

Essential News

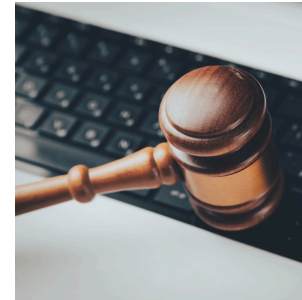
Latest news from the Essential Services Commission

March 2025

Origin penalised \$17.6 million for failings affecting over 650,000 customers

Australia's largest energy retailer, Origin Energy, has been ordered to pay \$17,605,000 by the Supreme Court of Victoria after admitting to breaches of Victoria's energy rules that affected 668,750 customers.

This is the largest financial penalty for breaches of Victoria's energy rules in the state's history.



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Proposed Victorian electricity default offers released

The Essential Services Commission has released its draft decision on the 2025-26 Victorian Default Offer for public consultation.

The Victorian Default Offer is a fair, independently set electricity price that:

- gives Victorians access to a reasonable electricity deal, even if they are unable or unwilling to engage in the retail market.
- acts as a reference price so customers can more easily compare different deals in the market.
- is the maximum amount electricity retailers can charge customers in embedded networks, such as apartment buildings and office blocks.



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New approach to Victorian energy market reporting

The commission's energy market reporting is now available in one central hub on our website, making it easier to access the information you need.

The central hub will provide links to:

- compliance and enforcement actions
- energy retailer performance statistics
- energy retailer licences, including transfers, variations and revocations
- insights on competition and prices in the Victorian energy market
- Victorian Energy Market reports.

[Read more >>](#)

Consultations

We're currently seeking feedback on:

- [Victorian Default Offer price review 2025–26](#) - consultation closes 11 April 2025
- [Golden Plains WF2 Pty Ltd - application for electricity generation licence](#) - consultation closes 23 April 2025
- [Active Utilities Retail Pty Ltd - application for electricity generation licence](#) - consultation closes 5 May 2025

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