[Part 1: general text about the Essential Services Commission]

About

The Essential Services Commission is Victoria’s independent economic regulator. We promote the long-term interests of Victorian consumers with respect to the price, quality and reliability of essential services, such as electricity, gas and water.

We regulate Victoria’s energy, water and transport sectors, and administer the rate-capping system for the local government sector.

We also regulate the Victorian Energy Upgrades program, which helps Victorians reduce their energy bills and greenhouse gas emissions by providing access to discounted energy efficient product and services.

KAREN

ဘၣ်ဃးဒီး

တၢ်မၤစၢၤလၢအလီၢ်အိၣ်သပှၢ်တဖၣ်ခီၤမံရှၢၣ်(The Essential Services Commission) န့ၣ်မ့ၢ်ဘံးထိရံယါမုၢ်ကျိၤ၀ဲၤကွာ်ဂ့ၢ်၀ီအပှၤထုးထီၣ်ပာ်လီၤတၢ်သိၣ်တၢ်သီတဖၣ်န့ၣ်လီၤ. ပဆီၣ်သခူထီၣ်ဘံးထိရံယါအပှၤသူစွဲတၢ်ဖိအတၢ်သးစဲအယံၥ်အထၢဃုၥ်ဒီးတၢ်ပၥ်ကဲဒီးတၢ်ပၥ်လုၢ်ပၥ်ပှ့ၤ, ကံၢ်စီဒီးတၢ်နၥ်အီၤသ့လၢတၢ်မၤစၢၤလၢအလီၢ်အိၣ်သပှၢ်တဖၣ်အဂီၢ်, ဒ်အမ့ၢ်လီမ့ၣ်အူ, ဂၥ်သ၀ံဒီးထံန့ၣ်လီၤ.

ပရဲၣ်ကျဲၤမၤတၢ်လၢတၢ်သိၣ်တၢ်သီအဖီလၥ်ဘၣ်ဃးဒီးဘံးထိရံယါလီသဟီၣ်အဂံၢ်, ထံဒီးတၢ်ဆှၢထီၣ်ဆှၢလီၤအ၀ဲၤဒ့တဖၣ်, ဒီးပၢဆှၢရဲၣ်ကျဲၤတၢ်အလုၢ်အပှ့ၤလၢတၢ်ပၥ်ပနီၣ်အီၤအသနူ (rate-capping system) လၢလီၢ်က၀ီၤပဒိၣ်အ၀ဲၤဒ့န့ၣ်လီၤ.

ပရဲၣ်ကျဲၤမၤလၢတၢ်သိၣ်တၢ်သီအဖီလၥ်ဘၣ်ဃးဒီးဘံးထိရံယါလီသဟီၣ်အဂံၢ်လၢတၢ်မၤဂ့ၤထီၣ်တၢ်ရဲၣ်တၢ်ကျဲၤအဂီၢ်, လၢမၤစၢၤ၀ဲပှၤဘံးထိရံယါဖိတဖၣ်လၢကမၤစှၤလီၤလီသဟီၣ်ဂံၢ်တၢ်ဟ့ၣ်တၢ်လၢၥ်ဘူၣ်လၢၥ်စ့ၤဒီးတၢ်မုၢ်တၢ်ဘိအဟံၣ်ဂၥ်သ၀ံ(greenhouse gas emissions) ခီဖျိဟ့ၣ်ထီၣ်၀ဲလီသဟီၣ်တၢ်လၢတၢ်ပှဲၤပီးလီဒီးတၢ်မၤစၢၤတဖၣ်အတၢ်မၤစှၤလီၤအလုၢ်အပှ့ၤန့ၣ်လီၤ.

[Part 2: instructions about how to use the interpreter service]

If you need an interpreter, please call TIS National on 131 450 and ask them to call the Essential Services Commission on 1300 664 969. Our business hours are 9 am to 5 pm.

KAREN

နမ့ၢ်လိၣ်ဘၣ်ပှၤကျိးထံတၢ်ဖိတဂၤန့ၣ်, ၀ံသးစူၤကိးဘၣ် TIS National ဖဲ ၁၃၁ ၄၅၀ ဒီးမၢအ၀ဲသ့ၣ်ကိး Essential Services Commission ဖဲ ၁၃၀၀ ၆၆၄ ၉၆၉ တက့ၢ်. ပတၢ်ဖံးတၢ်မၤအနၣ်ရံၣ်ကတီၢ်တဖၣ်မ့ၢ်၀ဲ ဂီၤ ၉ နၣ်ရံၣ် တုၤဟါ ၅ နၣ်ရံၣ်န့ၣ်လီၤ.