

[Part 1: general text about the Essential Services Commission]

About

The Essential Services Commission is Victoria's independent economic regulator. We promote the long-term interests of Victorian consumers with respect to the price, quality and reliability of essential services, such as electricity, gas and water.

We regulate Victoria's energy, water and transport sectors, and administer the rate-capping system for the local government sector.

We also regulate the Victorian Energy Upgrades program, which helps Victorians reduce their energy bills and greenhouse gas emissions by providing access to discounted energy efficient product and services.

SIMPLIFIED CHINESE

简介

基本服务委员会（Essential Services Commission）是维多利亚州的独立经济监管机构。我们促进维多利亚州消费者在水电气等基本服务的价格、质量和可靠性方面的长期权益。

我们监管维多利亚州的能源、水务和交通运输部门，并执行地方政府部门的地方政府税上限系统。

我们还监管维多利亚州能源升级（Victorian Energy Upgrades）项目，该项目通过提供折扣节能产品和服务，帮助维州居民减少能源账单开支和温室气体排放量。

[Part 2: instructions about how to use the interpreter service]

If you need an interpreter, please call TIS National on 131 450 and ask them to call the Essential Services Commission on 1300 664 969. Our business hours are 9 am to 5 pm.

SIMPLIFIED CHINESE

如需口译协助，请拨打 131 450 联系 TIS National，请他们致电 1300 664 969 联系基本服务委员会（Essential Services Commission）。我们的工作时间是上午 9 点到下午 5 点。