

Victorian Default Offer 2023-24

Submission received via Engage Victoria on our consultation paper on Victorian Default Offer 2023-24

Date submitted: 21 December 2022

Submission prepared by: Errol Muir

What are your views about our proposed approach to setting the 2023–24 Victorian Default Offer?

It fails to take explicit account of the lower costs associated with embedded networks and so produces a default offer figure that does not adequately reflect the inability of many apartment residents to change suppliers.

Do you think that the costs associated with the Australian Energy Market Operator's June 2022 interventions in the wholesale market should be reflected in the Victorian Default Offer? Why/Why not?

Yes

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What are your views on using a variation mechanism for market intervention costs?

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Do you think we should make changes to our retail cost benchmarks? Why/Why not?

Yes

To adequately reflect the lower costs of supplying to and maintaining customers in an embedded network.

Do you think we should make changes to our customer acquisition and retention cost benchmark? Why/Why not?

Yes

As above

Do you think we should publish consultation papers in addition to our draft decision papers in future Victorian Default Offer reviews? Why/Why not?

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Are there any other matters the commission should look into?

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