# Information sheet: Statuses in the new VEU Registry

This information sheet provides an overview of the statuses for applications, fees, activities, VEECs, products, RFIs, and scheme participants in the new Victorian Energy Upgrades (VEU) Registry system that went live on 3 June 2025.

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| --- | --- |
| .**Date** | **27 June 2025** |
| **Version number** | **1.3** |

**Status types in the new VEU Registry**

The following sections provide a summary of the key status types used in the new VEU Registry system. Each status type relates to a specific process or entity and outlines how progress is tracked in the system.

Activity

Statuses that reflect the lifecycle of an activity, from creation through to approval or rejection.

| Status group | Description  |
| --- | --- |
| Submitted | Activity has been created. |
| In Progress | Officer is assessing activity. |
| Information Requested | Officer is awaiting a response from submitter. |
| Response Received | Officer has received a response from submitter. |
| Held | Activity has been held for further investigation. |
| Withdrawn | Activity has been withdrawn by applicant. |
| Endorsed | Officer has made a recommendation for the delegate’s decision. |
| Approved | Activity has been approved by delegate. |
| Refused | Activity (and corresponding VEECs) has been refused by delegate |

VEEC

Indicates the status of Victorian Energy Efficiency Certificates (VEECs) as they move through validation and issuance.

| Status | Description  |
| --- | --- |
| Pending Payment | Activity has been created. |
| Pending Registration Validation | VEEC fees have been paid. |
| Registration Refusal | Activity has been refused. |
| Withdrawn | Activity has been withdrawn. |
| Available Registered | Activity has been approved.Note: Registration occurs immediately where VEEC numbers are less than 20 and overnight for VEEC numbers over 20 for the activity. |
| Invalid due to Obligatory Surrender | Obligatory VEEC Surrender has been submitted. |
| Invalid due to Mandatory Surrender | Mandatory VEEC Surrender has been submitted. |
| Invalid due to Voluntary Surrender | Voluntary VEEC Surrender has been accepted. |
| Invalid due to Expiry | 6 years after Activity Date of original activity (if not invalid prior). |

VEEC Registration

Tracks the status of VEECs during the registration process, including any required validations. This takes place following the approval of an Activity.

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| --- | --- |
| Status | Description  |
| Pending Registration | VEEC has been created but not yet registered |
| Registered |  VEEC has been registered |
| Invalid | VEEC has been surrendered or has expired |

VEEC Transfer / Surrender

Describes the stages of VEEC transfers between parties and the final surrender process.

|  |  |
| --- | --- |
| Status | Description  |
| Pending | Submitted awaiting decision |
| Withdrawn | Withdrawn by submitter |
| Rejected | Rejected by recipient |
| Accepted  | Accepted by recipient |

Application (excluding Project Based Activity (PBA))

Covers non-PBA application statuses (for example Accreditation) from draft through to decision.

| Status | Description  |
| --- | --- |
| In Progress | Officer is assessing application |
| Information Requested | Officer is awaiting a response from submitter |
| Response Received | Officer has received a response from submitter |
| Withdrawn | Application has been withdrawn by applicant |
| Approved | Application has been approved by delegate |
| Refused | Application has been refused by delegate |

PBA Application

Specific to Project-Based Activities (PBAs), these statuses reflect key milestones in assessment and approval.

| Status | Description  |
| --- | --- |
| Pending Assessment | PBA application and scoping plan have been submitted. |
| Scoping Plan Approved | Scoping plan has been approved |
| Project Plan Approved | Project plan has been approved |
| Impact Report Pending | Impact report has been submitted |
| Impact Report Approved | Impact report has been approved |
| Relinquished | PBA application has been abandoned by the applicant |
| Cancelled | PBA application has been cancelled by ESC |

Fee

Represents the status of various fees, such as pending, paid, or waived.

| Status | Description  |
| --- | --- |
| Pending Invoice | Invoice has not been sent |
| Pending Payment |  Invoice issued and payment not yet received |
| Paid | Payment has been received (timer starts) |

Product

Tracks the status of products submitted for approval and listed in the registry.

|  |  |
| --- | --- |
| Status | Description  |
| Approved | Current date is between the product’s Effective From and Effective To dates |
| Legacy | Current date is after the product’s Effective To date |

RFI

Used when additional information is requested to progress an activity, application, or registration.

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| --- | --- |
| Status | Description |
| Information Requested | Officer has sent RFI to applicant |
| Response Received |  Applicant has responded to RFI |

Scheme Participant

Statuses related to the scheme participants registration, update, of accredited participants in the VEU program.

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| --- | --- |
| Status | Description |
| Submitted | Scheme participant details have submitted for verification |
| In Progress | Officer is assessing submission |
| Information Requested | Officer is awaiting a response from submitter |
| Response Received | Officer has received a response from submitter |
| Registered | Scheme participant details have been registered (automatically or after verification) |
| Refused | Submission has been refused by officer |
| Withdrawn  | Submission has been withdrawn by submitter |

Case

Covers the lifecycle of case records raised within the system for tracking and resolution.

| Status | Description |
| --- | --- |
| New | Case has been submitted or created |
| In Progress |  Officer is working case |
| Waiting | Waiting on information or action from another party |
| Response Received | Information received from other party |
| Closed | Case is no longer active |

Duplicates

Used when viewing of internal and external duplicate risk flag statuses

|  |  |
| --- | --- |
| Status | Description |
| Justification Provided | Duplicate is found and justification has been provided. No action will need to be taken regarding justification. The activity will be invoiced as usual.  |
| Justification Missing |  A duplicate is found, and no justification is provided. You will be able to withdraw and resubmit with justification when this status is visible. The activity will not be invoiced.  |