

ADDITIONS TO THE WORK PROGRAM 2009-10

The following projects have been added to the Essential Services Commission's 2009-10 Work Program, subsequent to 1 July 2009.

Energy

| Project | Description | Commencement / completion |
|--|--|---------------------------|
| Electricity distributors' communications in extreme events | Report to the Minister for Energy and Resources on a range of regulatory matters that are relevant to significant energy supply events, such as severe windstorms and heatwaves. | Q1-Q3 |
| Review of Victoria's wrongful disconnection payment | Report to the Victorian Government on the wrongful disconnection payment for energy customers. | Q1-Q3 |
| Advanced interval metering (smart meters) | Review regulations to accommodate the operation of electricity smart meters in Victoria. | Q3-Q4 |
| Feed-in tariffs | Report to the Minister for Energy and Resources on the fairness and reasonableness of five retailers' standard and premium feed-in tariffs. | Q3 |
| Distributors' call centres | Report to the Minister on the efficiency and effectiveness of distributors' call centres during extreme supply events in 2009 and summer 2010. | Q2-Q4 |
| Financial hardship programs | Review retailers' financial hardship programs. | Q3-Q4 |

Energy Targets

| Project | Description | Commencement / completion |
|--|--|---------------------------|
| Residential acquisitions under the Victorian Energy Efficiency Target Scheme | Review of methodology to determine residential acquisitions, as part of the assessment of a relevant entity's VEET scheme certificate liability. | Q1-Q2 |

Water

| Project | Description | Commencement / completion |
|----------------------------|---|----------------------------------|
| New customer contributions | Development of a guideline to clarify principles relating to charges imposed by water businesses on new property connections. | Q1-Q2 |
| Pricing and tariff reviews | Review applications by Coliban Water and Goulburn-Murray Water to adjust prices. | Q3-Q4 |

Other Industry Sectors

| Project | Description | Commencement / completion |
|--|---|----------------------------------|
| Performance reporting of local government | Develop a performance assessment and benchmarking regime for local government in Victoria | Q1-Q4 |
| Implementation of new ports price monitoring framework | Revise price monitoring determination to implement State Government-announced changes to the ports price monitoring regime. | Q3-Q4 |

Revised 15 March 2010