

<b>Water</b>	2023-24	2024-25	2025-26	2026-27	2027-28
Minimum water pressure or flow rate a customer should receive, as referred to in clause 17.2 (kPa or L/min)	20 L/min				
Maximum number of unplanned water supply interruptions a customer may experience in any 12-month period	4	4	4	4	4
Average time taken to attend bursts and leaks (priority 1) (minutes)	60	60	60	60	60
Average time taken to attend bursts and leaks (priority 2) (minutes)	60	60	60	60	60
Average time taken to attend bursts and leaks (priority 3) (minutes)	160	160	160	160	160
Average duration of unplanned water supply interruptions (minutes)	120	120	120	120	120
Average duration of planned water supply interruptions (minutes)	120	120	120	120	120
<b>Sewerage</b>					
Maximum number of sewer blockages a customer may experience in any 12-month period	4	4	4	4	4
Average time to attend sewer spills and blockages (minutes)	60	60	60	60	60
Average time to rectify a sewer blockage (minutes)	120	120	120	120	120
Maximum time taken to contain a sewer spill (minutes)	300	300	300	300	300