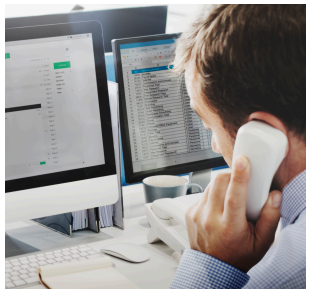
ESSENTIAL SERVICES COMMISSION

Essential News

Latest news from the Essential Services Commission

September 2026

Businesses banned from energy efficiency scheme for false claims and banned sales activity



We have cancelled the Victorian Energy Upgrades (VEU) accreditation of two businesses for allegedly providing false information about their energy efficiency projects and breaching consumer protections.

The commission has:

- cancelled Solar On Roof's VEU accreditation and ordered the surrender of 1,228 Victorian energy certificates valued at over $100,000*
- cancelled Re-Energi's accreditation and ordered the surrender of 279 Victorian energy efficiency certificates, valued at around $23,000.*

*Figure calculated using the certificate value of $83.25, the spot price on 27 August 2026.

Read more

Business suspended from energy efficiency program over doctored photos and customer details

We have suspended the Victorian Energy Upgrades (VEU) accreditation of Royal One Pty Ltd for allegedly submitting doctored photos and falsified customer details to fraudulently claim certificates for energy efficiency projects.

This is the fourth enforcement action resulting from the commission's Fraud Taskforce – a unit focussed on stamping out fraudulent activity in the VEU program. The alleged breaches were

detected by reviewing photos submitted as evidence of upgrades and consumer phone audits.

Read more

Business banned from energy efficiency program for advertising services while suspended

We have cancelled the Victorian Energy Upgrades (VEU) accreditation of A.K. Alvi Enterprises Pty Ltd (A.K. Alvi) for allegedly continuing to advertise energy upgrades as an accredited business while suspended from the program.

A.K. Alvi is disqualified from reapplying for VEU accreditation for five years. We also refused registration of 200 Victorian energy efficient certificates, valued at $19,200*, and required the business to have its quality assurance processes independently audited.

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Consultations

We're currently seeking feedback on:

- Energy On Pty Ltd – electricity retail licence application - consultation closes 16 September 2026
- Squadron Energy Retail Pty Ltd – retail licence application - consultation closes 14 September 2026

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