# Information sheet: Project-based activities in the new VEU Registry system

This information sheet outlines project-based activities changes in the new Victorian Energy Upgrades (VEU) Registry system going live on 3 June 2025, and how to prepare.

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| **Date** | **2 April 2025** |
| **Version number** | **1.1** |

Key changes and impacts

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| Change | Impact |
| **List** **overview for all projects** | You will be able to see a list of your projects from within the new VEU Registry system. When you select the project, you will be able to view all plans, variations and reports associated to that project in one view. |
| **Scoping Plan required for project creation** | You will be prompted to create a project and submit a Scoping Plan at the same time.  If you do not submit a Scoping Plan, a project will not be created or initiated in the new system. |
| **Project Plan assessment only after Scoping Plan approval** | Project Plans can be submitted for a project at any point in time through the new VEU Registry system, but will not be assessed until the Scoping Plan is approved. |
| **Ability to withdraw plans and reports anytime before an assessment outcome** | You may withdraw a plan, report, or variation at any point up to our approval/refusal, giving you control over your submissions  Clearer messaging has also been introduced in the new system for this process, to remind users that no refunds apply for withdrawals where an application fee has already been paid. |
| **Automatic Victorian energy efficiency certificates (VEECs) creation when an Impact Report is approved** | VEECs will be created automatically when an Impact Report is approved, eliminating the need for a separate activity submission. |

Checklist: How to prepare for go-live

Submit any applications and supporting documents that are ready for approval prior to midday on 23 May 2025.

For any new urgent scoping plan applications please contact us [AMVP@esc.vic.gov.au](mailto:AMVP@esc.vic.gov.au) with the subject line “URGENT PBA application”. The commission will support the assessment of any urgent applications where possible, however please only use this process for applications that are genuinely urgent.

For any existing urgent scoping plans that are in the system but that have not been approved by 23 May, we will continue processing these after 23 May and will contact you via email ([AMVP@esc.vic.gov.au](mailto:AMVP@esc.vic.gov.au)) if we require further information or to inform you of the result (if applicable).

For any existing applications that are otherwise not ‘urgent’, these will be transferred over to the new system automatically. You will receive updates via the new system from the go live date of 3 June as these are assessed.

Checklist: Day 1

Check your ‘projects’ page in the current portal for any projects that are in progress and ensure each project contains the documentation previously submitted. Contact us at [veu@esc.vic.gov.au](mailto:veu@esc.vic.gov.au) if you believe any of your applications or documents are missing.

More information and support

For more information about the new VEU Registry system, visit our [project website page](https://www.esc.vic.gov.au/victorian-energy-upgrades/participating-veu-program/new-victorian-energy-upgrades-registry-system-project). If you have any questions, please email [veuregistrysupport@esc.vic.gov.au](mailto:veuregistrysupport@esc.vic.gov.au).