken during a given measurement period. This defines the length of the time intervals for a measurement boundary.                                                                                      | Section 4.5    |
| Measured energy consumption | The measured energy consumed by all the equipment within the measurement boundary.                                                                                                                                                    | Section 4.8    |
| Site constants              | A parameter that affects the energy consumed within the measurement boundary but does not vary under normal operating conditions.                                                                                                     | Section 4.9    |
| Accuracy factor             | The level of uncertainty the AP is prepared to accept. It is determined by the relative precision of reported savings.                                                                                                                | Section 4.16.1 |
| Persistence model           | An estimate of the expected lifetime of an energy consuming product. It applies a decay factor representing the annual decline in performance as a result of product type, product use and environment.                               | Section 4.15   |
| Decay factor                | Determined by applying a persistence model to products installed as part of the project that had not been previously installed at the project premises.                                                                               | Section 4.15   |
| Interactive energy savings  | Interactive energy savings are energy savings attributable to the upgrade that are outside the measurement boundary.                                                                                                                  | Section 4.10   |
| Time interval               | The segment of time between regular measurements taken during a given period. Eligible time intervals contain representative data which can be used to develop an energy model or report energy consumption.                          | Section 4.5    |

## Document version control

| Version | Amendments made                                                                                                                                                                                                                                                                                                                                                                            | Date published    |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 1.0     | Creation of new Explanatory note - project-based activities – measurement and verification– part 1: activity guidance.                                                                                                                                                                                                                                                                     | 1 August 2017     |
| 1.1     | Removal of Option A of the IPMVP.                                                                                                                                                                                                                                                                                                                                                          | 17 November 2017  |
| 2.0     | Updated document template and added further guidance including applications for impact report approval and VEEC assignment.                                                                                                                                                                                                                                                                | 14 December 2017  |
| 3.0     | Re-structured and consolidated document. Revised description of scoping and project plan requirements to match latest version of application forms. Removed requirement that persistence models are published on a public register.                                                                                                                                                        | 16 February 2018  |
| 3.2     | Included 'Key terms'. Expanded on definition of effective range and included diagrams. Included additional information on changes to a project that require an application for variation (Table 13).                                                                                                                                                                                       | 24 September 2018 |
| 4.0     | Renamed document as Measurement and Verification Method Activity Guide. Updated terminology, document names, hyperlinks to VEU Registry pages, use of URLs. Updated requirements for AM&VP independence for basic verification reports. Updated the time at which lighting products need to be listed on the Register of Products.                                                         | 11 December 2018  |
| 4.1     | Added multi-premises project requirements. Clarified project eligibility, effective range, missing data, renewable energy, saving estimates, registration of interest, insurance and audits. Updated variation requirements. Added new lighting and photographic evidence requirements. Corrected minor errors.                                                                            | 12 September 2019 |
| 4.2     | Minor updates to align with M&V Specifications v4.0                                                                                                                                                                                                                                                                                                                                        | 18 December 2020  |
| 4.3     | Expanded on metering requirements and included recommendation on solar inverters. Added requirements about complete project plan applications being submitted before project works end. Included guidance around metering. Clarified requirements for site constants and missing data. Changed 'activity start date' and 'activity end date' terminology. Added clarification on auditing. | 11 February 2021  |
| 4.4     | Clarification of how to deal with missing dependent and independent data. Updated requirements for using modelling software other than Microsoft Excel. Clarified ABN/ACN evidential requirements.                                                                                                                                                                                         | 19 April 2021     |

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|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 4.5 | Included information relating to projects affected by a State of Emergency or a State of Disaster (such as COVID-19). Clarified that certificates can be claimed under multiple programs for different abatement. Updated Table 14 certificate creation timing example for relevancy. Clarified effective range rule. | 2 August 2021   |
| 4.6 | Clarified application of effective range, including an example of how to apply the effective range rule to determine which time intervals are eligible to create certificates.                                                                                                                                        | 1 December 2021 |
| 4.7 | Revision to reflect changes to VEEC creation fee process.                                                                                                                                                                                                                                                             | 1 November 2023 |
| 4.8 | Revision to reflect amendment to VEET regulations banning cold-call telemarketing and doorknocking under the program.                                                                                                                                                                                                 | 1 May 2024      |
| 5.0 | Revision to align with M&V Specifications v8.0. Major update including specified measurement methods. Added the introduction of non-routine events, updated effective range requirements, static parameters for gas measurement and other minor changes.                                                              | 20 June 2025    |
| 5.1 | Revision to align with VEET (PBA) Amendment Regulations 2025, including introduction of advanced M&V, change to reporting requirements for SMM, removal of some project plan requirements, changes to allowable scope variations and other minor changes.                                                             | 26 August 2025  |