

Water price review 2024

Submission received through Engage Victoria

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Water business: Goulburn-Murray Water

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In March 2024, we began accepting submissions on our draft decision on Goulburn-Murray Water's 2024 price submission via Engage Victoria (www.engage.vic.gov.au/ESC-water-price-review-2024). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of our draft decision on the prices proposed by your water business?

Not much. Seems like a rubber stamping exercise.

2. What do you think of our draft decision on the business performance and their future service commitments?

The outcomes are irrelevant for our class of customer and cannot be fulfilled. We believe GM-W is ill suited to have small customers. GM-W are managing small customers poorly. ESC should be fixing this.

3. Is there anything else we should consider before we make a final price review decision?

We have attached another document basically asking ESC to do some investigating