

Taxi non-cash payment surcharge review 2019

Submission received through Engage Victoria

Date submitted: 17 June 2019

Submission written by: Janette

From 30 May 2019, we began accepting submissions on our 2019 taxi non-cash payment surcharge review draft decision via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the opportunity to send us a response to a set of questions we provided.

1. Do you agree or disagree with our decision to reduce the maximum surcharge for taxis to 4.5 per cent (including GST)? Why, why not?

I agree with the decision to reduce the surcharge but not the amount. I think that if the least profitable processor requires 4.3% and all others require lower, then the amount should be lower. This would drive an increase in productivity or change to a more profitable processor, while benefiting the paying public and making taxis more competitive with disruptive industries like Uber (who pay their workers **** by the way).

2. Do you agree with our draft decision to delay the implementation of the changes until 1 January 2020?

Yes

3. Are there any other matters you would like us to consider in our final decision?

Yes also consider the banking royal commission and their thoughts on the ridiculous overcharging that has been going on in association with credit card fees and charges. The fee charged by the actual card company is all that is really needed, surely? How long does it take to swipe or tap a card, less time than to organise and carry change!

4. Upload submission

No file specified.