

Contract details	
Contract term	No lock-in contract
Cooling off period	10 business days
Eligibility criteria	This product is only available for Victorian customers in the Jemena area. Other criteria may apply, contact Example Energy for details.
Price are not fixed	The rates and charges are subject to change. We will notify you of any changes as per your contract terms and conditions
Contract expiry details	The benefit period is for 12 months. Before the end of your benefit period we will let you know what your options are. Your contract is ongoing and will continue until one of us ends it.
Full terms and conditions	For further details on this information, or for full terms and conditions visit www.exampleenergy.com.au or call Example Energy on 13 00 00.

### Fees

Disconnection fee	Flat rate: \$71.99	
Disconnection visit. This fee includes a retailer administration fee.		
Reconnection fee	Flat rate: \$25	
Reconnection (Normal hours). This fee includes a retailer administration fee.		
Credit card payment processing fee	Percentage of bill: 0.6%	
0.6% charge may apply to credit card payments by VISA or MasterCard.		
Additional fee information		
Additional fees may apply. For more information, please visit www.exampleenergy.com.au.		

## **Billing details**

Bill frequency	3 months
Payment options	Direct debit or e-billing

#### Offer rate and details

Local time **Electricity charges** – all year

Daily supply charge	122.08 c/day
Flat All consumption	23.17 c/kWh

#### **Controlled load charges**

	Tariff (incl. GST)
Controlled load consumption	21.22 c/kWh

# Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	10.89 c/kWh
Premium feed-in tariff	66.00 c/KWh

## **GreenPower options**

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
50% GreenPower	GreenPower option of 50% charged at 2.81 cents per kWh	2.81 cents per kWh

Tariff (incl. GST)

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