# Information sheet: Key statuses in the new VEU Registry

This information sheet provides an overview of statuses in the new Victorian Energy Upgrades (VEU) Registry system launching on 3 June 2025 for:

* applications
* fees
* activities
* Victorian energy efficiency certificates (VEECs)
* products
* Requests for Further Information (RFIs)
* and scheme participants (SPs).

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| --- | --- |
| **Date** | **2 June 2025** |
| **Version number** | **1.2** |

**Status types in the new VEU Registry**

The following sections provide a summary of the key status types used in the new VEU Registry system. Each status type relates to a specific process or related record and outlines how progress is tracked in the system.

Fees

Fee status is a secondary status. Once an item has been paid, its primary status will move to ‘in progress’.

| Status | Description |
| --- | --- |
| Pending Invoice | Invoice has not been issued |
| Pending Payment | Invoice issued and payment not yet received |
| Paid | Payment has been received |

Activity

Statuses that reflect the lifecycle of an activity, from creation through to approval or refusal. Only Approved activities will appear in the public register. Other statuses shown below are visible to the accredited person who submitted the activity only.

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| --- | --- |
| Status Group | Description |
| Submitted | Activity has been created |
| In Progress | Activity fee has been paid and VEU officer is assessing application |
| Information Requested | VEU officer has sent an RFI and is waiting for a response from the accredited person |
| Response Received | VEU officer has received a response to the RFI from the accredited person |
| Held | Activity has been put on hold for further investigation |
| Withdrawn | Application has been withdrawn by the accredited person |
| Recommendation 1 | VEU officer has recommended next steps (accredited persons will not see the recommendation itself) |
| Recommendation 2 | VEU Officer has recommended final outcome (accredited persons will not see the recommendation itself) |
| Approved | Activity has been approved by the VEU |
| Refused | Application has been refused by the VEU |

Victorian energy efficiency certificates (VEECs)

Indicates the status of Victorian energy efficiency certificates (VEECs) as they move through validation and issuance.

| Status | Description |
| --- | --- |
| Pending Payment | VEEC has been created, but creation fee has not yet been paid |
| Pending Registration Validation | VEEC has been created, not yet registered, and VEU are undertaking assessment of the creation activity |
| Registration Refusal | VEEC has been refused |
| Withdrawn | Activity (and therefore VEEC) has been withdrawn by the accredited person |
| Available Registered | Activity has been approved and therefore VEEC has been registered and is valid |
| Invalid due to Obligatory Surrender | Invalid due to an Obligatory VEEC Surrender |
| Invalid due to Mandatory Surrender | Invalid due to a Mandatory VEEC Surrender |
| Pending Surrender | A Voluntary Surrender is under assessment by VEU (note: Obligatory and Mandatory surrenders are instant and require no assessment) |
| Invalid due to Voluntary Surrender | Invalid due to a Voluntary VEEC Surrender |
| Invalid due to Expiry | VEEC is invalid due to reaching its expiry date (6 years and 1 day after date of original activity) and has not been surrendered in that time. |

VEEC transfer / surrender records

Describes stages of VEEC transfer records between parties and the Voluntary surrender process.

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| --- | --- |
| Status | Description |
| Pending Voluntary Surrender | Submitted voluntary surrender, under assessment by VEU |
| Pending Transfer | A transfer has been initiated but not yet rejected or accepted.  The transferor may withdraw the transfer at any time before it is accepted or rejected. |
| Withdrawn | Transfer has been withdrawn by the transferor |
| Rejected | Transfer has been rejected by the transferee |
| Accepted | Transfer has been accepted by the transferee |

Accreditation and VEET scheme registry account (VSRA) applications

Covers application statuses.

| Status | Description |
| --- | --- |
| Submitted | Application has been submitted, and application fee has not yet been paid |
| In Progress | The application fee has been paid and a VEU Officer is assessing the application |
| Information Requested | VEU officer has sent an Request for Further Information (RFI) and is waiting for a response from the accredited person |
| Response Received | VEU officer has received a response to the RFI from the accredited person |
| Withdrawn | Application has been withdrawn by the applicant |
| Approved | Application has been approved by the VEU |
| Refused | Application has been refused by the VEU |

Project-based activity (PBA) applications

Specific to project-based activities (PBAs), these statuses reflect key milestones in assessment and approval.

| Status | Description |
| --- | --- |
| Pending Assessment | PBA application and scoping plan have been submitted. |
| Scoping Plan Approved | Scoping plan has been approved |
| Project Plan Pending | Scoping plan has been approved, and project plan has been submitted |
| Project Plan Approved | Project plan has been approved |
| Impact Report Pending | Impact report has been submitted |
| Impact Report Approved | Impact report has been approved |
| Relinquished | PBA application has been abandoned by the applicant |
| Cancelled | PBA application has been cancelled by VEU |

Product applications

Tracks the status of products submitted for approval and listed in the registry.

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| --- | --- |
| Status | Description |
| Submitted | Application has been submitted, and application fee has not yet been paid |
| In progress | The application fee has been paid and a VEU Officer is assessing the application |
| Withdrawn | Application has been withdrawn by the product applicant |
| Information Requested | VEU officer has sent an RFI and is waiting for a response from the applicant |
| Response Received | VEU officer has received a response to the RFI from the applicant |
| Approved | Current date is between the product’s Effective from and Effective To dates |
| Refused | Application has been refused by the VEU |
| Legacy | Current date is after the product’s Effective To date |

Scheme participants

Statuses related to the scheme participants registration, update, of accredited participants in the VEU program.

| Status | Description |
| --- | --- |
| Submitted | Scheme participant details have submitted for verification |
| In Progress | VEU Officer is assessing submission |
| Information Requested | VEU officer has sent an RFI and is waiting for a response from the accredited person |
| Response Received | VEU officer has received a response to the RFI from the accredited person |
| Registered | Scheme participant details have been registered |
| Refused | Submission has been refused by officer |