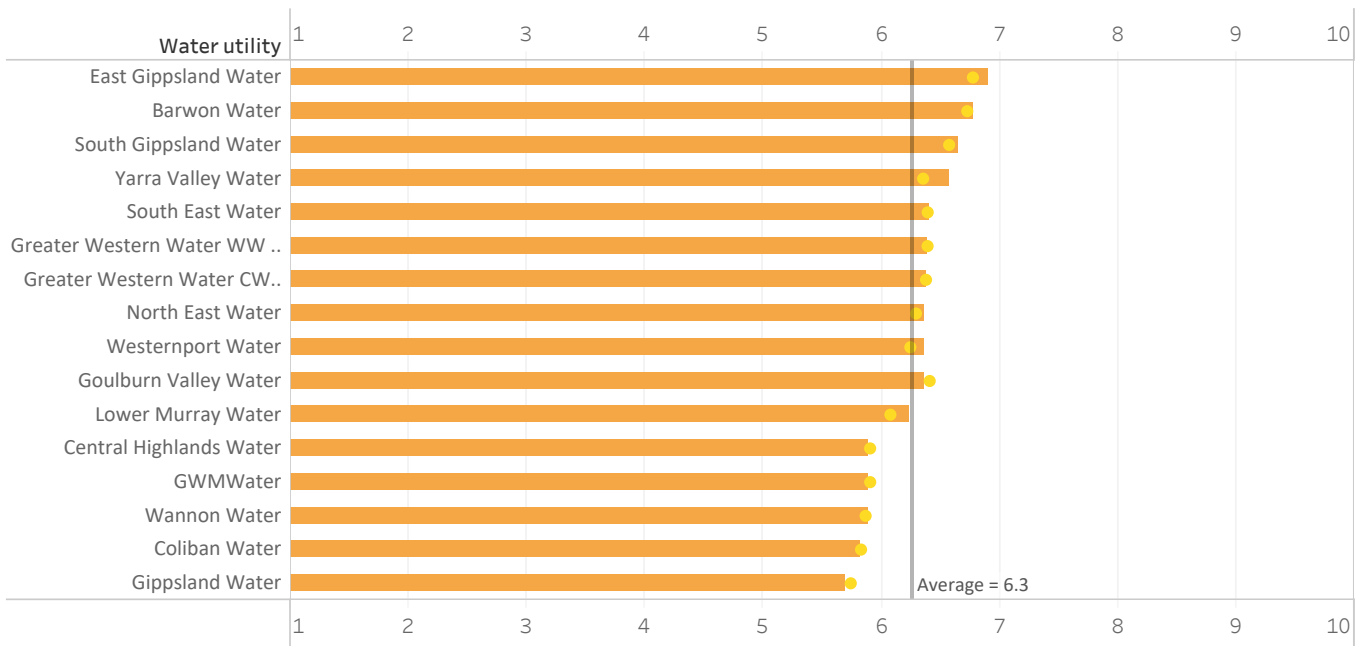


# Customers rate their water business

November 2020 to July 2021

## Value for money

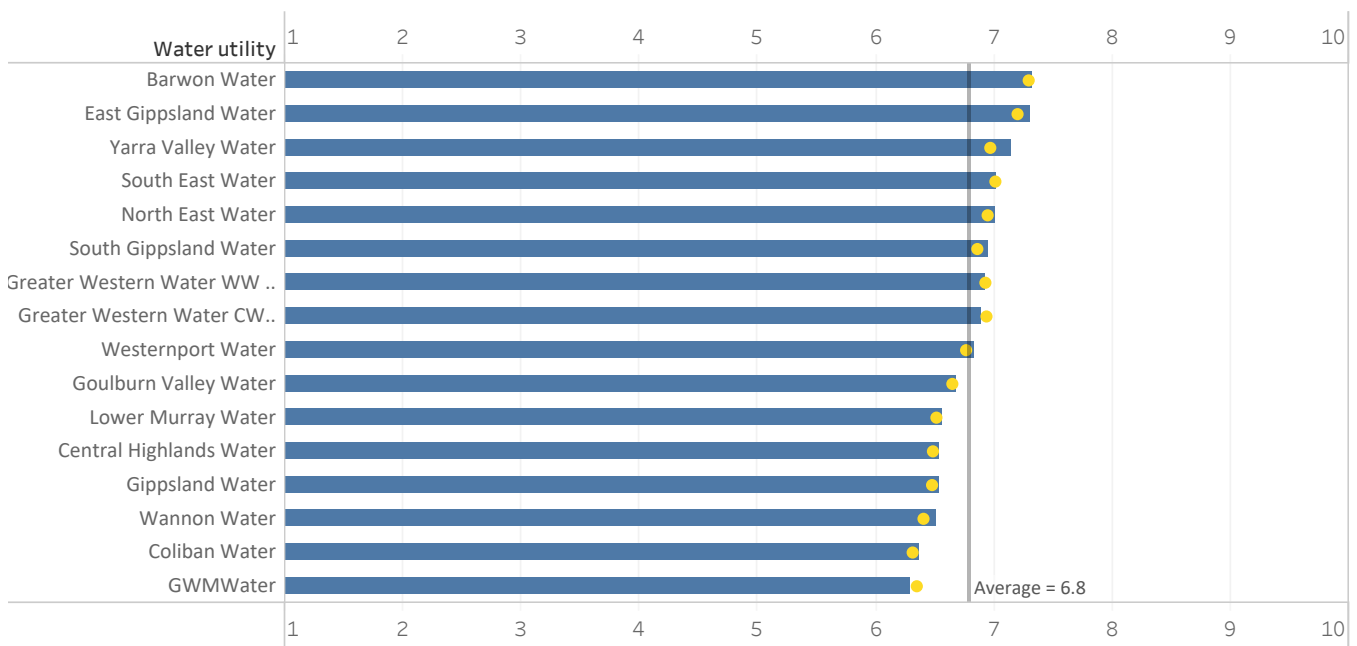
(score out of 10)



The yellow dots show August 2020 to April 2021 results. The bars show November 2020 to July 2021 results.

## Reputation in the community

(score out of 10)

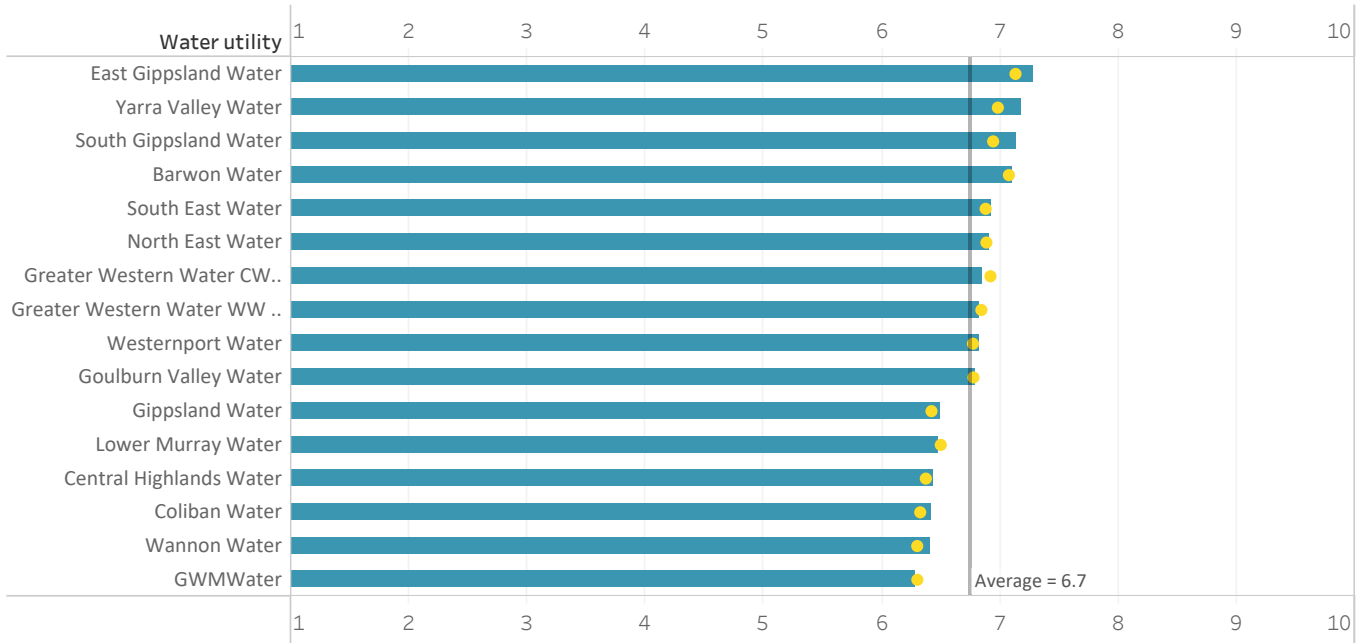


# Customers rate their water business

November 2020 to July 2021

## Level of trust

(score out of 10)



The yellow dots show August 2020 to April 2021 results. The bars show November 2020 to July 2021 results.

## Overall satisfaction

(score out of 10)

